

Edwin M. Lee | Mayor
 Tom Nolan | Chairman
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 Malcolm Heinicke | Director
 Jerry Lee | Director
 Joél Ramos | Director
 Cristina Rubke | Director
 Edward D. Reiskin | Director of Transportation

DAILY SERVICE DELIVERY OVERVIEW

FRIDAY, JULY 20, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,179	95.1%	31	27	41

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	111	-3%
F LINE	24	26	8%
CABLE CAR	27	27	0%
WOODS	154	177	15%
KIRKLAND	115	126	10%
FLYNN	103	109	6%
POTRERO 40'	49	61	24%
POTRERO 60'	40	40	0%
PRESIDIO	123	136	11%
TOTAL	749	813	9%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	121	18	5	2	9	2
Flynn	208	35	6	14	15	0
Green	223	37	15	10	10	2
Kirkland	205	36	11	11	13	1
Potrero	228	42	20	9	10	3
Presidio	214	38	14	10	12	2
Woods	387	62	23	17	21	1
TOTAL	1,586	268	94	73	90	11

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
04:56 07/20/12	182	5	5608	MCALLISTER & FILLMORE (IB)	ROBBERY	04:56	05:14
			1241256	SFPD 3-E-12-E CLEARED, CASE # 120-571-600, VIDEO* VEH DELAY: 00:18			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:56 07/20/12	11	71	8436	NORIEGA & 34TH AVE (IB)	FALL ON BOARD	07:56	10:12
			1241289	INSP B LIANG; ENGINE 18 RESP. OP 799. INSP J WONG TRANS NEW OPERATOR TO PULL COACH. ANOTHER OPERATOR PULLED OUT THIS RUN. DISP*. SYSTEM SAFETY*. CLAIMS 6A50*. VIDEO*. SI WOODS 8103 @10:07 VEH DELAY: 02:11			
12:08 07/20/12	451	38L	6212	GEARY & SPRUCE (OB)	FEMALE PASSENGER WAS PEPPER SPRAYED ON THE FACE	12:08	13:25
			1241326	INSP B LIANG; INSP B LUM RESP. SFPD 3G3C RESP. KING AMERICAN UNIT 4 TREATED & RELEASED THE PASSENGER. CASE #120-572-482. VIDEO*. CLAIMS 6A50*. SYSTEM SAFETY*. 4M3*. VEH DELAY: 01:17			
16:04 07/20/12	158	NX	2810	MARKET STREET & 2ND STREET (IB)	ACCIDENT, COACH AND VAN (H&R) INTERVIEW – NO INJURIES	16:04	16:49
			1241344	INSP. FLORES (1T61), SYSTEM SAFETY*, 6A42*, VIDEO*, NO DAMAGE TO COACH, NO INJURIES, OPERATOR INSTRUCTED. NOTE: SEE ORIGINAL TAG #1241345 VEH DELAY: 00:45			
16:04 07/20/12	158	NX	2810	HOWARD STREET & 2ND STREET (IB)	ACCIDENT, COACH AND VAN	16:00	16:04
			1241345	OPERATOR CLEARED, NOTE: SEE INTERVIEW TAG #1241344 VEH DELAY: 00:04			
17:44 07/20/12	509	8X	6249	KEARNY & SUTTER STREET (IB)	FALL BOARDING (AID REFUSED)	17:44	18:40
			1241390	INSP. ESPINOZA (1T68), VIDEO*, 6A42*, SYSTEM SAFETY* VEH DELAY: 00:56			

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
12:21 07/20/12	413	49	5412	SOUTH VAN NESS BETWEEN 16TH ST. & 17TH ST. (IB)	SERVICE REROUTE DUE TO SFFD/SFPD BLOCKING	12:21 12:21	15:17
		1241393		LINES 14, 22, 33, 49 WERE REROUTED, LINES 14 & 49 CLEARED AT 1357 HRS., AND LINE 22 & 33 CLEARED AT 1517, INSP. J. FLORES CLEARED. LINE DELAY: 02:56			