



**Muni  
Service Delivery  
Daily Report**

Tuesday, April 20, 2010





## Content

• Not outs for the a.m. rush hour	3
• Not outs for the p.m. rush hour	4
• Daily not outs & RDO report	5
• Accidents & line delays > 20 minutes	6
• Vehicles availability and maintenance reports	
Light Rail Vehicles Count (chart)	9
Light Rail Maintenance Hold	10
Light Rail Maintenance Available	11
Light Rail Maintenance Count	12
Motor & Trolley Buses Pull Outs (chart)	13
Motor & Trolley Buses Pull Outs (details)	14
• Operators absenteeism report	15

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Lines affected</b>
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**Runs Not Out and Late Out for Rush Hours**

**04 21 10 MORNING REPORT**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	1	0	0	0	8x=1
<b>Kirkland</b>	5	0	0	0	19=2; 28=1; 2=1; 43=1
<b>Woods</b>	0	1	0	0	
<b>Potrero</b>	6	0	0	0	14=3; 6=1; 49=2
<b>Presidio</b>	0	0	0	0	
<b>Green</b>	0	0	0	3	
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	12	1	0	3	

**Special Events**

**Emergency Equipment Demand - Reason**

Division

Number of coaches

Report data compiled as of - 7:45

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**04 20 10 TUESDAY PM NOLO REPORT**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	2	0	0	0	8X=1 14L=1
<b>Kirkland</b>	7	0	0	0	2=2 12=1 19=1 43=1 47=2
<b>Woods</b>	4	0	0	0	23=1 29=1 44=1 48=1
<b>Potrero</b>	16	0	0	2	6=2 14=3 22=2 24=1 30=2 41=3 49=3
<b>Presidio</b>	0	0	0	0	
<b>Metro</b>	0	0	0	0	
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	<b>29</b>	<b>0</b>	<b>0</b>	<b>2</b>	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF 1600 HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
TUESDAY, APR 20, 2010							
SIGN UP DECEMBER 2009							
<b>Cable Car one-piece</b>	0	0	0.0%	49	0	0	100.0%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	2	9	5.3%	155	3	9	98.1%
<b>Flynn multi-piece</b>	2		2.9%				
<b>Kirkland one-piece</b>	5	4	8.8%	218	7	4	96.8%
<b>Kirkland multi-piece</b>	4		4.0%				
<b>Woods one-piece</b>	5	7	5.7%	260	6	7	97.7%
<b>Woods multi-piece</b>	2		2.0%				
<b>Potrero one-piece</b>	12	5	17.9%	202	13	5	93.6%
<b>Potrero multi-piece</b>	2		2.2%				
<b>Presidio one-piece</b>	1	5	1.9%	162	1	5	99.4%
<b>Presidio multi-piece</b>	0		0.0%				
<b>Metro one-piece</b>	0	8	0.0%	148	0	8	100.0%
<b>Metro multi-piece</b>	0		0.0%				
<b>F Line one-piece</b>	1	4	10.0%	33	1	4	97.0%
<b>F Line multi-piece</b>	0		0.0%				
<b>System total</b>				<b>1227</b>	<b>31</b>	<b>42</b>	<b>97.5%</b>

# Accidents

Tue Apr 20, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:11 04/20/10	R OPERATOR CA	14	1224	2	61	50	CALIFORNIA & GRANT (IB)	SLOT BLADE - NO INJURIES	IB	06:11	07:34	14
							1103151	INSP. L. DAVIS, CABLE CAR TRUCK 665, CABLE MACHINERY RESP. MGR. Y. KWAN* 2 SHUTTLES UTILIZED. SI CABLE CAR 52 @08:40 VEH DELAY: 02:29 LINE DELAY: 00:23	LD	06:11	06:34	
10:10 04/20/10	T SFPD REQUEST FL	26	1113	478	38	6254	GEARY & POWELL (OB)	SFPD REQUEST, GRAFFITTI INCIDENT	OB	10:22	11:15	18
							1103188	INSP C WILCHER RESP, VIDEO*, SFPD UNIT #3X141 RESP, CASE # 100-364-679, ONE ARRESTED FOR RESISTING ARREST VEH DELAY: 00:53				
12:35 04/20/10	R OPERATOR PO	14	2799	369	30	7114	STOCKTON STREET & POST STREET (IB)	ACCIDENT, COACH AND AUTO	IB	12:35		27
							1103205	MOTORIST LEFT SCENE, OPERATOR CLEARED NOTE: SEE INCIDENT TAG #1103210.				

