



**Muni  
Service Delivery  
Daily Report**

Wednesday, April 28, 2010





## Content

• Not outs for the a.m. rush hour	3
• Not outs for the p.m. rush hour	4
• Daily not outs & RDO report	5
• Accidents & line delays > 20 minutes	6
• Vehicles availability and maintenance reports	
Light Rail Vehicles Count (chart)	9
Light Rail Maintenance Hold	10
Light Rail Maintenance Available	11
Light Rail Maintenance Count	12
Motor & Trolley Buses Pull Outs (chart)	13
Motor & Trolley Buses Pull Outs (details)	14
• Operators absenteeism report	15

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Lines affected</b>
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**Runs Not Out and Late Out for Rush Hours**

**04 29 10 MORNING REPORT**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	3	0	0	0	14L=1; 38=1; 1X=1
<b>Kirkland</b>	11	0	0	0	43=3; 28=3; 10=1; 2=1; 47=1; 19=1; 1X=1
<b>Woods</b>	3	0	1	0	27=1; 29=1; 16X=1
<b>Potrero</b>	9	0	2	0	30=3; 22=2; 49=2; 14=2
<b>Presidio</b>	0	0	0	0	
<b>Green</b>	0	0	0	0	
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	26	0	3	0	

**Special Events**

**Emergency Equipment Demand - Reason**

Division

Number of coaches

Report data compiled as of - 7:40

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**04 28 10 WEDNESDAY PM NOLO REPORT**

<b>Cable Car</b>	2	0	0	0	59=1 60=1
<b>Flynn</b>	5	0	0	0	14=2 38=3
<b>Kirkland</b>	10	0	0	0	2=1 12=2 19=2 28=2 43=1 47=2
<b>Woods</b>	15	0	3	0	9=3 16X=1 27=1 29=3 44=2 48=4 71=1
<b>Potrero</b>	21	0	0	0	6=2 14=6 22=3 24=3 33=1 41=2 49=4
<b>Presidio</b>	1	0	0	0	21=1
<b>Metro</b>	6	0	0	0	M=3 S=1 KT=2
<b>F line</b>	1	0	0	0	
<b>TOTAL</b>	<b>61</b>	<b>0</b>	<b>3</b>	<b>0</b>	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF 1600 HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
WEDNESDAY, APR 28, 2010							
SIGN UP DECEMBER 2009							
Cable Car one-piece	1	2	4.5%	49	1	2	98.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	2	8	5.3%	155	2	8	98.7%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	8	4	14.0%	218	10	4	95.4%
Kirkland multi-piece	4		4.0%				
Woods one-piece	13	9	14.9%	260	19	9	92.7%
Woods multi-piece	12		12.0%				
Potrero one-piece	16	7	23.9%	202	21	7	89.6%
Potrero multi-piece	10		11.2%				
Presidio one-piece	2	10	3.8%	162	2	10	98.8%
Presidio multi-piece	0		0.0%				
Metro one-piece	3	8	4.5%	148	3	8	98.0%
Metro multi-piece	0		0.0%				
F Line one-piece	4	3	40.0%	33	4	3	87.9%
F Line multi-piece	0		0.0%				
<b>System total</b>				<b>1227</b>	<b>62</b>	<b>51</b>	<b>94.9%</b>

