

**DAILY SERVICE DELIVERY OVERVIEW**

**TUESDAY, JULY 03, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,245	95.6%	26	29	45

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	120	5%
<b>F LINE</b>	24	24	0%
<b>CABLE CAR</b>	27	28	4%
<b>WOODS</b>	154	183	19%
<b>KIRKLAND</b>	115	128	11%
<b>FLYNN</b>	103	110	7%
<b>POTRERO 40'</b>	49	62	27%
<b>POTRERO 60'</b>	40	46	15%
<b>PRESIDIO</b>	123	137	11%
<b>TOTAL</b>	749	838	12%



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	125	26	4	9	13	0
Flynn	198	34	8	9	15	2
Green	223	38	15	12	9	2
Kirkland	217	28	10	8	8	2
Potrero	222	41	14	18	6	3
Presidio	214	33	13	11	9	0
Woods	369	49	14	16	18	1
<b>TOTAL</b>	<b>1,568</b>	<b>249</b>	<b>78</b>	<b>83</b>	<b>78</b>	<b>10</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
04:29 07/03/12	256	91	8196	3RD STREET & VAN DYKE (IB)	SFPD REQUEST	04:29	05:05
			1238843	INSP A. ESCOBAR RESP SFPD 3H38 RESP CASE 120-522-829 VIDEO* VEH DELAY: 00:36			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
06:43 07/03/12	001	31	5501	TURK & MASONIC (IB)	OPERATOR	06:43	07:22
		<b>1238850</b>		INSP. R. JONES (1T64) RESPONDED, J. STUART (1L1) RESPONDED, INSP. B. LUM TRANSPORTED RESCUE OPERATOR #2471, SFFD ENGINE # 10 RESPONDED, SENIOR MANAGEMENT*, S/S*, DISP*, L250A*, WRCCR COMP* PEER ASSISTANCE* SI PRESIDIO N/R [EOR 13:04] <b>VEH DELAY: 06:21</b>			
07:41 07/03/12	438	14L	6296	MISSION & MAIN (IB)	COACH & AUTO COLLIDE (HIT & RUN) MINOR MIRROR DAMAGE	07:41	08:43
		<b>1238856</b>		INSP WILSON SYSTEM SAFETY * VIDEO* CLAIMS 6A50* <b>VEH DELAY: 01:02</b>			
08:24 07/03/12	1	60	24	POWELL & SACRAMENTO (OB)	FALL ALIGHTING	08:24 <b>08:24</b>	09:56 <b>09:56</b>
		<b>1238881</b>		INSPS. C. ALLEN/H.VONG, SFFD ENG. 2, MEDIC 66, SFPD 3A2B, MGRS. D.BANBURY/D.PUGLISI, CLAIMS 6A50, SYSTEM SAFETY RESP, 2 SHUTTLES USED. 311* CREW 799 SI CABLE CAR N/R <b>VEH DELAY: 01:32 LINE DELAY: 01:32</b>			
15:03 07/03/12	350	14	7011	MISSION & SAN JOSE (IB)	ACCIDENT COACH & PARKED AUTO (TWO AUTOS), NO INJURY.	15:03	17:00
		<b>1238950</b>		INSP J CLARK; MGR A ANDREWS RESP. MAJOR DAMAGES TO THE AUTOS. POTRERO SHOP 094 RESP. ATLAS TOW IN POTRERO. OP 799. COACH #7011 PLACED ON HOLD. DISP*. SYSTEM SAFETY*. CLAIMS 6A47*. MGR N POPPS*. SI POTRERO N/R [EOR 15:53] <b>VEH DELAY: 00:50</b>			
15:54 07/03/12	108	KT	1488	3RD ST & GILLMAN AVENUE (SB)	SFPD ACTIVITY	15:54 <b>15:54</b>	16:03 <b>16:03</b>
		<b>1238945</b>		LSGP/ADGP. OPERATOR CLEARED. INSP M MCGEHEE* <b>VEH DELAY: 00:09 LINE DELAY: 00:09</b>			
16:08 07/03/12	575	8X	6241	STOCKTON & GREEN (OB)	NON- INJURY VEHICLE ACCIDENT (COACH / SUV)	16:08	16:45
		<b>1238913</b>		INSP. J. JIANG (1T60) RESPONDED, S/S*, VIDEO* CLAIMS 6A46*. <b>VEH DELAY: 00:37</b>			

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:24 07/03/12	1	60	24	POWELL & SACRAMENTO (OB)	FALL ALIGHTING	08:24	09:56
				<b>1238881</b>	INSPTS. C. ALLEN/H.VONG, SFFD ENG. 2, MEDIC 66, SFPD 3A2B, MGRS. D.BANBURY/D.PUGLISI, CLAIMS 6A50, SYSTEM SAFETY RESP., SFPD CASE #120523112, 25-35 YR OLD X ALIGHTS MOVING CABLE CAR AND FALLS. TRNSP. BY MEDIC 66 TO SFGH FOR INJURY TO BACK OF HEAD. 59/60 LINES SENT AROUND THE HORN. 2 SHUTTLES USED. 311* CREW 799 SI CABLE CAR N/R <b>VEH DELAY: 01:32 LINE DELAY: 01:32</b>	<b>08:24</b>	<b>09:56</b>
10:51 07/03/12	169	F	1072	BEACH & JONES (OB)	DOOR #3	10:51	11:20
				<b>1238896</b>	MRU 4S50, MRO 4C55A HAYNES, PCC SHOP, MGR. 4M1, OPERATOR POST ACCIDENT POST ACCIDENT, LSGP, ADGP SI FERRY N/R [EOR 14:09] <b>VEH DELAY: 03:18 LINE DELAY: 00:29</b>	<b>10:51</b>	<b>11:20</b>
15:25 07/03/12		9,9L		POTRERO & 17TH ST (IB)	NON-MUNI AUTO & PEDESTRIAN ACCIDENT BLOCKING	15:25	17:46
				<b>1238951</b>	INSP K JOMOC; INSP D FONG RESP. 33-LINE SWITCHED BACK AT 17TH ST & KANSAS OB TO IB. REROUTE FOR THE 9 LINE AND 9L LINE. <b>LINE DELAY: 02:21</b>	<b>15:25</b>	<b>17:46</b>