



# **MUNI**

## **Service Delivery**

### **Daily Report**

Saturday, April 24, 2010





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**Runs Not Out and Late Out for Rush Hours**

**04 25 10 MORNING REPORT**

Cable Car	0	0	0	0	
Flynn	0	0	0	0	
Kirkland	0	0	0	0	
Woods	0	0	0	0	
Potrero	7	0	0	0	33=1; 14=2; 49=2; 22=1; 6=1
Presidio	0	0	0	0	
Green	2	0	0	0	L=1; N=1
F line	0	0	0	0	
<b>TOTAL</b>	9	0	0	0	

**Special Events**

**Emergency Equipment Demand - Reason**

Division

Number of coaches

Report data compiled as of - 7:45

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**04 24 10 SATURDAY PM NOLO REPORT**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	5	0	0	0	9=1 8X=1 14L=1 38=1 71=1
<b>Kirkland</b>	1	0	0	0	19=1
<b>Woods</b>	2	0	0	0	27=1 94=1
<b>Potrero</b>	17	0	1	0	6=1 14=3 22=1 24=2 30=5 33=1 49=4
<b>Presidio</b>	4	0	0	0	5=3 30=1
<b>Metro</b>	0	0	0	0	
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	<b>29</b>	<b>0</b>	<b>1</b>	<b>0</b>	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF 1600 HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<b>SATURDAY, APRIL 24, 2010</b>							
SIGN UP DEC 2009							
<b>Cable Car one-piece</b>	1	6	4.5%	46	1	6	97.8%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	4	11	10.5%	132	4	11	97.0%
<b>Flynn multi-piece</b>	0		0.0%				
<b>Kirkland one-piece</b>	1	1	1.8%	123	1	1	99.2%
<b>Kirkland multi-piece</b>	0		0.0%				
<b>Woods one-piece</b>	0	0	0.0%	132	0	0	100.0%
<b>Woods multi-piece</b>	0		0.0%				
<b>Potrero one-piece</b>	14	9	20.9%	141	18	9	87.2%
<b>Potrero multi-piece</b>	8		9.0%				
<b>Presidio one-piece</b>	2	12	3.8%	130	2	12	98.5%
<b>Presidio multi-piece</b>	0		0.0%				
<b>Metro one-piece</b>	0	8	0.0%	99	0	8	100.0%
<b>Metro multi-piece</b>	0		0.0%				
<b>F Line one-piece</b>	0	2	0.0%	30	0	2	100.0%
<b>F Line multi-piece</b>	0		0.0%				
<b>System total</b>				<b>833</b>	<b>26</b>	<b>49</b>	<b>96.9%</b>

