

Edwin M. Lee | Mayor
 Tom Nolan | Chairman
 Cheryl Brinkman | Vice-Chairman
 Leona Bridges | Director
 Malcolm Heinicke | Director
 Jerry Lee | Director
 Joél Ramos | Director
 Cristina Rubke | Director
 Edward D. Reiskin | Director of Transportation

DAILY SERVICE DELIVERY OVERVIEW

MONDAY, SEPTEMBER 3, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	797	98.9%	4	5	11

2. VEHICLES AVAILABILITY

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	111	-11%
F LINE	24	21	-21%
CABLE CAR	27	27	7%
WOODS	154	187	21%
KIRKLAND	113	129	14%
FLYNN	103	105	2%
POTRERO 40'	49	58	18%
POTRERO 60'	42	48	14%
PRESIDIO	121	138	14%
TOTAL	747	814	9%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	162	14	0	2	6	6
Flynn	278	44	11	4	8	21
Green	294	32	9	6	4	13
Kirkland	277	38	5	7	4	22
Potrero	300	30	8	6	6	10
Presidio	282	24	9	6	3	6
Woods	479	51	11	8	7	25
TOTAL	2,072	233	53	39	38	103

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
00:28 09/03/12	36	59	6	MASON & WASHINGTON (IB)	VEHICLE ACCIDENT CABLE CAR / AUTO – NO INJURIES	00:28 00:28	02:10 02:10
			1247939	INSP A. BEMNET RESP AND INSP A. VELACRUZ RESP SFPD RESP NO INJURIES REPORTED AT SCENE DISPATCHER* S/SAFETY* CLAIMS 6A42* SENIOR MGR PAGED GRIPMAN 799 VEH DELAY: 01:42 LINE DELAY: 01:42			
09:18 09/03/12	441	9	6288	GENEVA & RIO VERDE (IB)	DIRTY COACH	09:18	10:00
			1247974	INSP. L. DAVIS, DCFD UNIT 18, 41 RESPONDED, SI FLYNN 6410 @10:54 VEH DELAY: 01:36			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
11:56 09/03/12	034	29	8445	OCEAN & PLYMOUTH (IB)	FRONT DOOR	11:58	12:21
				1247923 OPERATOR CLEARED, CLAIMS 6A-42* SI WOODS 8366 @13:08 VEH DELAY: 01:10			
12:45 09/03/12	32	23	8159	BAYSHORE & ALEMANY (IB)	ACCIDENT, COACH/SUV, MINOR, NO INJURIES	12:45	13:12
				1247986 INSP. L. DAVIS CLEARED. VIDEO*, CLAIMS 6A42*, S/S* VEH DELAY: 00:27			
14:06 09/03/12	431	14	7122	MISSION & 5TH STREET (IB)	NON-INJURY ACCIDENT COACH/ UHAUL TRUCK (HIT AND RUN)	14:06	15:15
				1247963 INSP. S. WONG (UNIT#4) RESPONDED, S/S*, CLAIMS 6A42*, VIDEO*, NO 799. VEH DELAY: 01:09			
14:08 09/03/12	142	1	5562	CALIFORNIA & ARGUELLO (IB)	ACCIDENT (TROLLEY POLE / TRAFFIC LIGHT), NO INJURY	14:08	14:41
				1247960 INSP LUM (UNIT 3), SHOP TRUCK 072 RESP. NO INJURY, NO 799. SYSTEM SAFETY*, CLAIMS 6A42*, VIDEO*, SIGNALS*, 311* VEH DELAY: 00:33			
16:14 09/03/12	201	37	8529	CHURCH & MARKET (IB)	ACCIDENT, COACH / LOOSE BOARD IN STREET	16:14	16:37
				1248034 INSP. B. LUM CLEARED VEH DELAY: 00:23			
16:54 09/03/12	446	8X	6268	GENEVA & MOSCOW (OB)	SFPD REQUESTED	16:54	17:01
				1248038 OPERATOR CLEARED VEH DELAY: 00:07			
16:56 09/03/12	170	31	5541	MARKET & POWELL (OB)	FALL BOARDING (AID REFUSED)	16:56	17:38
				1248044 INSP WONG, S (UNIT 4) RESP. SYSTEM SAFETY*, VIDEO*, CLAIM 6A42*. VEH DELAY: 00:42			

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
00:28 09/03/12	36	59	6	MASON & WASHINGTON (IB)	VEHICLE ACCIDENT CABLE CAR / AUTO	00:28 00:28	02:10 02:10
		1247939		INSP A. BEMNET RESP AND INSP A. VELACRUZ RESP SFPD RESP NO INJURIES REPORTED AT SCENE DISPATCHER* S/SAFETY* CLAIMS 6A42* SENIOR MGR PAGED GRIPMAN 799 VEH DELAY: 01:42 LINE DELAY: 01:42			
15:03 09/03/12	85	J	1442	CHURCH & 16TH (IB,OB)	BLOCKED BY TROLLEY VERSUS AUTO ACCIDENT	15:03 15:03	15:28 15:28
		1248036		MANAGER CASTILLO (4M2), MANAGER STUART (1L1), INSPECTOR PITTS (4C30), INSPECTOR WOON (UNIT 5), AND MRU 4S20 RESPONDED. SENIOR STAFF NOTIFIED. 85 J 1442 (IB) AND 57 J 1523 (OB) WERE BLOCKED. SWITCHBACKS ENACTED IB TO OB AT CHURCH/16TH AND OB TO IB AT DUBOCE/FILLMORE. VEH DELAY: 00:25 LINE DELAY: 00:25			
19:30 09/03/12	187	F	1071	MARKET & 6TH (OB)	EMERGENCY VEHICLES BLOCKING	19:30 19:30	19:53 19:53
		1248011		INSP WILLIAMS; ANNOUNCEMENTS VEH DELAY: 00:23 LINE DELAY: 00:23			