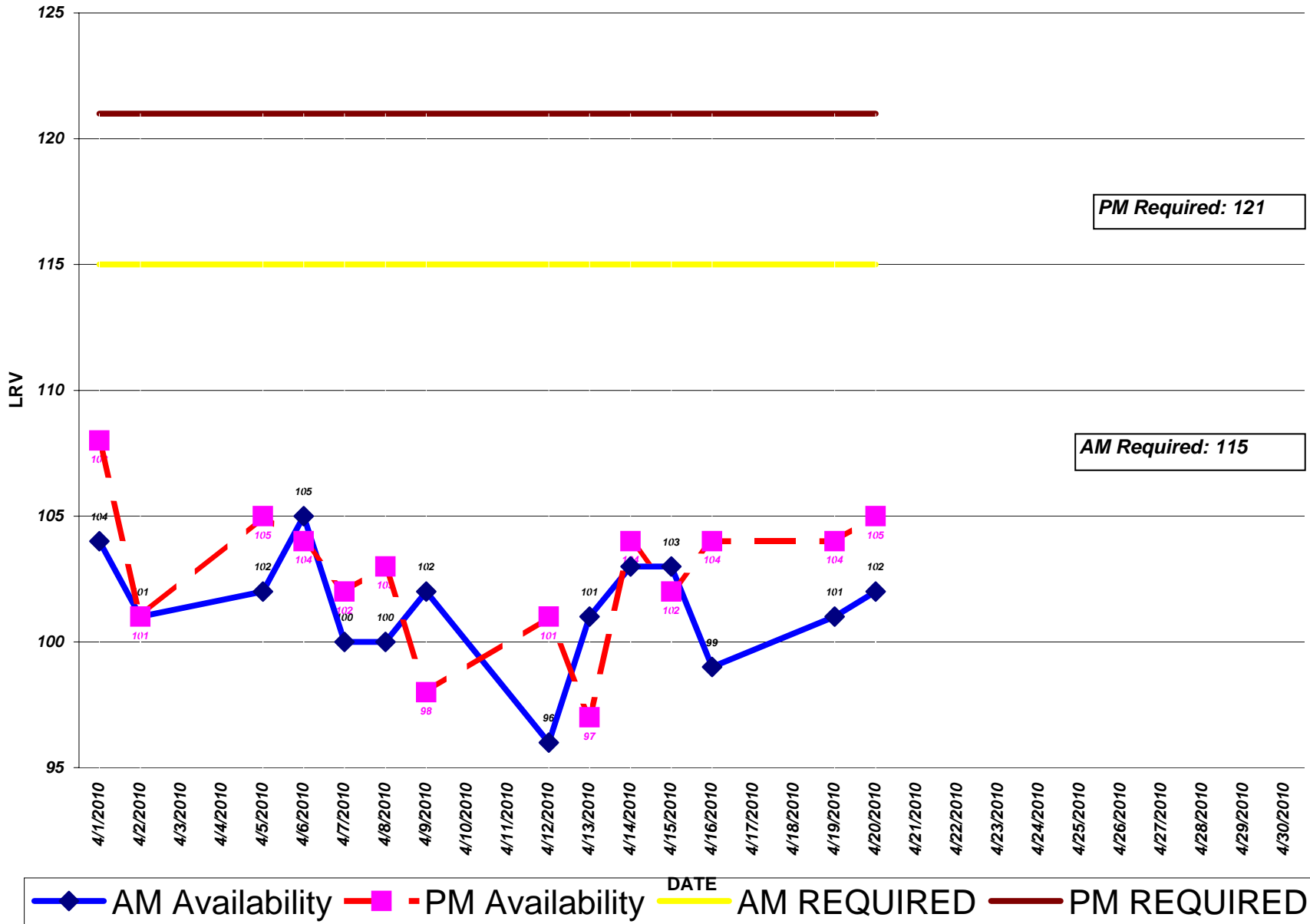
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:45 04/20/10	R OPERATOR PO	11	2388	376	33	5442	HAIGHT STREET BETWEEN SHRADER STREET & COLE STREET (IB)	ACCIDENT, COACH AND AUTO	IB	15:45		27
							1103249	OPERATOR CLEARED, SFPD TOLD OPERATOR TO MOVE COACH. NOTE: SEE INCIDENT TAG #1103248 FOR INTERVIEW.				
16:08 04/20/10	R OPERATOR PO	11	3392	423	49	7119	SO VAN NESS AVE BETWEEN MARKET STREET & MISSION STREET (OB)	ACCIDENT, COACH AND AUTO (WITH INJURIES)	OB	16:08	18:22	27
							1103181	INSP. DENNIS (1T61, INSP. FONG (1T68), SFPD UNIT #3B3C AND #4B6H, CASE #100 365 796, AMERICAN RESPONSE #12 TRANSPORTED PASSENGER TO ST. LUKES HOSP. PASSENGER CLAIMED BUMPED HEAD ON PLASTIC DIVIDER, MED #95 TREATED AND RELEASED MOTORIST. VIDEO*, SYSTEM SAFETY*, NEW OPERATOR TO TAKE OVER COACH, OPERATOR 799. J. KELLY*, M. TRAVIS-ALLEN*, D. HILL *, G. LOUIE*, AUTO OPENED DOOR ON COACH, MINOR DAMAGE TO COACH, MODERATE DAMAGE TO AUTO, AUTO WAS TOWED. VEH DELAY: 02:14				

