



**Muni
Service Delivery
Daily Report**

Tuesday, April 06, 2010





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

04 07 2010 WEDNESDAY MORNING REPORT

Cable Car	0	0	0	0	
Flynn	3	0	0	0	14XL=2, 38=1
Kirkland	7	0	0	0	2=1, 10=1, 12=1, 19=2, 43=1, 47=1
Woods	1	0	0	0	48=1
Potrero	12	0	1	2	6=1, 14=2, 22=2, 24=2, 30=2, 49=5
Presidio	0	0	0	0	
Green	0	0	0	0	
F line	0	0	0	0	
TOTAL	23	0	1	2	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Report data compiled as of - 0745 HOURS (TIME)

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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04 06 10 TUESDAY PM NOLO REPORT

Cable Car	3	0	0	0	59=2 61=1
Flynn	3	0	2	0	38=3
Kirkland	10	0	1	0	2=1 19=2 43=3 47=4
Woods	9	0	0	0	9=3 29=1 48=1 54=2 71=2
Potrero	24	0	0	0	6=1 14=4 22=4 24=4 30=3 41=4 49=4
Presidio	3	0	1	0	30=2 31=1
Metro	6	0	0	0	KT=1 L=1 M=2 N=1 S=1
F line	0	0	0	0	
TOTAL	58	0	4	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1600 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
TUESDAY, APR 06, 2010							
SIGN UP DECEMBER 2009							
Cable Car one-piece	2	0	9.1%	49	2	0	95.9%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	2	12	5.3%	155	2	12	98.7%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	9	4	15.8%	218	11	4	95.0%
Kirkland multi-piece	4		4.0%				
Woods one-piece	9	12	10.3%	260	10	12	96.2%
Woods multi-piece	2		2.0%				
Potrero one-piece	14	4	20.9%	202	20	4	90.1%
Potrero multi-piece	12		13.5%				
Presidio one-piece	2	6	3.8%	162	2	6	98.8%
Presidio multi-piece	0		0.0%				
Metro one-piece	2	12	3.0%	148	4	12	97.3%
Metro multi-piece	4		8.2%				
F Line one-piece	3	0	30.0%	33	3	0	90.9%
F Line multi-piece	0		0.0%				
System total				1227	54	50	95.6%

Accidents

Tue Apr 06, 2010

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:05 04/06/10	R OPERATOR FL	35	2190	418	8X	6422	KEARNY & CLAY (IB)	ACCIDENT (C / A), NO INJURY, HIT & RUN.	IB	09:30		26
				1100842			OPERATOR WILL BE INTERVIEWED. SYSTEM SAFETY*, CLAIM 6A50*, VIDEO*.					
10:45 04/06/10	R OPERATOR ME	85	1261	038	KT	1492	OCEAN AVE & BRIGHTON ST (OB)	ACCIDENT, LRV & AUTO, MINOR, NO INJURIES REPORTED	OB LD	10:45 10:45	10:54 10:54	75
				1100851			INSP C DEBONO CLRD, MRU 4S20 ON SCENE, INSP R AREVALO* VEH DELAY: 00:09 LINE DELAY: 00:09					
11:32 04/06/10	R OPERATOR PR	18	2708	046	3	5486	POST & JONES (IB)	ACCIDENT (C/A), NO INJURY	IB	11:23	13:23	26
				1100871			INSP C. WILCHER RESP. MINOR DAMAGE TO LEFT SIDE OF COACH. & RIGHT MIRROR OF AUTO DAMAGE. NO INJURY, NO 799. SYSTEM SAFETY*, VIDEO*, CLAIM 6A50*, M. TRAVIS-ALLEN*, J. KELLY*, G. LOUIE*. VEH DELAY: 02:00					
11:54 04/06/10	R OPERATOR PR	18	1557	052	45	5547	TOWNSEND & 4TH STREET (IB)	ACCIDENT (C/A), NO INJURY.	IB	11:54	12:30	26
				1100888			INSP T. KWONG RESP. MINOR DAMAGE TO LEFT REAR OF COACH & MINOR DAMAGETO RIGHT REAR OF AUTO. NO INJURY, NO 799. SYSTEM SAFETY*, VIDEO*, CLAIM 6A50*.J. KELLY*, G. LOUIE*. VEH DELAY: 00:36					

