



**Muni
Service Delivery
Daily Report**

Thursday, April 08, 2010





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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04 09 10 FRIDAY AM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	4	0	0	0	38L=1, 14X=1, 8X=1, 1X=1
Kirkland	9	0	0	0	28=2, 19=1, 2=1, 12=1, 43=2, 47=2
Woods	4	0	0	0	29=1, 54=1, 9=1, 16X=1
Potrero	9	0	0	0	14=3, 30=3, 24=1, 22=1, 49=1
Presidio	1	0	0	0	31=1
Green	0	0	0	0	
F line	1	0	0	0	F=1
TOTAL	28	0	0	0	

Special Events
Emergency Equipment Demand - Reason
Division
Number of coaches
Report data compiled as of 7:45 -

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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04 08 10 THURDAY PM NOLO REPORT

Cable Car	1	0	0	0	59=1
Flynn	7	0	3	0	8X=3 14L=2 38=1 38L=1
Kirkland	20	0	1	0	2=2 12=1 19=3 28=4 43=4 47=5 1X=1
Woods	8	0	0	0	9=1 16X=2 23=1 29=2 48=1 67=1
Potrero	14	1	0	2	6=1 14=2 22=4 24=2 30=3 33=1 49=2
Presidio	0	0	0	0	
Metro	4	0	0	0	
F line	0	0	0	0	
TOTAL	54	1	4	2	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1600 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
THURSDAY, APR 08, 2010							
SIGN UP DECEMBER 2009							
Cable Car one-piece	0	6	0.0%	49	0	6	100.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	8	12	21.1%	155	9	12	94.2%
Flynn multi-piece	2		2.9%				
Kirkland one-piece	16	7	28.1%	218	18	7	91.7%
Kirkland multi-piece	4		4.0%				
Woods one-piece	7	9	8.0%	260	8	9	96.9%
Woods multi-piece	2		2.0%				
Potrero one-piece	12	10	17.9%	202	16	10	92.1%
Potrero multi-piece	8		9.0%				
Presidio one-piece	1	9	1.9%	162	1	9	99.4%
Presidio multi-piece	0		0.0%				
Metro one-piece	2	14	3.0%	148	3	14	98.0%
Metro multi-piece	2		4.1%				
F Line one-piece	1	6	10.0%	33	1	6	97.0%
F Line multi-piece	0		0.0%				
System total				1227	56	73	95.4%

