

DAILY SERVICE DELIVERY OVERVIEW

FRIDAY, APRIL 13, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
SYSTEM WIDE	1,246	95.1%	36	25	37

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	107	-6%
F LINE	24	25	4%
CABLE CAR	26	27	4%
WOODS	154	180	17%
KIRKLAND	115	133	16%
FLYNN	103	111	8%
POTRERO 40'	49	62	27%
POTRERO 60'	42	48	14%
PRESIDIO	121	126	4%
TOTAL	752	819	9%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	129	28	8	9	11	0
Flynn	188	44	15	11	17	1
Green	229	47	19	13	14	1
Kirkland	198	44	20	9	13	2
Potrero	232	42	22	5	10	5
Presidio	213	34	10	12	10	2
Woods	358	63	22	13	25	3
TOTAL	1,547	302	116	72	100	14

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
06:27 04/13/12	854	28	8200	19TH AVE & VICENTE (OB)	ACCIDENT COACH & TRUCK, NO INJURY	06:09	
					OPERATOR CONTINUED IN SERVICE, THEN CALLED CENTRAL FROM DALY CITY BART. OPERATOR TO BE INTERVIEWED AT DALY CITY BART.		
06:27 04/13/12	854	28	8200	DALY CITY BART (IB)	INTERVIEW FOR INCIDENT AT 19TH AVE & VICENTE, SEE TAG 1226565.	06:31	08:20

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
			1226566	INSP P RAMOS CLEARED. INSP R JONES RESP TO 19TH AVE & VICENTE, NO DAMAGE TO THE TRUCK. CRACKED RIGHT CONVEX MIRROR TO COACH. RCS 201 REPLACED THE MIRROR. NO OP 799. COACH WAS SENT BACK IN SERVICE. MGR M ESPINOZA*. CLAIMS 6A45*. VIDEO*. SYSTEM SAFETY*. VEH DELAY: 01:49			
14:08 04/13/12	134	1	5570	HAYES & BAKER (OB)	COACH / AUTO ACCIDENT - NO INJURIES REPORTED	14:08	14:45
			1226637	INSP B. LUM CLEARED, CLAIMS (6A45)*, SYSTEM SAFETY*, VIDEO*, MINOR DAMAGE TO COACH, MINOR DAMAGE TO AUTO, NO 799 VEH DELAY: 00:37			
14:58 04/13/12	042	29	8199	LAKE MERCED & WINSTON (OB)	FALL ONBOARD	14:58	16:09
			1226646	INSPECTOR C. SOLINGER CLEARED, INSPECTOR D. LEE RESPONDED, RESCUE OPERATOR #3900 RESPONDED, SFFD ENGINE #40 - CAD #198 RESPONDED, SFFD MEDIC #78 - CAD #198 RESPONDED, WOODS DISPATCHER*, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A42)*, A. ANDREWS (4M3)*, J. KELLY*, D. PUGLISI*, SI WOODS N/R VEH DELAY: 01:11			
15:56 04/13/12	195	23	8119	GLEN PARK & BART STATION (IB)	FIGHT ONBOARD - NO INJURIES REPORTED	15:56	16:48
			1226651	INSPECTOR D. LEE CLEARED, SFPD RESPONDED, VIDEO*, CLAIMS (6A42)*, NO ARREST VEH DELAY: 00:52			
15:56 04/13/12	183	F	1074	JEFFERSON & POWELL (IB)	724 (PCC VS. 2 PEDESTRIANS) MALE PEDESTRIAN STEPPED INTO THE STREET IN FRONT OF PCC AND CONTACT WAS MADE WITH HIS LEFT ARM AND PUSHED HIM INTO THE ADA RAMP - 2ND PEDESTRIAN WAS ALSO PUSHED DOWN.	15:56 15:56	16:55 16:55
			1226677	OUT OF SERVICE TO METRO - AID WAS REFUSED BUT THEY WERE TREATED ON SIGHT AND RELEASED.- NO 799 FOR THE OPERATOR - ONE MOTOR COACH SHUTTLE USED FOR OUTBOUND SERVICE TO BEACH AND JONES. SFPD,,MEDICS,4M2.1M1,4S35,4S47,4S3,INSPECTORS 4C55 AND 4T79 ALL RESPONDED. - CLAIMS,SYSTEM SAFETY,D. PUGLISI,JIM KELLY,PAUL ROSE AND 311 ALL NOTIFIED - SI GREEN VEH DELAY: 00:59 LINE DELAY: 00:59			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
16:07 04/13/12	676	43	8360	GEARY & PRESIDIO (OB)	VANDALISM - BROKEN FRONT DOOR GLASS PANEL	16:07	16:28
				1226644	INSPECTOR B. LUM CLEARED, VIDEO*, CLAIMS (6A42)* SI KIRKLAND N/R [EOR 18:26] VEH DELAY: 02:19		
16:21 04/13/12	023	41	5533	BAKER & UNION (OB)	COACH / PARKED AUTO - NO INJURIES REPORTED	16:21	
				1226649	INSPECTOR R. STANTON CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A42)*, MINOR DAMAGE TO COACH, MINOR DAMAGE TO AUTO, NO 799		
17:40 04/13/12	576	8X	6257	4TH STREET & FOLSOM (OB)	JUVENILE DISTURBANCE	17:42	18:06
				1226668	SFPD CLEARED, INSPECTOR D. FONG*, VIDEO*, CASE #121 042 376 VEH DELAY: 00:24		

Line Delays > 20 Minutes

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23:59 04/13/12	109	J	1476	CHURCH & 18TH (OB)	RESCUE CAR FOR 129-J 1434	23:59	00:11
				1226681	END OF RUN - NO RETURN MRU 4S37 RESPONDED LINE DELAY: 00:21	23:50	