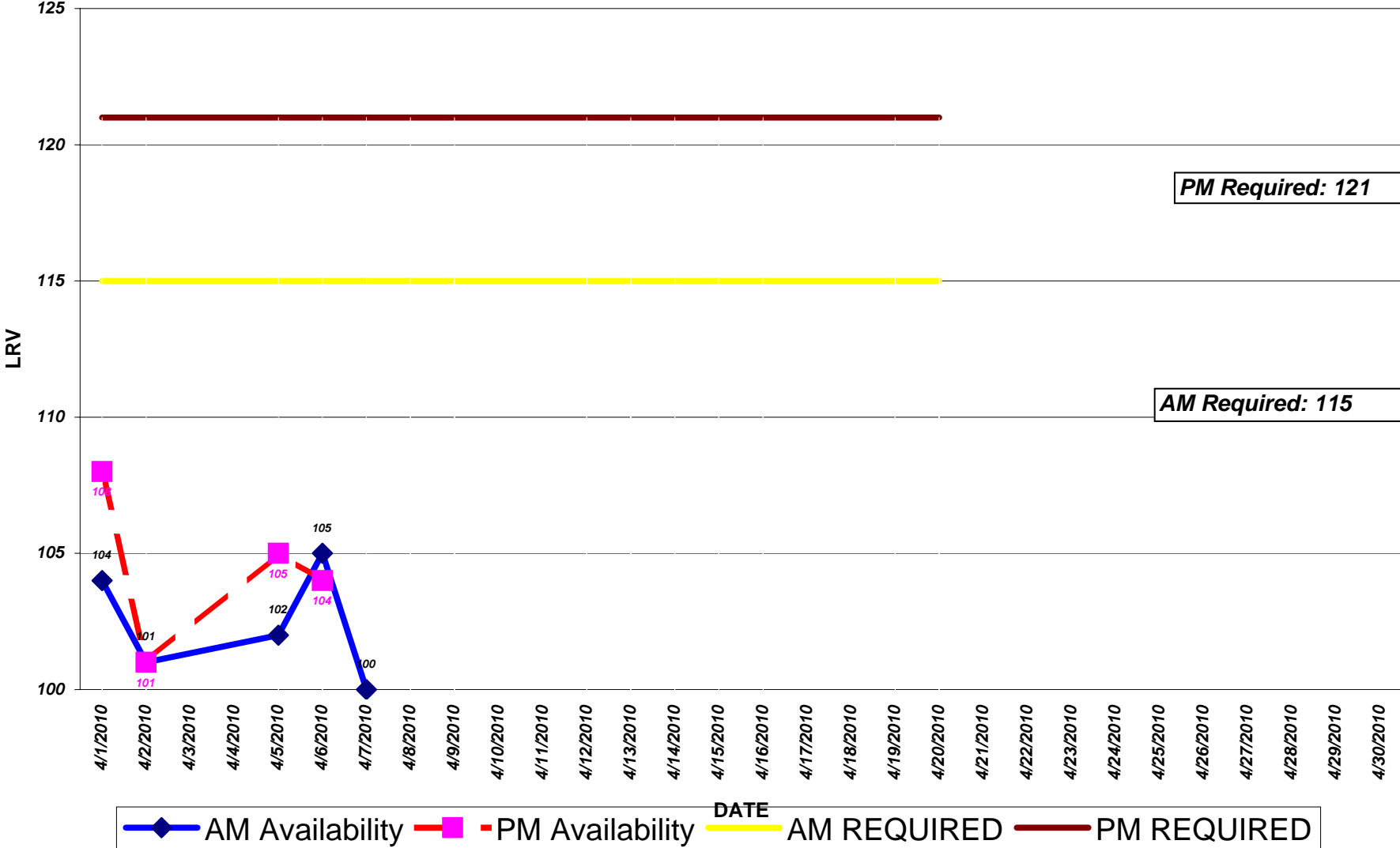
TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
14:16 04/06/10	R INSP.AREVALO ME	74	1974	50	L	1528	WEST PORTAL STATION BETWEEN WEST PORTAL STATION & FOREST HILL STATION (IB)	ALLEGED TRESPASSER / INTRUDER	IB LD	14:16 14:16	14:20 14:30	86
							1100902	[LRV2=1417]MRU 4S46 CLEARED. OPERATOR IN CCT MODE AND SWEEP SUBWAY IB TO CASTRO. NO MERIT OF INTRUDER. STATION HOLDS*. SFPD UNIT.#3-I-71. OPERATORS & PASSENGERS NOTIFIED* LSGP. K.ANDERSON*, J.KELLY*, F.ALEJANDRO*, K.HOLLAND*, J.DOUGHERTY*, SENIOR STAFF/SAFETY/RAILS* UPAGED. VEH DELAY: 00:04 LINE DELAY: 00:14				
15:20 04/06/10	R OPERATOR FL	11	2364	469	38	6242	GEARY & DIVISADERO (IB)	ACCIDENT COACH/ AUTO NO INJURY	IB	15:20	16:08	18
							1100863	INSP E TUCKER CLEARED, S/S*, CLAIMS 6A40*, VIDEO* VEH DELAY: 00:48				
16:41 04/06/10	R OPERATOR GV	1	1768	175	F	1895	MARKET & 2ND STREET (OB)	PCC & MUNI BUS ACCIDENT (MULTIPLE INJURIES)	OB LD	16:41 16:41	18:44 18:44	86
							1100985	SFFD ENGINE #13, T13 & BAT.#1. SFFD MEDIC #83, 85, KA1 & KA5 TRANSPORTED 2 TO SFGH, 2 TO ST.FRANCIS MEDIC CENTER AND 1 TO KAISER HOSPITAL. TOTAL OF 5 PEOPLE TRANSPORTED TO AREA HOSPITALS. SFPD #4B6C, 4B6H, CASE.#100320007. INSP.MCCRAY, INSP.MCGEHEE, MRU 4S30, 1T60, 1T61 AND 1T68. CLAIMS 6A50, SYSTEM SAFETY-K.ANDERSON, J.KELLY*, F.ALEJANDRO*, P.GUTERMAN*, K.HOLLAND*, D.BANBURY*, F.LUM*, M.ELLIS*, E.KRETZ* FOR VIDEO PULL, CPUC*, W.TOM*, PEER ASSISTANCE*, WORKER^S COMP*, LOCAL TWU 250A, N.POPP*, G.LOUIE*. SENIOR STAFF/SAFETY/RAILS*, UPAGED. OPERATORS & PASSENGERS NOTIFIED* LSGP. TROLLEY LINES S/B @ MARKET & 4TH STREET. MOTOR COACHES REROUTED OVER TO MISSION STREET. OPERATOR FOR POST ACC.