



**Muni
Service Delivery
Daily Report**

Thursday, April 29, 2010





Content

• Not outs for the a.m. rush hour	3
• Not outs for the p.m. rush hour	4
• Daily not outs & RDO report	5
• Accidents & line delays > 20 minutes	6
• Vehicles availability and maintenance reports	
Light Rail Vehicles Count (chart)	8
Light Rail Maintenance Hold	9
Light Rail Maintenance Available	10
Light Rail Maintenance Count	11
Motor & Trolley Buses Pull Outs (chart)	12
Motor & Trolley Buses Pull Outs (details)	13
• Operators absenteeism report	14

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
------------------------------	------------------------------	---------------------------------	---------------------------------	----------------

Runs Not Out and Late Out for Rush Hours

04 30 2010 FRIDAY MORNING REPORT

Cable Car	0	0	0	0	
Flynn	7	0	0	0	1X=1, 8X=1, 14XL=2, 38=3
Kirkland	4	0	1	0	2=1, 10=1, 19=1, 28=1
Woods	4	0	0	0	18=1, 48=1, 67=1, 71=1
Potrero	11	0	0	3	6=2, 14=5, 22=1, 30=1, 49=2
Presidio	3	0	0	1	5=1, 21=1, 30=1
Green	5	0	0	0	J=2, K=2, M=1
F line	0	0	0	0	
TOTAL	34	0	1	4	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Report data compiled as of - **0745 HOURS (TIME)**

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
-------------------------------	-------------------------------	-------------------------------------	-------------------------------------	----------------------

04 29 10 THURSDAY PM NOLO REPORT

Cable Car	1	0	0	0	60=1
Flynn	4	0	0	0	14L=2 38=2
Kirkland	16	0	0	0	2=4 12=2 19=3 28=2 47=5
Woods	11	0	0	0	9=1 16X=2 27=1 29=4 23=1 44=1 54=1
Potrero	24	0	0	3	6=3 14=5 22=5 24=2 30=3 41=1 49=5
Presidio	1	0	0	0	1=1
Metro	6	0	0	0	S=1 L=4 J=1
F line	2	0	0	0	
TOTAL	65	0	0	3	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1600 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
THURSDAY, APR 29, 2010							
SIGN UP DECEMBER 2009							
Cable Car one-piece	1	3	4.5%	49	1	3	98.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	3	14	7.9%	155	4	14	97.4%
Flynn multi-piece	2		2.9%				
Kirkland one-piece	14	6	24.6%	218	16	6	92.7%
Kirkland multi-piece	4		4.0%				
Woods one-piece	5	11	5.7%	260	7	11	97.3%
Woods multi-piece	4		4.0%				
Potrero one-piece	13	9	19.4%	202	18	9	91.1%
Potrero multi-piece	10		11.2%				
Presidio one-piece	1	16	1.9%	162	1	16	99.4%
Presidio multi-piece	0		0.0%				
Metro one-piece	3	11	4.5%	148	5	11	96.6%
Metro multi-piece	4		8.2%				
F Line one-piece	5	4	50.0%	33	5	4	84.8%
F Line multi-piece	0		0.0%				
System total				1227	57	74	95.4%

