

**DAILY SERVICE DELIVERY OVERVIEW**

**WEDNESDAY, OCTOBER 3, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,233	98.1%	11	12	24

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	105	-8%
<b>F LINE</b>	24	24	0%
<b>CABLE CAR</b>	27	28	4%
<b>WOODS</b>	154	183	19%
<b>KIRKLAND</b>	113	133	18%
<b>FLYNN</b>	110	111	1%
<b>POTRERO 40'</b>	49	42	-14%
<b>POTRERO 60'</b>	42	43	2%
<b>PRESIDIO</b>	121	138	14%
<b>TOTAL</b>	754	807	7%



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	122	24	3	8	13	0
Flynn	201	27	7	7	13	0
Green	224	31	9	12	5	5
Kirkland	204	40	15	10	14	1
Potrero	216	30	7	10	10	3
Presidio	207	32	9	11	7	5
Woods	360	44	12	11	17	4
<b>TOTAL</b>	<b>1,534</b>	<b>228</b>	<b>62</b>	<b>69</b>	<b>79</b>	<b>18</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:28 10/03/12	29	5	5605	MARKET & 6TH ST (IB)	RENDERING AID / BICYCLIST FELL IN FRONT OF COACH	08:28	08:59
					INSP S HOOKS; SFPD 4K1C RESP. AID REFUSED. CASE #120-792-414. SFFD*. VEH DELAY: 00:31		
10:02 10/03/12	331	24	5452	POTRERO DIVISION (PI)	INTERVIEW FOR INCIDENT AT CORTLAND & ELLISWORTH, SEE TAG #1253115.	10:25	10:45
					INSP A. LEDBETTER INTERVIEWED THE OPERATOR, SYSTEM SAFETY*. CLAIMS 6A42*. VIDEO* VEH DELAY: 00:20		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
12:30 10/03/12	02	1	5554	FILLMORE STREET & SACRAMENTO STREET (OB)	ACCIDENT, COACH AND AUTO	12:30	13:38
				<b>1253167</b>	INSP. LEUNG (UNIT #18), SYSTEM SAFETY*, 6A42*, VIDEO*, AID REFUSED, NO 799. MINOR TO BOTH VEHICLES. <b>VEH DELAY: 01:08</b>		
12:40 10/03/12	463	14L	6403	MISSION BETWEEN 7TH STREET & 8TH STREET	ALLEGED ACCIDENT (COACH & BICYCLIST)	12:40	13:20
				<b>1253166</b>	INSP.C. HALETKY, SYSTEMS SAFETY, CLAIMS 6A42, VIDEO*, MGR. ESPINOZA*. SFPD 4C3 & B151, CASE # 120 795 086 <b>VEH DELAY: 00:40</b>		
12:58 10/03/12	106	9L	8444	MARKET STREET & 11TH STREET (OB)	VANDALISM (INTERVIEW)	15:00	15:09
				<b>1253173</b>	INSP. MCQUEEN (UNIT #14), SFPD*, VIDEO*, NOTE: SEE ORIGINAL TAG #1253172. SI WOODS N/R <b>VEH DELAY: 00:09</b>		
14:48 10/03/12	435	38	6269	VAN NESS AVE & GROVE STREET (OB)	ACCIDENT, COACH AND AUTO (NO INJURIES)	14:48	16:13
				<b>1253195</b>	INSP. WILSON (UNIT #7), SYSTEM SAFETY*, VIDEO*, 6A42*, MGR. ANDREWS* <b>VEH DELAY: 01:25</b>		
15:30 10/03/12				FOLSOM STREET & 5TH STREET	ACCIDENT, NON REVENUE AUTO AND LIMO	15:30	16:15
				<b>1253198</b>	INSP. GIANG (UNIT #2), MGR. ANDREWS (4M4)*, SYSTEM SAFETY*, 6A50*, AID REFUSE, UPPER MANAGEMENT*, (LEFT MSG).NON REVENUE AUTO REAR ENDED. <b>VEH DELAY: 00:45</b>		
17:19 10/03/12	151	5	5530	MARKET & 3RD STREET (IB)	ACCIDENT, COACH/AUTO, HIT AND RUN, MINOR, NO INJURIES	17:19	17:58
				<b>1253227</b>	INSP. A. ESCOBAR CLEARED. S/S*, VIDEO*, CLAIMS 6A50* <b>VEH DELAY: 00:39</b>		
19:50 10/03/12	320	71	8185	LINCOLN & 9TH AVENUE (IB)	VEHICLE ACCIDENT COACH / TOUR BUS (HIT / RUN)	19:50	20:12
				<b>1253210</b>	INSP D. FONG RESP VIDEO* CLAIMS 6A50* S/SAFETY* NO 799 (DNMC) BROKEN LEFT CONVEX MIRRORS SI WOODS N/R <b>VEH DELAY: 00:22</b>		

## Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:10 10/03/12		30		3RD STREET & HOWARD (IB,OB)	FEEDER D-25 OPEN	09:10 <b>09:10</b>	<b>09:37</b>
		<b>1253088</b>		INSP A. LEDBETTER RESPOND, LINE TRUCK 819 CLEARED. 30 & 45 SWITCHED BACK AT MISSION STREET. TWO SHUTTLE USED. MANAGER M. ESPINOZA*. <b>LINE DELAY: 00:27</b>			
10:35 10/03/12		60		WASHINGTON & MASON (IB)	CROWN PULLEY CHANGE	10:35 <b>10:35</b>	<b>11:20</b>
		<b>1253109</b>		INSP. KWONG, MGR BANBURY*, C/S*, TWO SHUTTLES PULLED, HYDE CAR UP MASON. <b>LINE DELAY: 00:45</b>			