Accidents

Thu Apr 08, 2010

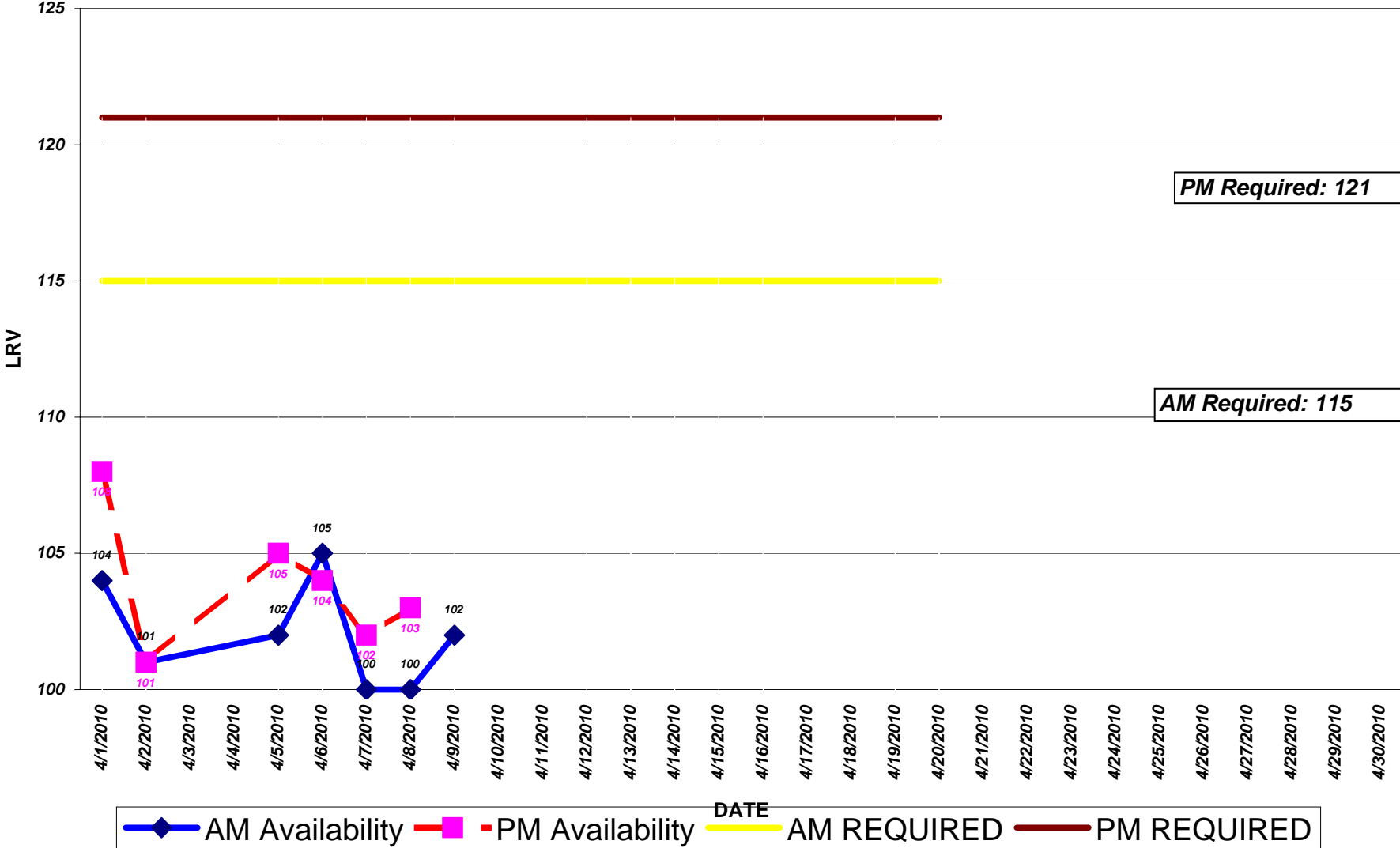
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:12 04/08/10	T OPERATOR ME	75	1894	34	M	1490	BROAD & PLYMOUTH (OB)	LRV-AUTO COLLISION, NO INJURIES REPORTED, MINOR	OB	07:12	08:20	75
							1101171	MRO 4T75 DEBONO, SYSTEM SAFETY, MGR 4M2, NO INJURIES REPORTED, CLAIMS 6A50 *, MRU 4S43, NO FOR R, NO POST ACCIDENT AS PER MRO 4T75 SI GREEN VEH DELAY: 01:08 LINE DELAY: 00:15	LD	07:12	07:27	
09:01 04/08/10	R OPERATOR PO	27	0604	399	22	5446	FILLMORE & SACRAMENTO (OB)	ALLEGED ACCIDENT COACH/AUTO	OB	09:01		18
							1101205	OPERATOR CLEARED				
10:44 04/08/10	R OPERATOR WO	27	3055	81	71	8117	48TH AVE & ORTEGA (IB)	ACCIDENT COACH/COACH	IB	10:45	11:37	18
							1101114	INSP B JOHNSON,MNG 1M1 RESP.,S/S*,VIDEO*, MINOR DAMAGE, NO 799, RETURN TO SERVICE VEH DELAY: 00:52				
12:42 04/08/10	R OPERATOR PR	03	3520	102	5	5564	CENTRAL & MCALLISTER (IB)	COACH & TRUCK COLLIDE	IB	12:42	13:19	29
							1101225	TUCKER,E MINOR NO 799 VEH DELAY: 00:37				
13:13 04/08/10	R SHOP 093 PR	18	1332	10	1	5545	GEARY & 33RD AVE (IB)	COACH & POLE COLLIDE(4/1/5541) OP ID #1959	IB	12:33	15:15	29
							1101277	GIANG,J COACH TOWED IN VIDEO* SI PRESIDIO N/R [EOR 14:38] VEH DELAY: 02:05				
13:20 04/08/10	R OPERATOR WO	26	3784	160	27	8111	HARRISSON & 6TH ST (OB)	COACH & AUTO COLLIDE(HIT& RUN)	OB	13:20		29
							1101231	OPERATOR CLEARED SAFETY* VIDEO*				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
14:42 04/08/10	R OPERATOR PO	36	2799	373	22	5452	POTRERO & YARD (PO)	COACH & AUTO COLLIDE IN YARD	PO	14:42	15:11	29
							1101264	JOMOC,K MINOR NO 799 VEH DELAY: 00:29				
17:43 04/08/10	R OPERATOR PO	26	1837	434	22	5449	FILLMORE & BAY (OB)	COACH & AUTO COLLIDE	OB	17:43	18:21	29
							1101257	FONG,D SFPD#3E15D CLAIMS#6A40 VIDEO* NO 799 VEH DELAY: 00:38				
