



**Muni
Service Delivery
Daily Report**

Wednesday, August 5, 2009





Content

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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THURSDAY 08/06/09 AM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	4	0	0	0	9X=1; 38=2; 14X=1;
Kirkland	2	0	1	0	28=2
Woods	3	0	1	0	54=1; 23=1; 67=1; NO 74X- NO N
Potrero	6	0	1	0	6=1; 14=1; 7=1; 49=1; 24=1; 30=1
Presidio	0	0	0	0	
Metro	1	0	0	0	M=1
F line	2	0	0	0	F=2
TOTAL	18	0	3	0	

Special Events

Division

REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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WEDNESDAY 08 05 09 PM NOLO REPORT

Cable Car	1	0	0	0	1=60
Flynn	6	0	0	0	1=9 3=9X 1=14X 1=38
Kirkland	3	0	0	0	2=10 1=19
Woods	8	0	0	0	1=16X 1=27 1=29 2=44 1=48 2=54
Potrero	3	1	0	1	1=7 1=41 2=49
Presidio	0	0	0	0	
Metro	1	0	0	0	1=N
F line	2	0	0	0	
TOTAL	24	1	0	1	

Special Events

Division

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Weekday 8/5/2009							
Revised 6/15/09							
Cable Car one-piece	1	4	4.5%	49	1	4	2.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	3	4	7.9%	154	6	4	3.9%
Flynn multi-piece	6		8.8%				
Kirkland one-piece	1	2	1.8%	212	1	2	0.5%
Kirkland multi-piece	0		0.0%				
Woods one-piece	1	7	1.1%	251	5	7	2.0%
Woods multi-piece	8		8.0%				
Potrero one-piece	1	0	1.5%	212	3	0	1.4%
Potrero multi-piece	4		4.5%				
Presidio one-piece	0	0	0.0%	174	0	0	0.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	1	2	1.5%	146	1	2	0.7%
Metro multi-piece	0		0.0%				
F Line one-piece	1	2	10.0%	33	2	2	6.1%
F Line multi-piece	2		22.2%				
System total				1231	19	21	1.5%

