



**Muni  
Service Delivery  
Daily Report**

Tuesday, April 13, 2010





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<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Lines affected</b>
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**Runs Not Out and Late Out for Rush Hours**

**04 14 2010 MORNING REPORT**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	5	0	0	0	8x=1, 14xl=1, 38=3
<b>Kirkland</b>	3	0	0	0	12=2, 19=1
<b>Woods</b>	7	0	0	1	16x=1, 18=1, 27=1, 29=1, 44=1, 54=1, 71=1
<b>Potrero</b>	2	0	0	0	14=1, 22=1
<b>Presidio</b>	3	0	0	0	5=2, 31=1
<b>Green</b>	0	0	0	0	
<b>F line</b>	1	0	0	0	F=1
<b>TOTAL</b>	21	0	0	1	

**Special Events**

**Emergency Equipment Demand - Reason**

Division

Number of coaches

Report data compiled as of - 0745 (TIME)

<i>Not-Outs: No Operators</i>	<i>Not-Outs: No Equipment</i>	<i>Late Pull-outs: No Operators</i>	<i>Late Pull-outs: No Equipment</i>	<i>Afected lines</i>
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**04 13 10 TUESDAY PM NOLO REPORT**

<i>Cable Car</i>	0	0	0	0	
<i>Flynn</i>	0	0	0	0	
<i>Kirkland</i>	6	0	0	0	12=1 19=1 28=3 47=1
<i>Woods</i>	5	0	0	0	9=1 16X=1 18=1 23=1 29=1
<i>Potrero</i>	18	0	0	0	6=3 14=4 22=2 24=1 30=3 41=3 49=2
<i>Presidio</i>	0	0	0	0	
<i>Metro</i>	3	0	0	0	S=3
<i>F line</i>	1	0	0	0	
<b>TOTAL</b>	<b>33</b>	<b>0</b>	<b>0</b>	<b>0</b>	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF 1600 HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
TUESDAY, APR 13, 2010							
SIGN UP DECEMBER 2009							
<b>Cable Car one-piece</b>	1	0	4.5%	49	1	0	98.0%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	0	12	0.0%	155	0	12	100.0%
<b>Flynn multi-piece</b>	0		0.0%				
<b>Kirkland one-piece</b>	5	7	8.8%	218	6	7	97.2%
<b>Kirkland multi-piece</b>	2		2.0%				
<b>Woods one-piece</b>	5	7	5.7%	260	6	7	97.7%
<b>Woods multi-piece</b>	2		2.0%				
<b>Potrero one-piece</b>	10	6	14.9%	202	14	6	93.1%
<b>Potrero multi-piece</b>	8		9.0%				
<b>Presidio one-piece</b>	1	4	1.9%	162	1	4	99.4%
<b>Presidio multi-piece</b>	0		0.0%				
<b>Metro one-piece</b>	2	12	3.0%	148	3	12	98.0%
<b>Metro multi-piece</b>	2		4.1%				
<b>F Line one-piece</b>	2	5	20.0%	33	2	5	93.9%
<b>F Line multi-piece</b>	0		0.0%				
<b>System total</b>				<b>1227</b>	<b>33</b>	<b>53</b>	<b>97.3%</b>

