

Edwin M. Lee | Mayor  
 Tom Nolan | Chairman  
 Cheryl Brinkman | Vice-Chairman  
 Leona Bridges | Director  
 Malcolm Heinicke | Director  
 Jerry Lee | Director  
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**DAILY SERVICE DELIVERY OVERVIEW**

**SUNDAY, SEPTEMBER 16, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	<b>778</b>	<b>92.4%</b>	<b>36</b>	<b>23</b>	<b>108</b>

**2. VEHICLES AVAILABILITY**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>63</b>	<b>102</b>	<b>62%</b>
<b>F LINE</b>	<b>24</b>	<b>24</b>	<b>0%</b>
<b>CABLE CAR</b>	<b>25</b>	<b>28</b>	<b>12%</b>
<b>WOODS</b>	<b>84</b>	<b>173</b>	<b>106%</b>
<b>KIRKLAND</b>	<b>60</b>	<b>125</b>	<b>108%</b>
<b>FLYNN</b>	<b>82</b>	<b>107</b>	<b>30%</b>
<b>POTRERO 40'</b>	<b>42</b>	<b>60</b>	<b>43%</b>
<b>POTRERO 60'</b>	<b>39</b>	<b>46</b>	<b>18%</b>
<b>PRESIDIO</b>	<b>68</b>	<b>134</b>	<b>97%</b>
<b>TOTAL</b>	<b>487</b>	<b>799</b>	<b>64%</b>



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	86	14	4	4	6	0
Flynn	154	23	10	9	4	0
Green	117	22	3	12	7	0
Kirkland	113	21	8	9	4	0
Potrero	152	27	8	10	8	1
Presidio	142	19	5	9	3	2
Woods	205	30	15	12	3	0
<b>TOTAL</b>	<b>969</b>	<b>156</b>	<b>53</b>	<b>65</b>	<b>35</b>	<b>3</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
00:04 09/16/12	529	38	6293	GEARY & JONES (OB)	PURSE SNATCH	00:04	00:15
					DISPATCHED SFPD (3A11E). CLAIMS(6A46)* VIDEO PULL VEH DELAY: 00:11		
00:05 09/16/12	190	F	1074	MARKET & 2ND STREET (OB)	PEDESTRIAN STRIKE PCC WITH SKATEBOARD AND BROKE WINDOW.	00:05	00:14
					PEDESTRIAN RAN AWAY. OPERATOR CLEARED AND REMAINED IN SERVICE. INSP.DONALDSON TO INTERVIEW OPERATOR. VEH DELAY: 00:09 LINE DELAY: 00:09		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:43 09/16/12				CIVIC CENTER STATION (IB,OB)	BART CENTRAL CONTROL REPORTED SMOKE IN THE SUBWAY DUE TO TRANSFORMER / TRAIN ISSUE AFFECTING SUBWAY, F-LINE AND OTHER MUNI LINES ON THE SURFACE. 7TH,8TH,9TH AND MARKET STREET CLOSURE PER SFPD.	13:42 <b>13:42</b>	14:45 <b>14:45</b>
			<b>1250208</b>	SFMTA BYPASSING CIVIC CENTER STATION PER SFFD/BART REQUEST - ALL SURFACE MUNI LINES DETOURING TO MISSION STREET. F-LINE SWITCHING BACK I/B TO O/B 11TH & MARKET AND O/B TO I/B AT THE FERRY - 4 MOTOR COACH SHUTTLES PROVIDED FOR SERVICE - 1338 HRS. PATRON REQUEST MEDIC FOR SMOKE INHALATION (TREATED AND RELEASED) - 1409 HRS. 45-SHUTTLE 1431/1402 TO SWEEP AREA FROM VANNESS TO POWELL INBOUND - 1412 HRS. 83-L 1455 TO SWEEP AREA FROM POWELL TO VANNESS OUTBOUND - 1431 HRS. CIVIC CENTER STATION AGENT WALKER UPDATE CIVIC CENTER STATION STILL BEING BYPASSED PER SFFD BATALION CHIEF - INSPECTOR L. HAYNES 4T40A AND INSPECTOR G. PITTS 4T40B AND W. VALARIS RESPONDED - LSGP, ADGP AND PASSENGER ANNOUNCEMENTS CONTINUALLY MADE - 311, J. KELLY, J. HALEY AND J. CASTILLO ALL NOTIFIED. 1445 HRS. NORMAL OPERATION RESUMED FOR ALL MUNI TRANSIT MODES. <b>VEH DELAY: 01:03 LINE DELAY: 01:03</b>			
15:42 09/16/12	192	44	8442	8TH AVENUE & FULTON (OB)	FALL ALIGHTING - AID REFUSED	15:42	16:23
			<b>1250206</b>	INSPECTOR S. MCARTHUR CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A46)*, NO 799 <b>VEH DELAY: 00:41</b>			
17:47 09/16/12				701 14TH STREET & MARKET (IB)	UNATTENDED PACKAGE	17:47	18:01
			<b>1250211</b>	SFPD UNIT #E1D - CAD #2235 CLEARED, NO MERIT <b>VEH DELAY: 00:14</b>			

## Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:43 09/16/12				CIVIC CENTER STATION (IB,OB)	BART CENTRAL CONTROL REPORTED SMOKE IN THE SUBWAY DUE TO TRANSFORMER / TRAIN ISSUE AFFECTING SUBWAY, F-LINE AND OTHER MUNI LINES ON THE SURFACE. 7TH,8TH,9TH AND MARKET STREET CLOSURE PER SFPD.	13:42 13:42	14:45 14:45
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13:51 09/16/12	030	21	5565	MARKET & 7TH STREET (IB,OB)	SFFD / SFPD ACTIVITY - BLOCKING	13:51 13:51	14:45 14:45
		1250140		INSPECTOR J. GIANG CLEARED, INSPECTOR E. DENNIS RESPONDED, INSPECTOR S. WONG RESPONDED, INSPECTOR S. MCARTHUR RESPONDED, SENIOR MANAGEMENT PAGED*, MULTIPLE REROUTES FOR ALL AFFECTED LINES <b>VEH DELAY: 00:54 LINE DELAY: 00:54</b>			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
17:16 09/16/12				HYDE LINE (IB,OB)	HYDE LINE DOWN DUE TO CABLE SPLICE	17:16 17:16	02:15 02:15
		<b>1250218</b>		CABLE SHOP TRUCK 665 RESPONDED SYSTEM SAFETY*, 311*, D. BANBURY (8M8)*, T. FAHEY*, P. ROSE*, J. KELLY*, 3 SHUTTLES USED VEH DELAY: <b>08:59</b> LINE DELAY: <b>08:59</b>			