



MUNI

Service Delivery

Daily Report

Friday, April 23, 2010





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

04/24/2010 SATURDAY AM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	0	0	0	0	
Kirkland	1	0	0	0	1=43
Woods	0	0	0	0	
Potrero	4	0	0	0	1=6, 2=14, 1=22
Presidio	0	0	0	0	
Green	0	0	0	0	
F line	0	0	0	0	
TOTAL	5	0	0	0	

Special Events
Emergency Equipment Demand - Reason
Division
Number of coaches
Report data compiled as of - 7:45

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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04 23 10 FRIDAY PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	6	0	0	0	8X=1 14L=1 38=4
Kirkland	6	0	0	0	1X=1 28=2 19=1 43=1 47=1
Woods	12	0	0	0	9=4 16X=1 27=1 29=1 44=1 48=2 67=1 71=1
Potrero	22	0	0	0	6=1 14=6 22=4 30=7 41=1 49=3
Presidio	0	0	0	0	
Metro	10	0	0	0	M=3 N=2 S=3 KT=1 L=1
F line	1	1	0	0	
TOTAL	57	1	0	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1600 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
FRIDAY, APR 23, 2010							
SIGN UP DECEMBER 2009							
Cable Car one-piece	2	1	9.1%	49	2	1	95.9%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	5	6	13.2%	155	6	6	96.1%
Flynn multi-piece	2		2.9%				
Kirkland one-piece	5	7	8.8%	218	6	7	97.2%
Kirkland multi-piece	2		2.0%				
Woods one-piece	11	7	12.6%	260	12	7	95.4%
Woods multi-piece	2		2.0%				
Potrero one-piece	12	9	17.9%	202	16	9	92.1%
Potrero multi-piece	8		9.0%				
Presidio one-piece	0	6	0.0%	162	0	6	100.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	5	9	7.5%	148	8	9	94.6%
Metro multi-piece	6		12.2%				
F Line one-piece	2	1	20.0%	33	2	1	93.9%
F Line multi-piece	0		0.0%				
System total				1227	52	46	95.8%

Accidents

Fri Apr 23, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:22 04/23/10	R OPERATOR KI	12	1092	633	10	8320	25TH STREET & POTRERO (IB)	ACCIDENT, COACH / AUTO MINOR DAMAGES	IB	08:22	08:47	32
							1103658	INSP K. JOMOC RESPONDED. NO INJURIES, NO 799 VEH DELAY: 00:25				
10:45 04/23/10	R 4T41	85				TARAVAL & 19TH AVE (IB)	INSPECTOR TRUCK/AUTO MINOR ACCIDENT NO INJURIES REPORTED	IB	10:45		85	
						1103761	NO DELAY, MINOR DAMAGE TO TRUCK MODERATE DAMAGE TO AUTO. 4T75 ON SCENE REPORT MADE. CLEARED AT 1135HRS. CLAIMS 6A46*					
11:10 04/23/10	R OPERATOR KI	12	3688	697	28	8215	DALY CITY BART (IB)	PASS FELL WHILE RUNNING FOR THE COACH	IB	11:10	12:08	32
							1103784	INSP R. JONES, MGR M. ESPINOZA, BART PD OFF. DOBSON A-42 *372, DCFD ENGINE 92, TRUCK 95, AMR MEDIC 106, DCPD CAD# 100423085, BART PD CASE# 1004-2922. CLAIMS*, VIDEO*, 80 YR OLD FEMALE LOST HER BALANCE WHILE ATTEMPTING TO RUN FOR COACH. PATRON TRANSPORTED TO KAISER HOSPITAL SO. SAN FRANCISCO WITH POSSIBLE INJURIES TO HER RIGHT KNEE AND LEFT ANKLE. NO 799.N/R [EOR 11:45] VEH DELAY: 00:35				
11:39 04/23/10	R OPERATOR KI	12	3447	730	43	8230	MASONIC & GEARY (IB)	ACCIDENT, COACH AND AUTO (HIT & RUN)	IB	11:39	12:20	27
							1103769	INSP. TUCKER (1T64), MODERATE DAMAGE TO AUTO, NO 799. SI KIRKLAND N/R [EOR 11:49] VEH DELAY: 00:10				
12:43 04/23/10	R OPERATOR PO	18	3056	441	14	7007	MISSION STREET & 18TH STREET (OB)	ACCIDENT, COACH AND STREET LAMP	OB	12:43	13:56	27
							1103641	INSP. JOMOC (1T63), SHOP TRUCK #093 FIXED THE RETRIEVER, 6A46*, VIDEO*, SYSTEM SAFETY*, 311 ANTENOR*, TROLLEY POLE KNOCKED LAMP OFF. VEH DELAY: 01:13				

