

Edwin M. Lee | Mayor
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DAILY SERVICE DELIVERY OVERVIEW

FRIDAY, SEPTEMBER 21, 2012

1. RUNS PULLED OUT- IN SERVICE

| | SCHEDULED | PULLED OUT IN SERVICE | OPEN | | WORKED ON DAY OFF |
|--------------------|--------------|--------------------------|-----------|-----------|----------------------|
| | | | AM | PM | |
| SYSTEM WIDE | 1,245 | 95.6% | 27 | 28 | 43 |

2. VEHICLES AVAILABILITY

Morning Peak

| | SCHEDULED DEMAND | AVAILABLE | SPARE RATIO |
|--------------------|---------------------|------------|-------------|
| LRV | 114 | 111 | -3% |
| F LINE | 24 | 26 | 8% |
| CABLE CAR | 27 | 30 | 11% |
| WOODS | 157 | 185 | 18% |
| KIRKLAND | 117 | 125 | 7% |
| FLYNN | 102 | 113 | 11% |
| POTRERO 40' | 44 | 50 | 14% |
| POTRERO 60' | 50 | 49 | -2% |
| PRESIDIO | 108 | 128 | 19% |
| TOTAL | 747 | 817 | 9% |



3. OPERATORS' ABSENTEEISM

| | Scheduled WF | Total Unavailable | Sick | Vacation | Unplanned Leave | Other Reasons |
|--------------|--------------|-------------------|------------|-----------|-----------------|---------------|
| Cable Car | 119 | 27 | 7 | 6 | 13 | 1 |
| Flynn | 196 | 32 | 7 | 9 | 15 | 1 |
| Green | 219 | 51 | 28 | 13 | 9 | 1 |
| Kirkland | 212 | 50 | 22 | 13 | 13 | 2 |
| Potrero | 231 | 43 | 20 | 11 | 7 | 5 |
| Presidio | 205 | 30 | 9 | 8 | 11 | 2 |
| Woods | 347 | 54 | 27 | 8 | 15 | 4 |
| TOTAL | 1,529 | 287 | 120 | 68 | 83 | 16 |

4. ACCIDENTS & DELAYS

Accidents

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|----------------|-----------|--|-----------------------------|-------|-------|
| | | | | | Action Taken | Start | End |
| 08:18 09/21/12 | 617 | 19 | 8322 | EVANS & 3RD ST (IB) | SFPD REQUEST | 08:18 | 08:24 |
| | | 1250994 | | SFPD CLEARED. VEH DELAY: 00:06 | | | |
| 09:10 09/21/12 | 855 | 10 | 8044 | JACKSON & FILLMORE (OB) | ALLEGED NON-INJURY ACCIDENT | 09:10 | 09:27 |
| | | 1250998 | | INSP. L. BROWN (UNIT#7) RESPONDED, S/S*, CLAIMS 6A47*, NO VIDEO. (DAMAGE CONFIRMED TO RIGHT SIDE OF COACH). VEH DELAY: 00:17 | | | |

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|------|-----------|--|---|-------|-------|
| | | | | | Action Taken | Start | End |
| 10:18 09/21/12 | 438 | 14L | 6421 | MAIN & MISSION (OB) | ACCIDENT COACH AND AUTO | 10:18 | 11:00 |
| | | | | 1251085 | INSP. FLORES (UNIT #1), SYSTEM SAFETY*, VIDEO*, 6A47*, NO 799, SHOP TRUCK #854, COACH WAS STATIONARY. SI FLYNN N/R [EOR 11:59] VEH DELAY: 01:41 | | |
| 11:56 09/21/12 | 333 | 14 | 5439 | MISSION BETWEEN 1ST STREET & 2ND STREET (IB) | COACH AUTO ACCIDENT - NO INJURIES REPORTED | 11:56 | 13:09 |
| | | | | 1251062 | INSPECTOR S. SMITH CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A47)*, NO 799 VEH DELAY: 01:13 | | |
| 12:03 09/21/12 | 126 | 30 | 5595 | 5TH ST. & FOLSOM (IB) | NON INJURY MUNI ACCIDENT, COACH / AUTO. | 12:03 | 13:01 |
| | | | | 1251103 | INSP MC QUEEN T, S/S*, VIDEO*, CLAIMS #6A47*, NO 799 VEH DELAY: 00:58 | | |
| 12:36 09/21/12 | 671 | 47 | 8318 | 4TH STREET & TOWNSEND (IB) | DIRTY COACH | 12:36 | 13:45 |
| | | | | 1251125 | OPERATOR CLEARED, SI KIRKLAND 8031 @14:24 VEH DELAY: 01:48 | | |
| 12:59 09/21/12 | 430 | 8X | 6247 | STOCKTON & COLUMBUS (OB) | FALL ON BOARD | 12:59 | 14:51 |
| | | | | 1251131 | INSPECTOR J. GIANG CLEARED, INSPECTOR R. MUNIZ JR. RESPONDED, INSPECTOR H. LEUNG RESPONDED, RESCUE OPERATOR #2824 RESPONDED, FLYNN DISPATCHER*, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A47)*, D. PUGLISI*, A. ANDREWS (4M4)*, SENIOR MANAGEMENT PAGED*, OPERATOR 799 SI FLYNN N/R [EOR 15:54] VEH DELAY: 02:55 | | |
| 14:30 09/21/12 | 430 | 24 | 5442 | DIVISADERO & EDDY (OB) | EMERGENCY ALARM | 14:30 | 14:35 |
| | | | | 1251104 | OPERATOR CLEARED, SFPD - CAD #1883*, NO MERIT VEH DELAY: 00:05 | | |

