

DAILY SERVICE DELIVERY OVERVIEW

THURSDAY, APRIL 12, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
SYSTEM WIDE	1,246	97.5%	16	15	45

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	108	-5%
F LINE	24	24	0%
CABLE CAR	26	27	4%
WOODS	154	182	18%
KIRKLAND	115	129	12%
FLYNN	103	110	7%
POTRERO 40'	49	61	24%
POTRERO 60'	42	51	21%
PRESIDIO	121	127	5%
TOTAL	752	819	9%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	131	29	9	9	11	0
Flynn	191	46	13	16	17	0
Green	226	48	18	13	14	3
Kirkland	200	42	19	9	12	2
Potrero	228	31	15	7	8	1
Presidio	213	22	5	8	7	2
Woods	356	53	15	13	23	2
TOTAL	1,545	271	94	75	92	10

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:53 04/12/12	53	23	8116	3RD ST BETWEEN CHAVEZ & MARIN (PO)	ACCIDENT COACH & TREE	13:53	14:26
			1226400	INSP K. JOMOC, SYSTEM SAFETY*, VIDEO*, RIGHT MIRROR CRACK, NO 799 SI WOODS 8175 @14:35 VEH DELAY: 00:42			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
14:11 04/12/12	417	38L	6273	GEARY & MASONIC (IB)	ACCIDENT COACH & POLICE TRUCK	14:11	14:56
			1226445	INSP R. STANTON, SYSTEM SAFETY*, VIDEO*, 6A45*, 4M3*, NO 799, NO DAMAGE TO COACH, N/R EOR. SI FLYNN N/R [EOR 14:31] VEH DELAY: 00:20			
14:44 04/12/12			7123	POTRERO YARD & TRACK #26	ALLEGED ACCIDENT COACH & WALL	14:44	16:22
			1226451	INSP K. JOMOC, TRAINING INSTRUCTOR C. SMITH, ALLEGED DAMAGED TO RIGHT REAR DOOR & REAR WHEEL, IT WAS OLD DAMAGE, MANAGER A. ANDREWS* VEH DELAY: 01:38			
17:42 04/12/12	171	9	8406	BAYSHORE & SUNNYDALE (IB)	PROJECTILE THROWN AT COACH (BROKEN GLASS)	17:42	19:18
			1226431	INSP C. SOLINGER RESP / INSP T. ESPINOZA * A. ANDREWS* VIDEO* CLAIMS 6A48* WORK COMP* LOCAL 250A* PEER ASST* SENIOR MRGS* RESCUE OPERATOR USED TO PULLED COACH INTO DIVISION, OPERATOR'S HUSBAND PICKED HER UP FROM ST. LUKES AT 20:45 HRS. INJURY STATUS UNKNOWN VEH DELAY: 01:36			
18:01 04/12/12	21	59	18	GREENWICH & MASON (OB)	SLOT BLADE	18:01	18:43
			1226432	INSPECTOR S. GARNICA CLEARED, INSPECTOR A. BEMNET*, SFFD ENGINE #28 - CAD #298 RESPONDED, SFFD MEDIC #65 - CAD #298 RESPONDED, CABLE CAR TOWER*, CABLE CAR SHOP TRUCK 665 RESPONDED, CABLE MACHINERY RESPONDED, CABLE CAR DISPATCHER*, 311*, SYSTEM SAFETY*, CLAIMS (6A48)*, A. ANDREWS*, J. CASTILLO*, J. KELLY (VOICE)*, D. PUGLISI*, SENIOR MANAGEMENT PAGED*, GRIPMAN 799, CONDUCTOR 799 SI CABLE CAR N/R VEH DELAY: 00:42			

