

**DAILY SERVICE DELIVERY OVERVIEW**

**MONDAY, AUGUST 20, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	<b>1,245</b>	<b>93.3%</b>	<b>51</b>	<b>33</b>	<b>48</b>

**2. VEHICLES AVAILABILITY**

**Morning Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>108</b>	<b>-5%</b>
<b>F LINE</b>	<b>24</b>	<b>23</b>	<b>-4%</b>
<b>CABLE CAR</b>	<b>27</b>	<b>27</b>	<b>0%</b>
<b>WOODS</b>	<b>157</b>	<b>176</b>	<b>12%</b>
<b>KIRKLAND</b>	<b>117</b>	<b>133</b>	<b>14%</b>
<b>FLYNN</b>	<b>102</b>	<b>108</b>	<b>6%</b>
<b>POTRERO 40'</b>	<b>47</b>	<b>57</b>	<b>21%</b>
<b>POTRERO 60'</b>	<b>50</b>	<b>51</b>	<b>2%</b>
<b>PRESIDIO</b>	<b>108</b>	<b>131</b>	<b>21%</b>
<b>TOTAL</b>	<b>746</b>	<b>814</b>	<b>9%</b>



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	118	18	4	4	10	0
Flynn	200	38	8	9	19	2
Green	224	55	23	14	17	1
Kirkland	214	48	16	15	15	2
Potrero	213	45	18	10	15	2
Presidio	210	44	19	11	12	2
Woods	390	62	23	16	22	1
<b>TOTAL</b>	<b>1,569</b>	<b>310</b>	<b>111</b>	<b>79</b>	<b>110</b>	<b>10</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:35 08/20/12	111	71	8172	NORIEGA & 31ST AVE (IB)	FALL ON BOARD / AID REFUSED	07:35	08:55
			<b>1245710</b>	INSP W WOON CLEARED. NO OP 799. COACH WAS SENT BACK IN SERVICE. SYSTEM SAFETY*. CLAIMS 6A42*. VIDEO*. VEH DELAY: <b>01:20</b>			
08:27 08/20/12	475	14X	6277	MARKET & MAIN (IB)	ACCIDENT WHEELCHAIR & COACH, NO INJURY.	08:27	09:20
			<b>1245727</b>	INSP R JONES RESP. WHEELCHAIR CITIZEN RAN INTO THE RIGHT REAR OF COACH, AND LEFT THE SCENE. NO DAMAGE TO COACH. NO OP 799. COACH WAS SENT BACK IN SERVICE. VIDEO*. CLAIMS 6A42*. VEH DELAY: <b>00:53</b>			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
19:43 08/20/12	433	14	7056	MISSION & 1ST STREET (OB)	FALL BOARDING	19:43	21:11
		<b>1245783</b>		INSP A. GEETER RESP CLAIMS 6A47* S/SAFETY* VIDEO* NO 799 (DNMC) AID REFUSED VEH DELAY: <b>01:28</b>			

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
05:55 08/20/12	2	61	60	HYDE & CALIFORNIA (PO)	BUMPER BAR #1135 HYDE STREET	05:55 <b>05:55</b>	06:36 <b>06:44</b>
		<b>1245693</b>		CABLE MACHINERY CLEARED. CABLE SHOP 665 TOW CAR IN HOUSE. INSP CADELINA RESP. TWO SHUTTLES USED. BLUE LIGHT DEPLOYED FROM 0620 HRS TO 0636 HRS TO REMOVE THE GRIPS. MGR D BANBURY*. SI CABLE CAR 60 @08:34 VEH DELAY: <b>02:39</b> LINE DELAY: <b>00:49</b>			
08:41 08/20/12	990	J	1477	VAN NESS (IB)	DOORS	08:41 <b>08:14</b>	08:51 <b>08:51</b>
		<b>1245694</b>		MRU 4-S-26 CLEARED VEH DELAY: <b>00:10</b> LINE DELAY: <b>00:37</b>			
15:39 08/20/12	130	45	5606	UNION & VAN NESS (IB)	OVERHEAD DOWN - OPEN FEEDER MARINA 5	15:39 <b>15:39</b>	16:16 <b>16:16</b>
		<b>1245804</b>		INSPS. C.HALETKY, J.GIANG, D.FONG, LINE TRK 817, PRES. SHOP 601 RESP. DISP*, S/S* . OB 30 LINE COACHS SB AT UNION/COLUIMBUS. IB 49 LINE COACHS SB AT POST. 3 SHUTTLES UTILIZED. OP 799. RESCUE OP TO PULL IN COACH. SI PRESIDIO N/R [EOR 20:34] VEH DELAY: <b>04:55</b> LINE DELAY: <b>00:37</b>			
22:26 08/20/12	119	N	1468	JUDAH AVENUE & LAPLAYA (IB)	NO BRAKE RELEASE	22:26 <b>22:26</b>	22:55 <b>22:55</b>
		<b>1245874</b>		[LRV2=1453]INSP D KINDSTEDT*, MRU 4-S-43 CLEARED VEH DELAY: <b>00:29</b> LINE DELAY: <b>00:29</b>			