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DAILY SERVICE DELIVERY OVERVIEW

THURSDAY, OCTOBER 4, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,233	97.6%	13	17	32

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	113	-1%
F LINE	24	26	8%
CABLE CAR	27	29	7%
WOODS	154	191	24%
KIRKLAND	113	133	18%
FLYNN	110	112	2%
POTRERO 40'	49	49	0%
POTRERO 60'	42	46	10%
PRESIDIO	121	139	15%
TOTAL	754	838	11%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	122	25	5	7	13	0
Flynn	200	29	7	9	13	0
Green	220	38	12	16	8	2
Kirkland	206	47	17	13	16	1
Potrero	219	30	11	5	9	5
Presidio	202	30	11	11	7	1
Woods	363	35	7	11	13	4
TOTAL	1,532	234	70	72	79	13

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
00:56 10/04/12	128	KT	1539	FOLSOM & EMBARCADERO (OB)	VANDALISM	00:56 00:56	01:50 01:50
			1253232	SFPD UNIT #3B11E AND INSPECTOR R. DONALDSON 4T76 RESPONDED - VIDEO NOTIFIED VEH DELAY: 00:54 LINE DELAY: 00:54			
01:02 10/04/12	135	KT	1524	FOLSOM & EMBARCADERO (OB)	VANDALISM	01:02 01:02	01:50 01:50
			1253233	[LRV2=1488]SFPD UNIT #3B11E AND INSPECTOR R. DONALDSON 4T76 RESPONDED - VIDEO NOTIFIED VEH DELAY: 00:48 LINE DELAY: 00:48			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:00 10/04/12	42	54	8107	GENEVA & SAN JOSE (OB)	ALLEGED ACCIDENT (COACH & AUTO). NO INJURIES. SEE TAG #1253311	08:52	08:53
					OPERATOR CALLED FROM PLYMOUTH AND MONTANA, AND WILL BE INTERVIEWED AT THIS LOCATION. VEH DELAY: 00:01		
09:00 10/04/12	42	54	8107	PLYMOUTH & MONTANA (OB)	INTERVIEW FOR ALLEGED ACCIDENT AT GENEVA & SAN JOSE. SEE TAG #1253310	09:00	10:04
					INSP J. CLARK RESPONDED. MINOR DAMAGE TO RIGHT FRONT AUTO. NO DAMAGE TO COACH. NO 799. COACH BACK IN SERVICE. SYSTEM SAFETY* CLAIMS 6A42* VIDEO* VEH DELAY: 01:04		
09:35 10/04/12	652	47	8013	VAN NESS & MARKET (IB)	ACCIDENT COACH & TRUCK. NO INJURIES. HIT AND RUN	09:35	09:36
					INSP. A. LEDBETTER INTERVIEW OPERATOR AT VANNESS AND EDDY. NO DAMAGE TO COACH. NO 799. SYSTEM SAFETY*. CLAIMS 6A42*. VIDEO* VEH DELAY: 00:01		
09:39 10/04/12	652	47	8013	VAN NESS & EDDY (IB)	ACCIDENT (COACH & TRUCK) NO INJURIES	09:39	10:27
					INSP. A. ALVIOR RESPONDED. MINOR DAMAGE TO COACH. MINOR DAMAGE TO RIGHT FRONT FENDER OF AUTO. NO INJURIES. NO 799. SYSTEM SAFETY*. CLAIMS 6A42*. VIDEO* VEH DELAY: 00:48		
13:32 10/04/12	42	29	8166	JUNIPER SERRA BETWEEN HOLLOWAY & GARFIELD (OB)	ACCIDENT, COACH AND AUTOS (TWO)	13:32	14:36
					INSP. JOMOC (UNIT #5), SYSTEM SAFETY*, VIDEO*, 6A42*, NO 799, MINOR DAMAGE TO ALL AUTO^S AND COACH, VEH DELAY: 01:04		
13:58 10/04/12	125	45	5601	5TH STREET & MARKET STREET (IB)	ACCIDENT, COACH AND AUTO (BROKEN ROPE)	13:58	15:48
					INSP. HOLMES (UNIT #4), SYSTEM SAFETY*, 6A43*, MGR. ANDREWS (4M4)*, SHOP TRUCK #094 REPAIRED TROLLEY ROPE. VEH DELAY: 01:50		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
15:40 10/04/12	81	30	5528	5TH STREET & STEVENSON STREET (IB)	ACCIDENT, COACH AND AUTO	15:40	16:05
				1253374	INSP. HOLMES (UNIT #4), SYSTEM SAFETY*, VIDEO*, 6A50*, NO 799, LIGHT DAMAGE TO AUTO AND COACH. VEH DELAY: 00:25		
16:35 10/04/12	455	38	6292	GEARY BLVD & DIVISADERO STREET (IB)	ACCIDENT, COACH AND AUTO (HIT AND RUN)	16:35	17:19
				1253388	INSP. GIANG (UNIT #7), SYSTEM SAFETY*, VIDEO*, 6A50*, NO DAMAGE TO COACH SI FLYNN N/R VEH DELAY: 00:44		
18:38 10/04/12	096	5	5580	FULTON & 36TH AVENUE (OB)	COACH / AUTO ACCIDENT (HIT AND RUN) - NO INJURIES REPORTED	18:38	
				1253390	OPERATOR CLEARED, INSPECTOR R. MUNIZ JR.*, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A50)*, SEE OCC #1253391		
19:45 10/04/12	191	9	8157	SUNNYDALE & SANTOS (OB)	COACH / AUTO ACCIDENT - NO INJURIES REPORTED	19:45	20:45
				1253426	INSPECTOR B. CHOWN CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A50)*, MINOR DAMAGE TO COACH, MODERATE DAMAGE TO AUTO, NO 799 SI WOODS N/R VEH DELAY: 01:00		
19:48 10/04/12	747	19	8235	POLK BETWEEN WASHINGTON & JACKSON (OB)	VANDALISM	19:48	20:15
				1253427	INSPECTOR J. GIANG CLEARED, VIDEO*, CLAIMS (6A50)* SI KIRKLAND 8325 @20:49 VEH DELAY: 01:01		
20:15 10/04/12	736	47	8311	VAN NESS AVENUE & VALLEJO (OB)	COACH / AUTO ACCIDENT - INJURY (AID REFUSED - PASSENGER WALKED AWAY)	20:15	21:15
				1253431	INSPECTOR T. ALDANA CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A50)*, PASSENGER CLAIMED INJURY TO INSPECTOR T. ALDANA WHEN HE ARRIVED - PASSENGER REFUSED AID THEN WALKED AWAY, NO DAMAGE TO COACH, MINOR DAMAGE TO AUTO, NO 799 VEH DELAY: 01:00		