# Accidents

Wed Apr 28, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:58 04/28/10	R OPERATOR FL	39	2307	474	14X	6290	MISSION & 5TH STREET (IB)	VEHICLE ACCIDENT NO INJURIES. (COACH & AUTO), HIT & RUN. SEE TAG #1104445	IB	07:58	07:59	17
				1104398			OPERATOR WILL BE INTERVIEWED AT THE END OF THE LINE. VEH DELAY: 00:01					
08:01 04/28/10	R OPERATOR WO	39	0962	123	23	8124	CRESCENT & MISSION (OB)	VEHICLE ACCIDENT, NO INJURIES. (COACH & AUTO). MINOR DAMAGE TO AUTO, NO DAMAGE TO COACH, CONTACT WAS MADE BETWEEN COACH'S BYKE RACK & REAR OF AUTO. MINOR DAMAGE TO BICYCLE ON THE COACH'S BYKE RACK.	OB	08:01	09:20	17
				1104383			INSP TC JOHNSON CLEARED, NO 799, VIDEO*, SYSTEM SAFETY*, 6-A-40*, VIDEO*. VEH DELAY: 01:19					
09:35 04/28/10	R OPERATOR CA	26	1917	015	61	0053	CALIFORNIA & GRANT (IB)	SLOT BLADE (NO INJURY).	IB LD	09:35 09:35	09:51 09:51	26
				1104402			INSP A. FORSE, SHOP TRUCK 665, CABLE MACHINERY RESP. MGR Y. KWAN* SI CABLE CAR 0053 @12:10 VEH DELAY: 02:35 LINE DELAY: 00:16					
09:41 04/28/10	R OPERATOR PR	26	2851	71	5	5601	MCALLISTER & BAKER (IB)	ACCIDENT COACH AND SKATE BOARD,(MALE SKATE BOARDER FELL ON STREET)	IB	09:41	10:30	11
				1104399			INSPECTOR VICKERS,E;CLAIMS RESPOND VIDEO DEPT.*SYSTEM SAFETY *,MALE LEFT SCENE AFTER BOARDING TAXI VEH DELAY: 00:49					

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
12:26 04/28/10	R OPERATOR KI	35	2030	642	47	8310	VAN NESS & MCALLISTER (IB)	VEHICLE ACCIDENT, (COACH & AUTO), NO INJURIES, HIT & RUN, MINOR DAMAGE TO COACH.	IB	12:26	13:31	17
							1104466	INSP C WILCHER CLEARED, VIDEO*, SYSTEM SAFETY*, 6-A-40* SI KIRKLAND VEH DELAY: 01:05				
16:39 04/28/10	R OPERATOR PR	11	3519	135	1	5595	CALIFORNIA & LOCUST (IB)	ACCIDENT COACH AND AUTO (AUTO DOOR)	IB	16:39	17:27	11
							1104531	INSPECTOR HOLMES,V;CLEARED.VIDEO DEPT.*;SYSTEM SAFETY*.NO DAMAGE TO COACH,NO DAMAGE TO AUTO,AUTO DOUBLE PARKED,COACH STATIONARY VEH DELAY: 00:48				
16:49 04/28/10	T SFPD COMM. CE FL	28					GEARY & 6TH AVENUE (IB)	ALLEGED INTENDING PASSENGER FELL ATTEMPTING TO BOARD COACH	IB	16:49		38
							1104537	UPPER MANAGEMENT *; 1ST PAGE: 1855 HRS.; MEDIC #84; SFFD ENGINE #3; SFPD UNIT 3G44C, CASE #100392589; VIDEOS REQUESTED* CLAIMS-6A01-B. DONLIN* SFPD COMMUNICATIONS CENTER REPORTING AN 84 Y.O. FEMALE BLEEDING HEAVILY FROM THE LEG. INSP. J. GIANG RESPONDED, ASCERTAINED THAT MEDIC #84 TRANSPORTED AN 85 Y.O. FEMALE TO ST. MARY^S HOSP. . CENTRAL CONTROL WAS NOT NOTIFIED BY ANY OPERATORS REGARDING THIS INCIDENT; VIDEOS REQUESTED FROM THE FOLLOWING COACHES: 38 LOCAL LINES; 533/38/6407 I.D. #3348; 532/38/6260 I.D. # 2201; 473/38/6217 I.D.#0808; 480/38/6267 I.D.# 0908; 448/38/6264 I.D.# 2932. 38 LIMITED LINES: 519/38L/6294 I.D. #2165; 535/38L/6229 I.D. #2765; 536/38L/6272 I.D.# 1681; 466/38L/6258 I.D. #2371				

