

DAILY SERVICE DELIVERY OVERVIEW

WEDNESDAY, APRIL 6, 2011

1. RUNS PULLED OUT- IN SERVICE:

| | SCHEDULED | % PULLED OUT IN SERVICE | NOT OUTS | RUNS WORKED AT OVER TIME |
|--------------------|-------------|-------------------------|-----------|--------------------------|
| SYSTEM WIDE | 1174 | 96.3% | 51 | 60 |

2. VEHICLES AVAILABILITY

| | SCHEDULED | AVAILABLE | SPARE RATIO |
|--------------------|------------|------------|-------------|
| LRV | 114 | 113 | -1% |
| F-LINE | 20 | 20 | 0% |
| CABLE CAR | 26 | 30 | 15% |
| WOODS | 140 | 176 | 26% |
| KIRKLAND | 111 | 121 | 9% |
| FLYNN | 103 | 110 | 7% |
| POTRERO 40' | 49 | 56 | 14% |
| POTRERO 60' | 53 | 38 | -28% |
| PRESIDIO | 103 | 118 | 15% |
| TOTAL | 719 | 782 | 9% |

3. OPERATORS' ABSENTEEISM:

| | Scheduled WF | Total Unavailable | Sick | Vacation | Unplanned Leave | Other Reasons |
|------------------|--------------|-------------------|-----------|-----------|-----------------|---------------|
| Green | 196 | 65 | 12 | 12 | 18 | 23 |
| Cable Car | 110 | 26 | 5 | 3 | 15 | 3 |
| Potrero | 229 | 45 | 10 | 1 | 22 | 12 |
| Presidio | 197 | 33 | 10 | 3 | 12 | 8 |
| Kirkland | 223 | 41 | 9 | 8 | 13 | 11 |
| Woods | 330 | 76 | 11 | 10 | 41 | 14 |
| Flynn | 206 | 34 | 8 | 5 | 18 | 3 |
| TOTAL | 1,491 | 320 | 65 | 42 | 139 | 74 |

4. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS

| TIME DATE | CALL FROM DIVISION | To CC | OP# | RU N | LINE | VEH | LOCATION | NATURE OF OCCURRENCE ACTION TAKEN | DELAY | | | |
|-------------------|--------------------|-------|------|---------|------|------|---|--|-------|-------|-------|----|
| | | | | | | | | | DI | START | END | CC |
| 06:10 04/06/11 | R OPERATOR KI | 12 | 1840 | 612 | 28 | 8324 | DALY CITY BART (IB) | ACCIDENT, PATRON FOOT / KNEELER OPER POST 799 | IB | 06:10 | 07:15 | 35 |
| | | | | 1163632 | | | INSP B.HENDERSON. SYSTEM SAFETY* MNGR. M.ESPINOZA* CLAIMS 6A40* VIDEO* DALY CITY FD ENGINE 92, MEDIC 41 TRANSPORT TO SETON MEDICAL. RESCUE OPER TRANSPORTED BY INSP M.FONG VEH DELAY: 01:05 | | | | | |
| 09:01 04/06/11 | R OPERATOR KI | 11 | 192 | 700 | 10 | 8350 | PACIFIC BETWEEN MASON & POWELL (IB) | ACCIDENT. COACH/ COACH MINOR MIRROR DAMAGE, NO INJURY WITH RUN 626 / 12 COACH 8318 | IB | 09:01 | 11:13 | 35 |
| | | | | 1163492 | | | INSP C.WILCHER, 1L1 J.STUART. RC 091 CLEAR RETURN TO SERVICE. VIDEO* VEH DELAY: 02:12 | | | | | |

ACCIDENTS & DELAYS > 20 MINUTES - CONTINUED:

| | | | | | | | | | | | | | |
|-------------------|---|----------------|----|------|-----|----|------|--|--|----|-------|-------|----|
| 11:41 04/06/11 | R | OPERATOR KI | 12 | 1718 | 662 | 12 | 8305 | POWELL STREET & TRENTON STREET (IB) | ALLEGED, COACH AND PEDESTRIAN | IB | 11:41 | 12:49 | 27 |
| | | | | | | | | 1163683 | INSP. WILCHER (1T60), MGR. GARCIA (1M1)*, LEAD DISPATCHER STUART (1L1), SFPD UNIT 3A61, CASE #110 279 745, VIDEO*, SYSTEM SAFETY, 6A40*, KING AMERICAN #12, ENG #2 TRANSPORTED PEDESTRIAN TO SFGH FOR LEFT SHOULDER PAIN, OPERATOR PLACED ON NON DRIVING STATUS, OPERATOR 799, SFPD COULD NOT FIND THAT THE COACH MADE CONTACT WITH PEDESTRIAN, NEW OPERATOR #3108 TOOK THE COACH INTO SERVICE.. INSP. LUM (1T62) TRANSPORTED THE RESCUE OPERATOR. VEH DELAY: 01:08 | | | | |

LINE DELAY > 20 MINUTES

| TIME DATE | CALL FROM DIVISION | TO CC | OP # | RUN | LINE | VEH | LOCATION | NATURE OF OCCURRENCE ACTION TAKEN | DELAY | | | |
|--------------|--------------------------|----------|---------|-----|------|-----|----------|--------------------------------------|-------|-------|-----|----|
| | | | | | | | | | DI | START | END | CC |

There was no delay > 20 minutes.