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:36 04/20/10	R OPERATOR GV	13	3062	151	F	1056	MARKET & 2ND ST. (IB)	BLOCKED BY NON-MUNI ACCIDENT	IB	08:36	09:00	72
						1103020	SFPD CLEARED, INSP. L. HAYNES* NGR. S. BRITT* VEH DELAY: 00:24 LINE DELAY: 00:24		LD	08:36	09:00	
15:53 04/20/10	R OPERATOR GV	13	3114	169	F	1075	CASTRO ST & 17TH ST (IB)	FALL ON BOARD	IB	15:53	16:17	74
						1103264	SENIOR STAFF/SYSTEM SAFETY; PATRON TREATED & RELEASED BY MEDICS #84; SFFD ENG # 12 ASSISTED; LSGP; 311 CENTER* CLAIMS 6-A-48* INSP R MCCRAY RESPONDED. INSP L HAYNES* SI 17TH ST & CASTRO SIDETRACK VEH DELAY: 01:47 LINE DELAY: 00:24		LD	15:53	16:17	
20:55 04/20/10	R OPERATOR CA	15					POWELL & PINE (OB)	BUMPER BAR #0782	OB	20:55	21:16	16
						1103288	INSP. A. BEMNET, NO INJURIES REPORTED, CABLE MACHINERY, SHOP TRUCK 665, Y. KWAN*, POSSIBLE CARS INVOLVED; 040/59/19 OR 032/60/02, SHOP UNABLE TO CONFIRM UNTILL 04/ 21/10 SI CABLE CAR (TOWED) N/R VEH DELAY: 00:21 LINE DELAY: 00:21		LD	20:55	21:16	



## LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.		P.M.	
		SCHEDULED	ACTUAL	SCHEDULED	ACTUAL
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>					
APRIL 2010					
04/01/10	THURSDAY	115	<b>104</b>	121	<b>108</b>
04/02/10	FRIDAY	115	<b>101</b>	121	<b>101</b>
04/05/10	MONDAY	115	<b>102</b>	121	<b>105</b>
04/06/10	TUESDAY	115	<b>105</b>	121	<b>104</b>
04/07/10	WEDNESDAY	115	<b>100</b>	121	<b>102</b>
04/08/10	THURSDAY	115	<b>100</b>	121	<b>103</b>
04/09/10	FRIDAY	115	<b>102</b>	121	<b>98</b>
04/12/10	MONDAY	115	<b>96</b>	121	<b>101</b>
04/13/10	TUESDAY	115	<b>101</b>	121	<b>97</b>
04/14/10	WEDNESDAY	115	<b>103</b>	121	<b>104</b>
04/15/10	THURSDAY	115	<b>103</b>	121	<b>102</b>
04/16/10	FRIDAY	115	<b>99</b>	121	<b>104</b>
04/19/10	MONDAY	115	<b>101</b>	121	<b>104</b>
04/20/10	TUESDAY	115	<b>102</b>	121	<b>105</b>
04/21/10	WEDNESDAY	115	<b>104</b>	121	
04/22/10	THURSDAY	115		121	
04/23/10	FRIDAY	115		121	
04/26/10	MONDAY	115		121	
04/27/10	TUESDAY	115		121	
04/28/10	WEDNESDAY	115		121	
04/29/10	THURSDAY	115		121	
04/30/10	FRIDAY	115		121	

