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**DAILY SERVICE DELIVERY OVERVIEW**

**FRIDAY, AUGUST 3, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	<b>1,197</b>	<b>93.5%</b>	<b>40</b>	<b>38</b>	<b>39</b>

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>110</b>	<b>-4%</b>
<b>F LINE</b>	<b>24</b>	<b>25</b>	<b>4%</b>
<b>CABLE CAR</b>	<b>27</b>	<b>27</b>	<b>0%</b>
<b>WOODS</b>	<b>154</b>	<b>182</b>	<b>18%</b>
<b>KIRKLAND</b>	<b>115</b>	<b>134</b>	<b>17%</b>
<b>FLYNN</b>	<b>103</b>	<b>107</b>	<b>4%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>63</b>	<b>29%</b>
<b>POTRERO 60'</b>	<b>40</b>	<b>48</b>	<b>20%</b>
<b>PRESIDIO</b>	<b>123</b>	<b>135</b>	<b>10%</b>
<b>TOTAL</b>	<b>749</b>	<b>831</b>	<b>11%</b>



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	122	23	4	9	10	0
Flynn	207	46	17	15	14	0
Green	219	46	21	11	13	1
Kirkland	200	38	15	8	14	1
Potrero	228	37	17	13	5	2
Presidio	212	45	17	16	12	0
Woods	381	60	16	20	24	0
<b>TOTAL</b>	<b>1,569</b>	<b>295</b>	<b>107</b>	<b>92</b>	<b>92</b>	<b>4</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
01:32 08/03/12	171	5	5633	PRESIDIO BETWEEN SUTTER & POST (PI)	ACCIDENT, COACH / COACH – NO INJURIES	01:32	02:45
			1243312	INSP. R. STANTON CLEARED, NO INJURIES, MODERATE DAMAGE TO COACH 5633'S LEFT REAR FENDER / BUMPER, 175/31/5582 ID 3154 MADE CONTACT WITH COACH 5633 WHEN ATTEMPTING TO PASS ON THE LEFT, J. KELLY*, SYSTEM SAFETY*, VIDEO*, OPERATOR ID 3154 TAKEN FOR (799) BU INSP. T. ALDANA, RELIEVED BY INSP. A. LEDBETTER, PLACED ON NON-DRIVING STATUS, COACH 5582 PLACED ON HOLD AT PRESIDIO DIVISION <b>VEH DELAY: 01:13</b>			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
11:11 08/03/12	53	39	8526	UNION & COLUMBUS (IB)	ACCIDENT, COACH/TRUCK, HIT AND RUN, MINOR - NO INJURIES	11:11	11:45
				<b>1243328</b>			
12:15 08/03/12	158	F	1811	MARKET & 1ST STREET (IB)	COLLISION; F-CAR AND AUTO AND TROLLEY COACH (40/21/5610)	12:15 <b>12:15</b>	13:43 <b>13:43</b>
				<b>1243330</b>			
12:15 08/03/12	40	21	5610	MARKET & 1ST STREET (IB)	COLLISION; F-CAR AND AUTO AND TROLLEY COACH	12:15	13:28
				<b>1243331</b>			
12:59 08/03/12	397	14	7013	MISSION & 2ND STREET (OB)	COACH / AUTO ACCIDENT - NO INJURIES REPORTED	12:59	14:00
				<b>1243352</b>			
13:05 08/03/12			8359	VAN NESS AVENUE & JACKSON (IB)	COACH / ARMORED TRUCK ACCIDENT - NO INJURIES	13:05	13:55
				<b>1243351</b>			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
16:54 08/03/12	181	48	8369	SUNSET & QUINTARA (OB)	COACH / AUTO ACCIDENT - NO INJURIES (AID REFUSED)	16:54	18:10
			<b>1243405</b>	INSPECTOR S. WONG CLEARED, W. VALARIS (1M5) RESPONDED, SFPD UNIT #3113D RESPONDED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A46)*, MINOR DAMAGE TO COACH, MAJOR DAMAGE TO AUTO, NO 799 <b>VEH DELAY: 01:16</b>			
17:33 08/03/12	358	6	5415	POTRERO DIVISION (IB,PI)	ALLEGED OPERATOR / AUTO ACCIDENT - MARKET AT VAN NESS AT 1645 (HIT AND RUN)	17:33	19:30
			<b>1243427</b>	INSPECTOR A. MCDANIEL CLEARED, POTRERO DISPATCHER RESPONDED, SFFD MEDIC #94 - CAD #330 RESPONDED, A. ANDREWS (4M3)*, D. PUGLISI*, C. CHAMBERS*, M.T. ALLEN*, VIDEO*, SYSTEM SAFETY*, CLAIMS (6146)*, PEER ASSISTANCE RESPONDED, TWU 250A*, SENIOR MANAGEMENT PAGED* SI POTRERO N/R <b>VEH DELAY: 01:57</b>			
18:43 08/03/12	224	54	8161	HUDSON & 3RD STREET (OB)	VANDALISM - ROCK BROKE WINDOW	18:43	19:13
			<b>1243435</b>	INSPECTOR B. HENDERSON CLEARED, SFPD*, VIDEO* SI WOODS 8427 @19:35 <b>VEH DELAY: 00:52</b>			

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
12:15 08/03/12	158	F	1811	MARKET & 1ST STREET (IB)	COLLISION; F-CAR AND AUTO AND TROLLEY COACH (40/21/5610)	12:15 <b>12:15</b>	13:43 <b>13:43</b>
			<b>1243330</b>	INSP CADELINA. AREVALO, CONTRERAS, PAUL LEE; 4M1, 4M2, AND 4M3; PCC SHOP; SFPD 4K1C; CASE#120-612-931; CLAIMS 6A47; F LINE SWITCH BACK AT FERRY AND 11TH/MARKET SI MME N/R [EOR 12:59] <b>VEH DELAY: 00:44 LINE DELAY: 01:28</b>			