

Edwin M. Lee | Mayor
 Tom Nolan | Chairman
 Cheryl Brinkman | Vice-Chairman
 Leona Bridges | Director
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DAILY SERVICE DELIVERY OVERVIEW

TUESDAY, SEPTEMBER 25, 2012

1. RUNS PULLED OUT- IN SERVICE

| | SCHEDULED | PULLED OUT IN SERVICE | OPEN | | WORKED ON DAY OFF |
|--------------------|-----------|--------------------------|------|----|----------------------|
| | | | AM | PM | |
| SYSTEM WIDE | 1,245 | 96.5% | 22 | 21 | 45 |

2. VEHICLES AVAILABILITY

Afternoon Peak

| | SCHEDULED DEMAND | AVAILABLE | SPARE RATIO |
|--------------------|---------------------|-----------|-------------|
| LRV | 114 | 116 | 2% |
| F LINE | 24 | 26 | 8% |
| CABLE CAR | 27 | 27 | 0% |
| WOODS | 154 | 171 | 11% |
| KIRKLAND | 113 | 128 | 13% |
| FLYNN | 103 | 111 | 8% |
| POTRERO 40' | 49 | 50 | 2% |
| POTRERO 60' | 42 | 45 | 7% |
| PRESIDIO | 121 | 135 | 12% |
| TOTAL | 747 | 809 | 8% |



3. OPERATORS' ABSENTEEISM

| | Scheduled WF | Total Unavailable | Sick | Vacation | Unplanned Leave | Other Reasons |
|--------------|--------------|-------------------|-----------|-----------|-----------------|---------------|
| Cable Car | 121 | 26 | 4 | 8 | 13 | 1 |
| Flynn | 195 | 35 | 10 | 7 | 16 | 2 |
| Green | 224 | 51 | 24 | 15 | 10 | 2 |
| Kirkland | 210 | 45 | 19 | 11 | 15 | 0 |
| Potrero | 212 | 27 | 11 | 9 | 5 | 2 |
| Presidio | 200 | 38 | 13 | 11 | 11 | 3 |
| Woods | 352 | 49 | 14 | 19 | 14 | 2 |
| TOTAL | 1,514 | 271 | 95 | 80 | 84 | 12 |

4. ACCIDENTS & DELAYS

Accidents

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|------|----------------|--|----------------------------|-------|-------|
| | | | | | Action Taken | Start | End |
| 10:06 09/25/12 | 859 | 19 | 8326 | LARKIN & GEARY (IB) | ALLEGED FALL ALIGHTING | 10:06 | 10:37 |
| | | | 1251692 | ALLEGED FALL ALIGHTING. INSP. A. LEDBETTER UNIT #7 RESP.VIDEO*. CLAIM 6A45*. SYSTEM SAFETY*. NO MERIT. PASS LEFT THE SCENE. SI KIRKLAND N/R VEH DELAY: 00:31 | | | |
| 14:05 09/25/12 | 410 | 14 | 7001 | MISSION STREET & SAN JOSE AVE (IB) | PASSENGER ERRATIC BEHAVIOR | 14:13 | 15:56 |
| | | | 1251732 | INSP. GEETER (UNIT #1), MGR. ANDREWS (4M4)*, ENG #91, MED #14, PASSENGER TRANSPORTED TO SEATON MEDICAL CENTER, DCPD, CASE #200 73 87, VIDEO*.6A47* VEH DELAY: 01:43 | | | |

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|------|----------------|---|--|-------|-------|
| | | | | | Action Taken | Start | End |
| 16:41 09/25/12 | 031 | 59 | 0027 | MASON & WASHINGTON (IB) | ACCIDENT (CABLE CAR / AUTO), NO INJURY | 16:41 | 17:07 |
| | | | | | | | |
| | | | 1251772 | INSP 4T55 RESP. NO INJURY, NO 799, SYSTEM SAFETY*, CLAIM 6A47*. 8M8*. PUGLISI, D*, PAGE SENT OUT. VEH DELAY: 00:26 LINE DELAY: 00:26 | | | |
| 17:21 09/25/12 | 713 | 2 | 8231 | CLEMENT & 2ND AVENUE (IB) | FARE EVASION (SINGLE) / VANDALISM (LOWER FRONT DOOR WINDOW BROKEN) | 17:21 | 18:52 |
| | | | | | | | |
| | | | 1251739 | INSP D. FONG RESP SFPD #3G13D RESP ONE ARREST CASE # 120-770-084 SI KIRKLAND 8353 @19:09N/R [EOR 20:28] VEH DELAY: 03:07 | | | |
| 22:26 09/25/12 | 741 | 47 | 8041 | VAN NESS & LOMBARD (OB) | SFPD REQUEST COACH STOP (ALLEGED ROBBERY SUSPECT) | 20:26 | 20:55 |
| | | | | | | | |
| | | | 1251791 | INSP T. ALDANA RESP SFPD # 3A3D RESP NO ARREST NO CASE NUMBER (NO MERIT) VEH DELAY: 00:29 | | | |

Line Delays > 20 Minutes

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|------|----------------|---|--|--------------|--------------|
| | | | | | Action Taken | Start | End |
| 09:00 09/25/12 | | 59 | | MASON LINE | SPLICE CHECK | 09:00 | |
| | | | | | | | |
| | | | 1251688 | 4C35* ONE SHUTTLE PULLED. LINE DELAY: 00:28 | | 09:00 | 09:28 |
| 16:38 09/25/12 | | | | MISSION STREET BETWEEN NIAGARA & SAN JOSE AVE (IB,OB) | OPEN FEEDER (#OM2) | 16:38 | 17:10 |
| | | | | | | | |
| | | | 1251721 | INSP. GEETER (UNIT #1), INSP. DENNIS (UNIT #2), MGR. ANDREWS (4M4)*, LINE TRUCK #819, VEH DELAY: 00:32 LINE DELAY: 00:32 | | | |
| 16:41 09/25/12 | 031 | 59 | 0027 | MASON & WASHINGTON (IB) | ACCIDENT (CABLE CAR / AUTO), NO INJURY | 16:41 | 17:07 |
| | | | | | | | |
| | | | 1251772 | INSP 4T55 RESP. NO INJURY, NO 799, SYSTEM SAFETY*, CLAIM 6A47*. 8M8*. PUGLISI, D*, PAGE SENT OUT. VEH DELAY: 00:26 LINE DELAY: 00:26 | | | |

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|----------------|-----------|---|------------------------------------|--------------|--------------|
| | | | | | Action Taken | Start | End |
| 16:56 09/25/12 | | 33 | | ARGUELLO & FULTON (IB) | SWITCH B/O | 16:56 | |
| | | 1251774 | | LINE TRK 819 RESP INSP H. VONG RESP ROLLING DELAY LINE DELAY: 01:13 | | 16:56 | 18:09 |
| 17:30 09/25/12 | 447 | 22 | 5416 | 16TH STREET & UTAH (OB) | NON MUNI VEHICLE ACCIDENT BLOCKING | 17:30 | |
| | | 1251767 | | INSP E. DENNIS RESP ROLLING DELAY COACHS EPU WITH INSPECTOR HELP LINE DELAY: 00:57 | | 17:30 | 18:27 |