# Accidents

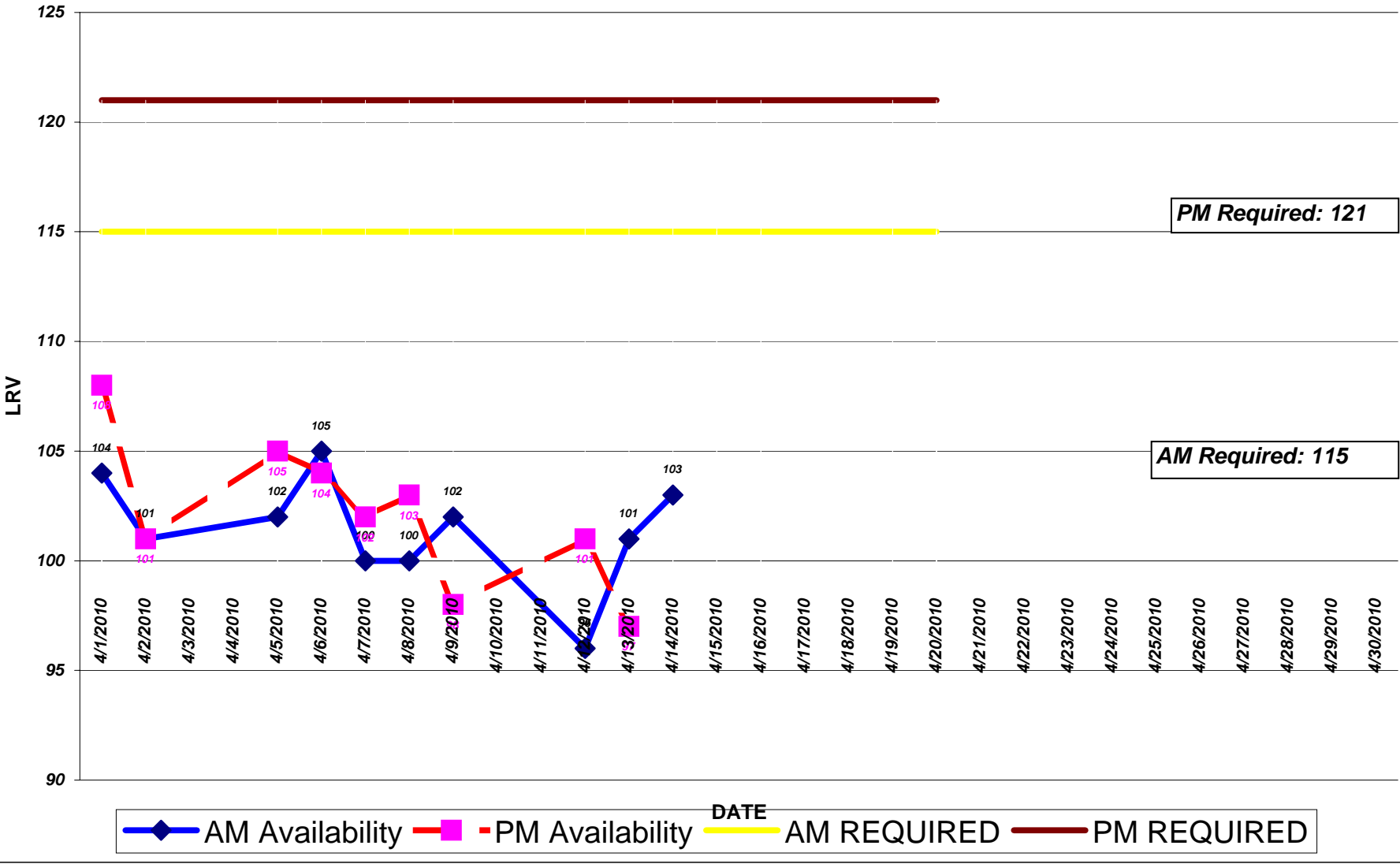
Tue Apr 13, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:20 04/13/10	R OPERATOR KI	39	3532	625	28	8208	19TH AVENUE & QUINTARA (OB)	VEHICLE ACCIDENT (HIT & RUN) SEE TAG #1101941	OB	07:20	07:24	17
							<b>1101940</b>	OPERATOR WAS INTERVIEWED AT TERMINAL VEH DELAY: 00:04				
08:50 04/13/10	R OPERATOR PR	35	2013	049	5	5604	FULTON & STANYAN (IB)	VEHICLE ACCIDENT, NO INJURIES, MINOR DAMAGE TO COACH	IB	08:50	09:21	17
							<b>1102005</b>	INSP E VICKERS CLEARED, MGR J STUART*, SYSTEM SAFETY*, VIDEO*, VEH DELAY: 00:31				
11:38 04/13/10	R OPERATOR PO	18	2094	341	14	7057	MISSION & 24TH STREET (IB)	VEHICLE ACCIDENT, NO INJURIES, (COACH & TRUCK) MINOR DAMAGE TO COACH & TRUCK	IB	11:39	12:27	17
							<b>1102045</b>	INSP G LAVIGNE CLEARED, VIDEO*, MGR M ESPINOZA*, NO 799, VEH DELAY: 00:48				
12:22 04/13/10	T SFPD ME	72	0866	060	M	1408	MMT (NEARPOCKET) (OB)	SFPD^S REQUEST HELD BY SFPD^S REQUEST (CAD# 1618)	OB	12:23	12:45	74
							<b>1101916</b>	INSP B UPCHURCH* VEH DELAY: 00:22				
16:44 04/13/10	R OPERATOR PR	26	3578	138	21	5535	FULTON & SHRADER (IB)	MINOR NON INJURY ACCIDENT, COACH/ AUTO.	IB	16:44	17:25	24
							<b>1102051</b>	INSP HOLMES V, S/S*, CLAIMS #6A42*, VIDEO*, NO 799 VEH DELAY: 00:41				
19:31 04/13/10	R OPERATOR PR	26	3528	152	45	5555	4TH ST. & BRANNAN (IB)	NON INJURY ACCIDENT, COACH / AUTO, HIT & RUN, NO DAMAGE.	IB	19:31		24
							<b>1102124</b>	INTERVIEW LATTER, VIDEO* CLAIMS #6A42*, S/S*.				