17:53 04/08/10	R OPERATOR & SF ME	74	793	135	N	1458	SUNSET TUNNEL & DUBOCE & NOE (IB)	R,T: OPERATOR REPORTED AN UNSOLICITED UNCOUPLING INSIDE THE SUNSET TUNNEL NEAR THE WEST END.	IB LD	17:53 17:53	18:18 18:18	88
							1101263	[LRV2=1436]MRU 4S35 & INSP J CHAVEZ CLRD, MRU 4S44 & 4S27 ON SCENE, SFPD & SFFD ON SCENE AT PORTALS, LSGP TO OPERATOR^S NOT TO ENTER TUNNEL INBOUND/OUTBOUND UNTIL AUTHORIZED. TWO MOTOR COACH SHUTTLES USED, TWO INCIDENT CARS SENT-IN FROM MINT YARD FOR INSPECTION AND ATCS DATA DUMP & PUT ON HOLD, TWO TRAINS USED TO SWEEP INBOUND & OUTBOUND, RUN 100/N/1487-1410 & RUN 106/N/1479- 1533, SENIOR STAFF* VIA PAGE; K ANDERSON*; CLAIMS 6A40*; 311 CENTER*; J KELLY*; F ALEJANDRO*; M BOND*; D BANBURY*; F LUM*; E DELBARRIO*; S BRITT*; M ELLIS*; W TOM*; B MORGAN*; VIDEO DEPT*; METRO SHOP*; NO INJURIES REPORTED. SI MINT YARD 1479<>1533 @19:31 VEH DELAY: 01:38 LINE DELAY: 00:25				
18:11 04/08/10	R OPERATOR PO	36		353	24	5461	NOE & 26TH STREET (OB)	TAGGER	OB	16:11		36
							1101282	SFPD*				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
10:28 04/08/10	R	CABLE MACHINE CA	27				CALIFORNIA LINE	SLICE CHECK		10:28	10:50	32	
					1101110		CABLE MACHINERY, INSP A. FORSE RESPONDED	VEH DELAY: 00:22	LD	10:28	10:50		
10:42 04/08/10	R	OPERATOR CA	32	2206	19	59	28	COLUMBUS BETWEEN MASON & LOMBARD	PUSH, GRIP CHANGE	LD	10:42	12:07	32
							1101226	INSP T. KWONG, A. JAHN, SHOP TRUCK 665, CABLE MACHINERY RESPONDED. OPERATOR LOST ROPE, NEEDED PUSH. CAR WAS TOWED IN REVERSE DIRECTION FROM COLUMBUS AND LOMBARD TO BAY AND TAYLOR TURN TABLE FOR GRIP CHANGE. 2 SHUTTLES WERE USED TO BRIDGE THE GAP IN SERVICE.FROM 1110 HRS TO 1211 HRS. ALSO SEE TAGS #1101117 #1101233	VEH DELAY: 01:25				
12:54 04/08/10	R	OPERATOR PO	35			22		HAIGHT BETWEEN FILLMORE & HERMANN (IB)	SFFD BLOCKING	IB	12:54		29
							1101244	LIANG,B	LINE DELAY: 00:59	LD	12:54	13:53	

