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**DAILY SERVICE DELIVERY OVERVIEW**

**MONDAY, AUGUST 27, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,245	94.4%	38	32	45

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	104	-9%
<b>F LINE</b>	24	19	-21%
<b>CABLE CAR</b>	27	26	-4%
<b>WOODS</b>	154	177	15%
<b>KIRKLAND</b>	113	130	15%
<b>FLYNN</b>	103	106	3%
<b>POTRERO 40'</b>	49	52	6%
<b>POTRERO 60'</b>	42	44	5%
<b>PRESIDIO</b>	121	133	10%
<b>TOTAL</b>	747	791	6%



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	120	22	6	3	13	0
Flynn	205	38	10	6	21	1
Green	225	37	15	9	12	1
Kirkland	211	43	18	10	14	1
Potrero	214	41	20	7	9	5
Presidio	206	40	17	10	10	3
Woods	392	55	20	11	22	2
<b>TOTAL</b>	<b>1,573</b>	<b>276</b>	<b>106</b>	<b>56</b>	<b>101</b>	<b>13</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
02:47 08/27/12	483	22	5450	CHURCH & MARKET (IB)	ACCIDENT COACH AND FIXED OBJECT (GARBAGE CAN)	02:47	03:06
					INSP.VELACRUZ CLEARED VEH DELAY: 00:19		
09:09 08/27/12	80	44	8405	O^SHAUGHNESSY & ELK (OB)	ACCIDENT, COACH/AUTO, MINOR, NO INJURIES	09:09	10:10
					INSP. M. FONG CLEARED. NO OP 799. S/S*, VIDEO*, CLAIMS 6A42* VEH DELAY: 01:01		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:43 08/27/12	318	49	7110	VAN NESS & VALLEJO (OB)	ACCIDENT, COACH/AUTO, MINOR, NO INJURIES	09:43	10:34
				<b>1246910</b>			
10:28 08/27/12	144	9	8106	MARKET & SPEAR (IB)	ACCIDENT, COACH/UNKNOWN OBJECT, MINOR	10:29	11:39
				<b>1246882</b>			
11:04 08/27/12	114	1	5502	SACRAMENTO & HYDE (OB)	ACCIDENT COACH & AUTO, NO INJURY.	11:04	12:14
				<b>1246893</b>			
15:25 08/27/12		611		MASONIC & ANZA (SB)	NON REVENUE VEHICLE ACCIDENT AUTO / AUTO	15:25	16:17
				<b>1246954</b>			
15:48 08/27/12	85	29	8447	LINCOLN & 21ST AVENUE (OB)	ACCIDENT, COACH/TRUCK, MINOR, NO INJURIES	15:48	16:35
				<b>1246956</b>			
15:57 08/27/12	643	43	8210	PARNASSUS & STANYAN (IB)	VEHICLE ACCIDENT COACH / SHELTER	15:57	18:03
				<b>1246986</b>			
16:32 08/27/12	135	30	5485	3RD STREET & BRANNAN (OB)	ACCIDENT, COACH/AUTO, MINOR, NO INJURIES	16:32	17:15
				<b>1246919</b>			
21:05 08/27/12	737	28	8233	19TH AVE & IRVING (OB)	ACCIDENT COACH & AUTO	21:05	22:30
				<b>1246976</b>			

## Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
05:22 08/27/12		F		200 BEACH BETWEEN POWELL & TAYLOR (IB,OB)	BLOCKED BY POLICE	05:22 <b>05:22</b>	<b>07:35</b>
	<b>1246799</b>			INSP CADELINA, LSGP*, MANAGER T. JULIAN*, 311 CENTER*, 1 SHUTTLE, ALL CARS SWITCHBACK AT PIER 39 IB/OB <b>LINE DELAY: 02:13</b>			
21:55 08/27/12	107	N	1472	MMT & SIGNAL #T4 BETWEEN EMBARCADERO & FERRY PORTAL (IB)	SWITCH MALFUNCTION / T15A & T15B. DEFECTIVE SWITCH MOTOR	21:55 <b>21:55</b>	22:20 <b>22:20</b>
	<b>1246960</b>			SIGNAL MAINT.#501 CRANKED AND CLAMPED SWITCHES TO MAIN POSITION AND CLEARED. CREW WILL RETURN AFTER REVENUE SERVICE TO REPLACE SWITCH MOTOR. INSP.KINDSTEDT CLEARED DELAY. RUN 107/N SWITCHED BACK AT THE FAR POCKET. INSP.STALIONS*. INSP.WILLIAMS*. D.PUGLISI*, L.MARTINEZ*. SENIOR STAFF/SAFETY/RAILS* UPAGED. STATION & PORTAL HOLDS. OPERATORS & PASSENGERS NOTIFIED. <b>VEH DELAY: 00:25 LINE DELAY: 00:25</b>			