



MUNI

Service Delivery

Daily Report

Saturday, April 10, 2010





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

04 11 10 MORNING REPORT

Cable Car	1	0	0	0	61=1
Flynn	0	0	0	0	
Kirkland	0	0	0	0	
Woods	1	0	0	0	29=1
Potrero	2	0	0	0	22=1; 14=1
Presidio	0	0	0	0	
Green	0	0	0	0	
F line	0	0	0	0	
TOTAL	4	0	0	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Report data compiled as of - 7:40

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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04 10 10 SATURDAY PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	1	0	0	0	9=1
Kirkland	0	0	0	0	
Woods	2	0	0	0	27=1 23=1
Potrero	17	0	2	0	6=1 14=2 22=4 24=2 30=3 33=2 49=3
Presidio	0	0	2	0	
Metro	3	0	0	0	M=3
F line	1	0	0	1	
TOTAL	24	0	4	1	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1600 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
SATURDAY, APRIL 10, 2010							
SIGN UP DEC 2009							
Cable Car one-piece	1	9	4.5%	46	1	9	97.8%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	1	8	2.6%	132	1	8	99.2%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	0	0	0.0%	123	0	0	100.0%
Kirkland multi-piece	0		0.0%				
Woods one-piece	1	0	1.1%	132	1	0	99.2%
Woods multi-piece	0		0.0%				
Potrero one-piece	10	10	14.9%	141	14	10	90.1%
Potrero multi-piece	8		9.0%				
Presidio one-piece	1	11	1.9%	130	1	11	99.2%
Presidio multi-piece	0		0.0%				
Metro one-piece	2	11	3.0%	99	2	11	98.0%
Metro multi-piece	0		0.0%				
F Line one-piece	2	3	20.0%	30	3	3	90.0%
F Line multi-piece	2		22.2%				
System total				833	23	52	97.2%

Accidents

Sat Apr 10, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:48 04/10/10	R OPERATOR WO	18	3792	51	23	8417	DIAMOND & BOSWORTH (IB)	ACCIDENT COACH/AUTO MINOR.	IB	07:48	08:39	12
							1101582	INSP JONES NO 799 VEH DELAY: 00:51				
11:10 04/10/10	R OPERATOR ME	72	1390	66	K	1491	3RD ST & SHAFTER AVENUE (SB)	R,EA: SHOT FIRED AT LRV/ JUVENILE DISTURBANCE	SB LD	11:07	11:54	74
							1101599	CAD#1311 SFPD,4C53,4C52.4M4* VIDEO* END OF RUN. METRO DISP* SI METRO EAST YARD N/R [EOR 11:52] VEH DELAY: 00:45 LINE DELAY: 00:47				
11:23 04/10/10	R OPERATOR PR	3	2301	8	30	5560	COLUMBUS & MASON (IB)	ACCIDENT COACH/AUTO	IB	11:23	12:07	12
							1101601	INSP BROWN. MGR JOMOC*. VIDEO. SFPD# 3A3A. NO CASE# AT THIS TIME. NO DAMAGE TO COACH. UNATTENDENT AUTO ROLLED BACK MADE CONTACT WITH COACH. VEH DELAY: 00:44				
16:47 04/10/10	R OPERATOR PO	27	3703	469	49	7045	VAN NESS & GOLDEN GATE (IB)	ACCIDENT COACH & AUTO (MINOR)	IB	16:47	17:34	25
							1101655	VIDEO* INSP.GIANG CLEARED VEH DELAY: 00:47				
18:59 04/10/10	R OPERATOR KI	24	3513	754	10	8333	PACIFIC & POWELL (IB)	AUTO CUT-OFF COACH, OPERATOR HARD APPLICATION OF BRAKES. FEMALE PASSENGER BUMPED LIP ON STANCION BAR.	IB	18:59	19:35	ME
							1101682	MEDIC#99/SFFD ENG#2/ TRE/REL PASSNGER. INSP. ESPINOZA CLEARED VEH DELAY: 00:36				

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
21:40 04/10/10	R OPERATOR CA	36	2527	34	60	28	POWELL BETWEEN GEARY & POST (IB)	VEHICLE ACCIDENT CABLE CAR / TAXI	IB	21:40	22:31	36
							1101705 INSP S. GARNICA RESP. AND MRO INSP D. KINDSTEDT RESP NO INJURIES REPORTED, NO 799, CLAIMS 6A46* HYDE AND MASON WENT AROUND THE HORN, TWO SHUTTLES USED. VEH DELAY: 00:51 LINE DELAY: 00:51		LD	21:40	22:31	
23:58 04/10/10	T MRO INSP R. M PO	86	2705	497	22	5465	CHURCH & DUBOCE (OB)	ALLEGED COACH / PEDESTRIAN CONTACT	OB	23:56	23:58	36
							1101710 OPERATOR TO BE INTERVIEWED AT 16TH AND BRYANT BY INSP L. WILSON PEDESTRAIN REFUSED MEDICAL AID AND WALK AWAY VIDEO* CLAIMS 6A46* CONTINUE FROM 1101709 (DTD 4/10/10) AND 1101711 (DTD 4/11/10) VEH DELAY: 00:02					