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
14:26 04/13/10	R OPERATOR ME	72	2874	053	L	1509	ULLOA ST & 14TH AVE (OB)	PROPULSION	OB	14:26	14:40	87
							1102050	[LRV2=1463]MRU 4S24, 4S51, INSP E CASTRO, J CASTILLO & R MCCRAY, MGR T JULIAN*, STATION HOLDS, LSGP* & SUBWAY PA^S, SS/SAFETY & RAILS*. RELIEF RUN 122/L TO P/O. SI GREEN N/R [EOR 15:39] VEH DELAY: 01:13 LINE DELAY: 00:27	LD	14:26	14:53	
14:55 04/13/10	R OPERATOR ME	88	1274	095	KT	1525	OCEAN AVE & MIRAMAR ST (IB)	NON MUNI INVOLVED PEDESTRIAN ACCIDENT BLOCKING	IB	14:43	15:18	87
							1102070	INSP J CASTILLO H HENLEY ON SCENE, SFPD/PARAMEDIC UNITS CLRD. TWO MOTOR COACH SHUTTLES USED, REROUTED KT-LINE I/O ON M-LINE. LSGP*, SS/SAFETY & RAILS* BY PHONE/PAGE. SEE INC TAG #1102069. VEH DELAY: 00:35 LINE DELAY: 00:35	LD	14:43	15:18	
21:25 04/13/10	T CABLE MACHIN CA	15			60		WASHINGTON & MASON (IB,OB)	SPLICE CHECK DETERMINED CABLE DAMAGED	IB	21:25		25
							1102120	CABLE MACHINERY, SPLICERS CLEARED. 2 SHUTTLES BET. ELLIS/POWELL TO HYDE/JACKSON. HYDE CARS USING MASON LINE. INSP. BEMNET CLEARED. SEN.STAFF* LINE DELAY: 02:17	LD	21:25	23:42	

# LIGHT RAIL VEHICLES AM/PM Required & Availability





Date	Day of week	A.M.	P.M.		
SCHEDULED ACTUAL SCHEDULED ACTUAL					
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>					
APRIL 2010					
04/01/10	THURSDAY	115	<b>104</b>	121	<b>108</b>
04/02/10	FRIDAY	115	<b>101</b>	121	<b>101</b>
04/05/10	MONDAY	115	<b>102</b>	121	<b>105</b>
04/06/10	TUESDAY	115	<b>105</b>	121	<b>104</b>
04/07/10	WEDNESDAY	115	<b>100</b>	121	<b>102</b>
04/08/10	THURSDAY	115	<b>100</b>	121	<b>103</b>
04/09/10	FRIDAY	115	<b>102</b>	121	<b>98</b>
04/12/10	MONDAY	115	<b>96</b>	121	<b>101</b>
04/13/10	TUESDAY	115	<b>101</b>	121	<b>97</b>
04/14/10	WEDNESDAY	115	<b>103</b>	121	
04/15/10	THURSDAY	115		121	
04/16/10	FRIDAY	115		121	
04/19/10	MONDAY	115		121	
04/20/10	TUESDAY	115		121	
04/21/10	WEDNESDAY	115		121	
04/22/10	THURSDAY	115		121	
04/23/10	FRIDAY	115		121	
04/26/10	MONDAY	115		121	
04/27/10	TUESDAY	115		121	
04/28/10	WEDNESDAY	115		121	
04/29/10	THURSDAY	115		121	
04/30/10	FRIDAY	115		121	