## Accidents

Sat Apr 24, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
01:35 04/24/10	R OPERATOR PO	16	3834	482	49	7028	VAN NESS & SUTTER (OB)	ACCIDENT, COACH / AUTO (HIT & RUN)	OB	01:35	01:59	16
							<b>1103803</b>	INSP. ALDANA, COACH DRIVER'S SIDE CONVEX MIRROR DAMAGED <b>VEH DELAY: 00:24</b>				
11:53 04/24/10	R OPERATOR PR	32	3184	083	1	5621	CALIFORNIA & 14TH AVE (OB)	INJURY ACCIDENT (TROLLEY POLE / PEDESTRAIN).	OB	11:53	13:11	26
							<b>1103902</b>	INSP J. GIANG, MGR K. JOMOC, INSP B. JOHNSON, SHOP 092, SFPD UNIT # 4G-4C, & 3G-62, CLAIM 6A42, CENTRAL# 28 RESP. CASE # 100378523. PEDESTRAIN HEAD INJURY, AND WAS TRANSPORTED TO SFGH BY MEDIC # 96. NEW OPERATOR # 2703 PULLED COACH IN. INSP K. JOMOC TRANSPORTED OPERATOR # 3184 FOR 799. VIDEO*, J.HALEY JR*, J. KELLY*, M. TRAVIS-ALLEN*, SYSTEM SAFETY*, DISP*. SI PRESIDIO N/R [EOR 12:19] <b>VEH DELAY: 00:26</b>				
14:15 04/24/10	R OPERATOR PR	40	3275	127	30	5507	CHESTNUT & FRANKLIN (OB)	VEHICLE COLLISION COACH / AUTO	OB	14:15	14:56	15
							<b>1103956</b>	INSP L BROWN; CLAIMS 6-A-42*, SYSTEM SAFETY*, VIDEO*, MODERATE DAMAGE TO AUTO, NO DAMAGE TO COACH, NO INJURIES, NO 799 <b>VEH DELAY: 00:41</b>				
16:26 04/24/10	R 8T43B BARTH,W CA	40	2361	37	60	18	BEACH & HYDE (OB)	24/60/15 BUMPED BY 37/60/18 CAUSING CAR 15 TO DERAIL, NO INJURY, MINOR DAMAGE TO BOTH CARS.	OB	16:26	17:32	32
							<b>1103973</b>	8T43B, TRUCK 665, C/M.60 LINE USED MASON LINE. 3 SHUTTLES USED.8M8*, CAR #15 AND CAR #18 WERE TOW BY CABLE SHOP, OPERATOR ID#2361, WILL BE 799. <b>VEH DELAY: 01:06</b>				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
19:05 04/24/10	R OPERATOR KI	28	3714	743	28	8217	19TH AVE & NORIEGA (OB)	VEHICLE ACCIDENT COACH / AUTO	OB	19:05	19:54	15
							1103981	INSP T ESPINOSA; CLAIMS 6-A-42*, SYSTEM SAFETY*, NO INJURIES, NO 799 VEH DELAY: 00:49				
21:01 04/24/10	R OPERATOR KI	24	3548	788	28	8217	19TH AVENUE & QUINTARA (IB)	VEHICLE ACCIDENT COACH / AUTO	IB	21:07	22:01	36
							1103937	INSP T. ESPINOZA RESP CLAIMS 6A42* VIDEO* S/S* NO 799 VEH DELAY: 00:54				
21:24 04/24/10	R OPERATOR PO	36	3391	492	14	7126	MISSION & OCEAN (OB)	VEHICLE ACCIDENT COACH / AUTO	OB	21:24	22:21	36
							1103943	INSP L. WILSON RESP VIDEO* CLAIMS 6A42* S/S* VEH DELAY: 00:57				

### Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC

There were no delays > 20 minutes.

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
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**Full-Time Operators Absenteeism  
Day: SATURDAY, APRIL 24, 2010**

Green	160	39	7	6	14	12	24.4	4.4	3.8	8.8	7.5
Cable Car	120	20	6	3	6	5	16.7	5.0	2.5	5.0	4.2
Potrero	165	54	21	8	13	12	32.7	12.7	4.8	7.9	7.3
Presidio	154	37	13	10	6	8	24.0	8.4	6.5	3.9	5.2
Kirkland	163	38	8	7	12	11	23.3	4.9	4.3	7.4	6.7
Woods	185	32	10	1	11	10	17.3	5.4	0.5	5.9	5.4
Flynn	155	41	15	7	10	9	26.5	9.7	4.5	6.5	5.8
<b>Total</b>	<b>1,102</b>	<b>261</b>	<b>80</b>	<b>42</b>	<b>72</b>	<b>67</b>	<b>23.7%</b>	<b>7.3%</b>	<b>3.8%</b>	<b>6.5%</b>	<b>6.1%</b>

**Summary For The Last 7 Days**

<b>SATURDAY 04 17 10</b>	1102	278	94	44	78	62	25%	8%	4%	7%	6%
<b>SUNDAY 04 18 10</b>	1063	278	91	44	75	68	26%	9%	4%	7%	6%
<b>MONDAY 04 19 10</b>	1592	328	102	57	103	66	21%	6%	4%	7%	4%
<b>TUESDAY 04 20 10</b>	1559	292	92	46	95	59	19%	6%	3%	6%	4%
<b>WEDNESDAY 04 21 10</b>	1559	281	88	43	96	54	18%	6%	3%	6%	4%
<b>THURSDAY 04 22 10</b>	1545	331	98	48	119	66	21%	6%	3%	8%	4%
<b>FRIDAY 04 23 10</b>	1588	340	120	48	103	69	21%	8%	3%	7%	4%

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...  
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.