Line Delays ≥ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
01:12 04/10/10	R OPERATOR ME	13	1463	123	J	1492	CHURCH & 18TH STREET (OB,PI)	INTOXICATED PASSENGERS / FALL ON BOARD	OB	01:12	01:48	86
							1101540	SFPD* CAD.#266. SFPD UNIT.#3D14E RESPONDED AT 0130HRS AND CALLED THE MEDIC TO REMOVE THE INTOXICATED PASSENGERS. SFFD MEDIC #85 TRANSPORTED TWO INTOXICATED PASSENGERS TO SFGH AT 0148HRS. INSP.KINDSTEDT CLEARED. CLAIMS* 6-A-40. VIDEO DEPT.* VIDEO PULL REQUESTED. METRO DISPATCHER*, PCC SHOP*, OPERATORS & PASSENGERS NOTIFIED. SENIOR STAFF/SAFETY/RAILS* UPAGED. NO 799 PER INSPECTOR KINDSTEDT. VEH DELAY: 00:36 LINE DELAY: 00:36	LD	01:12	01:48	
11:10 04/10/10	R OPERATOR ME	72	1390	66	K	1491	3RD ST & SHAFTER AVENUE (SB)	R,EA: SHOT FIRED AT LRV/ JUVENILE DISTURBANCE	SB	11:07	11:54	74
							1101599	CAD#1311 SFPD,4C53,4C52.4M4* VIDEO* END OF RUN. METRO DISP* SI METRO EAST YARD N/R [EOR 11:52] VEH DELAY: 00:45 LINE DELAY: 00:47	LD	11:07	11:54	
14:10 04/10/10	R OPERATOR CA	12				60	HYDE STREE (IB,OB)	FOUND SPLICE ON HYDE CABLE	IB	14:10		26
							1101654	INSP J. KWONG, A. FORSE, RESP; S. LAU*, J. KELLY*, BOND*, S. BRITT*, Y. KWAN*, 311*. 3 SHUTTLES RUNNING ON HYDE STREET. HYDE LINE CABLE CAR SEND TO MASON LINE. LINE DELAY: 04:48	LD	14:10	18:58	
21:40 04/10/10	R OPERATOR CA	36	2527	34	60	28	POWELL BETWEEN GEARY & POST (IB)	VEHICLE ACCIDENT CABLE CAR / TAXI	IB	21:40	22:31	36
							1101705	INSP S. GARNICA RESP. AND MRO INSP D. KINDSTEDT RESP NO INJURIES REPORTED, NO 799, CLAIMS 6A46* HYDE AND MASON WENT AROUND THE HORN, TWO SHUTTLES USED. VEH DELAY: 00:51 LINE DELAY: 00:51	LD	21:40	22:31	

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: SATURDAY, APRIL 10, 2010											
Green	160	53	16	9	17	11	33.1	10.0	5.6	10.6	6.9
Cable Car	117	17	3	4	4	6	14.5	2.6	3.4	3.4	5.1
Potrero	169	55	21	6	15	13	32.5	12.4	3.6	8.9	7.7
Presidio	153	34	9	5	13	7	22.2	5.9	3.3	8.5	4.6
Kirkland	164	40	12	6	7	15	24.4	7.3	3.7	4.3	9.1
Woods	185	36	12	3	14	7	19.5	6.5	1.6	7.6	3.8
Flynn	159	37	15	7	8	7	23.3	9.4	4.4	5.0	4.4
Total	1,107	272	88	40	78	66	24.6%	7.9%	3.6%	7.0%	6.0%
Summary For The Last 7 Days											
<i>SATURDAY 04 03 10</i>	1114	302	118	40	80	64	27%	11%	4%	7%	6%
<i>SUNAY 04 04 10</i>	1058	310	131	36	80	63	29%	12%	3%	8%	6%
<i>MONDAY 04 05 10</i>	1596	389	189	55	105	69	24%	10%	3%	7%	4%
<i>TUESDAY 04 06 10</i>	1576	337	119	53	101	64	21%	8%	3%	6%	4%
<i>WEDNESDAY 04 07 10</i>	1580	344	122	49	108	65	22%	8%	3%	7%	4%
<i>THURDAY 04 08 10</i>	1565	353	121	49	109	74	23%	8%	3%	7%	5%
<i>FRIDAY 04 09 10</i>	1592	369	131	48	108	82	23%	8%	3%	7%	5%
<p>* Unplanned leave includes: absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ Other reasons includes: 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											