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
12:43 04/23/10	R OPERATOR PO	18	3056	441	14	7007	MISSION STREET & 18TH STREET (OB)	ACCIDENT, COACH POLE AND STREET LAMP	OB	12:43	13:56	27
						1103777	INSP, JOMOC (1T63), SHOP TRUCK #093 REPAIRED RETRIEVER, VIDEO*, 6A46*, SYSTEM SAFETY*, TROLLEY POLE BROKE STREET LAMP, 311 (ANTENOR)* TO INFORM DPW, M. TRAVIS-ALLEN*, NO INJURIES. VEH DELAY: 01:13					
14:47 04/23/10	R OPERATOR WO	32	2502	48	17	8522	JUNIPERO SERRA & OCEAN AVE (OB)	ACCIDENT, COACH & TRUCK (H&R)	OB	14:47	15:55	27
						1103779	MGR. FLORES (1M6), INSP. CHAN (1T65), VIDEO*, 6A46*, NO 799, SYSTEM SAFETY*, MINOR DAMAGE TO MIRROR ON COACH (SMALL CRACK). J. KELLY*. VEH DELAY: 01:08					
18:16 04/23/10	R OPERATOR PR	15	2013	70	1	5490	CALIFORNIA STREET & 10TH AVE (OB)	ACCIDENT, COACH AND AUTO (H&R)	OB	18:16	18:51	27
						1103781	INSP. GIANG (1T64), VIDEO*, 6A48*, MOTORIST LEFT SCENE BEFORE (1T64) ARRIVED, NO DAMAGE TO COACH, MINOR DAMAGE TO AUTO, AUTO MADE CONTACT WITH COACH. NO 799, SYSTEM SAFETY*, VEH DELAY: 00:35					
18:35 04/23/10	R OPERATOR PO	24	2921	432	22	5446	16TH STREET & VALENCIA STREET (OB)	ACCIDENT, COACH & AUTO	OB	18:35	19:25	27
						1103862	INSP. L. WILSON (1T63), VIDEO*, 6A47*, SYSTEM SAFETY*, NO 799, MODERATE DAMAGE TO AUTOS DRIVERS SIDE DOOR, MO DAMAGE TO COACH, CONTACT MADE BEHIND COACH REAR DOOR. MOTORIST OPENED DOOR INTO ON COMING TRAFFIC MAKING CONTACT WITH COACH. VEH DELAY: 00:50					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:06 04/23/10	R OPERATOR ME	75	1726	54	J	1426	EMBARCADERO & BRANNAN (OB)	LOW AIR	OB 06:06			85
					1103734		4C53,4C30,4S31,4S49 RESCUE CAR 21/N/1466 SI MME 1480 @07:27 VEH DELAY: 01:21 LINE DELAY: 00:21		LD 06:06	06:27		

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day:FRIDAY, APRIL 23, 2010											
Green	236	61	13	7	19	22	25.8	5.5	3.0	8.1	9.3
Cable Car	144	23	6	3	9	5	16.0	4.2	2.1	6.3	3.5
Potrero	245	66	29	8	18	11	26.9	11.8	3.3	7.3	4.5
Presidio	197	33	18	2	9	4	16.8	9.1	1.0	4.6	2.0
Kirkland	260	54	20	8	13	13	20.8	7.7	3.1	5.0	5.0
Woods	324	62	19	12	19	12	19.1	5.9	3.7	5.9	3.7
Flynn	182	41	15	8	16	2	22.5	8.2	4.4	8.8	1.1
Total	1,588	340	120	48	103	69	21.4%	7.6%	3.0%	6.5%	4.3%
Summary For The Last 7 Days											
FRIDAY 04 16 10	1580	356	112	51	107	86	23%	7%	3%	7%	5%
SATURDAY 04 17 10	1102	278	94	44	78	62	25%	8%	4%	7%	6%
SUNDAY 04 18 10	1063	278	91	44	75	68	26%	9%	4%	7%	6%
MONDAY 04 19 10	1592	328	102	57	103	66	21%	6%	4%	7%	4%
TUESDAY 04 20 10	1559	292	92	46	95	59	19%	6%	3%	6%	4%
WEDNESDAY 04 21 10	1559	281	88	43	96	54	18%	6%	3%	6%	4%
THURSDAY 04 22 10	1545	331	98	48	119	66	21%	6%	3%	8%	4%
<p>* Unplanned leave includes: absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ Other reasons includes:1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											