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
06:00 04/12/12	008	KT	1432	SAINT FRANCIS CIRCLE (IB,OB)	NO SIGNAL LIGHT (RED)	06:00 06:00	06:43 06:43
			1226337	INSP.D.CASTRO,INSP.D.DIAL & SIGNAL 501 RESOND & CLEARED.311*.J.KELLY*,LMC*.NO PERMISSIVE SIGNAL AT ST. FRANCIS CIRCLE IB & OB,SWITCH CLOGGED WITH SAND AND DEBRI.INSP. FLAGGED TRAINS.SIGNAL 501 CLEAN DEBRI. VEH DELAY: 00:43 LINE DELAY: 00:43			
17:07 04/12/12	139	1	5618	CLAY & GRANT (IB)	AUTO / AUTO ACCIDENT (NON MUNI)	17:07 17:07	18:46 18:46
			1226433	INSPECTOR S. WONG CLEARED, INSPECTOR D. FONG RESPONDED, A. ANDREWS (4M3), *311*, SYSTEM SAFETY*, J. KELLY*, D. PUGLISI (VOICE)*, SENIOR MANAGEMENT PAGED VEH DELAY: 01:39 LINE DELAY: 01:39			
20:44 04/12/12	442	24	5435	CIRTLAND & NEVADA (IB)	OPEN FEEDER BE-1 / BE-2 NO POWER	20:44 20:44	23:30 23:30
			1226544	INSP T. ESPINOZA RESP POT TRK 093 RESP O/H LINE TRK 819 RESP VEH DELAY: 02:46 LINE DELAY: 02:46			
20:48 04/12/12	465	24	5436	3RD STREET & PALOU (IB)	NO POWER OPEN FEEDER BE -1 / BE -2	20:48 20:48	23:30 23:30
			1226545	INSP C. SOLINGER RESP VEH DELAY: 02:42 LINE DELAY: 02:42			
21:34 04/12/12	122	KT	1453	3RD & CARGO (IB)	NO POWER	21:34 21:34	00:02 00:02
			1226504	NO POWER DUE TO PHELPS SUBSTATION OUTAGE CAUSED BY PG&E INSPECTOR R. MCCRAY RESPONDED POWER RESTORED AND BACK IN SERVICE LINE DELAY: 02:28			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
21:37 04/12/12				3RD & CARGO (IB,OB)	POWER OUTAGE ON T-LINE DUE TO PHELPS SUBSTATION BEING DOWN BECAUSE OF PG&E OUTAGE	21:37 21:37	23:42
	1226539			INSPECTOR R. MCCRAY RESPONDED - 3 MOTOR COACH SHUTTLES PROVIDED FOR SERVICE FROM CALTRAIN INBOUND - D. PUGLISI , 311, GREEN DISPATCH NOTIFIED. LSGP,ADGP AND PA ALL TIMELY DONE -SERVICE RESUMED AT 23:42. LINE DELAY: 02:05			
21:40 04/12/12	108	KT	1528	3RD & CARGO (IB)	NO POWER	21:40 21:40	23:55
	1226505			NO POWER DUE TO PHELPS SUBSTATION OUTAGE CAUSED BY PG&E INSPECTOR R. MCCRAY RESPONDED POWER RESTORED AND BACK IN SERVICE LINE DELAY: 02:15			
21:49 04/12/12	126	KT	1416	3RD & CARGO (IB)	NO POWER	21:49 21:49	23:42
	1226506			NO POWER DUE TO PHELPS SUBSTATION OUTAGE CAUSED BY PG&E INSPECTOR R. MCCRAY RESPONDED POWER RESTORED AND BACK IN SERVICE LINE DELAY: 01:53			
22:37 04/12/12	44	61	60	CALIFORNIA & DAVIS (IB)	BUMPER BAR	22:37 22:37	23:37 23:37
	1226532			INSP D. FONG RESP C/M TRK 665 RESP BLUE LIGHT DEPLOYED 2325HRS-2337HRS DISPATCHER* SI CABLE CAR VEH DELAY: 01:00 LINE DELAY: 01:00			

5. NX Bus Express

Ridership	Counts
Morning	685
Afternoon	773
TOTAL	1,458

Vehicle Availability	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
Morning	9	9	0%
Afternoon	8	14	75%