#799. CPUC FORM MTA-R. STREETCAR #1895 & MOTOR COACH #8211 PLACED ON ACCIDENT HOLD. PCC TOWED BACK TO SHOP. SI MINT YARD / GREEN N/R [EOR 21:02] VEH DELAY: 04:21 LINE DELAY: 02:03				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
16:50 04/06/10	R	OPERATOR PO	15	2847	464	22	5423	20TH STREET & 3RD STREET (IB)	ACCIDENT (COACH / BIKE).	IB	16:50	18:10	26
								1100936 INSP K. JOMOC, SFFD, CLAIM 6A45, SFPD UNIT # 3C-62 RESP, CASE # 10031995. MEDIC KING AMERICAN # 4 TRANSPORTED INJURED PERSON TO SFGH. INSP L. WILSON TRANSPORTED NEW OPERATOR PULLED COACH IN, AND TRANSPORTED OPERATOR # 2847 FOR 799. SYSTEM SAFETY*, VIDEO*. J. KELLY*, G. LOUIE*. TWU 250-A*. SI POTRERO N/R [EOR 00:17] VEH DELAY: 07:27					
16:51 04/06/10	R	OPERATOR KI	11	2827	793	19	8207	POLK & CALIFORNIA (OB)	ACCIDENT (COACH / MOTORCYCLE), NO INJURY.	OB	16:51	18:00	26
								1100937 INSP V. HOLMES RESP. SFPD STAR # 1584RESP, CASE # 100320085. VIDEO*, CLAIM 6A45*, SYSTEM SAFETY*, A. ANTONIO*, G. LOUIE*; NO INJURY, NO 799. VEH DELAY: 01:09					
17:27 04/06/10	R	OPERATOR WO	27	3883	208	9	8446	CORTLAND & BAYSHORRE (OB)	ACCIDENT (COACH / TRUCK), H/R, NO INJURY	OB	17:27	18:28	26
								1100938 INSP B. NEWMAN RESP, SYSTEM SAFETY*, VIDEO*, CLAIM 6A40*. J. KELLY*, R. LOUIE*, G. LOUIE*. NO INJURY, NO 799. SI WOODS 8434 @18:57 VEH DELAY: 01:30					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:40 04/06/10	T CABLE MACHINE CA	38				59	MASON LINE	SPLICE CHECK		15:40		11
