

Edwin M. Lee | Mayor
 Tom Nolan | Chairman
 Jerry Lee | Vice-Chairman
 Leona Bridges | Director
 Cheryl Brinkman | Director
 Malcolm Heinicke | Director
 Bruce Oka | Director
 Joël Parnos | Director
 Debra A. Johnson | Acting Executive Director/CEO

DAILY SERVICE DELIVERY OVERVIEW

MONDAY, AUGUST 01, 2011

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,231	95.8%	26	26	71

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	114	0%
F LINE	20	26	30%
CABLE CAR	27	24	-11%
WOODS	151	186	23%
KIRKLAND	111	124	12%
FLYNN	103	109	6%
POTRERO 40'	44	59	34%
POTRERO 60'	47	32	-32%
PRESIDIO	105	133	27%
TOTAL	722	807	12%

3. OPERATORS' ABSENTEEISM

	Scheduled	Total Unavailable	Sick	Vacation	Leave	Other Reasons
Cable Car	116	20	12	7	1	0
Flynn	197	45	21	13	10	1
Green	199	52	20	16	10	6
Kirkland	222	50	14	12	20	4
Potrero	239	51	21	11	16	3
Presidio	180	29	10	12	6	1
Woods	337	87	40	17	22	8
TOTAL	1,490	334	138	88	85	23

4. ACCIDENTS & DELAYS

Time Date	Run	Line	Veh	Location	Nature of Occurrence	Delay		
					Action Taken	DI	Start	End
8:17	51	KT	1455	3RD ST & EVANS (SB)	ACCIDENT (FALL BOARDING)	S B	8:17	8:41
7/31/2 011		1184029		SENIOR STAFF/SYSTEM SAFETY; INSP R AREVALO & 4M1 (MGR JULIAN,T) RESPONDED AND SFFD ENG #25 ASSISTED. MALE PATRON WAS TRANSPORTED TO KAISER PERMANENTE HOSPITAL (GEARY BLVD) BY MEDICS 84, WITH A LEFT FOOT & SHOULDER INJURY WHEN HE ATTEMPTED TO BOARD A K/T LINE TRAIN WITH STEPS IN THE LOW POSITION. LSGP; ADGP; CLAIMS* VIDEO* 799 POST ACCIDENT. END OF RUN. SI METRO EAST YARD N/R [eor 12:09] Veh delay: 03:52 Line delay: 00:24		L D	8:17	8:41

Time Date	Run	Line	Veh	Location	Nature of Occurrence	Delay		
					Action Taken	DI	Start	End
11:01	460	14L	6264	MISSION & CHAVEZ (OB)	ACCIDENT COACH & AUTO, NO INJURY.			
7/31/2011	1184061			INSP J JIANG CLEARED. MINOR DAMAGE TO THE REAR OF THE COACH. NO OP 799. COACH WAS SENT BACK IN SERVICE. SYSTEM SAFETY*. CLAMIS 6A45*. VIDEO*. Veh delay: 00:58		O B	11:01	11:59

Besides the accident there were no other line delays over 20 minutes.