Accidents

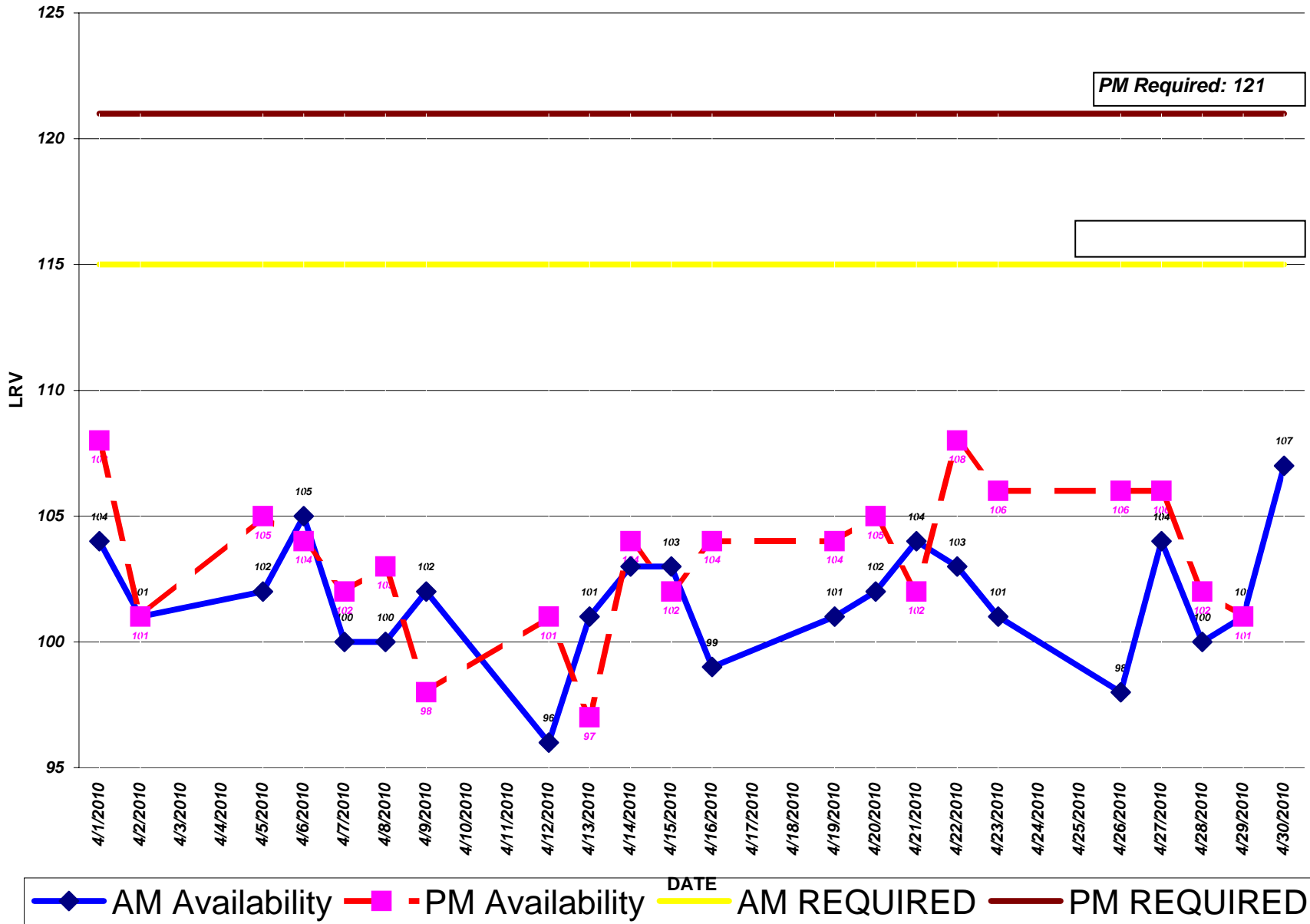
Thu Apr 29, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:42 04/29/10	R OPERATOR PR	40	1671	72	1	5509	CLAY & W. O. LUM PLACE (IB)	ACCIDENT COACH / AUTO	IB	11:42	12:56	32
							1104559	INSP E. TUCKER, SFPD 3-A-3A RESPONDED, S/SAFETY*, CLAIMS 6-A-40*, VIDEO*. AUTO MADE CONTACT WITH COACH, MINOR DAMAGE TO COACH, LEFT SIDE FRONT WHEEL WELL, MAJOR DAMAGE TO AUTO RIGHT FRONT OF AUTO. NO INJURY, NO 799. VEH DELAY: 01:14				
12:08 04/29/10	R OPERATOR KI	35	3436	655	28	8232	19TH AVENUE & TARAVAL (OB)	ACCIDENT COACH / AUTO	OB	12:08		32
							1104647	S/SAFETY*, CLAIMS*, VIDEO* OPERATOR WILL BE INTERVIEWED AT THE TERMINAL. SEE TAG #1104560 FOR INTERVIEW				
12:21 04/29/10	R OPERATOR KI	39	3284	746	19	8318	HYDE & FULTON (OB)	ACCIDENT COACH / TRUCK (HIT AND RUN)	OB	12:21	13:53	32
							1104558	INSP C. WILCHER RESPONDED. S/SAFETY*, CLAIMS 6-A-40*, VIDEO*. TRUCK MADE CONTACT WITH COACH LEFT MIRROR, NO DAMAGE, NO INJURY, NO 799. VEH DELAY: 01:32				
15:17 04/29/10	R MRU 4S30 ME	72				262	MARKET ST & 11TH ST	ACCIDENT, SHOP TRUCK & AUTO(MINOR), NO INJURIES REPORTED.		15:17	15:56	87
							1104561	INSP L HAYNES RESPONDED, SUPERVISOR/MGR M. ELLIS* VEH DELAY: 00:39				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:07 04/29/10	R OPERATOR CA	40	1636	5	60	24	BEACH & HYDE (OB)	TURN TABLE DOWN	OB	06:07	06:29	40
				1104482			CABLE MACHINERY, 8T43, 59 LINE SEND OVER MASON LINE. VEH DELAY: 00:22 LINE DELAY: 00:22		LD	06:07	06:29	
16:40 04/29/10	R OPERATOR ME	74	1274	095	KT	1403	THIRD ST. & C. CHAVEZ (OB)	NO PERMISSIVE SIGNAL	OB	16:40	17:02	72
				1104673			MRU-4S27 CLEARED, NO INSPECTOR AVAILABLE, SIGNAL 500* INSP. H. HENLEY* 1 MOTOR COACH SHUTTLE. VEH DELAY: 00:22 LINE DELAY: 00:22		LD	16:40	17:02	
17:57 04/29/10	R OPERATOR PO	07		395	30	7114	STOCKTON & GEARY (IB)	TOUR BUS BLOCKING (GREY LINE)	IB	17:57	18:47	16
				1104718			I-M-6 FLORES, SHOP TRUCK 665, SFPD 4-B-1-A / 7-B-1-A CLEARED, SENIOR STAFF/SAFETY*, J. KELLY*, M. TRAVIS-ALLEN* VEH DELAY: 00:50 LINE DELAY: 00:50		LD	17:57	18:47	

