



*Revised*

**DAILY SERVICE DELIVERY OVERVIEW**

**WEDNESDAY, NOVEMBER 28, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,233	98.5%	7	12	29

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	107	-6%
<b>F LINE</b>	24	35	46%
<b>CABLE CAR</b>	27	28	4%
<b>WOODS</b>	164	174	6%
<b>KIRKLAND</b>	113	128	13%
<b>FLYNN</b>	103	113	10%
<b>POTRERO 40'</b>	49	52	6%
<b>POTRERO 60'</b>	42	44	5%
<b>PRESIDIO</b>	121	139	15%
<b>TOTAL</b>	<b>757</b>	<b>820</b>	<b>8%</b>



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	123	24	4	3	17	0
Flynn	198	38	19	8	11	0
Green	229	47	22	14	11	0
Kirkland	201	27	13	5	9	0
Potrero	216	31	9	9	11	2
Presidio	203	30	13	3	12	2
Woods	361	43	6	17	18	2
<b>TOTAL</b>	<b>1,531</b>	<b>240</b>	<b>86</b>	<b>59</b>	<b>89</b>	<b>6</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:49 11/28/12	64	9	8455	11TH STREET & MISSION STREET (IB)	ACCIDENT, COACH AND AUTO (HIT & RUN)	07:49	09:26
			<b>1261188</b>	INSP. ALVIOR (UNIT #16) MGR. ESPINOZA (1M1)*, SYSTEM SAFETY*, VIDEO*, 6A42*, INSP. DALOG (UNIT #5) TRANSPORTED THE RESUE OPERATOR TO LOCATION, TO PULL THE COACH INTO THE BARN. SFPD UNIT #3BM CASE #120 960 928 <b>VEH DELAY: 01:37</b>			
08:08 11/28/12	32	29	8123	GENEVA AVE & MISSION STREET (OB)	ACCIDENT, COACH AND AUTO	08:08	08:51
			<b>1261397</b>	INSP. DAVIS (UNIT #1), 6A42*, VIDEO*, MGR. ESPINOZA (1M1)*, NO 799. SYSTEM SAFETY*, MINOR DAMAGE. <b>VEH DELAY: 00:43</b>			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:15 11/28/12	10	1	5619	CALIFORNIA STREET & DIVISADERO STREET (IB)	ACCIDENT, COACH AND AUTO	08:15	08:36
				<b>1261390</b>	INSP LUM (UNIT #3), SYSTEM SAFETY*, 6A42*, VIDEO*, MGR. ESPINOZA (1M1)* <b>VEH DELAY: 00:21</b>		
09:00 11/28/12	51	45	5539	TOWNSEND STREET & 4TH STREET (OB)	ACCIDENT, COACH AND TRUCK	09:00	09:56
				<b>1261191</b>	INSP. KING (UNIT #9), SYSTEM SAFETY*, 6A42*, VIDEO*, MINOR DAMAGE TO COACH AND NO DAMAGE TO TRUCK, NO 799, OPERATOR PLACED BACK IN SERVICE WITH ORDERS. <b>VEH DELAY: 00:56</b>		
09:47 11/28/12	381	24	5439	JACKSON & WEBSTER (OB)	COACH VS TRUCK COLISSION, ( HIT & RUN ) NO INJURIES, MINOR DAMAGE TO COACH, UNKNOWN DAMAGE TO OTHER VEHICLE	09:47	10:45
				<b>1261414</b>	INSP H LEUNG CLEARED, VIDEO*, SYSTEM SAFETY*, 6-A-42*, 799 NOT REQUIRED <b>VEH DELAY: 00:58</b>		
10:04 11/28/12	05	27	8413	9TH STREET & BRYANT STREET (IB)	ACCIDENT, COACH AND TRUCK	10:03	11:35
				<b>1261446</b>	INSP. ALVIOR (UNIT #13) SYSTEM SAFETY*, SHOP TRUCK #091 REPAIRED, NO INJURIES, NO 799, VIDEO*, 6A42*, <b>VEH DELAY: 01:32</b>		
14:11 11/28/12	105	1	5600	SACRAMENTO & FILLMORE (OB)	EMERGENCY ALARM.	14:11	14:25
				<b>1261465</b>	SFPD, NO MERIT. <b>VEH DELAY: 00:14</b>		
16:52 11/28/12				MONTGOMERY STATION (IB)	MRU UNIT 4-S-39 REPORTS SEEING AN INTRUDER IN THE TRACKWAY GOING OUTBOUND ON TRACK RIGHT TOWARDS POWELL STATION.	16:52 <b>16:52</b>	17:28