	<b>Maintenance Holds</b>
<b>Green Division</b>	
<b>Daily Maintenance Morning Status Report</b>	
<b>April 21, 2010</b>	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

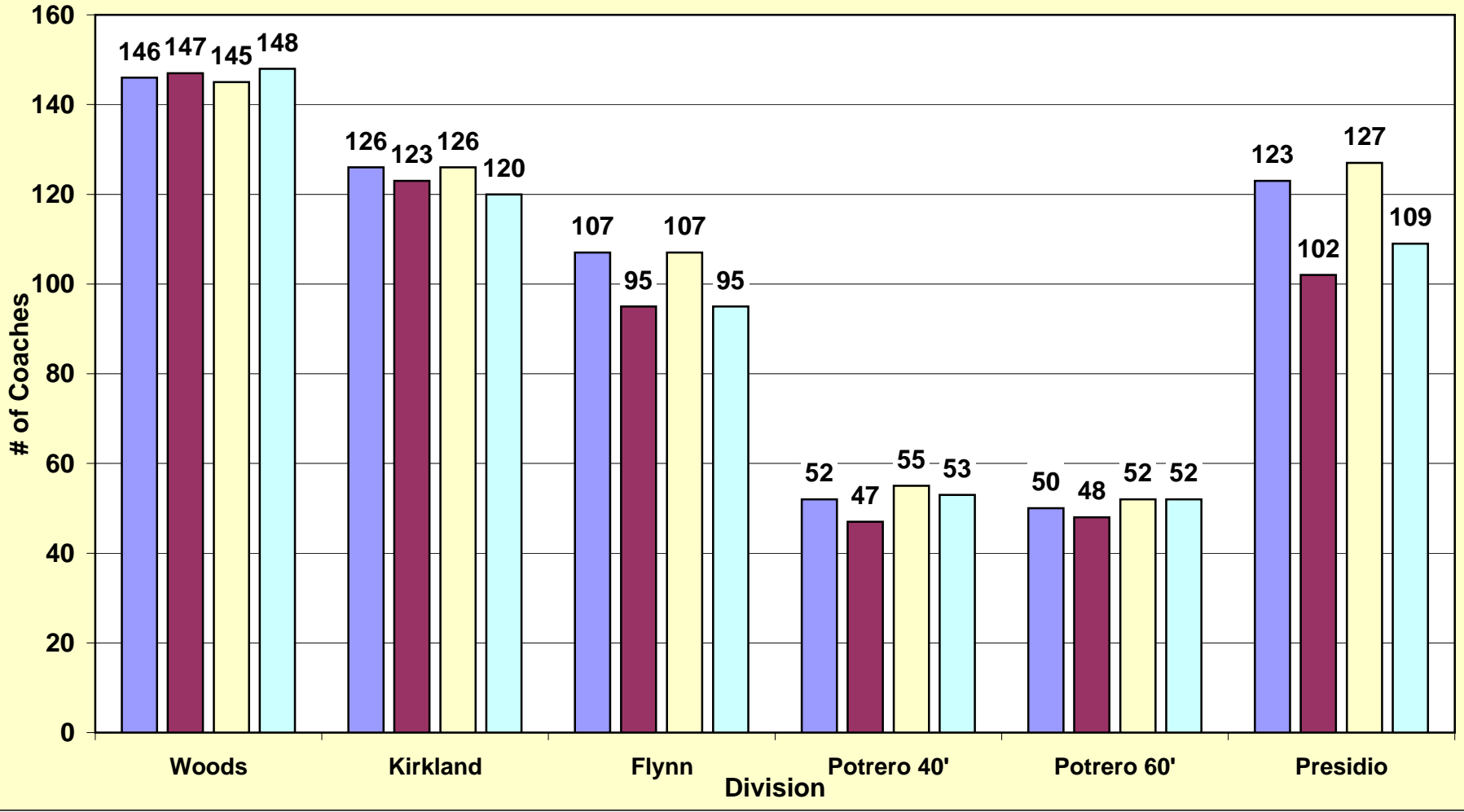
AIR SUPPLY SYSTEM	1
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	1
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	0
TRUCK RELATED/ FLAT	0
PREVENTIVE MAINTENANCE	17
SUPPORT SHOP	5
BODY/PAINT/LEAKER	4
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	1
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	9
ENGR / PROJECT	1
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

