

**DAILY SERVICE DELIVERY OVERVIEW**

**MONDAY, JULY 02, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,245	95.7%	27	27	47

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	120	5%
<b>F LINE</b>	24	25	4%
<b>CABLE CAR</b>	27	28	4%
<b>WOODS</b>	154	172	12%
<b>KIRKLAND</b>	115	128	11%
<b>FLYNN</b>	103	111	8%
<b>POTRERO 40'</b>	49	63	29%
<b>POTRERO 60'</b>	40	38	-5%
<b>PRESIDIO</b>	123	137	11%
<b>TOTAL</b>	749	822	10%



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	122	28	5	9	11	3
Flynn	205	42	17	7	16	2
Green	220	43	18	15	10	0
Kirkland	181	27	12	8	7	0
Potrero	215	39	12	13	10	4
Presidio	214	32	12	12	7	1
Woods	383	57	18	15	22	2
<b>TOTAL</b>	<b>1,540</b>	<b>268</b>	<b>94</b>	<b>79</b>	<b>83</b>	<b>12</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:04 07/02/12	99	9	8142	MAIN & MISSION (OB)	OPERATOR	08:06	09:12
		1238691		INSP. L. WILSON (1T61) RESPONDED, INSP. J. CLARK (1T65) TRANSPORTED RESCUE OPERATOR ID #1359, S/S*, DISP*,. SI WOODS N/R VEH DELAY: 01:06			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:21 07/02/12	465	14L	6299	FERRY (OB)	INTERVIEW	09:21	09:52
				<b>1238702</b>	INSP. H. VONG (1T60) RESPONDED, S/S*, CLAIMS6A50*, VIDEO*, SEE OCC # 1238700 SI FLYNN N/R <b>VEH DELAY: 00:31</b>		
09:51 07/02/12	121	54	8407	GENEVA & MISSION (OB)	NON-INJURY VEHICLE ACCIDENT COACH / TRUCK	09:51	10:27
				<b>1238697</b>	INSP. J. JIANG (1T67) RESPONDED, S/S*, CLAIMS 6A50*, VIDEO* <b>VEH DELAY: 00:36</b>		
11:05 07/02/12	455	8X	6273	GENEVA & CARTER (IB)	FALL ON BOARD AID REFUSED	11:05	11:38
				<b>1238662</b>	INSP. J. CLARK (1T65) RESPONDED, MEDIC RESPONDED AID REFUSED, S/S*, CLAIMS 6A50*, VIDEO* NO 799 <b>VEH DELAY: 00:33</b>		
12:12 07/02/12	611	2	8013	SUTTER & GOUGH (OB)	TRANSFERS SNATCHED	12:12	13:25
				<b>1238717</b>	INSP H. VONG (1T60A), SFPD 3E4A, MEDIC KING AMER #4 ALL RESPONDED, TRANSFERS STOLEN S/SAFETY*, NO VIDEO, MGRS* J. STUART, E. VALDEON, INSP B. LUM (1T62A) TRANSPORTED RESCUE OPERATOR #2196 TO SCENE, W/COMP*, P/ASST*, 250A*, DISP* CASE #1205205522, <b>VEH DELAY: 01:13</b>		
14:21 07/02/12				VAN NESS STATION & MEZZANINE LEVEL (SB)	VANDALISM - DEBRIS BETWEEN TICKET VENDING MACHINES SET ON FIRE - NO INJURIES	14:21	00:14
				<b>1238742</b>	SFFD CLEARED, MINOR DAMAGE TO THE VENDING MACHINES (STILL OPERATIONAL), SFPD OFFICERS YEE & OFFICER JONES CAD #1432, KEN EDMONSON* W. VALARIS* CMDR. L. MILITELLO* J. HALEY* J. KELLY* D. PUGLISI* VIDEO* SYSTEM SAFETY* <b>VEH DELAY: 09:53</b>		
15:27 07/02/12	187	29	8366	35TH AVENUE & LINCOLN (IB)	ACCIDENT (COACH / AUTO)	15:27	16:29
				<b>1238766</b>	INSP S. WONG (1T64B) RESPONDED, SUV OPEN DOOR, MODERATE DAMAGE TO RIGH REAR SIDE, MINOR SCRATCHES TO COACH, SYS/SAFETY*, CLAIMS 6A47*, VIDEO*, NO 799, <b>VEH DELAY: 01:02</b>		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
15:39 07/02/12			094	POTRERO YARD	R,T: NON-INJURY ACCIDENT, NON-REVENUE VEHICLE & AUTO	15:39	16:16
	1238723		INSP. D. LEE CLEARED, SYSTEM SAFETY* CLAIMS 6A47* R. FONSECA* <b>LINE DELAY: 00:37</b>				
17:55 07/02/12	74	1	5561	CALIFORNIA & SPRUCE (IB)	ACCIDENT (COACH / POLE) NO INJURIES	17:55	18:53
	1238788		INSP M. PORTER (1T62B) RESPONDED, OPERATOR MADE CONTACT WITH POLE, SYS/SAFETY*, VIDEO*, NO 799 SI PRESIDIO EOR @00:00N/R [EOR 18:40] <b>VEH DELAY: 00:45</b>				
18:17 07/02/12	389	24	5414	30TH & SAN JOSE (OB)	EMERGENCY ALARM	18:17	18:40
	1238804		OPERATOR CLEARED, INSP J. GIANG (1T67B)*, SFPD*, CAD #2989 <b>VEH DELAY: 00:23</b>				

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
10:59 07/02/12	173	F	496	CHURCH & 23RD.ST. (IB)	LOW POWER	10:59	11:24
	1238726		INSP.G.PINTO RRESPOND,MRU^S 4-S-48,31,46 & PCC SHOP RESPOND.USED R/83/J1418 TO RESCUE CAR 496.LSGP*,ADGP*311*,D.PUGLISI*,A.ANDREWS*.LOW POWER ON CAR 496 RESCUED BY USING CAR 1418.TOWED BACK TO GENEVA YARD.TWO SHUTTLE USED.R/83/J/1418 WENT BACK TO SERVICE AT 1220 HRS. SI GREEN <b>VEH DELAY: 00:25 LINE DELAY: 00:25</b>				
15:39 07/02/12			094	POTRERO YARD	R,T: NON-INJURY ACCIDENT, NON-REVENUE VEHICLE & AUTO	15:39	16:16
	1238723		INSP. D. LEE CLEARED, SYSTEM SAFETY* CLAIMS 6A47* R. FONSECA* <b>LINE DELAY: 00:37</b>				
19:04 07/02/12	442	24	5425	DIVISARDERO & HAIGHT (IB,OB)	TREE FELL DOWN (BLOCKING ROADWAY)	19:04	19:43
	1238814		INSP M. PORTER (1T62B), O/H LINE CREW 817, SFPD, SFFD ALL RESPONDED <b>VEH DELAY: 00:39 LINE DELAY: 00:28</b>				