	<b>Maintenance Holds</b>
<b>Green Division</b>	
<b>Daily Maintenance Morning Status Report</b>	
<b>April 14, 2010</b>	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

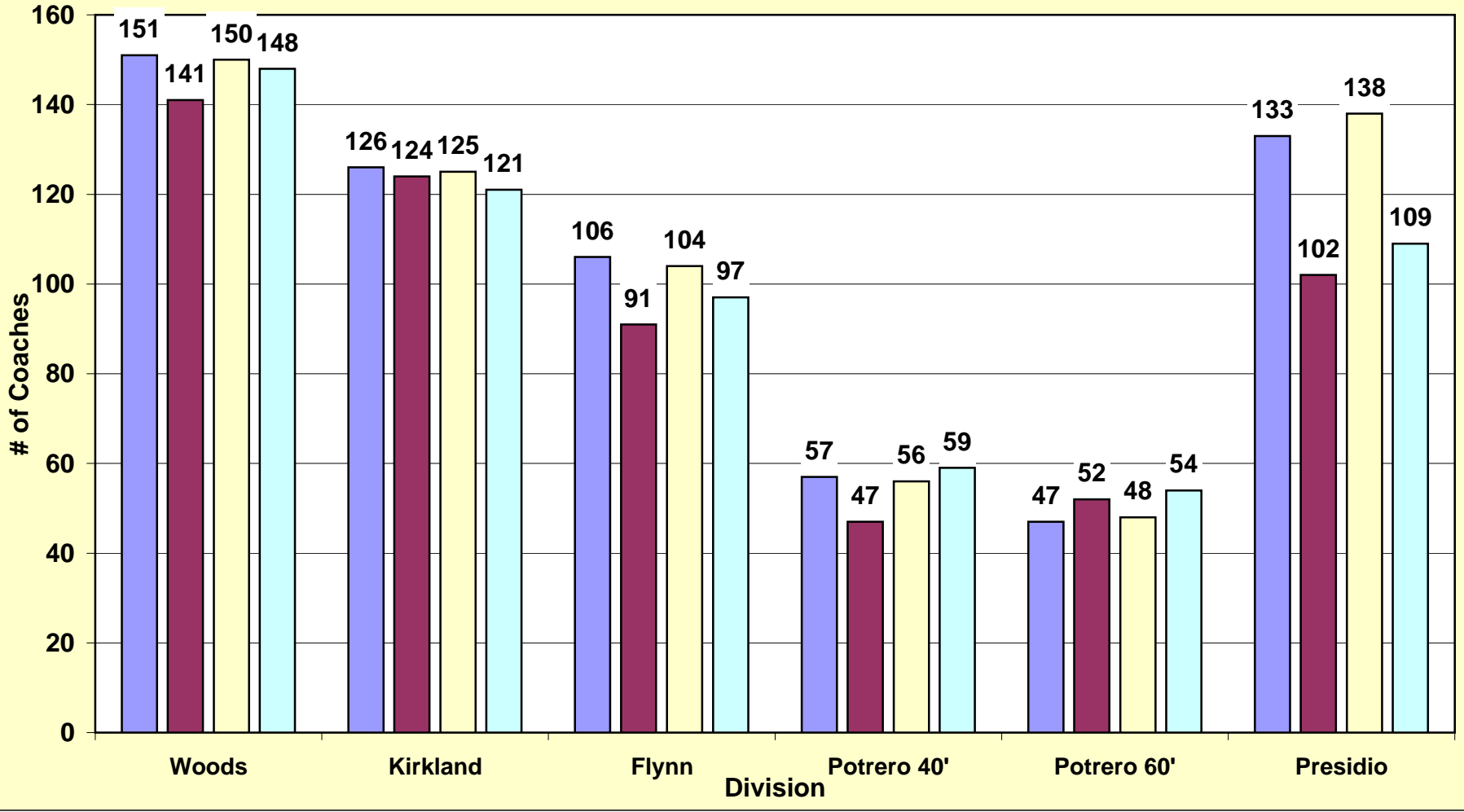
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	0
BRAKE SYSTEM	2
COUPLER	0
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	1
TRUCK RELATED/ FLAT	0
PREVENTIVE MAINTENANCE	18
SUPPORT SHOP	4
BODY/PAINT/LEAKER	1
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	1
ACCIDENT/DERAIL/INVESTIGATION	1
BREDA / VENDOR	10
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

