

DAILY SERVICE DELIVERY OVERVIEW

TUESDAY, OCTOBER 9, 2012

1. RUNS PULLED OUT- IN SERVICE

| | SCHEDULED | PULLED OUT IN SERVICE | OPEN | | WORKED ON DAY OFF |
|--------------------|-----------|--------------------------|------|----|----------------------|
| | | | AM | PM | |
| SYSTEM WIDE | 1,233 | 98.3% | 9 | 12 | 32 |

2. VEHICLES AVAILABILITY

Afternoon Peak

| | SCHEDULED DEMAND | AVAILABLE | SPARE RATIO |
|--------------------|---------------------|-----------|-------------|
| LRV | 114 | 113 | -1% |
| F LINE | 24 | 33 | 38% |
| CABLE CAR | 27 | 28 | 4% |
| WOODS | 154 | 190 | 23% |
| KIRKLAND | 113 | 130 | 15% |
| FLYNN | 110 | 112 | 2% |
| POTRERO 40' | 49 | 51 | 4% |
| POTRERO 60' | 42 | 51 | 21% |
| PRESIDIO | 121 | 142 | 17% |
| TOTAL | 754 | 850 | 13% |



3. OPERATORS' ABSENTEEISM

| | Scheduled WF | Total Unavailable | Sick | Vacation | Unplanned Leave | Other Reasons |
|------------------|--------------|-------------------|-----------|-----------|-----------------|---------------|
| Cable Car | 118 | 21 | 4 | 6 | 11 | 0 |
| Flynn | 201 | 27 | 8 | 8 | 11 | 0 |
| Green | 224 | 34 | 14 | 10 | 8 | 2 |
| Kirkland | 205 | 42 | 18 | 12 | 11 | 1 |
| Potrero | 212 | 27 | 10 | 5 | 9 | 3 |
| Presidio | 208 | 31 | 15 | 5 | 9 | 2 |
| Woods | 362 | 36 | 9 | 8 | 14 | 5 |
| TOTAL | 1,530 | 218 | 78 | 54 | 73 | 13 |

4. ACCIDENTS & DELAYS

Accidents

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|------|-----------|---------------------------------|---|-------|-------|
| | | | | | Action Taken | Start | End |
| 06:36 10/09/12 | 851 | 28L | 8208 | CALIFORNIA & PARK PRESIDIO (OB) | ACCIDENT COACH AND TRUCK, HIT AND RUN | 06:36 | 07:43 |
| | | | | | INSP. A. CHAU REPONDED, SYSTEM SAFETY*. 6A42*. SHOP 091 CLEARED. VIDEO *. VEH DELAY: 01:07 | | |
| 09:21 10/09/12 | 653 | 38X | 8024 | DAVIS & PINE (PI) | ILL PASSENGER, RENDERING AID | 09:21 | 09:45 |
| | | | | | RENDERING AID. INSP. H.LEUNG RESPONDED, MEDIC #54 TREATED AND RELEASED, PATRON WALKED AWAY VEH DELAY: 00:24 | | |

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|------|-----------|-----------------------|--|-------|-------|
| | | | | | Action Taken | Start | End |
| 11:48 10/09/12 | 354 | 49 | 7033 | VAN NESS & GROVE (IB) | VANDALISM (DOOR #3 GLASS CRACKED) BY PEDESTRIAN | 11:48 | |
| | | | | | INSP. A.LEDBETTER RESPONDED, SI POTRERO 7120 @13:21 VEH DELAY: 01:33 | | |
| 16:59 10/09/12 | 147 | 1 | 5503 | CLAY & DRUMM (IB) | LOST PASSENGER | 17:26 | 17:42 |
| | | | | | INSP. A. ESCOBAR CLEARED. SFPD* VEH DELAY: 00:16 | | |

Line Delays > 20 Minutes

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|------|-----------|-----------------|--|-------|-------|
| | | | | | Action Taken | Start | End |
| 07:29 10/09/12 | 165 | F | 1077 | BEACH YARD (IB) | DOORS | 07:24 | 08:00 |
| | | | | | PCC SHOP, INSP DEBONO VEH DELAY: 00:36 LINE DELAY: 00:36 | 07:24 | 08:00 |