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DAILY SERVICE DELIVERY OVERVIEW

THURSDAY, AUGUST 9, 2012

1. RUNS PULLED OUT- IN SERVICE

| | SCHEDULED | PULLED OUT IN SERVICE | OPEN | | WORKED ON DAY OFF |
|--------------------|-----------|--------------------------|------|----|----------------------|
| | | | AM | PM | |
| SYSTEM WIDE | 1,245 | 94.1% | 40 | 33 | 41 |

2. VEHICLES AVAILABILITY

Morning Peak

| | SCHEDULED DEMAND | AVAILABLE | SPARE RATIO |
|--------------------|---------------------|-----------|-------------|
| LRV | 114 | 108 | -5% |
| F LINE | 24 | 24 | 0% |
| CABLE CAR | 27 | 28 | 4% |
| WOODS | 157 | 179 | 14% |
| KIRKLAND | 117 | 130 | 11% |
| FLYNN | 102 | 112 | 10% |
| POTRERO 40' | 47 | 61 | 30% |
| POTRERO 60' | 50 | 49 | -2% |
| PRESIDIO | 108 | 134 | 24% |
| TOTAL | 746 | 825 | 11% |



3. OPERATORS' ABSENTEEISM

| | Scheduled WF | Total Unavailable | Sick | Vacation | Unplanned Leave | Other Reasons |
|--------------|--------------|-------------------|-----------|-----------|-----------------|---------------|
| Cable Car | 116 | 23 | 5 | 6 | 12 | 0 |
| Flynn | 206 | 39 | 10 | 12 | 16 | 1 |
| Green | 216 | 49 | 18 | 9 | 18 | 4 |
| Kirkland | 211 | 33 | 11 | 10 | 12 | 0 |
| Potrero | 225 | 40 | 21 | 8 | 10 | 1 |
| Presidio | 207 | 45 | 18 | 13 | 13 | 1 |
| Woods | 375 | 62 | 15 | 19 | 26 | 2 |
| TOTAL | 1,556 | 291 | 98 | 77 | 107 | 9 |

4. ACCIDENTS & DELAYS

Accidents

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|----------------|-----------|---|------------------------------------|-------|-------|
| | | | | | Action Taken | Start | End |
| 07:55 08/09/12 | 356 | 33 | 5441 | 25TH STREET & POTRERO (IB) | ACCIDENT (COACH / POLE), NO INJURY | 07:55 | 08:28 |
| | | 1244121 | | INSP JOMOC, K (UNIT # 5) RESP. NO INJURY, NO 799. 1L1*, SYSTEM SAFETY*, VIDEO*, CLAIM 6A45*. VEH DELAY: 00:33 | | | |

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|------|-----------|--------------------------|---|-------|-------|
| | | | | | Action Taken | Start | End |
| 15:16 08/09/12 | 103 | 3 | 5637 | KEARNY & BUSH (IB) | NON INJURY MUNI ACCIDENT, COACH / AUTO. | 15:16 | 16:30 |
| | | | | | INSP JIANG J, S/S*, VIDEO*, CLAIMS #6A50*, NO 799. VEH DELAY: 01:14 | | |
| 15:44 08/09/12 | 160 | 45 | 5488 | STOCKTON & COLUMBUS (OB) | NON INJURY MUNI ACCIDENT, COACH / VAN. | 15:44 | 17:21 |
| | | | | | INSP JOMOC K, S/S*, VIDEO*, CLAIMS #6A50*, NO 799. VEH DELAY: 01:37 | | |
| 17:58 08/09/12 | 102 | KT | 1529 | OCEAN & LEE (OB) | ACCIDENT (AUTO & PEDSTRIAN) | 17:58 | 18:10 |
| | | | | | INSP L. HAYNES, SYSTEM SAFETY*, POLICE #3116D, CASE#120631191, CAD #2640, PEDSTRIAN TRANSPORTED TO SFGH, NO 799, 6A50*, VIDEO*, LMC*, LICENSE #66HJ248 SI METRO YARD 1529 @18:35 VEH DELAY: 00:37 LINE DELAY: 00:12 | | |
| 19:21 08/09/12 | 111 | 5 | 5554 | FULTON & LAPLAYA (OB) | NON INJURY MUNI ACCIDENT, COACH / AUTO. | 19:21 | 20:10 |
| | | | | | INSP FONG D, S/S*, VIDEO*, CLAIMS #6A50*, NO 799. VEH DELAY: 00:49 | | |

Line Delays > 20 Minutes

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|------|-----------|--------------------------|--|-------|-------|
| | | | | | Action Taken | Start | End |
| 15:04 08/09/12 | 511 | 38L | 6205 | MARKET & MONTGOMERY (OB) | PROTESTORS BLOCKING. | 15:04 | 16:25 |
| | | | | | INSP STANTON R, KELLY J*, PUGLISI D*, ANDREWS A*, 311*, COACHES RE-ROUTED. VEH DELAY: 01:21 LINE DELAY: 01:21 | | |
| 16:35 08/09/12 | 89 | N | 1430 | FERRY PORTAL (IB) | PROPULSION | 16:35 | 17:02 |
| | | | | | [LRV2=1403]4S35, 4S39, 311 CENTER*, LSGP*, ADGP*, PA* SI METRO EAST 1511<>1454 @19:10 VEH DELAY: 02:35 LINE DELAY: 00:27 | | |