

Edwin M. Lee | Mayor
 Tom Nolan | Chairman
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 Malcolm Heinicke | Director
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DAILY SERVICE DELIVERY OVERVIEW

MONDAY, AUGUST 6, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,245	93.6%	53	27	41

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	108	-5%
F LINE	24	20	-17%
CABLE CAR	27	30	11%
WOODS	154	175	14%
KIRKLAND	115	130	13%
FLYNN	103	109	6%
POTRERO 40'	49	60	22%
POTRERO 60'	40	46	15%
PRESIDIO	123	135	10%
TOTAL	749	813	9%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	123	24	4	7	13	0
Flynn	206	44	15	11	18	0
Green	223	49	15	13	17	4
Kirkland	212	41	10	14	16	1
Potrero	216	45	20	12	10	3
Presidio	208	42	20	12	10	0
Woods	388	60	16	19	24	1
TOTAL	1,576	305	100	88	108	9

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
12:17 08/06/12	37	45	5492	KEARNY STREET & SUTTER STREET (OB)	ACCIDENT, COACH AND AUTO	12:17	13:38
			1243775	INSP. JONES UNIT (#7), SYSTEM SAFETY*, VIDEO*, 6A45*. NO DAMAGE, NO 799, OPERATOR GIVEN ORDERS. VEH DELAY: 01:21			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
12:47 08/06/12	13	60		HYDE & FRANCISCO (OB)	LINE DELAY & INJURED CREW DUE TO CABLE STOPPED SUDDENLY	12:47	14:00
						12:47	14:00
			1243812	CABLE MACHINERY CALLED AT 1241 HRS. THAT HYDE LINE IS DOWN DUE TO OVERSPEED, CONDUCTOR AND GRIPMAN - CLAIMING INJURIES DUE TO SUDDEN STOP - TRANSPORTED TO ST FRANCIS EMERGENCY BY MEDIC #9, ENGINE #2, INSP. CADELINA, INSP. J. CHAVEZ TRANSPORTED RESCUE CREW TO PULL CAR IN, D. BANBURY* WORKERS COMP* TWU, LOCAL 250A* CLAIMS 6A50* SI CABLE CAR N/R VEH DELAY: 01:13 LINE DELAY: 01:13			
13:03 08/06/12	622	12	8346	FOLSOM STREET & CASAR	ACCIDENT, COACH AND AUTO	13:03	14:38
				CHAVEZ (OB)			
			1243780	INSP. KONG (UNIT #10), SYSTEM SAFETY*, VIDEO*, 6A45*, NO 799, MINOR DAMAGE TO AUTO, NO DAMAGE TO COACH. VEH DELAY: 01:35			
13:49 08/06/12	57	30	5514	STOCKTON STREET & PACIFIC AVE (IB)	ACCIDENT, COACH AND AUTO	13:49	15:45
			1243783	INSP. DENNIS (UNIT #2), SYSTEM SAFETY*, 6A50*, VIDEO*, MINOR DAMAGE TO TRUCK VEH DELAY: 01:56			
14:22 08/06/12	349	24	5475	30TH STREET BETWEEN SAN JOSE & DOLORESW (IB)	ACCIDENT, COACH/AUTO, HIT AND RUN, NO INJURIES	14:22	17:00
			1243810	INSP. J. GIANG CLEARED. SFPD 3H5C RESP. SFPD CASE# 120622140. VIDEO*, S/S*, CLAIMS 6A50* VEH DELAY: 02:38			
15:25 08/06/12	113	9L	8424	MAIN STREET & MISSION STREET (OB)	OPERATOR	15:25	16:05
			1243758	INSP. CLARK (UNIT #5), DISPATCHER*, RESCUE OPERATOR PULLED COACH INTO BARN. SI WOODS N/R VEH DELAY: 00:40			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
15:48 08/06/12	50	J	1447	GLEN PARK (OB)	AUTO ON TRACKS	15:48	16:28
			1243811	SFPD, SFFD, INSPECTOR CHAVEZ, MRU UNIT 4S49, AND TRACK DEPARTMENT RESPONDED. SENIOR STAFF NOTIFIED. SWITCHBACKS ENACTED OUTBOUND TO INBOUND AT CHURCH AND DAY. 2 MOTOR COACH SHUTTLES USED. VEH DELAY: 00:40 LINE DELAY: 00:40		15:48	16:28
16:08 08/06/12	520	38	6218	32ND AVENUE & BALBOA (IB)	OPERATOR INTERVIEW (RE: TAG #1243816)	16:08	17:45
			1243816	INSP. R. STANTON CLEARED. S/S*, VIDEO*, CLAIMS 6A50 VEH DELAY: 01:37			
16:29 08/06/12	87	5	5521	MARKET & GRANT (IB)	ALLEGED ACCIDENT, COACH/TAXI, MINOR, NO INJURIES	16:24	17:49
			1243819	INSP. A. ESCOBAR CLEARED. S/S*, VIDEO*, CLAIMS 6A50* VEH DELAY: 01:25			
17:42 08/06/12	317	71	8181	48TH AVE & ORTEGA (IB)	INJURED OPERATOR, WRIST, AID REFUSED	17:42	19:50
			1243830	INSP D FONG CLEARED, VIDEO*, DISP*, 250A*, INSP E DENNIS TRANSPORTED RELIEF OPERATOR 4305 TO PULL COACH IN SI WOODS N/R VEH DELAY: 02:08			
18:49 08/06/12	168	45	5539	3RD STREET & FOLSOM (OB)	ACCIDENT COACH/AUTO, NO INJURY	18:49	20:29
			1243790	INSP M PORTER CLEARED, S/S*, VIDEO*, 6A50* VEH DELAY: 01:40			