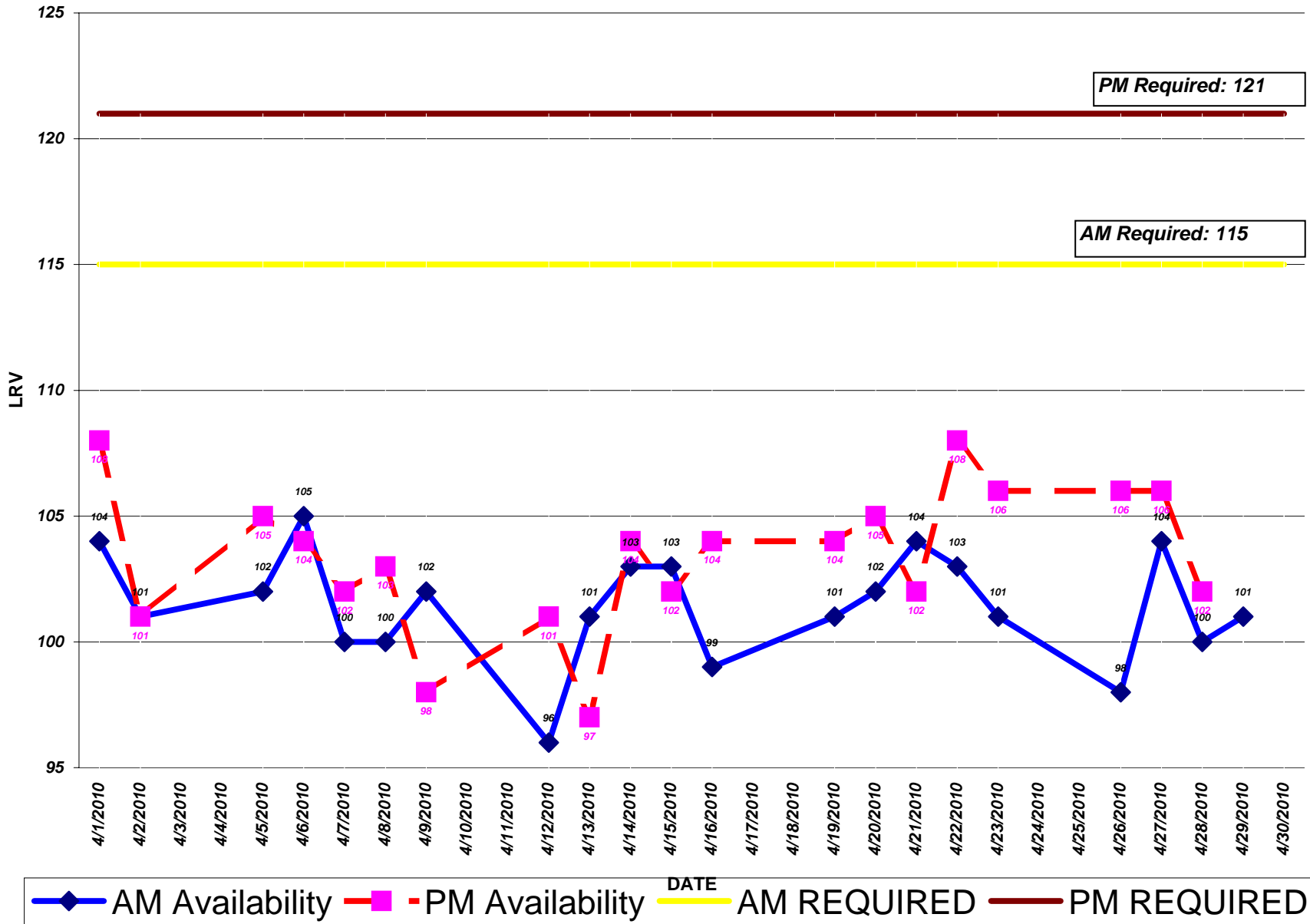
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:42 04/28/10	R OPERATOR WO	83	3594	160	27	8412	CHAVEZ & MISSION (IB)	ACCIDENT-COACH AND AUTOMOBILE	IB	17:42	18:56	38
						1104541	SYSTEM SAFETY*; UPPER MANAGEMENT*; CLAIMS 6A01-B. DONLIN*; VIDEO PULLED*; PAGED AT 1908 HRS; INSP. T. ESPINOZA RESPONDED-HE REPORTS COACH WAS STATIONARY IN BUS ZONE; PARTY #2^S R/FRONT DOOR MIRROR MADE CONTACT WITH COACH^S L/R CAUSING MINOR DAMAGE TO COACH. BOTH VEHICLES DRIVEN FROM SCENE; NO POST ACCIDENT TEST OF OPERATOR REQUIRED. VEH DELAY: 01:14					
18:40 04/28/10	R OPERATOR PR	7	1731	103	5	5568	MISSION & 1ST STREET (IB)	ACCIDENT-COACH AND AUTOMOBILE	IB	18:40	19:46	38
						1104567	UPPER MANGEMENT*; SYSTEM SAFETY*; CLAIMS-6A01-B. DONLIN*; VIDEO PULLED*; 1ST PAGE: 1924 HRS; LAST PAGE: 2015 HRS.; INSP. J. FLORES REPORT MINOR DAMAGE TO R/FRONT BUMPER OF COACH; MODERATE DAMAGE TO L/FRONT OF AUTOMOBILE; NO INJURIES REPORTED/ NO POST ACCIDENT TEST OF OPERATOR REQUIRED. VEH DELAY: 01:06					

### Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:48 04/28/10	R OPERATOR ME	75	2167	056	K/T	1462	3RD ST & MARIN ST (NB)	FALL ON BOARD	NB	10:48	11:11	74
						1104457	SENIOR STAFF/SYSTEM SAFETY; INSP B UPCHURCH RESPONDED; LSGP; K/T LINE WAS SWITCHED BACK NORTH TO SOUTHBOUND @ 3RD ST & EVANS. SOUTH TO NORTHBOUND @ CHANNEL ST; M/C SHUTTLES PROVIDED TO COVER THE GAP; MGR 4M2* (MRS BRITT) MEDIC 6 TREATED & RELEASED; (BACK OF THE HEAD INJURY) NO POST ACCIDENT 799; NO ^R^ FORM; CLAIMS UNIT 6-A-40* 311 CENTER* VEH DELAY: 00:23 LINE DELAY: 00:23		LD	10:48	11:11	



# LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.		P.M.	
		SCHEDULED	ACTUAL	SCHEDULED	ACTUAL
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>					
APRIL 2010					
04/01/10	THURSDAY	115	<b>104</b>	121	<b>108</b>
04/02/10	FRIDAY	115	<b>101</b>	121	<b>101</b>
04/05/10	MONDAY	115	<b>102</b>	121	<b>105</b>
04/06/10	TUESDAY	115	<b>105</b>	121	<b>104</b>
04/07/10	WEDNESDAY	115	<b>100</b>	121	<b>102</b>
04/08/10	THURSDAY	115	<b>100</b>	121	<b>103</b>
04/09/10	FRIDAY	115	<b>102</b>	121	<b>98</b>
04/12/10	MONDAY	115	<b>96</b>	121	<b>101</b>
04/13/10	TUESDAY	115	<b>101</b>	121	<b>97</b>
04/14/10	WEDNESDAY	115	<b>103</b>	121	<b>104</b>
04/15/10	THURSDAY	115	<b>103</b>	121	<b>102</b>
04/16/10	FRIDAY	115	<b>99</b>	121	<b>104</b>
04/19/10	MONDAY	115	<b>101</b>	121	<b>104</b>
04/20/10	TUESDAY	115	<b>102</b>	121	<b>105</b>
04/21/10	WEDNESDAY	115	<b>104</b>	121	<b>102</b>
04/22/10	THURSDAY	115	<b>103</b>	121	<b>108</b>
04/23/10	FRIDAY	115	<b>101</b>	121	<b>106</b>
04/26/10	MONDAY	115	<b>98</b>	121	<b>106</b>
04/27/10	TUESDAY	115	<b>104</b>	121	<b>106</b>
04/28/10	WEDNESDAY	115	<b>100</b>	121	<b>102</b>
04/29/10	THURSDAY	115	<b>101</b>	121	
04/30/10	FRIDAY	115		121	

