

Edwin M. Lee | Mayor
 Tom Nolan | Chairman
 Cheryl Brinkman | Vice-Chairman
 Leona Bridges | Director
 Malcolm Heinicke | Director
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DAILY SERVICE DELIVERY OVERVIEW

SATURDAY, JUNE 30, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	815	97.1%	9	15	47

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	63	111	76%
F LINE	24	24	0%
CABLE CAR	25	30	20%
WOODS	84	176	110%
KIRKLAND	60	132	120%
FLYNN	82	109	33%
POTRERO 40'	42	65	55%
POTRERO 60'	39	42	8%
PRESIDIO	68	140	106%
TOTAL	487	829	70%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	96	13	5	4	4	0
Flynn	178	26	8	12	5	1
Green	140	24	11	6	7	0
Kirkland	124	22	13	8	0	1
Potrero	152	31	13	11	7	0
Presidio	147	17	9	5	13	0
Woods	189	23	17	6	0	0
TOTAL	1,592	287	105	94	26	2

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
00:13 06/30/12	133	L	1479	CIVIC CENTER STATION (IB)	FARE EVASION / JUVENILES DISTURBANCE AT POWELL STATION	00:17 00:17	00:24 00:24
			1238313	OPERATOR NOTIFIED AND HELD UNTIL SFPD CLEARED. 3 JUVENILES JUMPED FARE GATES AND ENTERED PLATFORM. TRAINS HELD UNTIL SFPD UNIT.#B90 REMOVED JUVENILES. STATION AGENT CLEARED. INSP.D.GARCIA RESPONDED AT 0025HRS. INSP.STALIONS*. STATION HOLDS. VEH DELAY: 00:07 LINE DELAY: 00:07			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:52 06/30/12	14	61	60	CALIFORNIA & GRANT (IB)	ACCIDENT, CABLE CAR/AUTO, MINOR, NO INJURIES	09:52 09:52	10:10 10:10
			1238389	INSP. J. KWONG CLEARED. MGRS. D. BANBURY/J. CASTILLO*, S/S*, CLAIMS 6A45* NO OP 799 VEH DELAY: 00:18 LINE DELAY: 00:18			
10:44 06/30/12	86	23	8178	PALOU & 3RD STREET (OB)	NON INJURY ACCIDENT, COACH / AUTO, HIT & RUN	10:44	11:10
			1238365	INSP. CLARK, J. (1T65) RESP. SYSTEMS/SAFETY*, CLAIMS 6-A-45*, VIDEO*. NO 799. VEH DELAY: 00:26			
12:39 06/30/12	441	9	6269	2ND STREET & MARKET (OB)	OPERATOR	12:20	13:14
			1238377	INSP. HENDERSON, B. (1T60) RESP., INSP. JOMOC, K. (1T63) TRANSPORTED RESCUE OPERATOR, PUGLISI, D. *ANDREWS, A. (4M3)*, WORKERS COMP. *, PEER ASSIST*, DISPATCHER*, BRITT, S. *, SYSTEMS/SAFETY*, CLAIMS 6-A-45*,. RUN 441 BACK IN SERVICE. VEH DELAY: 00:54			
14:10 06/30/12	136	30	5506	NORTH POINT & HYDE (OB)	COACH / MOTORCYCLE ACCIDENT	14:10	15:00
			1238407	INSPECTOR L. BROWN CLEARED, SFFD MEDIC #75 - CAD #215 RESPONDED, PRESIDIO DISPATCHER*, A. ANDREWS (4M3)*, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A45)*, MOTORCYCLE DRIVER - TREATED AND RELEASED, NO DAMAGE TO COACH, NO DAMAGE TO MOTORCYCLE, NO 799 VEH DELAY: 00:50			
16:24 06/30/12	76	M	1548	19TH & WINSTON (IB)	ACCIDENT LRV AND AUTOMOBILE – NO INJURIES.	16:24 16:24	16:47 16:47
			1238439	MINOR DAMAGE WITH NO INJURIES REPORTED. INSPECTOR GONZALES (4T41B) AND MRU UNIT 4S46, AND SFPD UNIT 315D RESPONDED TO AND CLEARED THE ACCIDENT. SENIOR STAFF, CLAIMS (6A45), SYSTEM SAFETY, AND MANAGER CASTILLO (4M2) NOTIFIED. ROUTE CHANGED 111 L 1476 OUTBOUND FROM EMBARCADERO AS A ^M^ FOR SERVICE. VEH DELAY: 00:23 LINE DELAY: 00:23			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
17:15 06/30/12	722	47	8225	BRYANT & 4TH STREET (OB)	COACH / AUTO ACCIDENT - NO INJURIES REPORTED	17:15	18:18
				1238446	INSPECTOR J. FLORES CLEARED, INSPECTOR A. ESCOBAR RESPONDED, RESCUE OPERATOR #3684 RESPONDED, ATLAS TOW TRUCK #92 RESPONDED, KIRKLAND DISPATCHER*, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A45)*, DISABLING DAMAGE TO AUTO, MINOR DAMAGE TO COACH, OPERATOR 799 VEH DELAY: 01:03		
18:58 06/30/12	170	31	5606	EDDY & VAN NESS AVENUE (OB)	FALL BOARDING	18:58	
				1238423	OPERATOR CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A45)*, SEE OCC #1238421		
19:11 06/30/12	170	31	5606	EDDY & FILLMORE (OB)	FALL BOARDING - SEE OCC #1238423	19:11	20:35
				1238421	INSPECTOR A. GEETER CLEARED, INSPECTOR S. WONG RESPONDED, SFFD ENGINE #5 RESPONDED (CALLED BY PASSENGER), RESCUE OPERATOR #3282 RESPONDED, PRESIDIO DISPATCHER*, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A45)*, M.A. TRAVIS*, JUVENILE TREATED AND RELEASED (MINOR INJURY TO LEG AND ARM) - NO TRANSPORT, OPERATOR PULLED FROM DUTY, NO 799 SI PRESIDIO N/R [EOR 00:46] VEH DELAY: 05:35		
23:10 06/30/12	471	24	5473	PALOU & RANKIN (IB)	ACCIDENT (COACH/AUTO)	23:13	00:12
				1238460	DISPATCHED INSPECTOR MCDANIEL TO SCENE. REPORTED MINOR DAMAGE TO COACH AND MODERATE DAMAGE TO AUTOMOBILE. NO 799. CLAIMS* VEH DELAY: 00:59		

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
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			1238439	MINOR DAMAGE WITH NO INJURIES REPORTED. INSPECTOR GONZALES (4T41B) AND MRU UNIT 4S46, AND SFPD UNIT 315D RESPONDED TO AND CLEARED THE ACCIDENT. SENIOR STAFF, CLAIMS (6A45), SYSTEM SAFETY, AND MANAGER CASTILLO (4M2) NOTIFIED. ROUTE CHANGED 111 L 1476 OUTBOUND FROM EMBARCADERO AS A ^M^ FOR SERVICE. VEH DELAY: 00:23 LINE DELAY: 00:23			