



DAILY SERVICE DELIVERY OVERVIEW

TUESDAY, NOVEMBER 6, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,233	97.2%	11	24	30

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	109	-4%
F LINE	24	31	29%
CABLE CAR	27	29	7%
WOODS	164	180	10%
KIRKLAND	113	129	14%
FLYNN	103	113	10%
POTRERO 40'	49	50	2%
POTRERO 60'	42	46	10%
PRESIDIO	121	150	24%
TOTAL	757	837	11%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	117	23	3	4	16	0
Flynn	197	39	13	11	12	3
Green	230	42	20	10	10	2
Kirkland	203	32	14	9	9	0
Potrero	215	30	9	7	12	2
Presidio	203	39	12	13	12	2
Woods	366	49	18	12	18	1
TOTAL	1,531	254	89	66	89	10

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:28 11/06/12				2200 SAN JOSE AVENUE & GENEVA	SHOP PERSON WITH BREATHING PROBLEMS, STABLE	13:28	13:43
			1258392	SHOP PERSON WITH BREATHING PROBLEMS. CAD #215, MEDIC 20, STABLE, PUGLISI*, M. ELLIS*; TREATED AND RELEASE, NO TRANSPORT VEH DELAY: 00:15			
14:42 11/06/12	407	14	7105	MISSION & 15TH ST (IB)	GRAFFITI INCIDENT	14:42	15:15
			1258402	SFPD STAR #565 RESP. CASE #120-898-130. INSP W WOON RESP. NO ARREST. COACH WAS SENT BACK IN SERVICE. VEH DELAY: 00:33			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
19:28 11/06/12	102	KT	1518	3RD ST. & LE CONTE (IB)	LADY'S PURSE STOLEN	19:28	
			1258466	NO ARRESTS, SFPD #C12D, CASE #120-891-894, CLAIMS 6A45*, VIDEO NOTIFIED, INSP. H. HENLEY CLEARED, SFPD INTERVIEWED VICTIM AT SUNNYDALE & BAYSHORE, NO INJURIES, AID REFUSED, RUN SENT - PER SFPD'S REQUEST - FOR VIDEO TO BE RETRIEVED. SI GREEN N/R [EOR 22:43] VEH DELAY: 03:15			
20:58 11/06/12			037	150 LENOX WAY & (BY CENTRAL CONTROL) (NB)	NON-INJURY ACCIDENT, NON-REVENUE VEHICLE AND PARKED AUTO (VERY MINOR)	20:58	21:10
			1258467	INSP. C. GONZALEZ CLEARED, SIGNAL TRUCK'S NO. 735-037 MADE CONTACT WITH PARKED AUTO HYUNDAI (SILVER) LIC. #5AIY575, NO VISIBLE DAMAGE TO NEITHER VEHICLES, CLAIMS 6A45* VEH DELAY: 00:12			
22:08 11/06/12	426	24	8134	WOODS YARD (PO)	ACCIDENT COACH / COACH (MINOR DAMAGE TO BOTH COACHES)	22:08	23:03
			1258484	INSP. UNIT 6 ALDANA RESP., NO 799, SYSTEM SAFETY*, POTRERO DISPATCHER*, VIDEO PULL REQUESTED, WOODS SHOP*, SEND WORD @ 2314 HRS. VEH DELAY: 00:55			
22:34 11/06/12	264	71	8153	NORIEGA STREET & 45TH. AVENUE (IB)	NON-INJURY ACCIDENT COACH / AUTO (MINOR DAMAGE) MOTORIST BACKED OUT OF DIAGONAL PARKING SPACE INTO THE COACH WHICH WAS STATIONARY AT A FLAG STOP.	22:34	23:55
			1258485	INSP. UNIT 4 A. ESCOBAR RESP., MINOR DAMAGE, NO INJURIES, NO 799, SYSTEM SAFETY J. CONLEY*, CLAIMS UNIT 06-A-45*, VIDEO PULL REQUESTED VEH DELAY: 01:21			
23:35 11/06/12	452	49	5442	MISSION STREET & 30TH. STREET (OB)	ELDERLY FEMALE PASSENGER ALLEGE FALLING ON BOARD THE COACH AT MISSION STREET AND 16ST. @ 1120 HRS.	23:35	00:15
			1258353	INSP. UNIT 6 ALDANA RESP., PASSENGER COMPLAINT OF PAIN TO LEFT HIP AND LEFT ELBOW, AID REFUSED, SFPD UNIT#3-H-105 ON SCENE AT INSPECTORS ARRIVAL. SYSTEM SAFETY*, CLAIMS UNIT# 06-A-45*, VIDEO PULL REQUESTED, NO 799 VEH DELAY: 00:40			

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:07 11/06/12	8	59	13	COLUMBUS & LOMBARD (OB)	BLOCKED BY DISABLED TROLLEY COACH	13:07	13:47
			1258434	INSP. J. KWONG RESPONDED, 8M8*, 1 SHUTTLE USED. VEH DELAY: 00:40 LINE DELAY: 00:40			
14:21 11/06/12	175	F	1059	FERRY (OB)	INTERIOR LIGHTS	14:21	
			1258429	4-S-30 RESP. AND CLEARED, INSP. 4-T-55A CADELINA* SI GREEN 1071 @16:30 VEH DELAY: 02:09 LINE DELAY: 00:44		14:21	15:05