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.		P.M.	
		SCHEDULED	ACTUAL	SCHEDULED	ACTUAL
Light Rail Vehicles (LRVs) Availability - Peak					
APRIL 2010					
04/01/10	THURSDAY	115	104	121	108
04/02/10	FRIDAY	115	101	121	101
04/05/10	MONDAY	115	102	121	105
04/06/10	TUESDAY	115	105	121	104
04/07/10	WEDNESDAY	115	100	121	102
04/08/10	THURSDAY	115	100	121	103
04/09/10	FRIDAY	115	102	121	98
04/12/10	MONDAY	115	96	121	101
04/13/10	TUESDAY	115	101	121	97
04/14/10	WEDNESDAY	115	103	121	104
04/15/10	THURSDAY	115	103	121	102
04/16/10	FRIDAY	115	99	121	104
04/19/10	MONDAY	115	101	121	104
04/20/10	TUESDAY	115	102	121	105
04/21/10	WEDNESDAY	115	104	121	102
04/22/10	THURSDAY	115	103	121	108
04/23/10	FRIDAY	115	101	121	106
04/26/10	MONDAY	115	98	121	106
04/27/10	TUESDAY	115	104	121	106
04/28/10	WEDNESDAY	115	100	121	102
04/29/10	THURSDAY	115	101	121	101
04/30/10	FRIDAY	115	107	121	

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
April 30, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

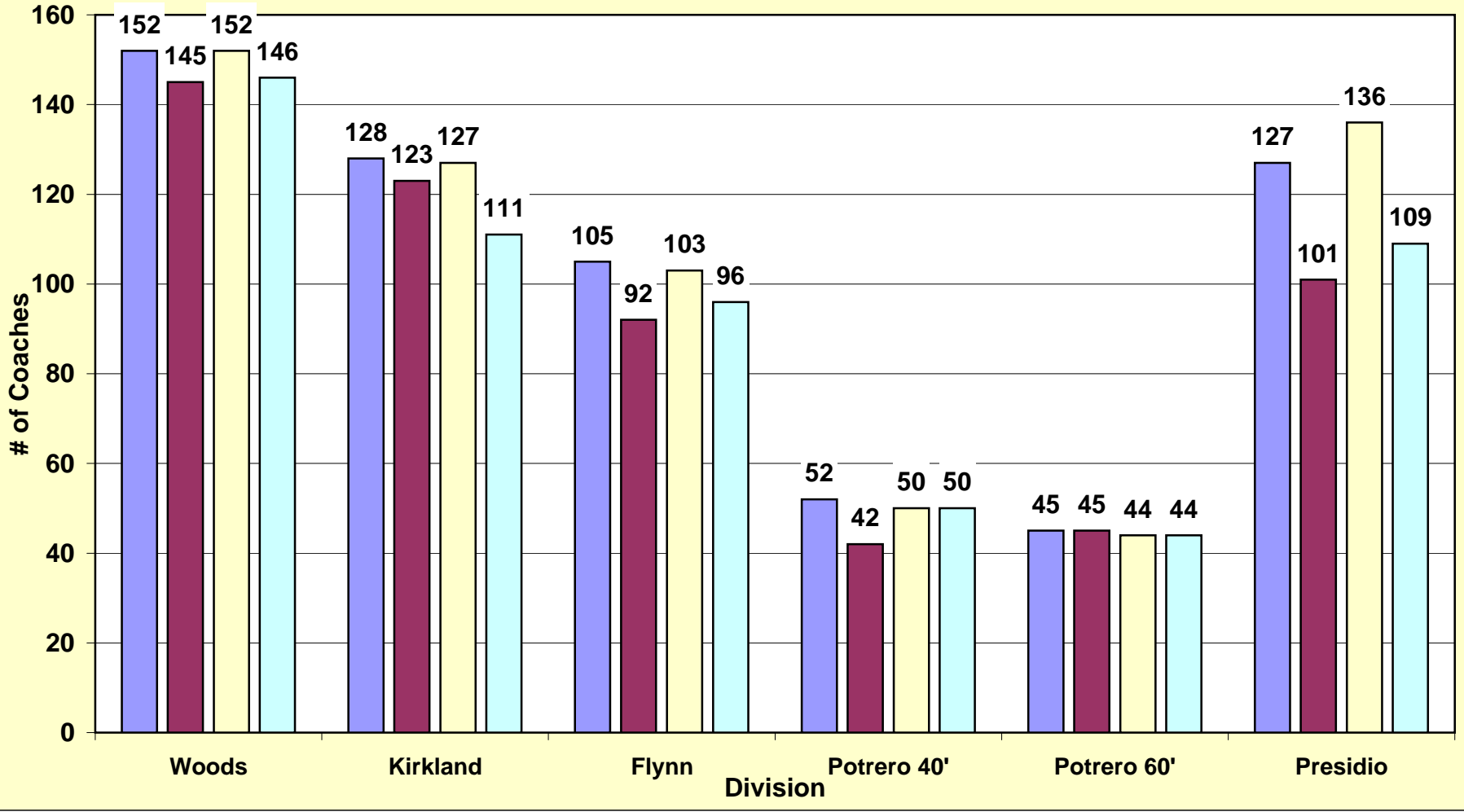
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	2
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT/MIRROR/WIPER/ARTIC/UNDERCAR	1
PANTOGRAPHS	0
PROPULSION	1
TRUCK RELATED/ FLAT	1
PREVENTIVE MAINTENANCE	12
SUPPORT SHOP	3
BODY/PAINT/LEAKER	3
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	1
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	9
ENGR / PROJECT	1
LONG TERM HOLDS	10
QUALITY ASSURANCE	0