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
00:56 10/04/12	128	KT	1539	FOLSOM & EMBARCADERO (OB)	FOUR YOUTH BROKE THE WINDOWS ON THE TRAIN,	00:56 00:56	01:50 01:50
			1253232	SFPD UNIT #3B11E AND INSPECTOR R. DONALDSON 4T76 RESPONDED - VIDEO NOTIFIED VEH DELAY: 00:54 LINE DELAY: 00:54			
01:02 10/04/12	135	KT	1524	FOLSOM & EMBARCADERO (OB)	VANDALISM	01:02 01:02	01:50 01:50
			1253233	[LRV2=1488]SFPD UNIT #3B11E AND INSPECTOR R. DONALDSON 4T76 RESPONDED - VIDEO NOTIFIED VEH DELAY: 00:48 LINE DELAY: 00:48			
14:54 10/04/12	000	KT	N/A	3RD ST & MARIPOSA ST (IB,OB)	BLOCKED BY SFFD ACTIVITY	14:54 14:54	15:47 15:47
			1253355	SENIOR STAFF* K/T LINE WAS SWITCHED BACK IB TO OB @ 4TH ST & CHANNEL ST. OB TO IB @ THE MME YARD. INSP.G PINTO, H HENLEY, P. LEE & R AREVALO RESPONDED AND ASSISTED. 4M3 MGR CASTILLO* 311 CENTER* RUN 390 -22-5433 WAS ALSO BLOCKED FROM 1507 TO 1547 HRS. UNIT # 2 INSP WILSON ASSISTED THE 22 LINE. 4M4 MGR ANDREWS* 5 M/C SHUTTLES USED. 3 ON THE K/T LINE & 2 COVERING THE 22 LINE GAP. LSGP/ADGP. VEH DELAY: 00:53 LINE DELAY: 00:53			
16:22 10/04/12	000	N/A	N/A	FERRY PORTAL LEFT (OB)	ATCS (DISTURBED BLOCKS)	16:22 16:22	16:45 16:45
			1253358	SENIOR STAFF* ROLLING DELAY, DUE TO AXLE COUNTER BLOCK ^NA^ DISTURBED (FARPOCKET IN DIVERGE) OCC SWEPT & CLEARED. LSGP/ADGP; STATIONS & PORTAL HOLDS; INSP G PITTS ASSISTED. SIGNAL MAINTENANCE 501* T KHOA* VEH DELAY: 00:23 LINE DELAY: 00:23			