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.		P.M.	
		SCHEDULED	ACTUAL	SCHEDULED	ACTUAL
Light Rail Vehicles (LRVs) Availability - Peak					
APRIL 2010					
04/01/10	THURSDAY	115	104	121	108
04/02/10	FRIDAY	115	101	121	101
04/05/10	MONDAY	115	102	121	105
04/06/10	TUESDAY	115	105	121	104
04/07/10	WEDNESDAY	115	100	121	102
04/08/10	THURSDAY	115	100	121	103
04/09/10	FRIDAY	115	102	121	
04/12/10	MONDAY	115		121	
04/13/10	TUESDAY	115		121	
04/14/10	WEDNESDAY	115		121	
04/15/10	THURSDAY	115		121	
04/16/10	FRIDAY	115		121	
04/19/10	MONDAY	115		121	
04/20/10	TUESDAY	115		121	
04/21/10	WEDNESDAY	115		121	
04/22/10	THURSDAY	115		121	
04/23/10	FRIDAY	115		121	
04/26/10	MONDAY	115		121	
04/27/10	TUESDAY	115		121	
04/28/10	WEDNESDAY	115		121	
04/29/10	THURSDAY	115		121	
04/30/10	FRIDAY	115		121	

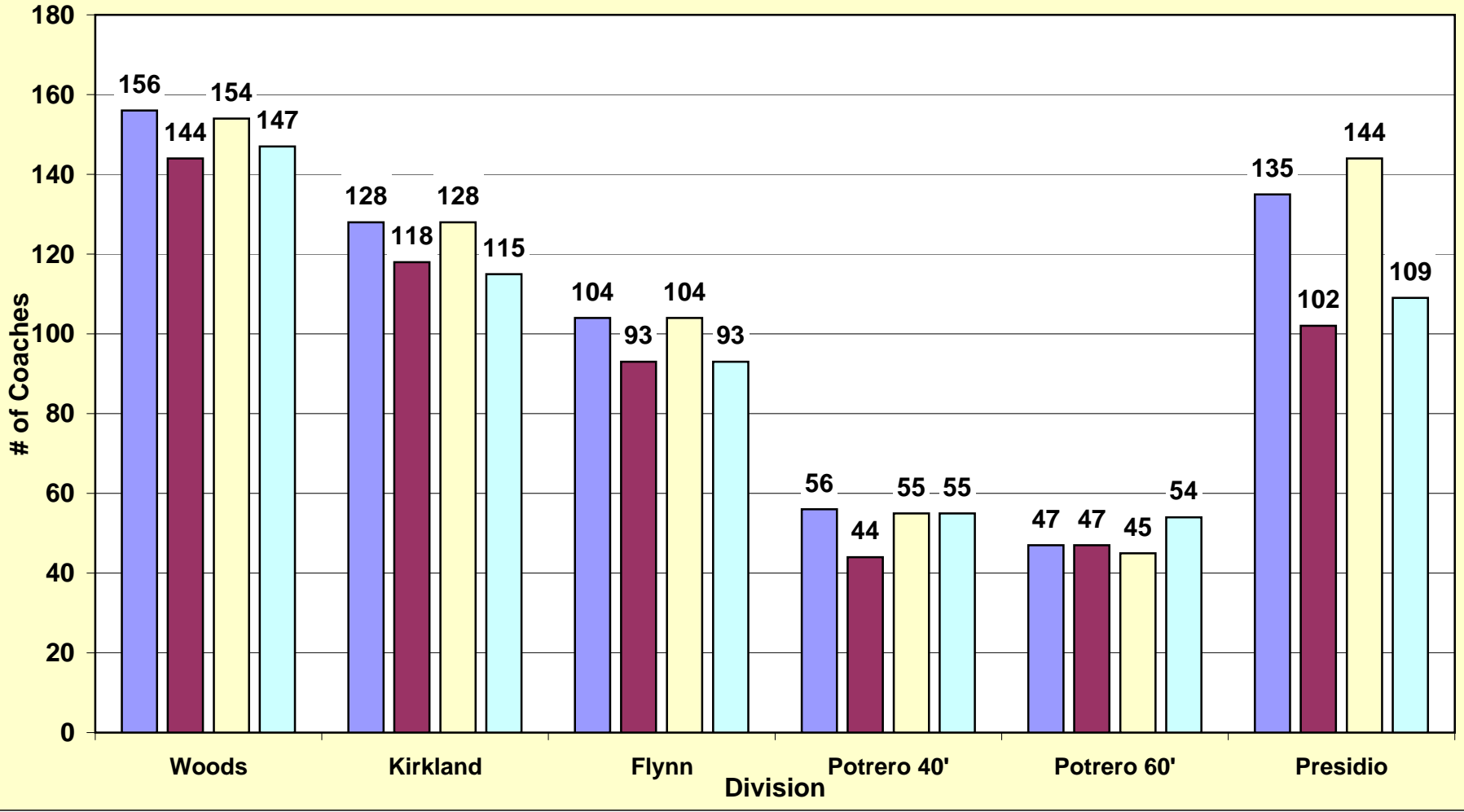
	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
April 9, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	0
BRAKE SYSTEM	1
COUPLER	2
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	0
TRUCK RELATED/ FLAT	0
PREVENTIVE MAINTENANCE	22
SUPPORT SHOP	4
BODY/PAINT/LEAKER	1
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	10
ENGR / PROJECT	1
LONG TERM HOLDS	8
QUALITY ASSURANCE	0
TOTAL	49

