



**Muni
Service Delivery
Daily Report**

Tuesday, August 4, 2009





Content

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment
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Lines affected

08 05 2009 WEDNESDAY AM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	3	0	0	0	9=1, 14X=1, 38=1
Kirkland	3	0	0	0	2=1, 43=1, 47=1
Woods	2	0	1	0	48=1, 67=1
Potrero	2	0	1	0	14=1, 41=1
Presidio	0	0	0	1	
Metro	0	0	0	1	
F line	0	0	0	0	
TOTAL	10	0	2	2	

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Special Events

Division

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REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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TUESDAY 08 04 09 PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	5	0	1	0	1=9 2=9X 2=38
Kirkland	0	0	0	0	
Woods	9	0	0	0	1=27 1=27 1=29 1=36 1=37 1=48 1=53 1=54 1=94
Potrero	9	0	0	1	1=7 1=14 3=30 1=33 2=41 1=49
Presidio	2	0	0	0	1=5 1=45
Metro	0	0	0	0	
F line	1	0	0	0	
TOTAL	26	0	1	1	

Special Events

Division
REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Weekday 8/4/2009							
Revised 6/15/09							
Cable Car one-piece	2	6	9.1%	49	3	6	6.1%
Cable Car multi-piece	2		33.3%				
Flynn one-piece	2	7	5.3%	154	4	7	2.6%
Flynn multi-piece	4		5.9%				
Kirkland one-piece	1	1	1.8%	212	1	1	0.5%
Kirkland multi-piece	0		0.0%				
Woods one-piece	4	7	4.6%	251	8	7	3.2%
Woods multi-piece	8		8.0%				
Potrero one-piece	3	3	4.5%	212	7	3	3.3%
Potrero multi-piece	8		9.0%				
Presidio one-piece	1	0	1.9%	174	2	0	1.1%
Presidio multi-piece	2		2.4%				
Metro one-piece	0	7	0.0%	146	0	7	0.0%
Metro multi-piece	0		0.0%				
F Line one-piece	0	4	0.0%	33	0	4	0.0%
F Line multi-piece	0		0.0%				
System total				1231	25	35	2.0%

