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**DAILY SERVICE DELIVERY OVERVIEW**

**WEDNESDAY, AUGUST 15, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,245	94.1%	37	36	44

**2. VEHICLES AVAILABILITY**

**Morning Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	112	-2%
<b>F LINE</b>	24	23	-4%
<b>CABLE CAR</b>	27	29	7%
<b>WOODS</b>	157	175	11%
<b>KIRKLAND</b>	117	133	14%
<b>FLYNN</b>	102	110	8%
<b>POTRERO 40'</b>	47	58	23%
<b>POTRERO 60'</b>	50	54	8%
<b>PRESIDIO</b>	108	135	25%
<b>TOTAL</b>	746	829	11%



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	115	22	6	5	10	1
Flynn	205	41	9	12	17	3
Green	220	50	22	13	13	2
Kirkland	210	31	10	9	11	1
Potrero	223	41	19	10	9	3
Presidio	205	36	18	10	8	0
Woods	379	66	23	19	20	4
<b>TOTAL</b>	<b>1,557</b>	<b>287</b>	<b>107</b>	<b>78</b>	<b>88</b>	<b>14</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
05:40 08/15/12	008	30	5528	TOWNSEND & 4TH STREET (OB)	ACCIDENT (COACH / TRUCK), NO INJURY	05:40	07:40
			<b>1245052</b>	INSP UNIT 2, MGR 1L1, SHOP TRUCK 093, ATLAS TOWING RESP. NO INJURY, NO 799. SYSTEM SAFETY*, VIDEO*, CLAIMS 6A48*. SI PRESIDIO 5540 @08:45 VEH DELAY: 03:05			
08:11 08/15/12	479	38	6233	GEARY & SCOTT (IB)	ACCIDENT COACH & TRUCK, CRACKED RIGHT SIDE MIRROR.	08:11	08:46
			<b>1245049</b>	INSP B LUM CLEARED. NO OP 799. COACH WAS SENT BACK IN SERVICE. VIDEO*. CLAIMS 6A48*. SYSTEM SAFETY*. VEH DELAY: 00:35			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:06 08/15/12	431	38L	6411	MARKET & FREMONT (IB)	ACCIDENT COACH & F-CAR (160/F/1079), NO INJURY.	09:06	09:14
					INSP CADELINA CLEARED. NO DAMAGE TO COACH. MINOR DAMAGE RIGHT SIDE OF F-CAR. NO OP 799. COACH WAS SENT BACK IN SERVICE. VIDEO*. MGR M ESPINOZA*. VIDEO*. SYSTEM SAFETY*. <b>VEH DELAY: 00:08</b>		
09:06 08/15/12	160	F	1079	MARKET & FREMONT (IB)	ACCIDENT PCC & COACH (431/38L/6411), NO INJURY. SEE TAG 1245055.	09:06	09:14
					INSP CADELINA CLEARED. MINOR DAMAGE TO RIGHT SIDE OF PCC. NO DAMAGE TO COACH. NO OP 799. SYSTEM SAFETY*. MGR M ESPINOZA*. SYSTEM SAFETY*. SEE OCC SIDE LOG #1244958 <b>VEH DELAY: 00:08</b>		
09:09 08/15/12	160	F	1079	MARKET & FREMONT (IB)	PCC/COACH COLLISION, COACH 6411	09:09 <b>09:09</b>	11:01 <b>09:14</b>
					MRO 4C55 INTERVIEW OPERATOR, LSGP, PCC SHOP, MRU 4S27 SEE LOW BAND LOG #1245056 <b>VEH DELAY: 01:52 LINE DELAY: 00:05</b>		
11:58 08/15/12	7	N	1507	9TH. AVENUE & JUDAH (IB)	LRV/AUTO COLLISION, MINOR DAMAGE, FRONT DOOR	11:58 <b>11:58</b>	12:23 <b>12:23</b>
					[LRV2=1536]SYSTEM SAFETY, MRO 4T40 UPCHURCH, MRU 4S31, OPERATOR NO POST ACCIDENT DRUG TESTING, CLAIMS 6A48 <b>VEH DELAY: 00:25 LINE DELAY: 00:25</b>		
13:40 08/15/12	303	24	5456	JACKSON STREET & WEBSTER STREET (OB)	FALL BOARDING	13:40	14:50
					INSP. WONG (UNIT #7). SYSTEM SAFETY*, VIDEO*, 6A48*, COACH WAS STATIONARY. <b>VEH DELAY: 01:10</b>		
14:02 08/15/12	513	8X	6245	PHELAN LOOP (IB)	INTERVIEW.	14:11	15:27
					INSP HENDERSON B, SFPD CASE #120648678. <b>VEH DELAY: 01:16</b>		
14:02 08/15/12	717	28	8222	19TH AVE. & TARAVAL (IB)	NON INJURY MUNI ACCIDENT, COACH / AUTO.	14:02	15:37
					INSP JOMOC K, S/S*, VIDEO*, CLAIMS #6A47*, NO 799. <b>VEH DELAY: 01:35</b>		
15:43 08/15/12	92	44	8426	NEWHALL & EVANS (OB)	SFPD REQUEST STOP COACH.	15:43	
					OPERATOR CLEARED		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
18:10 08/15/12			429	EMBARCADERO & BRANNAN	NON INJURY ACCIDENT, DPT / AUTO.	18:10	19:30
	<b>1245154</b>			SFPD #4178, CASE #120649398. <b>VEH DELAY: 01:20</b>			
18:26 08/15/12	387	49	7058	MISSION & PERSIA (IB)	NON INJURY MUNI ACCIDENT, COACH / AUTO DOOR.	18:26	20:46
	<b>1245153</b>			INSP GEETER A, S/S*, VIDEO*, CLAIMS #6A47*, NO 799. <b>VEH DELAY: 02:20</b>			
21:08 08/15/12	177	29	8407	MISSION & RUSSIA (OB)	FALL ONBOARD	21:08	21:54
	<b>1245168</b>			UNIT 6; SFPD MEDIC 77; TREAT AND RELEASE, VIDEO*, SYSTEM SAFETY*, CLAIMS 6-A-47*, <b>VEH DELAY: 00:46</b>			
21:57 08/15/12	442	24	5409	CASTRO & 18TH STREET (IB,OB)	ALLEGED A SKATER BOARDER MAY HAVE NEAR FELL NEAR THE COACH	22:01	
	<b>1245167</b>			OPERATOR STATES NO ONE FELL IN OR NEAR HIS COACH			

## Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
01:00 08/15/12	188	F	1060	MARKET STREET BETWEEN CHURCH & SANCHEZ (OB,PI)	NON-MUNI PEDESTRAIN ACCIDENT HIT & RUN (INVESTIGATION)	01:00	04:26
					1245033	SENIOR /STAFF, J KELLY. D PUGLISI*, PCC SHOP RESPONDED, INSP A ESCOBAR RESPONDED, PER J. KELLY ACCIDENT TO BE AN EMERGENCY @ 0215 HRS. <b>VEH DELAY: 03:26 LINE DELAY: 03:26</b>	01:00
11:58 08/15/12	7	N	1507	9TH. AVENUE & JUDAH (IB)	LRV/AUTO COLLISION, MINOR DAMAGE, FRONT DOOR	11:58	12:23
					1245091	[LRV2=1536]SYSTEM SAFETY, MRO 4T40 UPCHURCH, MRU 4S31, OPERATOR NO POST ACCIDENT DRUG TESTING, CLAIMS 6A48 <b>VEH DELAY: 00:25 LINE DELAY: 00:25</b>	11:58