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**DAILY SERVICE DELIVERY OVERVIEW**

**TUESDAY, JULY 31, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,245	93.7%	42	37	39

**2. VEHICLES AVAILABILITY**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	112	-2%
<b>F LINE</b>	24	24	0%
<b>CABLE CAR</b>	27	27	0%
<b>WOODS</b>	154	182	18%
<b>KIRKLAND</b>	115	131	14%
<b>FLYNN</b>	103	108	5%
<b>POTRERO 40'</b>	49	58	18%
<b>POTRERO 60'</b>	40	47	18%
<b>PRESIDIO</b>	123	130	6%
<b>TOTAL</b>	749	819	9%



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	125	21	4	7	10	0
Flynn	203	38	6	14	18	0
Green	223	47	21	15	10	1
Kirkland	220	33	13	10	10	0
Potrero	215	37	18	11	6	2
Presidio	212	48	17	12	15	4
Woods	373	62	22	20	19	1
<b>TOTAL</b>	<b>1,571</b>	<b>286</b>	<b>101</b>	<b>89</b>	<b>88</b>	<b>8</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
12:12 07/31/12	467	38L	6225	GEARY & KEARNY (OB)	ACCIDENT COACH & COACH WITH 74/5/5610, NO INJURY	12:12	12:48
			1242889	INSP J JIANG RESP. MINOR DAMAGE TO LEFT REAR TOP OF THE COACH. SYSTEM SAFETY*. CLAIMS 6A47*. VIDEO*. VEH DELAY: 00:36			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
12:27 07/31/12	74	5	5610	FULTON & MASONIC (OB)	INTERVIEW FOR ACCIDENT AT GEARY & KEARNY WITH 467/38L/6225, SEE TAG 1242889.	12:27	13:00
				<b>1242890</b>	INSP B LUM INTERVIEWED THE OPERATOR. MINOR DAMAGE TO THE RIGH OUTSIDE MIRROR. NO OP 799. COACH WAS SENT BACK IN SERVICE. <b>VEH DELAY: 00:33</b>		
13:39 07/31/12	404	14	7020	MISSION & 16TH ST (IB)	ACCIDENT COACH & TRUCK, NO INJURY, HIT & RUN.	13:39	14:07
				<b>1242904</b>	INSP K JOMOC CLEARED. MINOR DAMAGE TO LEFT REAR OF COACH. NO OP 799. VIDEO*. CLAIMS 6A47*. SYSTEM SAFETY*. <b>VEH DELAY: 00:28</b>		
13:49 07/31/12	499	14L	6297	MISSION & 5TH ST (OB)	ACCIDENT COACH & COACH WITH 377/14/7015, NO INJURY	13:49	14:30
				<b>1242893</b>	INSP A BANIAS RESP. MINOR DAMAGE TO LEFT REAR TOP OF COACH. NO OP 799. COACH WAS SENT BACK IN SERVICE. SYSTEM SAFETY*. CLAIMS 6A47*. VIDEO*. MGR A ANDREWS*. <b>VEH DELAY: 00:41</b>		
13:49 07/31/12	377	14	7015	MISSION & 5TH ST (OB)	ACCIDENT COACH & COACH WITH 499/14/6297, SEE TAG 1242893.	13:49	14:30
				<b>1242896</b>	INSP A BANIAS CLEARED. NO DAMAGE TO COACH. NO OP 799. COACH WAS SENT BACK IN SERVICE. SYSTEM SAFETY*. VIDEO*. CLAIMS 6A47*. MGR A ANDREWS*. <b>VEH DELAY: 00:41</b>		
14:44 07/31/12	35	31	5561	MARKET & MAIN (IB,OB)	STREET CLOSURE DUE TO PROTEST	14:44	15:26
				<b>1242898</b>	INSP E DENNIS; SFPD; 4-M-3*, REROUTES USED <b>VEH DELAY: 00:42</b>		
20:37 07/31/12	730	47	8034	VAN NESS & GEARY (IB)	ILL PASSENGER - MUNI RENDERING AID ONLY	20:37	21:22
				<b>1242977</b>	INSP. A. MC DANIEL CLEARED, FARE INSPECTORS 11-F-37, 11-F-15 (+ 2 STUDENTS 11-F-60, 11-F-55) WERE ASKING A 63-YEAR OLD WOMAN FOR A PROOF-OF-PAYMENT WHEN SHE STARTED TO FEEL DIZZY, SHE WAS TRANSPORTED TO ST. FRANCIS EMERGENCY BY MEDIC 94, CLAIMS 6A46* VIDEO* <b>VEH DELAY: 00:45</b>		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
21:12 07/31/12	227	48	8432	GRANDVIEW & 24TH STREET (IB)	ACCIDENT COACH/MIRROR	21:12	22:00
		<b>1242980</b>		INSP J GIANG CLEARED, 6A46* <b>VEH DELAY: 00:48</b>			

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:22 07/31/12	156	F	1063	CHURCH & DUBOCE (OB)	DERAILMENT	09:22	10:35
		<b>1242877</b>		INSPECTOR C33,4T40,4T75,4T42 4M1, TRACK DEPT. ADGP, LSGP. EMERGENCY RESPOND UNIT 4S3 S/SAFETY RESPONDED. N AND J LINE OUTBOUND VIA WEST PORTAL SWITCHBACK SAINT FRANCIS CIRCLE. N LINE I/B SWITCHBACK FILLMORE, J LINE SWITCHBACK I/B MARKET. <b>VEH DELAY: 01:13 LINE DELAY: 01:13</b>		<b>09:22</b>	<b>10:35</b>
14:32 07/31/12	15	61	56	CALIFORNIA STREET & DRUMM STREET (IB)	GRIP CHANGE	14:32	14:53
		<b>1242897</b>		SHOP TRUCK #665 REPAIRED. <b>VEH DELAY: 00:21 LINE DELAY: 00:21</b>		<b>14:32</b>	<b>14:53</b>
18:53 07/31/12	173	5	5481	FULTON & 41ST AVE (OB)	OVERHEAD WIRE DOWN	19:27	21:32
		<b>1242979</b>		INSP S WONG RESP # 818 CLEARED, 311*, D PUGLISI*, 4M3*, J HALEY* SI PRESIDIO N/R [EOR 01:14] <b>VEH DELAY: 05:47 LINE DELAY: 02:39</b>		<b>18:53</b>	<b>21:32</b>
19:46 07/31/12	114	L	1432	TARAVAL ST & 21ST AVENUE (IB,OB)	NON MUNI ACCIDENT BLOCKING	19:46	20:13
		<b>1242974</b>		[LRV2=1409] SENIOR STAFF* INSP C GONZALEZ & MRU 4S44 ASSISTED. ^L^ LINE WAS RE-ROUTED OB TO IB @ ST FRANCIS CIRCLE, AND 2 M/C SHUTTLES WERE USED TO COVER THE GAP. RUN 114 L 1432/1409 WAS BLOCKED OB FROM 1946 TO 2013 HRS. SFPD CLEARED. LEA MILLITELLO* LSGP/ADGP. <b>VEH DELAY: 00:27 LINE DELAY: 00:27</b>		<b>19:46</b>	<b>20:13</b>