	<b>Maintenance Holds</b>
<b>Green Division</b>	
<b>Daily Maintenance Morning Status Report</b>	
<b>April 29, 2010</b>	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

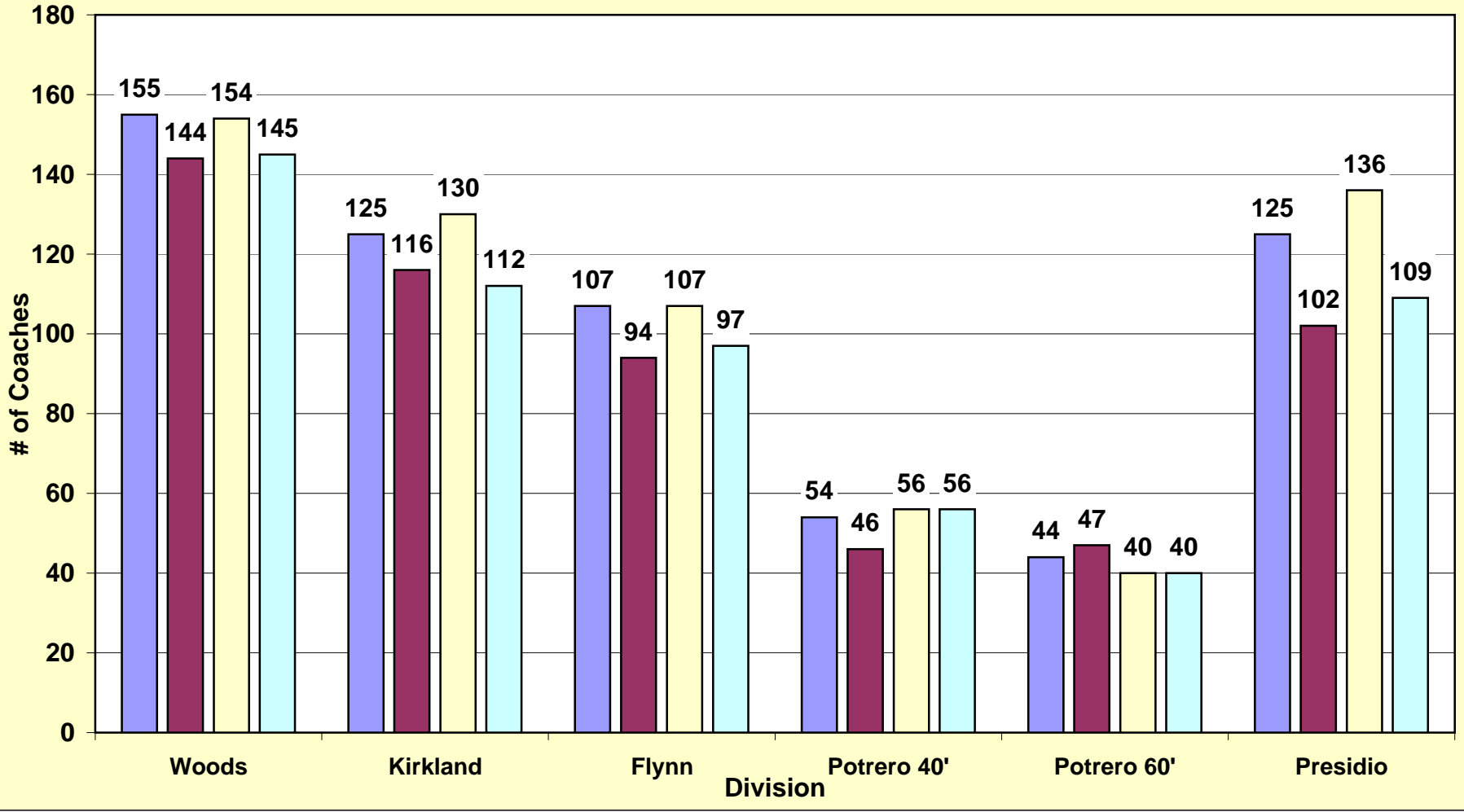
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	2
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT/MIRROR/WIPER/ARTIC/UNDERCAR	1
PANTOGRAPHS	0
PROPULSION	0
TRUCK RELATED/ FLAT	1
PREVENTIVE MAINTENANCE	14
SUPPORT SHOP	4
BODY/PAINT/LEAKER	5
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	2
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	9
ENGR / PROJECT	1
LONG TERM HOLDS	10
QUALITY ASSURANCE	0