						1100925	INSPECTOR ALLEN,C.RESPONDS TWO SHUTTLES SENT,CANCELED,KELLY,J.*,KWAN,Y.* LINE DELAY: 00:28		LD	15:40	16:08	
16:44 04/06/10	R OPERATOR KI	11	1937	773	10	8211	MARKET ST & 2ND ST (OB)	MILAN CAR-COACH & AUTO ACCIDENT (PERSONAL INJURY)	OB LD	16:41 16:41	18:30 18:44	74
						1100986	SENIOR STAFF/SYSTEM SAFETY; INSP R MCCRAY, L SMITH, E DENNIS & D FONG RESPONDED, AS WELL AS MRU 4S3, 4S20 & 4S30; SFPD UNITS 4B-6C & 4B-6H, CASE# 100320007; SFFD ENG 13, TRUCK 13 & BAT# 1. CLAIMS UNIT 6A50 RESPONDED; 311 CENTER* VIDEO* PEER ASSISTANCE* WORKERS COMP* LOCAL 250-A* ALL TROLLEY COACHES SWITCHED BACK @ MARKET & 4TH ST IB TO OB. ALL MOTOR COACHES RE-ROUTED VIA MISSION ST. MODERATE DAMAGE TO BOTH MUNI VEHICLES, MINOR DAMAGE TO AUTO. ^R^ FORM SUBMITTED; MUNI VEHICLES PLACED ON HOLD FOR FURTHER INVESTIGATION. FOR INJURIES & TRANSPORTS, PLEASE SEE TAG# 1100985. PER INSP MCCRAY M/C OPERATOR ID# 1937 NO POST ACCIDENT 799. SI WOODS DIVISION N/R [EOR 20:23] VEH DELAY: 03:42 LINE DELAY: 02:03					
16:49 04/06/10	R OPERATOR GV	88	3176	181	F	1059	MARKET & 2ND STREET (IB)	BLOCKED BY MUNI ACCIDENT	IB LD	16:49 16:49	17:57 17:57	86
						1100954	INSP.MCCRAY CLEARED. MRU 4S30, INSP.MCGEHEE. VEH DELAY: 01:08 LINE DELAY: 01:08					
22:51 04/06/10	T CABLE MACHINE CA	16				59	1201 MASON (IB,OB)	59-LINE DOWN, STRAND / BAD SPLICE	IB LD	22:51 22:51	01:30 01:30	16
						1100990	INSP. A. BEMNET, CABLE MACHINERY, TRUCK 665, SENIOR STAFF/RAILS*,311*, J.KELLY*, Y. KWAN*, D. BANBURY* VEH DELAY: 02:39 LINE DELAY: 02:39					