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|------|----------------|--|--|-------|-------|
| | | | | | Action Taken | Start | End |
| 16:28 09/21/12 | 047 | KT | 1533 | 3RD ST & INGERSON ST (IB) | ACCIDENT, LRV & AUTO, HIT & RUN, ILLEGAL LEFT MAKING CONTACT WITH LRV, MOTORIST PARKED & ABANDON AUTO. | 16:28 | 17:12 |
| | | | | | | | |
| | | | 1251140 | INSP J CHAVEZ, MGR J CASTILLO & MRU 4S30 ON SCENE, LSGP & ADGP*, KT-LINE SWITCHBACK 3RD ST/ARMSTRONG STS, BASEBALL SHUTTLE ROUTE CHANGED TO KT-LINE FOR OUTBOUND SERVICE EMBARCADERO STATION, NO 799, TWO WITNESSES, SFPD UNIT(3C15D) ON SCENE, CASE #120758795, CLAIMS(6A45)*, VIDEO PULLED, SYSTEM SAFETY*, SENIOR MGT & RAILS* BY PHONE & PAGE. SI MUNI METRO N/R [EOR 16:40] VEH DELAY: 00:12 LINE DELAY: 00:44 | | | |
| 16:39 09/21/12 | 158 | 21 | 5508 | HAYES BETWEEN POLK & VAN NESS (OB) | NON INJURY MUNI ACCIDENT, COACH / AUTO, HIT & RUN. | 16:39 | 17:32 |
| | | | | | | | |
| | | | 1251168 | INSP ESPINOZA T, S/S*, VIDEO*, CLAIMS #6A46*, NO 799. VEH DELAY: 00:53 | | | |
| 18:06 09/21/12 | 135 | 30 | 5617 | 5TH ST. BETWEEN MARKET & MISSION (IB) | OPERATOR. | 18:06 | 18:52 |
| | | | | | | | |
| | | | 1251189 | SFPD #A11D, INSP ESPINOZA T, NO MERIT. VEH DELAY: 00:46 | | | |

Line Delays > 20 Minutes

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|----------------|-----------|--|--|-----------------------|-----------------------|
| | | | | | Action Taken | Start | End |
| 01:00 09/21/12 | | 90 | | BAYSHORE & POTRERO (OB) | NON MUNI PEDESTIAN INJURY ACCIDENT BLOCKING | 01:00 | 02:46 |
| | | 1251050 | | 90 LINE RE-ROUTED VIA 101 SOUTH TO SILVER AVE EXIT. LINE DELAY: 01:46 | | | |
| 16:28 09/21/12 | 047 | KT | 1533 | 3RD ST & INGERSON ST (IB) | ACCIDENT, LRV & AUTO, HIT & RUN, ILLEGAL LEFT MAKING CONTACT WITH LRV, MOTORIST PARKED & ABANDON AUTO. | 16:28 16:28 | 17:12 17:12 |
| | | 1251140 | | INSP J CHAVEZ, MGR J CASTILLO & MRU 4S30 ON SCENE, LSGP & ADGP*, KT-LINE SWITCHBACK 3RD ST/ARMSTRONG STS, BASEBALL SHUTTLE ROUTE CHANGED TO KT-LINE FOR OUTBOUND SERVICE EMBARCADERO STATION, NO 799, TWO WITNESSES, SFPD UNIT(3C15D) ON SCENE, CASE #120758795, CLAIMS(6A45)*, VIDEO PULLED, SYSTEM SAFETY*, SENIOR MGT & RAILS* BY PHONE & PAGE. SI MUNI METRO N/R [EOR 16:40] VEH DELAY: 00:12 LINE DELAY: 00:44 | | | |
| 20:06 09/21/12 | 134 | KT | 1430 | BAYSHORE AVE & ARLETA ST (OB) | NO PROPULSION | 20:04 20:04 | 20:50 |
| | | 1251220 | | MRU 4S30 UNABLE TO USE RESCUE CARRUN 124/KT/1544 DUE TO DAMAGED COUPLER, USED RESCUE CAR RUN 110/KT/1523, INSP G PITTS ASSISTED, KT-LINE SWITCHED BACK 3RD ST/ARMSTRONG ST., 2-RUNS ROUTE CHANGED TO KT-LINE FOR OUTBOUND SERVICE AT EMBARCADERO STATION, ONE SHUTTLE MOTOR COACH SHUTTLE USED. SENIOR MGMT & RAILS* BY PHONE & PAGE. SI MUNI METRO EAST LINE DELAY: 00:46 | | | |