Line Delays > 20 Minutes

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						12:47	14:00
			1243812	CABLE MACHINERY CALLED AT 1241 HRS. THAT HYDE LINE IS DOWN DUE TO OVERSPEED, CONDUCTOR AND GRIPMAN - CLAIMING INJURIES DUE TO SUDDEN STOP - TRANSPORTED TO ST FRANCIS EMERGENCY BY MEDIC #9, ENGINE #2, INSP. CADELINA, INSP. J. CHAVEZ TRANSPORTED RESCUE CREW TO PULL CAR IN, D. BANBURY* WORKERS COMP* TWU, LOCAL 250A* CLAIMS 6A50* SI CABLE CAR N/R VEH DELAY: 01:13 LINE DELAY: 01:13			
14:18 08/06/12	10	60	11	HYDE & FILBERT (OB)	NEED PUSH	14:18	14:57
				1243806	#665 CLEARED VEH DELAY: 00:39 LINE DELAY: 00:39	14:18	14:57
15:19 08/06/12				MARKET & MONTGOMERY (OB)	PROTESTERS ON TRACK	15:19	15:43
				1243759	F CARS SWITCH BACK OB TO IB AT FERRIES VEH DELAY: 00:24 LINE DELAY: 00:24	15:19	15:43
15:48 08/06/12	50	J	1447	GLEN PARK (OB)	AUTO ON TRACKS	15:48	16:28
				1243811	SFPD, SFFD, INSPECTOR CHAVEZ, MRU UNIT 4S49, AND TRACK DEPARTMENT RESPONDED. SENIOR STAFF NOTIFIED. SWITCHBACKS ENACTED OUTBOUND TO INBOUND AT CHURCH AND DAY. 2 MOTOR COACH SHUTTLES USED. VEH DELAY: 00:40 LINE DELAY: 00:40	15:48	16:28
19:14 08/06/12	169	F	1015	MARKET & STEUART (OB)	BLOCKED BY DISABLED TROLLEY COACH	19:14	19:40
				1243829	INSP WILLIAMS; TROLLEY SHOP VEH DELAY: 00:26 LINE DELAY: 00:26	19:14	19:40