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 Malcolm Heinicke | Director
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DAILY SERVICE DELIVERY OVERVIEW

TUESDAY, JULY 24, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,245	95.0%	37	25	37

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	112	-2%
F LINE	24	24	0%
CABLE CAR	27	28	4%
WOODS	154	168	9%
KIRKLAND	115	130	13%
FLYNN	103	109	6%
POTRERO 40'	49	54	10%
POTRERO 60'	40	43	8%
PRESIDIO	123	128	4%
TOTAL	749	796	6%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	125	25	4	9	12	0
Flynn	203	39	10	12	16	1
Green	226	33	13	8	10	2
Kirkland	220	30	10	11	9	0
Potrero	215	35	14	13	7	1
Presidio	212	39	10	14	14	1
Woods	378	61	20	17	21	3
TOTAL	1,579	262	81	84	89	8

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay		
					Action Taken	Start	End	
09:20 07/24/12	93	NX	2840	MONTGOMERY & BUSH (OB)	ACCIDENT (COACH & AUTO) NO INJURIES	09:20	10:26	
			1241888	INSP A. MOLINA (1C14) RESPONDED, AUTO REAR ENDED COACH, MINOR DAMAGE TO COACH REAR BUMPER, MODERATE DAMAGE TO AUTO, MGRS* J. STUART, M. ESPINOZA, SYS/SAFETY*, CLAIMS 6A01*, VIDEO*, NO 799 VEH DELAY: 01:06				

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
11:23 07/24/12	148	37	8514	17TH ST & COLE (OB)	ACCIDENT COACH & TRUCK, NO INJURIES	11:23	12:31
			1241956	INSP A MOLINA RESP. LEFT MIRROR DAMAGE TO THE COACH. NO OP 799. RCS 854 RESP. SYSTEM SAFETY*. CLAIM 6A01*. VIDEO*. SI WOODS 8506 @13:18 VEH DELAY: 01:55			
18:03 07/24/12	113	9L	8451	SAN BRUNO & SILVER (OB)	ACCIDENT COACH & AUTO, NO INJURIES.	15:50	15:55
			1241909	OPERATOR CLEARED. OPERATOR DID NOT REPORT THE ACCIDENT TO OCC. OPERATOR TO BE INTERVIEWED AT WOODS DIVISION. 311 SER #117-4065. VEH DELAY: 00:05			
18:03 07/24/12	113	9L	8451	WOODS DIVISION (PI)	INTERVIEW FOR ACCIDENT COACH & AUTO, SEE TAG 1241909.	18:13	19:17
			1241910	INSP A MCDANIEL INTERVIEWED THE OPERATOR. NO OP 799. NO DAMAGE TO COACH. DISP*. SYSTEM SAFETY*. VIDEO*. CLAIMS 6A48*. VEH DELAY: 01:04			

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
05:48 07/24/12	38	J	1465	SAN JOSE & OCEAN (IB,OB,PO)	BLOCKED NON MUNI COLLISION	05:48	06:23
			1241788	MRO 4T75 DEBONO, N LINE PULL OUTS REROUTED TO K LINE PULL OUT F LINE HELD AT THE BEACH YARD UNTIL CLEARED, J LINE REROUTED TO K LINE, MOTORCOACH SHUTTLES PROVIDED, FROM CHURC-30TH TO GENEVA AND MISSION VEH DELAY: 00:35 LINE DELAY: 00:35			
08:48 07/24/12	159	F	1079	MARKET STREET BETWEEN 4TH. STREET & 4TH. STREET (IB)	BICYCLE DOWN	08:48	09:17
			1241866	CAD #695, MRO 4T42A, MRO 4C55 VEH DELAY: 00:29 LINE DELAY: 00:29			
12:04 07/24/12	163	F	1075	MARKET & 4TH (IB)	RETRIEVER	12:15	12:39
			1241897	4S27 VEH DELAY: 00:24 LINE DELAY: 00:24		12:15	12:39