

Edwin M. Lee | Mayor
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DAILY SERVICE DELIVERY OVERVIEW

FRIDAY, AUGUST 31, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,245	95.7%	29	24	40

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	114	0%
F LINE	24	21	-13%
CABLE CAR	27	26	-4%
WOODS	154	187	21%
KIRKLAND	113	129	14%
FLYNN	103	105	2%
POTRERO 40'	49	58	18%
POTRERO 60'	42	48	14%
PRESIDIO	121	138	14%
TOTAL	747	826	11%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	117	17	4	2	11	0
Flynn	204	37	15	7	15	0
Green	221	36	12	10	14	0
Kirkland	215	34	10	9	14	1
Potrero	224	38	22	7	7	2
Presidio	207	38	17	9	11	1
Woods	383	67	26	12	25	4
TOTAL	1,571	267	106	56	97	8

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
12:13 08/31/12	305	49	7132	MISSION STREET & SILVER STREET (OB)	VANDALISM (IRATE PASSENGER) INTERVIEW	12:13	12:52
			1247548	INSP. IRBY (UNIT #!), SYSTEM SAFETY*, VIDEO*, 6A42*, SFPD UNIT #3H453, STAR #2271 & 1948, CASE #120 695 915, MOTORIST TREW BATTERY AND CD, AND LATER THREW SOMETHING AND BOKE THE WINDOW OUT OF THE FRAME OF COACH. NOTE: SEE ORIGINAL TAG #1247490, NO RETURN TO DUE RELIEF TIME. SI POTRERO N/R [EOR 13:22] VEH DELAY: 01:09			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
12:32 08/31/12	339	49	7017	PHELAN LOOP (IB)	PEDESTRIAN FELL OUTSIDE COACH (INTERVIEW)	13:02	13:41
				1247498	INSP. JOMOC (UNIT #5), AID REFUSED, SYSTEM SAFETY*, VIDEO*, 6A42*, NOTE: SEE ORIGINAL TAG #1247499 VEH DELAY: 00:39		
12:48 08/31/12	659	47	8212	VAN NESS AVE & BUSH STREET (OB)	ACCIDENT, COACH AND AUTO (DOOR) – NO INJURIES	12:48	13:40
				1247497	INSP. LUM (UNIT #3), SYSTEM SAFETY*, VIDEO*, 6A42*, NO 799, NO INJURIES, VERY MINOR DAMAGE TO AUTO DOOR, NO DAMAGE TO COACH. VEH DELAY: 00:52		
15:16 08/31/12				EMBARCADERO	RENDERING AID TO CITIZEN (REPORT PERSON FELL DOWN FROM ESCALATOR)	15:16	15:45
				1247611	STATION AGENT (A. LUNA), 6A42*, 2W5, POLICE CAD #208, MEDIC #12 TRANSPORTED PERSON TO UCSF WITH ANKLE INJURY, D. PUGLISI* VEH DELAY: 00:29		
15:40 08/31/12	43	KT	1531	3RD ST & MARIN (IB)	MEDICAL EMERGENCY	15:40	15:56
				1247553	INSP HENLEY, D. PUGLISI*, MEDIC CAD #224, MEDIC #25, KING AMERICAN #1, 6A42*, LSGP*, ADGP*, TRANSPORTED TO UCSF, LMC* VEH DELAY: 00:16 LINE DELAY: 00:16	15:40	15:56
17:10 08/31/12	091	45	5538	UNION & FILLMORE (OB)	FALL ALIGHTING	17:11	18:08
				1247555	INSPECTOR J. GIANG CLEARED, SFFD MEDIC #75 RESPONDED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A42)*, A. ANDREWS (4M3)*, M.T. ALLEN*, D. HILL*, SENIOR MANAGEMENT PAGED*, NO 799 VEH DELAY: 00:57		

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
11:53 08/31/12	16	29	8432	CROSSOVER & LINCOLN (IB)	NON MUNI INJURY ACCIDENT (BLOCKING)	11:53	12:09
			1247495	INSP. WOON (UNIT #8), SFPD, MGR. ESPINOZA (1M1)*, D. PUGLISI*, RE-ROUTE USED, 29 LINE RESTORED TO REGULAR ROUTE. (1) STOP MISSED VEH DELAY: 00:16 LINE DELAY: 00:41		11:53	12:34