TOTAL **44**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
30, 2010				April
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	44	7	6	4
Equipment available for service @ 7:30 a.m.	107	14	4	4

Motor & Trolley Coaches Availability
 A.M. 4/30/10 & 4/29/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
4/30/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	3	10	2	0	2	4	14
Campaigns / retrofits	1	0	0	1	0	1	0	1	2
Maintenance Holds	39	17	19	75	23	28	38	89	164
Awaiting parts	2	0	0	2	5	12	5	22	24
Radio	0	0	0	0	0	0	2	2	2
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	152	128	105	385	52	45	127	224	609
Final a.m. pull-out	145	123	92	360	42	45	101	189	549
Reserve fleet usage	5	2	0	7	0	6	0	6	13
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	3	4	5	12	6	7	1	14	26
Afternoon (p.m.) availability									
4/29/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	8	0	0	8	N/A	N/A	N/A	N/A	8
Scheduled maintenance	4	1	5	10	2	0	0	2	12
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance holds	39	18	21	78	25	29	29	83	161
Awaiting parts	0	0	0	0	3	12	5	20	20
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	2	0	2	2
Equipment available for service @ 5:30 p.m.	152	127	103	382	50	44	136	230	612
Final p.m. pull-out	146	111	96	353	50	44	109	222	575
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	3	10	1	14	2	2	0	4	18

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: THURSDAY, APRIL 29, 2010											
Green	235	66	14	10	21	21	28.1	6.0	4.3	8.9	8.9
Cable Car	138	20	6	1	7	6	14.5	4.3	0.7	5.1	4.3
Potrero	240	67	25	8	21	13	27.9	10.4	3.3	8.8	5.4
Presidio	191	41	11	9	11	10	21.5	5.8	4.7	5.8	5.2
Kirkland	255	58	23	6	15	14	22.7	9.0	2.4	5.9	5.5
Woods	326	61	17	8	18	18	18.7	5.2	2.5	5.5	5.5
Flynn	181	42	14	9	16	3	23.2	7.7	5.0	8.8	1.7
Total	1,566	355	110	51	109	85	22.7%	7.0%	3.3%	7.0%	5.4%

Summary For The Last 7 Days

THURSDAY 04 22 10	1545	331	98	48	119	66	21%	6%	3%	8%	4%
FRIDAY 04 23 10	1588	340	120	48	103	69	21%	8%	3%	7%	4%
SATURDAY 04 24 10	1102	261	80	42	72	67	24%	7%	4%	7%	6%
SUNDAY 04 25 10	1059	252	79	40	65	68	24%	8%	4%	6%	6%
MONDAY 04 26 10	1595	353	113	58	114	68	22%	7%	4%	7%	4%
TUESDAY 04 27 10	1569	344	110	52	100	82	22%	7%	3%	6%	5%
WEDNESDAY 04 28 10	1578	339	106	47	110	76	22%	7%	3%	7%	5%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.