

## DAILY SERVICE DELIVERY OVERVIEW

**TUESDAY, August 3, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1179</b>	<b>98.3</b>	<b>20</b>	<b>62</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>110</b>	<b>112</b>	<b>2%</b>
<b>F LINE</b>	<b>20</b>	<b>20</b>	<b>0%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>30</b>	<b>15%</b>
<b>WOODS</b>	<b>135</b>	<b>176</b>	<b>30%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>126</b>	<b>14%</b>
<b>FLYNN</b>	<b>99</b>	<b>111</b>	<b>12%</b>
<b>POTRERO 40'</b>	<b>45</b>	<b>50</b>	<b>11%</b>
<b>POTRERO 60'</b>	<b>53</b>	<b>41</b>	<b>-23%</b>
<b>PRESIDIO</b>	<b>92</b>	<b>144</b>	<b>57%</b>
<b>TOTAL</b>	<b>691</b>	<b>810</b>	<b>17%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	244	59	16	9	19	15
Cable Car	127	27	4	6	13	4
Potrero	236	57	18	7	19	13
Presidio	196	42	14	10	8	10
Kirkland	230	47	11	13	12	11
Woods	340	73	15	14	23	21
Flynn	201	50	11	12	18	9
<b>Total</b>	<b>1,574</b>	<b>355</b>	<b>89</b>	<b>71</b>	<b>112</b>	<b>83</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:50 08/03/10	R OPERATOR PO	14		397	30	7112	5TH ST & TOWNSEND (IB)	ACCIDENT, COACH / TRUCK, MINOR. NO INJURIES BROKEN TROLLEY ROPE	IB	09:50	10:15	35
						1118617	INSP S.WONG CLEAR ACCIDENT, POTRERO SHOP CLEAR BROKEN ROPE	VEH DELAY: 00:25				
16:30 08/03/10	R OPERATOR FL	26	0974	459	14X	6401	ALEMANY & ELLSWORTH (OB)	ALLEGED ACCIDENT (COACH/ AUTO)	OB	16:30	17:02	16
						1118554	INSP. J. CLARK, SENIOR STAFF/SAFETY*, VIDEO*, CLAIMS 6A-42*, NO INJURIES, NO (799), ALLEGEDLEY TOOK PLACE ON 101-HIGHWAY, NO CONTACT FROM OTHER VEHICLE, DID NOT STOP, NO VISABLE DAMAGE TO COACH, 311 CALL CTR. CONTACTED OCC WITH AN ALLEGED WITNESS;	VEH DELAY: 00:32				

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:48 08/03/10	R OPERATOR ME	87	1005	109	N	1550	IRVING BETWEEN 6TH AVE. & 7TH AVE. (IB)	LRV & AUTO ACCIDENT (MINOR)	IB LD	16:48 16:48	17:01 17:01	86
19:00 08/03/10	T INSPECTOR CA	16					1201 MASON STREET	VEHICLE ACCIDENT CABLE CAR / INSPECTORS TRUCK		19:00	20:22	15
20:56 08/03/10	R OPERATOR PR	15	3497	136	3	5493	SUTTER & FRANKLIN	ACCIDENT, COACH / AUTO	OB	20:56	21:13	NO

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
04:43 08/03/10	R OPERATOR ME	72	0819	8	N	1453	VAN NESS STATION (IB)	HELD FOR INSPECTION DUE TO LOOSE PILOT BAR	IB LD	04:43 04:43	05:04 05:04	72
11:37 08/03/10	R OPERATOR GV	72	3046	166	F	1059	MARKET & 6TH ST. (OB)	NO POWER	OB LD	11:37 11:37	12:01 12:01	72