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**DAILY SERVICE DELIVERY OVERVIEW**

**TUESDAY, JULY 10, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,245	96.2%	21	26	45

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	115	1%
<b>F LINE</b>	24	21	-13%
<b>CABLE CAR</b>	27	27	0%
<b>WOODS</b>	154	175	14%
<b>KIRKLAND</b>	115	127	10%
<b>FLYNN</b>	103	110	7%
<b>POTRERO 40'</b>	49	64	31%
<b>POTRERO 60'</b>	40	42	5%
<b>PRESIDIO</b>	123	132	7%
<b>TOTAL</b>	749	813	9%



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	123	19	5	4	10	0
Flynn	207	31	5	10	16	0
Green	221	38	16	8	12	2
Kirkland	217	24	7	5	10	2
Potrero	219	37	15	12	8	2
Presidio	217	30	13	6	9	2
Woods	380	58	24	15	18	1
<b>TOTAL</b>	<b>1,584</b>	<b>237</b>	<b>85</b>	<b>60</b>	<b>83</b>	<b>9</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:01 07/10/12	415	33	5435	18TH ST & DOLORES (IB)	ACCIDENT COACH & AUTO, NO INJURY	13:01	13:44
			1239779	INSP K JOMOC CLEARED. NO OP 799. MINOR DAMAGE TO COACH. VIDEO*. CLAIMS 6A42*. SYSTEM SAFETY*. VEH DELAY: 00:43			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:32 07/10/12	350	14	7052	MISSION & 2ND ST (IB)	ACCIDENT COACH & AUTO, NO INJURY	13:32	14:12
				<b>1239802</b>	INSP A BANIAS CLEARED. MINOR DAMAGE TO LEFT SIDE MIRROR OF AUTO. NO DAMAGE TO COACH. VIDEO*. CLAIMS 6A42*. SYSTEM SAFETY*. <b>VEH DELAY: 00:40</b>		
15:31 07/10/12	72	9	8170	MARKET STREET BETWEEN 3RD STREET & 2ND STREET (OB)	ACCIDENT, COACH AND AUTO	15:31	16:35
				<b>1239828</b>	INSP, DENNIS (1T60), VIDEO*, SYSTEM SAFETY*, 6A45*, MINOR DAMAGE TO AUTO LEFT SIDE, LEFT SIDE MIRROR OFF AUTO, NO DAMAGE TO COACH, <b>VEH DELAY: 01:04</b>		
16:30 07/10/12	179	9	8111	POTRERO & 20TH ST (IB)	ALLEGED PASSENGER INSIDE OF COACH HIT A PARKED AUTO WITH A BOTTLE	16:29	17:40
				<b>1239864</b>	INSP K JOMOC CLEARED. VIDEO*. SYSTEM SAFETY*. CLAIMS 6A45*. <b>VEH DELAY: 01:11</b>		
16:49 07/10/12	167	30	5587	COLUMBUS & BAY (OB)	ACCIDENT (COACH / TREE) NO INJURY	16:49	17:38
				<b>1239871</b>	INSP HOLMES, V (1T66), SHOP TRUCK 072 RESP. NO INJURY, NO 799. SYSTEM SAFETY*, CLAIMS 6A45*. VIDEO* SI PRESIDIO 5583 @19:04 <b>VEH DELAY: 02:15</b>		
18:20 07/10/12	041	61	0050	CALIFORNIA & VAN NESS (IB)	ALLEGED FALL ON BOARD	18:20	18:42
				<b>1239850</b>	INSP MCGEIHEE, M (8T54B) RESP. AID REFUSED, NO 799. SYSTEM SAFETY*, 4M2*, CLAIM 6A45*. <b>VEH DELAY: 00:22</b>		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
18:20 07/10/12	384	22	5416	16TH ST & VALENCIA (IB)	INTOXICATED CITIZEN WENT UNDER THE COACH WHILE THE COACH WAS WAITTING FOR THE SHOP TRUCK FOR A BROKEN ROPE.	18:20	19:01
					SFPD 3D16D; ENGINE 6; INSP A MCDANIEL RESP. MEDIC 85 TRANS CITIZEN TO SFGH. POTRERO 093 CLEARED. <b>VEH DELAY: 00:41</b>		
19:58 07/10/12	229	29	8105	INGERSON & GRIFFITH (IB)	FIGHT ON BOARD	19:58	20:39
					SFPD#3C14D CS#120544704. MEDIC TRAN ONE TO SFGH. VIDEO*INSP HENDERSON CLEARED SI WOODS 8140 @21:49 <b>VEH DELAY: 01:51</b>		
22:03 07/10/12				EMBARCADERO STATION & PLATFORM (OB)	SLEEPER / LAID OUT ON THE PLATFORM	22:03	22:26
					SFPD DISPATCHER*71. CAD.#3700. UNIT.#B12E REMOVED PATRON AND CLEARED. STATION AGENT. <b>VEH DELAY: 00:23</b>		

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
16:10 07/10/12	167	F	1074	MARKET ST & 7TH ST (OB)	DOORS NOT CLOSING (FRONT)	16:10	16:35
					MRU 4S49 & 4S46 RESPONDED AND CLEARED. END OF RUN. PCC SHOP*N/R [EOR 17:34] <b>VEH DELAY: 01:24 LINE DELAY: 00:25</b>	16:10	16:35
16:14 07/10/12	119	N	1415	DUBOCE PORTAL (D-4) (IB)	NO BRAKES RELEASE	16:14	16:35
					[LRV2=1503]MRU 4S49 & INSP J CHAVEZ RESPONDED AND CLEARED. LSGP/ADGP; SUBWAY P/AL STATION & PORTAL HOLDS. INSP R MCCRAY* <b>VEH DELAY: 00:21 LINE DELAY: 00:21</b>	16:14	16:35