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
			<b>1261519</b>	4-M-6 W. VALARIS RESP., INSP. 4-C-31 VONG RESP., POWELL STATION AGENT RESP., MONTGOMERY STATION AGENT RESP., LSGP*, ADGP*, PA*, STATION AGENT PHONE TREE, 311*, STATION HOLDS, PORTALS HELD TO MANAGE TRAFFIC BACK-UP, SFPD INCIDENT COMMANDER 3-B-111 RESP. AND HAD OFFICER 3-B-11-D BOARD OUTBOUND TRAIN TO SWEEP FROM MONTGOMERY STATION TO POWELL STATION, AND LOOK FOR THE INTRUDER, AND OFFICER 3-B-15-D BOARD AN INBOUND TRAIN AND SWEEP FROM POWELL STATION TO MONTGOMERY STATION. NO INTRUDER FOUND, D. PUGLISI*, A. ANDREWS*, J. HALEY JR.*, TSOC J. BROWN* <b>LINE DELAY: 00:36</b>			
16:56 11/28/12	109	J	1456	POWELL STATION (OB)	OPERATOR REPORTS INTRUDER IN THE TRACK WAY ON TRACK LEFT WALKING FROM MONTGOMERY STATION TOWARDS POWELL STATION, SEE INCIDENT OCC TAG#1261519	16:56 <b>16:56</b>	16:59 <b>16:59</b>
			<b>1261520</b>	4-M-6 RESP., SFPD UNIT#3-B-15D RESP. CCT TRAINS SWEEP I/B & O/B TO CLEAR, NO INTRUDER FOUND <b>VEH DELAY: 00:03 LINE DELAY: 00:03</b>			
18:03 11/28/12	129	1	5483	CALIFORNIA & WALNUT (OB)	FALL ALIGHTING - AID REFUSED (PASSENGER WALKED AWAY)	18:03	18:20
			<b>1261510</b>	INSPECTOR D. FONG CLEARED, INSPECTOR E. TUCKER RESPONDED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A47)* <b>VEH DELAY: 00:17</b>			
19:01 11/28/12	419	49	7122	VAN NESS AVENUE & NORTH POINT (OB)	COACH / TOUR BUS ACCIDENT (HIT AND RUN) - NO INJURIES REPORTED	19:01	19:48
			<b>1261524</b>	INSPECTOR E. TUCKER CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A47)*, NO 799, END OF RUN SI POTRERO N/R [EOR 20:22] <b>VEH DELAY: 01:21</b>			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
21:39 11/28/12	121	KT	1453	CASTRO STATION (OB)	OPERATOR REPORTS AN INTOXICATED MALE FALLING FROM THE PLATFORM ONTO THE TRACKWAY (NO INJURIES)	21:39	21:45
						<b>21:39</b>	<b>21:45</b>
			<b>1261502</b>	CASTRO STATION AGENT RESP., PA*, LSQP*, ADGP*, STATION AGENT PHONE TREE, STATION HOLDS I/B & O/B, NO INJURIES REPORTED, NO CONTACT WITH THE TRAIN, PERSON MANAGED TO GET BACK ONTO THE PLATFORM AND LEFT THE STATION BEFORE SFPD AND MEDIC#66 ARRIVAL, VIDEO PULL REQUESTED, CLAIMS UNIT#06-A-47*, S/A SUP. 4-C-93 H. LEE*, A. ANDREWS*, D. PUGLISI*, J. HALEY JR.* <b>VEH DELAY: 00:06 LINE DELAY: 00:06</b>			

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:08 11/28/12	58	N	1502	JUDAH & 24TH. AVENUE (IB)	PROPULSION, NO FORWARD MOTION	08:08	08:42
						<b>08:08</b>	<b>08:42</b>
			<b>1261404</b>	[LRV2=1497]LSQP, ADGP, SWITCHBACK AT JUDAH/19TH. AVENUE: (35/N/1480),(39/N/1506-1458),(41/N/1450-1503), (42/N/1528-1445); ROUTE CHANGE 26/J/1401 AT EMBARCADERO FOR SERVICE RESCUE 22/N/14401452, FIVE SHUTTLES UNITS MRU 4S27, MRU 4S46, MRU 4S31 INSPECTORS MRO 4T41, MRO 4T33 REQUESTED TO RESPOND. MGR 4M2 T. JULIAN AT 07:57 HOURS 58/N/1502 REPORTED BRAKE ODOR FROM JUDAH AND LA PLAYA SI METRO EAST N/R [EOR 10:29] <b>VEH DELAY: 02:21 LINE DELAY: 00:34</b>			
08:38 11/28/12	19	60	17	HYDE STREET & GREEN STREET (IB)	TREE DEBRIS / WIRE ON TRACK	08:38	09:34
						<b>08:38</b>	<b>09:34</b>
			<b>1261193</b>	INSP. R. AREVALO (UNIT #8T35), SFFD, PG&E RESPONDED. 8M8*, DISP*, CABLE MACHINERY*, 311*, 2 SHUTTLE USED. <b>VEH DELAY: 00:56 LINE DELAY: 00:56</b>			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
12:19 11/28/12	023	L	1492	46TH. AVENUE BETWEEN TARAVAL STREET & ULLOA STREET (IB)	CABLE WIRE RESTING ON THE OVERHEAD	13:19	13:48
						<b>13:19</b>	<b>13:48</b>
			<b>1261438</b>	[LRV2=1547]INSP. 4-T-33A UPCHURCH RESP., INSP. 4-T-33B CHAVEZ RESP. <b>VEH DELAY: 00:29 LINE DELAY: 00:29</b>			
16:52 11/28/12				MONTGOMERY STATION (IB)	MRU UNIT 4-S-39 REPORTS SEEING AN INTRUDER IN THE TRACKWAY GOING OUTBOUND ON TRACK RIGHT TOWARDS POWELL STATION.	16:52	17:28
						<b>16:52</b>	
			<b>1261519</b>	4-M-6 W. VALARIS RESP., INSP. 4-C-31 VONG RESP., POWELL STATION AGENT RESP., MONTGOMERY STATION AGENT RESP., LSQP*, ADGP*, PA*, STATION AGENT PHONE TREE, 311*, STATION HOLDS, PORTALS HELD TO MANAGE TRAFFIC BACK- UP, SFPD INCIDENT COMMANDER 3-B-111 RESP. AND HAD OFFICER 3-B-11-D BOARD OUTBOUND TRAIN TO SWEEP FROM MONTGOMERY STATION TO POWELL STATION, AND LOOK FOR THE INTRUDER, AND OFFICER 3-B-15-D BOARD AN INBOUND TRAIN AND SWEEP FROM POWELL STATION TO MONTGOMERY STATION. NO INTRUDER FOUND, D. PUGLISI*, A. ANDREWS*, J. HALEY JR.*, TSOC J. BROWN* <b>LINE DELAY: 00:36</b>			