**TOTAL** **48**

	LRV2/3	PCC	Milan	Historic
<b>Green Division Daily Maintenance</b>				
<b>14, 2010</b>				<b>April</b>
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	116	13	4	3
<b>Maintenance Holds</b>	<b>48</b>	<b>8</b>	<b>6</b>	<b>5</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>103</b>	<b>13</b>	<b>4</b>	<b>3</b>

**Motor & Trolley Coaches Availability**  
 A.M. 4/14/10 & 4/13/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>4/14/10</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	5	12	2	0	3	5	17
Campaigns / retrofits	1	0	3	4	0	0	0	0	4
Maintenance Holds	40	19	18	77	18	26	32	76	153
Awaiting parts	2	1	0	3	2	10	7	19	22
Radio	0	0	0	0	1	0	0	1	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	151	126	106	383	57	47	133	237	620
Final a.m. pull-out	141	124	91	356	47	52	102	201	557
Reserve fleet usage	17	0	0	17	0	0	0	0	17
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	7	3	6	16	1	1	0	2	18
<b>Afternoon (p.m.) availability</b>									
<b>4/13/10</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	9	0	0	9	N/A	N/A	N/A	N/A	9
Scheduled maintenance	6	1	2	9	1	0	0	1	10
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance holds	41	20	20	81	19	25	27	71	152
Awaiting parts	2	1	0	3	2	10	7	19	22
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	150	125	104	379	56	48	138	242	621
Final p.m. pull-out	148	121	97	366	59	54	109	222	588
Reserve fleet usage	18	0	0	18	0	6	0	6	24
Trolley hot body defects	N/A	N/A	N/A	N/A	1	0	0	1	1
Operator not outs	1	0	0	1	4	0	0	4	5

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day:TUESDAY, APRIL 13, 2010</b>											
Green	231	55	15	6	16	18	23.8	6.5	2.6	6.9	7.8
Cable Car	137	21	3	2	6	10	15.3	2.2	1.5	4.4	7.3
Potrero	241	58	25	6	17	10	24.1	10.4	2.5	7.1	4.1
Presidio	202	37	13	5	13	6	18.3	6.4	2.5	6.4	3.0
Kirkland	256	50	18	8	11	13	19.5	7.0	3.1	4.3	5.1
Woods	319	51	12	9	19	11	16.0	3.8	2.8	6.0	3.4
Flynn	182	37	14	5	15	3	20.3	7.7	2.7	8.2	1.6
<b>Total</b>	<b>1,568</b>	<b>309</b>	<b>100</b>	<b>41</b>	<b>97</b>	<b>71</b>	<b>19.7%</b>	<b>6.4%</b>	<b>2.6%</b>	<b>6.2%</b>	<b>4.5%</b>

**Summary For The Last 7 Days**

<b>TUESDAY 04 06 10</b>	1576	337	119	53	101	64	21%	8%	3%	6%	4%
<b>WEDNESDAY 04 07 10</b>	1580	344	122	49	108	65	22%	8%	3%	7%	4%
<b>THURDAY 04 08 10</b>	1565	353	121	49	109	74	23%	8%	3%	7%	5%
<b>FRIDAY 04 09 10</b>	1592	369	131	48	108	82	23%	8%	3%	7%	5%
<b>SATURDAY 04 10 10</b>	1107	272	88	40	78	66	25%	8%	4%	7%	6%
<b>SUNDAY 04 11 10</b>	1064	261	101	32	73	55	25%	10%	3%	7%	5%
<b>MONDAY 04 12 10</b>	1595	339	101	48	110	80	21%	6%	3%	7%	5%

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...  
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.