Accidents

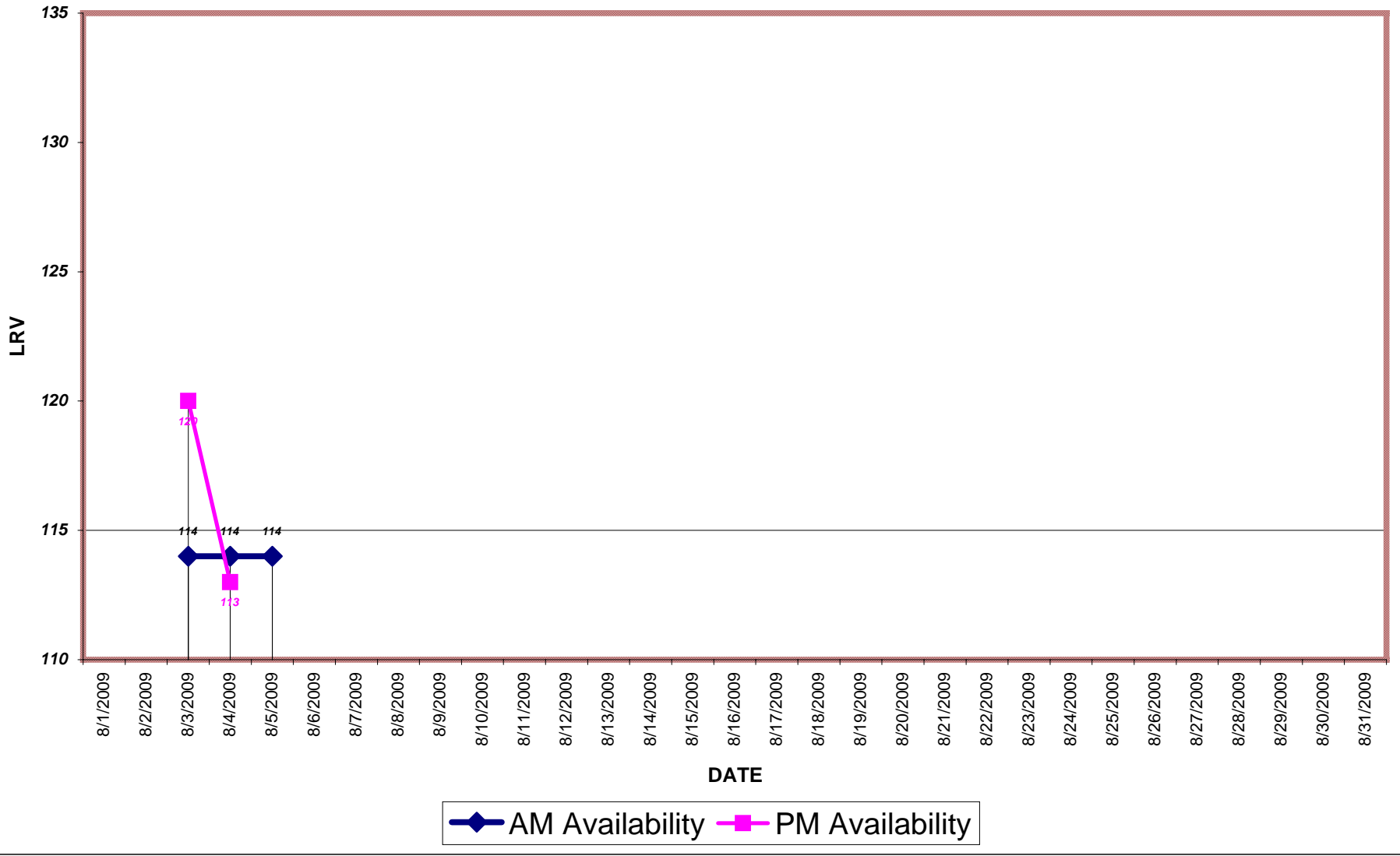
Tue Aug 04, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:10 08/04/09	T LINE TRUCK 84	39				849	FULTON & 44TH AVE	ACCIDENT LINE TRUCK & MOTOR HOME, NO INJURY.		10:10	10:47	39
							1059917	INSP R JONES CLEARED. LINE TRUCK 849 WAS PARKED. RIGHT SIDE OF MOTOR HOME MADE CONTACT WITH LEFT SIDE OF LINE TRUCK. MAJOR DAMAGES TO RIGHT SIDE OF MOTOR HOME. BROKEN LEFT SIDE MIRROR, AND MINOR BODY DAMAGE TO LEFT REAR OF THE LINE TRUCK. NO 799. INCIDENT CLEARED AT 1047 HRS. MGR T LIPPS*, T. ARANAS*, R.FONSECA* VEH DELAY: 00:37				
14:16 08/04/09	R OPERATOR KI	30	4	646	47	8362	VAN NESS & LOMBARD (OB)	COACH & AUTO COLLIDE(MINOR)	OB	14:16	15:15	29
							1060165	V,HOLMES MGR ANDREWS* SAFETY* CLAIMS 6A40* NO 799 VEH DELAY: 00:59				
16:53 08/04/09	R OPERATOR PO	30	5	359	14	7054	MISSION & PARK (IB)	ROPE OUT OF RETRIEVER	IB	16:53	17:35	29
							1060168	JOMOC,K MGR ANDREWS* CLAIMS#6A40* SAFETY* VIDEO* VEH DELAY: 00:42				
20:53 08/04/09	R OPERATOR KI	25	2	790	19	8355	MARKET & 7TH ST (IB)	PASSENGER PICKED UP WOMANS WALET	IB	20:53	21:21	29
							1060219	CHAN,Y SFPD#X144 CASE#090792433 VEH DELAY: 00:28				
22:48 08/04/09	R OPERATOR WO	16	9	199	27	8436	LEAVENWORTH & GEARY (IB)	ALTERCATION, OPERATOR / PASSENGER (REPEATER)	IB	22:48	00:20	16
							1060244	INSP A. ESCOBAR, SFPD 3A-11E, PASSENGER LEFT COACH BEFORE SFPD ARRIVED. VEH DELAY: 01:32				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:42 08/04/09	R OPERATOR FL	35	5	465	9X	6212	LELAND & RUTLAND (OB)	BLOCKED BY AUTO	OB	07:42	09:00	39
							1059995	INSP J. CLARK, MANAGER ESPINOZA*, REROUTE AS FOLLOW CONTINUE ON VISITATION, L-BAYSHORE, SFPD VEH DELAY: 01:18 LINE DELAY: 01:18	LD	07:42	09:00	
11:28 08/04/09	R OPERATOR ME	01	3	041	KT	1423	MUNI METRO MMT (IB)	DISTRUBED BLOCKS	IB	11:28		21
							1060130	SENIOR/STAFF/SAFETY, MA,ME DISTRUBED BLOCKS, SIGNAL T-6, LSGP, SUBWAY ANNOUNCEMENTS, SWITCH T5A LOCKED IN DIVERGE, RADIO COMMUNICATION FAILED, INSP COLLAZOS, 4S23. JUSTIN TRUE*F.ALEJANDRO* LINE DELAY: 00:21	LD	11:28	11:49	
16:11 08/04/09	R OPERATOR GV	17	7	169	F	1859	MARKET & 4TH STREET (IB)	ROPE OUT OF RETRIVER	IB	16:11	16:32	85
							1060152	4S24,4C55 VEH DELAY: 00:21 LINE DELAY: 00:21	LD	16:11	16:32	