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.	P.M.		
		SCHEDULED	ACTUAL	SCHEDULED	ACTUAL
Light Rail Vehicles (LRVs) Availability - Peak					
APRIL 2010					
04/01/10	THURSDAY	115	104	121	108
04/02/10	FRIDAY	115	101	121	101
04/05/10	MONDAY	115	102	121	105
04/06/10	TUESDAY	115	105	121	104
04/07/10	WEDNESDAY	115	100	121	
04/08/10	THURSDAY	115		121	
04/09/10	FRIDAY	115		121	
04/12/10	MONDAY	115		121	
04/13/10	TUESDAY	115		121	
04/14/10	WEDNESDAY	115		121	
04/15/10	THURSDAY	115		121	
04/16/10	FRIDAY	115		121	
04/19/10	MONDAY	115		121	
04/20/10	TUESDAY	115		121	
04/21/10	WEDNESDAY	115		121	
04/22/10	THURSDAY	115		121	
04/23/10	FRIDAY	115		121	
04/26/10	MONDAY	115		121	
04/27/10	TUESDAY	115		121	
04/28/10	WEDNESDAY	115		121	
04/29/10	THURSDAY	115		121	
04/30/10	FRIDAY	115		121	

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
April 7, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

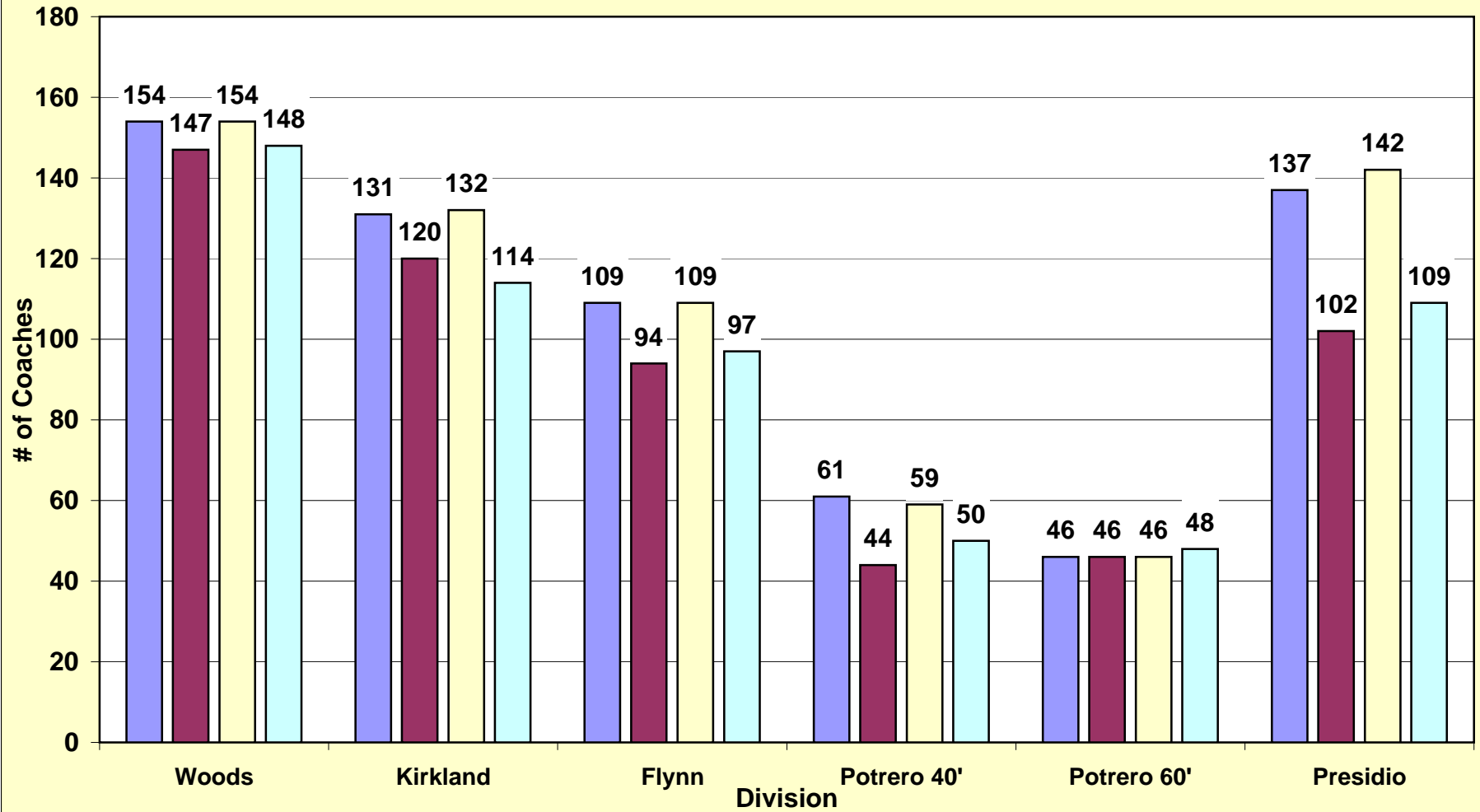
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	1
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	2
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	1
TRUCK RELATED/ FLAT	0
PREVENTIVE MAINTENANCE	21
SUPPORT SHOP	3
BODY/PAINT/LEAKER	2
FLEET APPEARANCE/CLEANING	1
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	10
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **51**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
				April
7, 2010				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	47	6	6	4
Equipment available for service @ 7:30 a.m.	104	15	4	4

