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DAILY SERVICE DELIVERY OVERVIEW

THURSDAY, SEPTEMBER 13, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,245	95.8%	24	28	41

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	109	-4%
F LINE	24	27	13%
CABLE CAR	27	28	4%
WOODS	154	170	10%
KIRKLAND	113	124	10%
FLYNN	103	108	5%
POTRERO 40'	49	58	18%
POTRERO 60'	42	43	2%
PRESIDIO	121	133	10%
TOTAL	747	800	7%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	117	20	0	5	12	3
Flynn	194	32	9	8	14	1
Green	215	40	16	13	9	2
Kirkland	205	39	13	12	11	3
Potrero	220	43	16	13	10	4
Presidio	200	32	13	9	8	2
Woods	341	42	12	12	16	2
TOTAL	1,492	248	79	72	80	17

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
11:48 09/13/12	625	10	8324	PACIFIC & SANSOME (IB)	WHEELCHAIR PATRON FELL FROM THE WHEELCHAIR LIFT / AID REFUSED	11:48	12:19
				1249690	INSP A LEDBETTER RESP. WHEELCHAIR PATRON LEFT PRIOR TO MEDIC^S ARRIVAL. VIDEO*. CLAIMS 6A50*. SYSTEM SAFETY*. VEH DELAY: 00:31		
16:36 09/13/12	049	1	5579	CALIFORNIA & 6TH AVENUE (IB)	COACH / AUTO ACCIDENT - NO INJURIES REPORTED	16:36	17:41
				1249725	INSPECTOR D. FONG CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A48)*MINOR DAMAGE TO COACH, MINOR DAMAGE TO AUTO, NO 799 VEH DELAY: 01:05		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
17:50 09/13/12	186	9	8162	BAYSHORE & CORTLAND (IB)	FALL ALIGHTING - AID REFUSED	17:50	19:24
				1249660	INSPECTOR S. WONG CLEARED, SFFD ENGINE #E42 RESPONDED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A48)*, NO 799 VEH DELAY: 01:34		
23:59 09/13/12	461	14	7115	FERRY TERMINAL (OB)	DIRTY COACH	23:50	00:29
				1249766	SFPD B12E RESP NO ARREST SI POTRERO N/R [EOR 01:19] VEH DELAY: 01:29		

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
12:45 09/13/12	002	L	1485	TARAVAL ST & 42ND AVENUE (IB)	NON MUNI ACCIDENT BLOCKING	12:45	13:50
				1249670	[LRV2=1526]SENIOR STAFF* 311 CENTER* LSGP/ADGP ^L^ LINE WAS SWITCHED BACK OB TO IB @ TARAVAL & SUNSET BLVD. 2 M/C SHUTTLES UTILIZED TO COVER THE GAP. INSP C DEBONO ASSISTED. VEH DELAY: 01:05 LINE DELAY: 01:05	12:45	13:50