

## **DAILY SERVICE DELIVERY OVERVIEW**

### **WEDNESDAY, APRIL 20, 2011**

#### **1. RUNS PULLED OUT- IN SERVICE:**

	<b>SCHEDULED</b>	<b>% PULLED OUT IN SERVICE</b>	<b>NOT OUTS</b>	<b>RUNS WORKED AT OVERTIME</b>
<b>SYSTEM WIDE</b>	<b>1174</b>	<b>95.7%</b>	<b>51</b>	<b>55</b>

#### **2. VEHICLES AVAILABILITY**

	<b>SCHEDULED</b>	<b>AVAILABLE</b>	<b>SPARE RATIO</b>
<b>LRV</b>	<b>114</b>	<b>117</b>	<b>-3%</b>
<b>F-LINE</b>	<b>20</b>	<b>22</b>	<b>10%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>29</b>	<b>12%</b>
<b>WOODS</b>	<b>140</b>	<b>167</b>	<b>19%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>125</b>	<b>13%</b>
<b>FLYNN</b>	<b>103</b>	<b>109</b>	<b>6%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>56</b>	<b>14%</b>
<b>POTRERO 60'</b>	<b>53</b>	<b>31</b>	<b>-42%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>104</b>	<b>1%</b>
<b>TOTAL</b>	<b>719</b>	<b>760</b>	<b>6%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<i>Green</i>	196	54	6	10	18	20
<i>Cable Car</i>	111	26	5	5	11	5
<i>Potrero</i>	231	51	12	8	22	9
<i>Presidio</i>	193	37	5	7	15	10
<i>Kirkland</i>	222	40	7	12	15	6
<i>Woods</i>	335	80	22	13	34	11
<i>Flynn</i>	205	35	9	8	16	2
<b>TOTAL</b>	<b>1,493</b>	<b>323</b>	<b>66</b>	<b>63</b>	<b>131</b>	<b>63</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
09:59 04/20/11	R	OPERATOR WO	17	0995	003	44	8437	O^SHAUNGNESSY & ELK (IB)	ACCIDENT (COACH / AUTO), NO INJURY	IB	09:59		26
								1166201					
12:43 04/20/11	R	OPERATOR PR	39	1241	67	3	5519	SUTTER & GOUGH (OB)	VEHICLE ACCIDENT (COACH & TAXI) MINOR.	OB	12:43	13:50	33
								1166284					

## ACCIDENTS & DELAYS > 20 MINUTES - CONTINUED:

### ACCIDENTS

15:27 04/20/11	R	OPERATOR KI	26	3177	738	43	8017	FOREST HILL STATION (IB)	VEHICLE ACCIDENT (MINOR)	IB	15:27	16:34	33
					1166267		INSP. E. TUCKER RESP. NO INJURIES REPORTED, NO 799 CLAIMS 6-A-01*, VIDEO*,SS* VEH DELAY: 01:07						
17:12 04/20/11	R	OPERATOR PO	27	4014	468	33	5454	POTRERO & 25TH STREET (OB)	VEHICLE ACCIDENT COACH AND FIXED OBJECT. (LIGHT POLE) MINOR DAMAGE TO RIGHT REAR FENDER OF COACH, AND RIGHT REAR COMPARTMENT DOOR.	OB	17:12	17:40	33
					1166336		INSP. B. LIANG RESP. SHOP TRUCK 093 RESP. OPERATOR 4014 799. RESCUE OPERATOR 3301 PULLED COACH IN. VIDEO* VEH DELAY: 00:28						

### LINE DELAY > 20 MINUTES

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
02:28 04/20/11	R	OPERATOR WO	77	2792	264	108	8421	80 EAST & WEST OF TOLL PLAZA (OB)	COACH STUCK IN SOFT GROUND	OB	02:28	03:00	36
					1166169		INSP T. ALDANA RESP. RCS TRK 854 RESP. J. KELLY* RUN 259/38/8416 USED AS RESCUE FOR PASSENGERS 311* VEH DELAY: 00:32 LINE DELAY: 00:32		LD	02:28	03:00		

## LINE DELAY > 20 MINUTES - CONTINUED

11:57 04/20/11	R	SFPD	28					SUTTER BETWEEN STIENER & FILLMORE	GAS LEAK	LD	11:57 11:57	13:56 13:56	33
								1166219					
13:20 04/20/11	R	OPERATOR PR	39	1482	74	1	5535	CLAY & LEVENWORTH (IB)	NO POWER	IB LD	13:20 13:20	13:46 13:46	33
								1166216					
20:03 04/20/11	R	SFPD GV	78	2708	168	F	1811	SAN JOSE AVENUE & MONTEREY (OB)	SFPD REPORTS AUTO ON THE TRACKWAY	OB LD	20:03 20:03	20:47 20:47	23
								1166339					