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**DAILY SERVICE DELIVERY OVERVIEW**

**TUESDAY, AUGUST 7, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	<b>1,245</b>	<b>93.1%</b>	<b>45</b>	<b>41</b>	<b>42</b>

**2. VEHICLES AVAILABILITY**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>106</b>	<b>-7%</b>
<b>F LINE</b>	<b>24</b>	<b>22</b>	<b>-8%</b>
<b>CABLE CAR</b>	<b>27</b>	<b>30</b>	<b>11%</b>
<b>WOODS</b>	<b>154</b>	<b>178</b>	<b>16%</b>
<b>KIRKLAND</b>	<b>115</b>	<b>129</b>	<b>12%</b>
<b>FLYNN</b>	<b>103</b>	<b>109</b>	<b>6%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>60</b>	<b>22%</b>
<b>POTRERO 60'</b>	<b>40</b>	<b>44</b>	<b>10%</b>
<b>PRESIDIO</b>	<b>123</b>	<b>138</b>	<b>12%</b>
<b>TOTAL</b>	<b>749</b>	<b>816</b>	<b>9%</b>



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	118	26	6	6	12	2
Flynn	204	41	12	13	16	0
Green	224	53	20	13	17	3
Kirkland	211	36	11	10	14	1
Potrero	217	46	21	13	8	4
Presidio	208	42	19	11	11	1
Woods	377	56	15	19	22	0
<b>TOTAL</b>	<b>1,559</b>	<b>300</b>	<b>104</b>	<b>85</b>	<b>100</b>	<b>11</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay		
					Action Taken	Start	End	
08:13 08/07/12	72	9	8431	VISITATION & BAYSHORE (IB)	ACCIDENT COACH & TREE, NO INJURY	08:13	08:52	
			1243876	INSP L BROWN CLEARED. MODERATE DAMAGE TO RIGHT REAR TOP OF COACH. NO OP 799. COACH WAS SENT BACK IN SERVICE. SYSTEM SAFETY*. VEH DELAY: 00:39				

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
12:33 08/07/12	335	6	5435	PARNASSUS & SHRADER STREET (IB)	INSPECTOR VONG HAD A MISUNDERSTANDING IN COMMUNICATION/ INSPECTOR ALLEGED ACCIDENT, COACH AND TRUCK	12:33	13:45
				<b>1243913</b>	INSP. CLARK (UNIT 9), SYSTEM SAFETY*, MGR. ESPINOZA (1M1)*, 6A45*, VIDEO*, INSP. VONG THOUGHT IT WAS AN ACCIDENT, WITH THE COACH AND AUTO, THE TRUCK DRIVER STATED NO CONTACT WAS MADE AND THE COACH DRIVER STATED THERE WAS NO CONTACT MADE. COACH LOST POLES ONLY. <b>VEH DELAY: 01:12</b>		
13:27 08/07/12	652	47	8019	VAN NESS AVE & UNION STREET (IB)	ACCIDENT, COACH AND TRUCK (NO INJURIES)	13:27	14:15
				<b>1243916</b>	INSP. LUM (UNIT #3), SYSTEM SAFETY*, VIDEO*, 6A45*, NO 799. SI KIRKLAND N/R [EOR 13:35] <b>VEH DELAY: 00:08</b>		
14:30 08/07/12	64	KT	1546	3RD & HUDSON (OB)	IPHONE SNATCHED	14:30	14:55
				<b>1243938</b>	SFPD 3C2B, CASE#120-624-798; CLAIMS 6A50; INSP CHAVEZ <b>VEH DELAY: 00:25 LINE DELAY: 00:25</b>	<b>14:30</b>	<b>14:55</b>
15:31 08/07/12	186	9	8429	POTRERO AVE & 15TH STREET (IB)	FALL ON BOARD (AID REFUSED)	15:31	16:28
				<b>1243897</b>	INSP. HENDERSON (UNIT #5), SYSTEM SAFETY*, MGR. ANDREWS (4M3)*, VIDEO*, 6A50* <b>VEH DELAY: 00:57</b>		
18:28 08/07/12	189	F	1063	MARKET & MAIN (OB)	SFPD ACTIVITIES	18:28	18:37
				<b>1243988</b>	INSP WILLIAMS* <b>VEH DELAY: 00:09 LINE DELAY: 00:09</b>	<b>18:28</b>	<b>18:37</b>
19:07 08/07/12	446	49	7113	MISSION ST & CORTLAND ST (IB)	FARE EVADER, WOULD NOT LEAVE COACH.	19:07	19:43
				<b>1243949</b>	SFPD UNIT H4D1523 REMOVED, INSP T ALDANA ON SCENE. <b>VEH DELAY: 00:36</b>		

## Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
00:01 08/07/12		14		MISSION & OCEAN (IB)	O/H LINE TRK WORKING	00:01	
		<b>1243854</b>		LSGP IB 14 / 49 DROP AND RACK POLES EPU AROUND LINE CREW 0001HRS - 0023HRS <b>LINE DELAY: 00:22</b>		<b>00:01</b>	<b>00:23</b>
05:53 08/07/12	40	KT	1547	OCEAN & CAPITOL (IB,OB)	4 ALARM FIRE BLOCKING	05:53	11:00
		<b>1243972</b>		SFFD, INSP DEBONO, KINDSTEDT; 4M2; KT REROUTE VIA M; 12 SHUTTLES; <b>VEH DELAY: 05:07 LINE DELAY: 11:47</b>		<b>05:53</b>	<b>17:40</b>
14:30 08/07/12	64	KT	1546	3RD & HUDSON (OB)	IPHONE SNATCHED	14:30	14:55
		<b>1243938</b>		SFPD 3C2B, CASE#120-624-798; CLAIMS 6A50; INSP CHAVEZ <b>VEH DELAY: 00:25 LINE DELAY: 00:25</b>		<b>14:30</b>	<b>14:55</b>
15:22 08/07/12	42	KT	1482	WEST PORTAL & SLOAT (OB)	NO PERMISSIVE SIGNAL	15:22	15:48
		<b>1243889</b>		SIGNAL 501 <b>VEH DELAY: 00:26 LINE DELAY: 00:26</b>			
15:46 08/07/12	37	M	1451	WEST PORTAL & SLOAT (OB)	NO PERMISSIVE SIGNAL	15:26	15:56
		<b>1243890</b>		SIGNAL 501 <b>VEH DELAY: 00:30 LINE DELAY: 00:30</b>		<b>15:26</b>	<b>15:56</b>