

Edwin M. Lee | Mayor
 Tom Nolan | Chairman
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 Malcolm Heinicke | Director
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 Joél Ramos | Director
 Cristina Rubke | Director
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DAILY SERVICE DELIVERY OVERVIEW

WEDNESDAY, JULY 11, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,245	96.8%	24	16	50

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	117	1%
F LINE	24	20	-13%
CABLE CAR	27	26	0%
WOODS	154	181	14%
KIRKLAND	115	128	10%
FLYNN	103	111	7%
POTRERO 40'	49	64	31%
POTRERO 60'	40	38	5%
PRESIDIO	123	127	7%
TOTAL	749	812	9%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	120	28	9	6	12	1
Flynn	205	32	6	10	16	0
Green	216	40	16	11	12	1
Kirkland	221	29	9	4	13	3
Potrero	223	40	14	16	8	2
Presidio	215	33	15	7	7	4
Woods	375	43	12	12	17	2
TOTAL	1,575	245	81	66	85	13

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:56 07/11/12	370	41	7108	BEALE & MISSION (IB)	OPERATOR VIDEO TAPING PASS WHEN THEY WERE BOARDING	08:56	09:38
				1239913	INSP LEDBETTER, A (1T61) RESP. OP INSTRUCTED TO SEE SUPERINTENDENT& FILL OUT PROPER FORM. VEH DELAY: 00:42		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:19 07/11/12	628	28	8025	GOLDEN GATE BRIDGE & PLAZA	ACCIDENT COACH/AUTO MINOR – NO INJURY	09:19	10:25
					INSP.HOLMES. SS*. CLAIMS 6A24* DISP * COACHES BIKE RACK REARENDED AUTO NO INJURY NO 799. CHP MADE A REPORT. VEH DELAY: 01:06		
09:36 07/11/12	080	1	5511	CALIFORNIA & 22ND AVE (IB)	FALL BOARDING (AID REFUSED)	09:36	10:13
					INSP WONG, A (1T64) RESP. AID REFUSED, NO 799. SYSTEM SAFETY*, CLAIM 6A42*, VIDEO*. SI POTRERO 5568 @10:45 VEH DELAY: 01:09		
10:28 07/11/12	009	31	5533	TURK & JONES (OB)	FALL ON BOARD	10:28	11:27
					INSP MORRIS, E (1T60) RESP. SYSTEM SAFETY*, VIDEO*, CLAIMS 6A42*. INSP LUM, B (1C14) TRANSPORTED RESCUE OP # 2471 TO PULL COACH IN. INSP 1T60 TRANSPORTED OP # 1557 FOR 799. VEH DELAY: 00:59		
11:30 07/11/12	006	5	5487	MCALLISTER & FILLMORE (IB)	FALL ON BOARD	11:30	12:25
					INSP LUM, B (1C14), SFFD ENGINE #5 RESP. INSP WONG, A (1T64) TRANSPORTED RESCUE OP# 1772 TO PULL COACH IN. INSP LUM B (1C14) TRANSPORTED OP # 0532 FOR 799. SYSTEM SAFETY*, VIDEO*, CLAIMS 6A42*. DISP* VEH DELAY: 00:55		
16:29 07/11/12	119	41	5579	MAIN & HOWARD (OB)	FIRE EXTINGUISHER DISCHARGED	16:35	17:00
					INSP BANIAS, A (1T61B) RESP, AID REFUSED, MEDIC LEFT PRIOR INSP ARRIVED. VEH DELAY: 00:25		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
19:21 07/11/12	092	L	1454	TARAVAL ST & SUNSET BLVD (OB)	LRV/AUTO ACCIDENT	19:21	20:10
			1240039	[LRV2=1513]SENIOR STAFF/SYSTEM SAFETY; MRU 4S44 & INSP R PARKS RESPONDED AND ASSISTED. A PATRON WAS TRANSPORTED TO A HOSPITAL, COMPLAINING OF HEAD INJURIES, WHEN AUTO TRAVELING IN THE SAME DIRECTION (WEST) ATTEMPTED A LEFT TURN IN FRONT OF A MOVING TRAIN. TWO M/C SHUTTLES USED TO COVER THE GAP. CLAIMS* VIDEO* POST ACCIDENT 799 INVOLVED. SFPD UNIT# 3I-60 WITH CASE# 120547463. SI GREEN N/R [EOR 19:52] VEH DELAY: 00:31 LINE DELAY: 00:49			
22:16 07/11/12	540	5086	6264	MISSION & 3RD ST (IB)	OPERATOR REPORTS PASSENGER WAS ROBBED.	22:16	22:56
			1240056	SFPD#3B15E CS#120547833 NO ARREST, PASSENGER ROBBED OF HIS IPHONE AND WALLET, INSP.FONG CLEARED. VIDEO* VEH DELAY: 00:40			

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
15:16 07/11/12	168	F	1077	THE EMBARCADERO & BROADWAY ST (OB)	DOORS # 4 (OPENING BY ITSELF)	15:16	15:40
			1239986	MRU 4S39 & PCC SHOP RESPONDED AND CLEARED. REPAIRED FOR SERVICE @ 1624 HRS. SI FERRIES VEH DELAY: 01:08 LINE DELAY: 00:24			
16:23 07/11/12	373	22	5471	MARINA & FILLMORE (OB)	NO FOWARD MOTION	16:23	16:59
			1239982	INSP HOLMES, V (1T66) CLEARED PRIOR SHOP TRUCK 072 ARRIVED. 4M3*. VEH DELAY: 00:36 LINE DELAY: 00:36			

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			1240039	[LRV2=1513]SENIOR STAFF/SYSTEM SAFETY; MRU 4S44 & INSP R PARKS RESPONDED AND ASSISTED. A MUNI PATRON WAS TRANSPORTED TO THE HOSPITAL BY MEDICS# 74, COMPLAINING OF HEAD INJURIES, WHEN AUTO TRAVELING IN THE SAME DIRECTION (WEST) ATTEMPTED A LEFT TURN IN FRONT OF A MOVING TRAIN FROM FAR RIGHT LANE. MAJOR DAMAGE TO AUTO (TOWED AWAY) PAINT SCRATCHES TO LRV. ^L^ LINE WAS SWITCHED BACK OB TO IB @ TARAVAL ST & 22ND AVENUE, AND TWO M/C SHUTTLES USED TO COVER THE GAP. CLAIMS* VIDEO* POST ACCIDENT 799 INVOLVED. SFPD UNIT# 3I-60 WITH CASE# 120547463. SI GREEN N/R [EOR 19:52] VEH DELAY: 00:31 LINE DELAY: 00:49			