



DAILY SERVICE DELIVERY OVERVIEW

THURSDAY, NOVEMBER 29, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,233	98.0%	9	16	18

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	105	-8%
F LINE	24	34	42%
CABLE CAR	27	29	7%
WOODS	164	180	10%
KIRKLAND	113	131	16%
FLYNN	103	113	10%
POTRERO 40'	49	57	16%
POTRERO 60'	42	55	31%
PRESIDIO	121	140	16%
TOTAL	757	844	11%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	125	22	2	4	15	1
Flynn	199	34	15	9	10	0
Green	228	37	19	8	9	1
Kirkland	201	36	15	9	12	0
Potrero	214	33	13	8	11	1
Presidio	205	30	14	8	6	2
Woods	365	55	16	16	20	3
TOTAL	1,537	247	94	62	83	8

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
05:47 11/29/12	15	21	5516	MARKET & 5TH ST (IB)	TRANSFER SNATCH	05:47	05:50
					OPERATOR CLEARED. OPERATOR TO WAIT FOR MEDIC AND SFPD AT THE FERRY. VEH DELAY: 00:03		
05:47 11/29/12	15	21	5516	STEUART & MARKET (OB)	OPERATOR, SEE TAG 1261551.	05:57	07:03
					SFPD 3B72 RESP. NO ARREST. CASE #120-963-314. KING AMERICA #7 RESP. INSP A LEDBETTER; INSP S SMITH; INSP L DAVIS RESP. INSP B CHOWN TRANS RESCUE OPERATOR TO PULL COACH IN. DISP*. VIDEO*. SYSTEM SAFETY*. SI PRESIDIO N/R [EOR 13:54] VEH DELAY: 07:57		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
06:19 11/29/12	034	30	5618	COLUMBUS & UNION (IB)	REAR DOOR MIRROR FELL. (NO INJURY)	06:19	
				1261555			
07:20 11/29/12	053	31	5577	TURK & ARQUELLO (IB)	ACCIDENT (COACH / AUTO) NO INJURY.	07:20	08:05
				1261554			
08:00 11/29/12			1076	BEACH YARD	PCC/PRIVATE AUTO COLLISION, TOWING 1076 INTO BODY SHOP	08:09	09:05
				1261202			
10:16 11/29/12	71	30	5610	STOCKTON BETWEEN JACKSON & WASHINGTON	ACCIDENT COACH & AUTO, NO INJURY.	10:16	10:55
				1261606			
15:02 11/29/12				2640 GEARY AVENUE (PI,PO)	NON REVENUE VEHICLE #900 / AUTO ACCIDENT - NO INJURIES REPORTED	10:00	15:46
				1261594			
18:20 11/29/12	720	12	8200	HOWARD & 2ND STREET (IB)	FALL ONBOARD - AID REFUSED (PASSENGER WALKED AWAY)	18:20	19:26
				1261579			
19:35 11/29/12	102	KT	1539	BAYSHORE BOULEVARD & SUNNYDALE AVENUE (OB)	RENDERING AID TO A PASSENGER REQUESTING HELP	19:35	20:08
				1261658			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
21:53 11/29/12	46	59	8008	BAY & TAYLOR (IB)	ACCIDENT (COACH/HYDRANT)	21:53	22:00
		1261666		INSP MCGEHEE RESPONDED AND CLEARED. VEH DELAY: 00:07			

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
12:22 11/29/12	021	59	0019	BAY & TAYLOR (OB)	CABLE STRAND	12:22	14:17
		1261621		INS 4C55A, CABLE MACHINERY, SHOP TRUCK 665, 8M8 RESP. DISP*, 5 SHUTTLES IN PLACE .PAGE SENT OUT. VEH DELAY: 01:55 LINE DELAY: 10:01		12:22	22:23
16:50 11/29/12			1073	CHURCH STREET & 30TH STREET (OB)	NON-REVENUE PCC REPORT OPERATOR NOTIFIED OCC: NO FORWARD MOTION	16:50 16:50	17:18
		1261577		PCC SHOP RESP., MRU 4-S-49 RESP., INSP. 4-T-33B CHAVEZ RESP., (2) MC SHUTTLES USED TO BRIDGE BETWEEN CHURCH STREET AND 30TH STREET TO METRO TERMINAL, O/B J-LINE CARS S/B O/B TO I/B @ CHURCH STREET AND DAY, RESCUE CAR RUN 67/J/1549, 311*, LSGP*, ADGP*, A. ANDREWS*, METRO DISPATCHER* LINE DELAY: 00:28			
19:32 11/29/12	108	KT	1530	3RD. STREET & BURKE (OB)	NO PERMISSIVE SIGNAL	19:32	20:15
		1261655		SIGNAL#501 RESP. AND FLAGGED TRAINS THROUGH VEH DELAY: 00:43 LINE DELAY: 00:43		19:32	20:15
20:01 11/29/12	169	1	5539	SACRAMENTO & POWELL (OB)	NO FORWARD MOTION - BLOCKING	20:01 20:15	21:15 20:55
		1261659		POTRERO SHOP 093 CLEARED, CABLE CAR SHOP TRUCK 665 RESPONDED, INSPECTOR T. ESPINOZA RESPONDED, WOODS RCS 853*, ATLAS TOW RESPONDED, SENIOR MANAGEMENT PAGED*, 1 LINE REROUTED : (OUTBOUND ONLY) - LEFT ON STOCKTON, RIGHT ON SUTTER, RIGHT ON VAN NESS, LEFT ON SACRAMENTO TO REGULAR ROUTE, 7 STOPS MISSED SI PRESIDIO 5612 @21:44 VEH DELAY: 01:43 LINE DELAY: 00:40			