**TOTAL** **50**

	LRV2/3	PCC	Milan	Historic
<b>Green Division Daily Maintenance</b>				
<b>29, 2010</b>				<b>April</b>
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	116	13	4	3
<b>Maintenance Holds</b>	<b>50</b>	<b>7</b>	<b>6</b>	<b>4</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>101</b>	<b>14</b>	<b>4</b>	<b>4</b>

**Motor & Trolley Coaches Availability**  
**A.M. 4/29/10 & 4/28/10 P.M. Peak Time**

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>4/29/10</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	4	11	2	0	2	4	15
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance Holds	36	20	17	73	21	29	40	90	163
Awaiting parts	2	0	0	2	3	12	5	20	22
Radio	0	0	0	0	0	0	2	2	2
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	155	125	107	387	54	44	125	223	610
Final a.m. pull-out	144	116	94	354	46	47	102	195	549
Reserve fleet usage	9	2	0	11	0	6	0	6	17
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	4	11	3	18	2	6	0	8	26
<b>Afternoon (p.m.) availability</b>									
<b>4/28/10</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	5	0	0	5	N/A	N/A	N/A	N/A	5
Scheduled maintenance	6	1	5	12	2	0	0	2	14
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance holds	37	15	17	69	19	33	29	81	150
Awaiting parts	0	0	0	0	3	12	5	20	20
Radio	0	0	0	0	0	0	1	1	1
Farebox	0	0	0	0	0	2	0	2	2
Equipment available for service @ 5:30 p.m.	154	130	107	391	56	40	136	232	623
Final p.m. pull-out	145	112	97	354	56	40	109	217	571
Reserve fleet usage	11	0	0	11	0	0	0	0	11
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	4	9	0	13	5	4	0	9	22

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: WEDNESDAY, APRIL 28, 2010</b>											
Green	237	56	17	7	17	15	23.6	7.2	3.0	7.2	6.3
Cable Car	137	21	5	1	7	8	15.3	3.6	0.7	5.1	5.8
Potrero	241	65	23	8	22	12	27.0	9.5	3.3	9.1	5.0
Presidio	198	38	12	5	11	10	19.2	6.1	2.5	5.6	5.1
Kirkland	256	51	17	9	15	10	19.9	6.6	3.5	5.9	3.9
Woods	324	69	23	8	21	17	21.3	7.1	2.5	6.5	5.2
Flynn	185	39	9	9	17	4	21.1	4.9	4.9	9.2	2.2
<b>Total</b>	<b>1,578</b>	<b>339</b>	<b>106</b>	<b>47</b>	<b>110</b>	<b>76</b>	<b>21.5%</b>	<b>6.7%</b>	<b>3.0%</b>	<b>7.0%</b>	<b>4.8%</b>

**Summary For The Last 7 Days**

<b>WEDNESDAY 04 21 10</b>	1559	281	88	43	96	54	18%	6%	3%	6%	4%
<b>THURSDAY 04 22 10</b>	1545	331	98	48	119	66	21%	6%	3%	8%	4%
<b>FRIDAY 04 23 10</b>	1588	340	120	48	103	69	21%	8%	3%	7%	4%
<b>SATURDAY 04 24 10</b>	1102	261	80	42	72	67	24%	7%	4%	7%	6%
<b>SUNDAY 04 25 10</b>	1059	252	79	40	65	68	24%	8%	4%	6%	6%
<b>MONDAY 04 26 10</b>	1595	353	113	58	114	68	22%	7%	4%	7%	4%
<b>TUESDAY 04 27 10</b>	1569	344	110	52	100	82	22%	7%	3%	6%	5%

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.