LIGHT RAIL AM/PM Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
August 2009			
08/03/09	MONDAY	114	120
08/04/09	TUESDAY	114	113
08/05/09	WEDNESDAY	114	
08/06/09	THURSDAY		
08/07/09	FRIDAY		
08/10/09	MONDAY		
08/11/09	TUESDAY		
08/12/09	WEDNESDAY		
08/13/09	THURSDAY		
08/14/09	FRIDAY		
08/17/09	MONDAY		
08/18/09	TUESDAY		
08/19/09	WEDNESDAY		
08/20/09	THURSDAY		
08/21/09	FRIDAY		
08/24/09	MONDAY		
08/25/09	TUESDAY		
08/26/09	WEDNESDAY		
08/27/09	THURSDAY		
08/28/09	FRIDAY		
08/31/09	MONDAY		

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report 8/5/2009 Wednesday Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

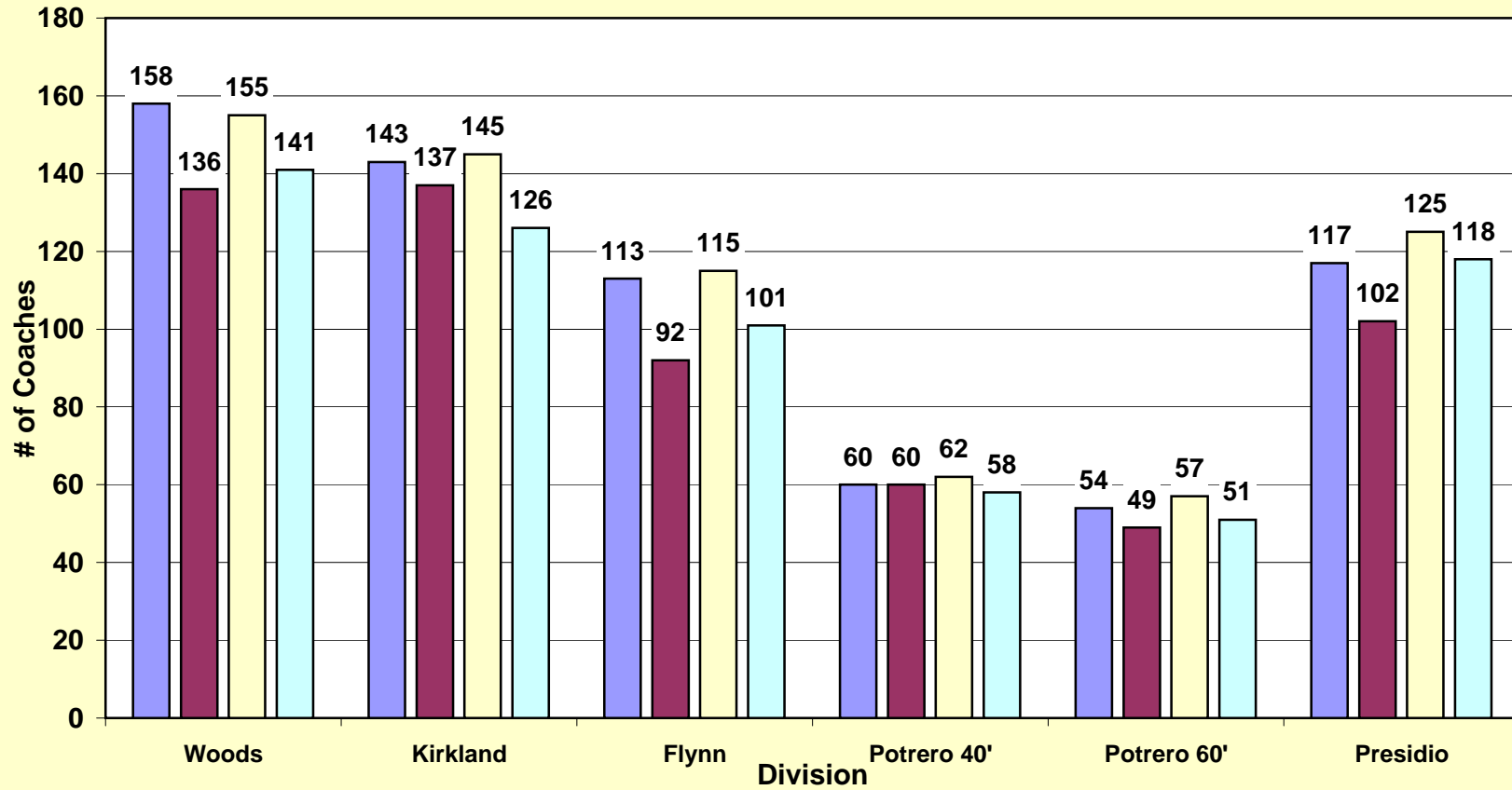
AIR SYSTEM	0
ATCS	0
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	2
HVAC / AIR COMF.	0
LIGHT / MIRROR	1
PANTOGRAPHS	0
PROPULSION	1
TRUCK / FLAT	1
PM / WEEKLY	3
SUPPORT SHOP	13
BODY/PAINT SHOP	3
FLEET APPEARANCE	0
PARTS	0
DESTSIGN / ELECT.	0
ACCIDENT & DERAIL	2
BREDA / VENDOR	0
ENGR / PROJECT	1
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **36**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
Wednesday 8/5/2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand	114	13	4	3
Maintenance Holds	36	12	3	3
Equipment available for service @ 7:30 a.m.	115	9	7	5