**TOTAL** **47**

	<b>LRV2/3</b>	<b>PCC</b>	<b>Milan</b>	<b>Historic</b>
<b>Green Division Daily Maintenance</b>				<b>April</b>
<b>21, 2010</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	116	13	4	3
<b>Maintenance Holds</b>	<b>47</b>	<b>9</b>	<b>6</b>	<b>4</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>104</b>	<b>12</b>	<b>4</b>	<b>4</b>

**Motor & Trolley Coaches Availability**  
 A.M. 4/21/10 & 4/20/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>4/21/10</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	3	10	0	0	2	2	12
Campaigns / retrofits	1	0	0	1	2	1	0	3	4
Maintenance Holds	45	19	17	81	23	23	42	88	169
Awaiting parts	1	1	0	2	2	3	10	15	17
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	1	0	1	1
Equipment available for service @ 7:45 a.m.	146	126	107	379	52	50	123	225	604
Final a.m. pull-out	147	123	95	365	47	48	102	197	562
Reserve fleet usage	17	0	0	17	0	0	0	0	17
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	1	4	2	7	1	5	0	6	13
<b>Afternoon (p.m.) availability</b>									
<b>4/20/10</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	4	0	0	4	N/A	N/A	N/A	N/A	4
Scheduled maintenance	6	1	3	10	0	0	0	0	10
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance holds	46	19	17	82	20	21	38	79	161
Awaiting parts	1	1	0	2	0	9	10	19	21
Radio	0	0	0	0	0	0	1	1	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	145	126	107	378	55	52	127	234	612
Final p.m. pull-out	148	120	95	363	53	52	109	215	578
Reserve fleet usage	6	0	0	6	0	0	0	0	6
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	1	1	2	4	6	1	0	7	11

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day:TUESDAY, APRIL 20, 2010</b>											
Green	231	51	12	4	16	19	22.1	5.2	1.7	6.9	8.2
Cable Car	138	19	4	2	7	6	13.8	2.9	1.4	5.1	4.3
Potrero	240	55	24	7	17	7	22.9	10.0	2.9	7.1	2.9
Presidio	197	33	13	3	9	8	16.8	6.6	1.5	4.6	4.1
Kirkland	255	47	18	9	11	9	18.4	7.1	3.5	4.3	3.5
Woods	319	50	9	13	19	9	15.7	2.8	4.1	6.0	2.8
Flynn	179	37	12	8	16	1	20.7	6.7	4.5	8.9	0.6
<b>Total</b>	<b>1,559</b>	<b>292</b>	<b>92</b>	<b>46</b>	<b>95</b>	<b>59</b>	<b>18.7%</b>	<b>5.9%</b>	<b>3.0%</b>	<b>6.1%</b>	<b>3.8%</b>

**Summary For The Last 7 Days**

<b>TUESDAY 04 13 10</b>	1568	309	100	41	97	71	20%	6%	3%	6%	5%
<b>WEDNESDAY 04 14 10</b>	1572	338	107	44	106	81	22%	7%	3%	7%	5%
<b>THURSDAY 04 15 10</b>	1555	333	97	50	103	83	21%	6%	3%	7%	5%
<b>FRIDAY 04 16 10</b>	1580	356	112	51	107	86	23%	7%	3%	7%	5%
<b>SATURDAY 04 17 10</b>	1102	278	94	44	78	62	25%	8%	4%	7%	6%
<b>SUNDAY 04 18 10</b>	1063	278	91	44	75	68	26%	9%	4%	7%	6%
<b>MONDAY 04 19 10</b>	1592	328	102	57	103	66	21%	6%	4%	7%	4%

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...  
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.