

## DAILY SERVICE DELIVERY OVERVIEW

**MONDAY, APRIL 25, 2011**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	% PULLED OUT IN SERVICE	NOT OUTS	RUNS WORKED AT OVERTIME
<b>SYSTEM WIDE</b>	<b>1174</b>	<b>94.5%</b>	<b>65</b>	<b>54</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>108</b>	<b>-5%</b>
<b>F-LINE</b>	<b>18</b>	<b>22</b>	<b>22%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>29</b>	<b>12%</b>
<b>WOODS</b>	<b>140</b>	<b>171</b>	<b>22%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>125</b>	<b>13%</b>
<b>FLYNN</b>	<b>103</b>	<b>109</b>	<b>6%</b>
<b>POTRERO 40'</b>	<b>44</b>	<b>50</b>	<b>14%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>34</b>	<b>-28%</b>
<b>PRESIDIO</b>	<b>98</b>	<b>106</b>	<b>8%</b>
<b>TOTAL</b>	<b>701</b>	<b>754</b>	<b>8%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Green</b>	201	46	5	10	18	13
<b>Cable Car</b>	118	26	4	6	11	5
<b>Potrero</b>	237	66	16	10	22	18
<b>Presidio</b>	201	37	2	12	15	8
<b>Kirkland</b>	222	34	10	5	15	4
<b>Woods</b>	337	81	19	13	34	15
<b>Flynn</b>	200	42	9	5	16	12
<b>TOTAL</b>	<b>1,516</b>	<b>332</b>	<b>65</b>	<b>61</b>	<b>131</b>	<b>75</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
14:22 04/25/11	R OPERATOR KI	24	2192	725	12	8303	FOLSOM BETWEEN 19TH STREET & 20TH STREET (IB)	VEHICLE ACCIDENT COACH / AUTO	IB	14:22	16:00	33
						1167089	INSP. J. JIANG, RESP. NO INJURIES REPORTED, MAJOR DAMAGE TO AUTO, MINOR DAMAGE TO COACH. NO TOW, NO 799. SS*, VIDEO* CLAIMS* VEH DELAY: 01:38					

**LINE DELAY > 20 MINUTES**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC

***There were no line delays > 20 minutes.***