Motor & Trolley Coaches Availability
A.M. 8/5/09 & 8/4/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
8/5/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	138	137	95	370	61	50	102	213	583
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	2	1	4	7	2	1	2	5	12
Campaigns / retrofits	0	0	1	1	0	0	6	6	7
Maintenance Holds	23	12	11	46	15	20	48	83	129
Awaiting parts	3	0	1	4	5	2	20	27	31
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	158	143	113	414	60	54	117	231	645
Final a.m. pull-out	136	137	92	365	60	49	102	211	576
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	3	3	3
Operator not outs	2	0	3	5	1	1	0	2	7
Afternoon (p.m.) availability									
8/4/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	143	126	101	370	59	53	118	230	600
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	3	1	1	5	0	0	0	0	5
Campaigns / retrofits	0	0	0	0	0	0	6	6	6
Maintenance holds	26	10	9	45	13	17	40	70	115
Awaiting parts	3	0	1	4	5	2	20	27	31
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	155	145	115	415	62	57	125	244	659
Final p.m. pull-out	141	126	101	368	58	51	118	227	595
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	3	3	3
Operator not outs	2	0	0	2	1	2	0	3	5

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: TUESDAY, AUGUST 4, 2009											
Green	245	54	20	7	13	14	22.0	8.2	2.9	5.3	5.7
Cable Car	132	38	13	4	10	11	28.8	9.8	3.0	7.6	8.3
Potrero	271	62	20	12	15	15	22.9	7.4	4.4	5.5	5.5
Presidio	211	37	10	9	7	11	17.5	4.7	4.3	3.3	5.2
Kirkland	255	45	15	7	14	9	17.6	5.9	2.7	5.5	3.5
Woods	308	67	20	11	23	13	21.8	6.5	3.6	7.5	4.2
Flynn	200	52	17	9	17	9	26.0	8.5	4.5	8.5	4.5
Total	1,622	355	115	59	99	82	21.9%	7.1%	3.6%	6.1%	5.1%

Summary For The Last 7 Days

TUESDAY 7 28	1,612	348	112	55	116	65	22%	7%	3%	7%	4
WEDNESDAY 7 29	1,635	323	93	52	113	65	20%	6%	3%	7%	4
THURSDAY 7 30	1,635	344	95	56	111	82	21%	6%	3%	7%	5
FRIDAY 7 31	1,650	359	118	57	110	74	22%	7%	4%	7%	4
SATURDAY 8 1	1,124	267	83	28	94	62	24%	7%	2%	8%	6
SUNDAY 8 2	1,085	245	84	19	87	55	23%	8%	2%	8%	5
MONDAY 8 3	1,660	380	124	58	110	88	23%	7%	3%	7%	5

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.