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
				April
9, 2010				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	49	6	6	4
Equipment available for service @ 7:30 a.m.	102	15	4	4

Motor & Trolley Coaches Availability
 A.M. 4/9/10 & 4/8/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
4/9/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	5	12	2	1	2	5	17
Campaigns / retrofits	1	0	2	3	0	0	0	0	3
Maintenance Holds	35	17	20	72	19	26	30	75	147
Awaiting parts	2	1	0	3	2	10	8	20	23
Radio	0	0	1	1	0	0	0	0	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	156	128	104	388	56	47	135	238	626
Final a.m. pull-out	144	118	93	355	44	47	102	193	548
Reserve fleet usage	8	0	0	8	0	0	0	0	8
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	4	9	4	17	4	6	0	10	27
Afternoon (p.m.) availability									
4/8/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	4	11	0	1	0	1	12
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance holds	37	17	20	74	20	28	21	69	143
Awaiting parts	2	1	0	3	2	10	8	20	23
Radio	0	0	0	0	1	0	0	1	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	154	128	104	386	55	45	144	244	630
Final p.m. pull-out	147	115	93	355	55	54	109	224	579
Reserve fleet usage	11	0	0	11	0	9	0	9	20
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	2	6	4	12	2	0	0	2	14

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day:THURSDAY, APRIL 08, 2010											
Green	236	65	18	8	21	18	27.5	7.6	3.4	8.9	7.6
Cable Car	139	22	10	1	7	4	15.8	7.2	0.7	5.0	2.9
Potrero	243	65	23	11	20	11	26.7	9.5	4.5	8.2	4.5
Presidio	192	35	10	5	14	6	18.2	5.2	2.6	7.3	3.1
Kirkland	252	61	26	8	14	13	24.2	10.3	3.2	5.6	5.2
Woods	324	61	22	5	17	17	18.8	6.8	1.5	5.2	5.2
Flynn	179	44	12	11	16	5	24.6	6.7	6.1	8.9	2.8
Total	1,565	353	121	49	109	74	22.6%	7.7%	3.1%	7.0%	4.7%

Summary For The Last 7 Days

THURSDAY 04 01 10	1587	388	138	63	110	77	24%	9%	4%	7%	5%
FRIDAY 04 02	1602	408	1533	65	112	78	26%	10%	4%	7%	5%
SATURDAY 04 03 10	1114	302	118	40	80	64	27%	11%	4%	7%	6%
SUNAY 04 04 10	1058	310	131	36	80	63	29%	12%	3%	8%	6%
MONDAY 04 05 10	1596	389	189	55	105	69	24%	10%	3%	7%	4%
TUESDAY 04 06 10	1576	337	119	53	101	64	21%	8%	3%	6%	4%
WEDNESDAY 04 07 10	1580	344	122	49	108	65	22%	8%	3%	7%	4%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...
+ **Other reasons includes:**1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.