Motor & Trolley Coaches Availability
 A.M. 4/7/0210 & 4/6/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
4/7/0210									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	5	12	0	1	2	3	15
Campaigns / retrofits	1	0	2	3	0	0	0	0	3
Maintenance Holds	37	14	15	66	14	27	28	69	135
Awaiting parts	3	0	0	3	2	10	8	20	23
Radio	0	0	2	2	0	0	0	0	2
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	154	131	109	394	61	46	137	244	638
Final a.m. pull-out	147	120	94	361	44	46	102	195	556
Reserve fleet usage	10	0	0	10	0	0	0	0	10
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	1	7	3	11	4	4	0	8	19
Afternoon (p.m.) availability									
4/6/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	3	0	0	3	N/A	N/A	N/A	N/A	3
Scheduled maintenance	6	1	1	8	0	2	0	2	10
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance holds	37	13	15	65	16	27	23	66	131
Awaiting parts	3	0	0	3	2	10	8	20	23
Radio	1	0	0	1	1	0	0	1	2
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	154	132	109	395	59	46	142	247	642
Final p.m. pull-out	148	114	97	359	50	48	109	217	576
Reserve fleet usage	3	0	0	3	0	13	0	13	16
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	1	7	0	8	7	2	0	9	17

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day:TUESDAY, APRIL 06, 2010											
Green	228	47	11	8	17	11	20.6	4.8	3.5	7.5	4.8
Cable Car	140	26	9	4	5	8	18.6	6.4	2.9	3.6	5.7
Potrero	243	58	23	8	19	8	23.9	9.5	3.3	7.8	3.3
Presidio	202	37	14	5	13	5	18.3	6.9	2.5	6.4	2.5
Kirkland	259	57	20	10	15	12	22.0	7.7	3.9	5.8	4.6
Woods	323	67	28	8	16	15	20.7	8.7	2.5	5.0	4.6
Flynn	181	45	14	10	16	5	24.9	7.7	5.5	8.8	2.8
Total	1,576	337	119	53	101	64	21.4%	7.6%	3.4%	6.4%	4.1%

Summary For The Last 7 Days

TUESDAY 03 30 10	1556	343	97	65	105	76	22%	6%	4%	7%	5%
WEDNESDAY 03 31 10	1575	360	111	65	108	76	23%	7%	4%	7%	5%
THURSDAY 04 01 10	1587	388	138	63	110	77	24%	9%	4%	7%	5%
FRIDAY 04 02	1602	408	153	65	112	78	26%	10%	4%	7%	5%
SATURDAY 04 03 10	1114	302	118	40	80	64	27%	11%	4%	7%	6%
SUNAY 04 04 10	1058	310	131	36	80	63	29%	12%	3%	8%	6%
MONDAY 04 05 10	1596	389	189	55	105	69	24%	10%	3%	7%	4%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.