Accidents

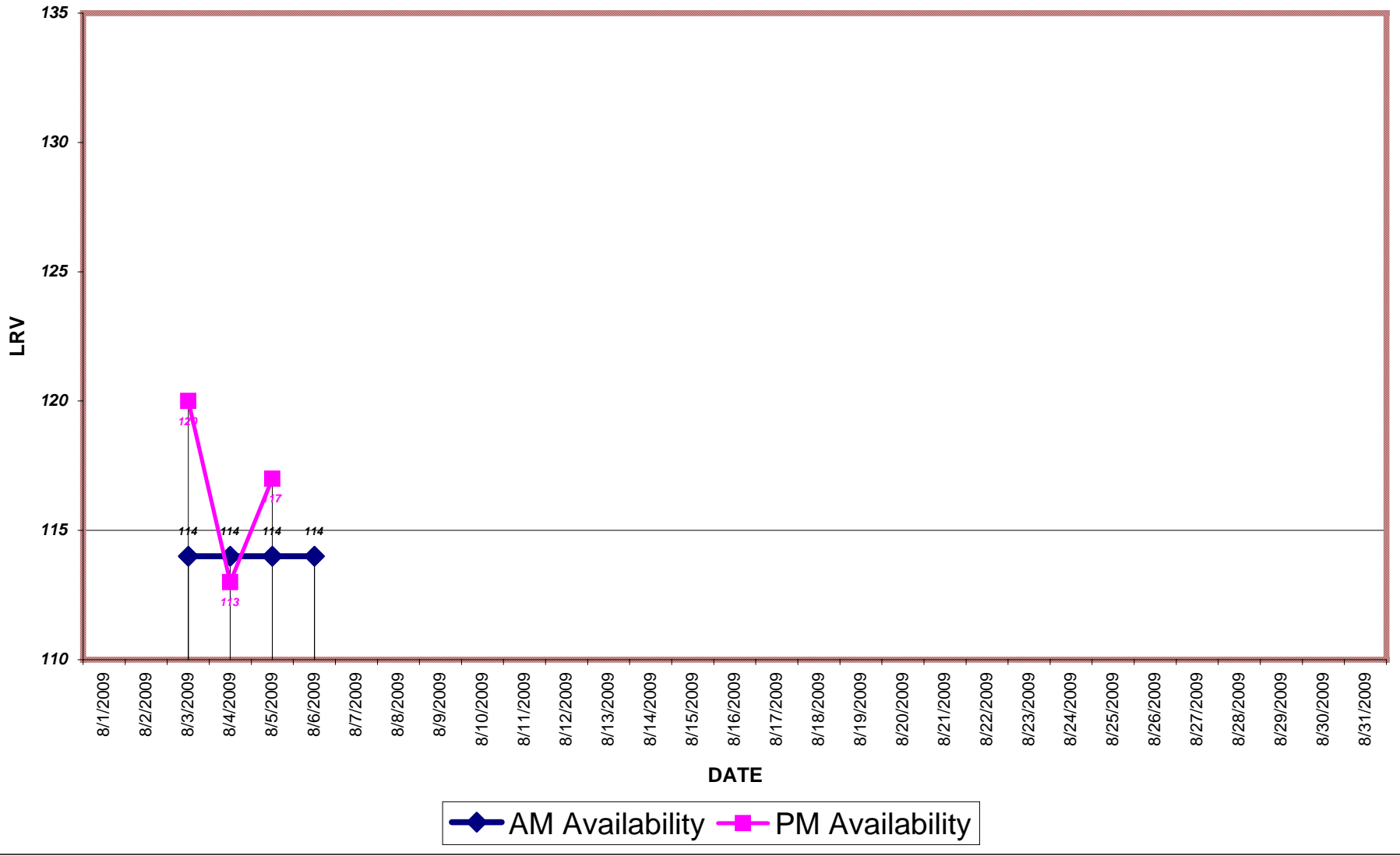
Wed Aug 05, 2009

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:33 08/05/09	R OPERATOR PO			304	14	7116	MISSION & 23RD ST (OB)	3 YEARS OLD GIRL GOT LEFT FOOT CAUGHT ON REAR DOOR #5	OB	08:33	09:10	39
							1060262	INSP K. JOMOC, 6A46, MANAGER ESPINOZA, MEDIC #67 TRANSPORTED 3 YEAR OLD GIRL TO SFGH WITH LEFT ANKLE INJURY, POT #94 FIND NO DEFECT ON COACH, VIDEO*, K. ANDERSON*, J. TRUE*, NO 799 VEH DELAY: 00:37				
15:33 08/05/09	R OPERATOR FL	14	2	441	9	6243	POTRERO & 16TH ST (OB)	COACH & AUTO COLLIDE HIT & RUN(MINOR)	OB	15:32	16:12	29
							1060312	JOMOC,K VIDEO* CLAIMS 6A40* SFPD CASE#090795562 ONE ARREST SAFETY* NO 799 VEH DELAY: 00:40				
16:59 08/05/09	R OPERATOR CA	39				665	CALIFORNIA & MASON	MINOR ACCIDENT CABLE SHOP TRUCK & TAXI. NO DAMAGE TO TRUCK MINOR DAMAGE TO TAIK LEFT REAR TIREWELL & FENDER.		16:59	17:28	25
							1060395	CLAIMS#6A40*SYS.SAFETY* S.LAU* J.KELLY* INSP.ALLEN CLEARED VEH DELAY: 00:29				
18:26 08/05/09	R BRIAN FROM 31 KI	29		721	31X	8350	PINE & BATTERY (OB)	R,T: ALLEGED COACH & AUTO COLLIDE HIT & RUN	OB	18:18		29
							1060381	OPERATOR CLEARED				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:54 08/05/09	R OPERATOR ME	20	6	21	N	1543	JUDAH & 15TH AVENUE (IB)	TRAINLINE DOORS	IB	06:54	07:16	20
						1060306	[LRV2=1523]OUT OF SERVICE TO CHURCH & DUBOCE, INSP COLLAZOS*, INSP DEBONO*, INSP DONALDSON*, 311*, MRU 4-S-48 REPAIRED. SI BANK @ MINT YARD VEH DELAY: 00:22 LINE DELAY: 00:22		LD	06:54	07:16	
18:01 08/05/09	R SFPD PR	87			5		JONES BETWEEN GOLDEN GATE & MCALLISTER	R,T: BRICKS FALLING FROM BUILDING	IB	18:01		29
						1060388	DENNIS,E LINE DELAY: 00:50		LD	18:20	19:10	
18:15 08/05/09	R OPERATOR PR	25	8	95	1	5563	CALIFORNIA & PRESIDIO (IB)	WIRE DOWN	IB	18:15	19:00	29
						1060387	INSP VELACRUZ & GIANG LINE TRUCK 820 VEH DELAY: 00:45 LINE DELAY: 00:50		LD	18:15	19:05	

LIGHT RAIL AM/PM Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
August 2009			
08/03/09	MONDAY	114	120
08/04/09	TUESDAY	114	113
08/05/09	WEDNESDAY	114	117
08/06/09	THURSDAY	114	
08/07/09	FRIDAY		
08/10/09	MONDAY		
08/11/09	TUESDAY		
08/12/09	WEDNESDAY		
08/13/09	THURSDAY		
08/14/09	FRIDAY		
08/17/09	MONDAY		
08/18/09	TUESDAY		
08/19/09	WEDNESDAY		
08/20/09	THURSDAY		
08/21/09	FRIDAY		
08/24/09	MONDAY		
08/25/09	TUESDAY		
08/26/09	WEDNESDAY		
08/27/09	THURSDAY		
08/28/09	FRIDAY		
08/31/09	MONDAY		

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report 8/6/2009 Thursday Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

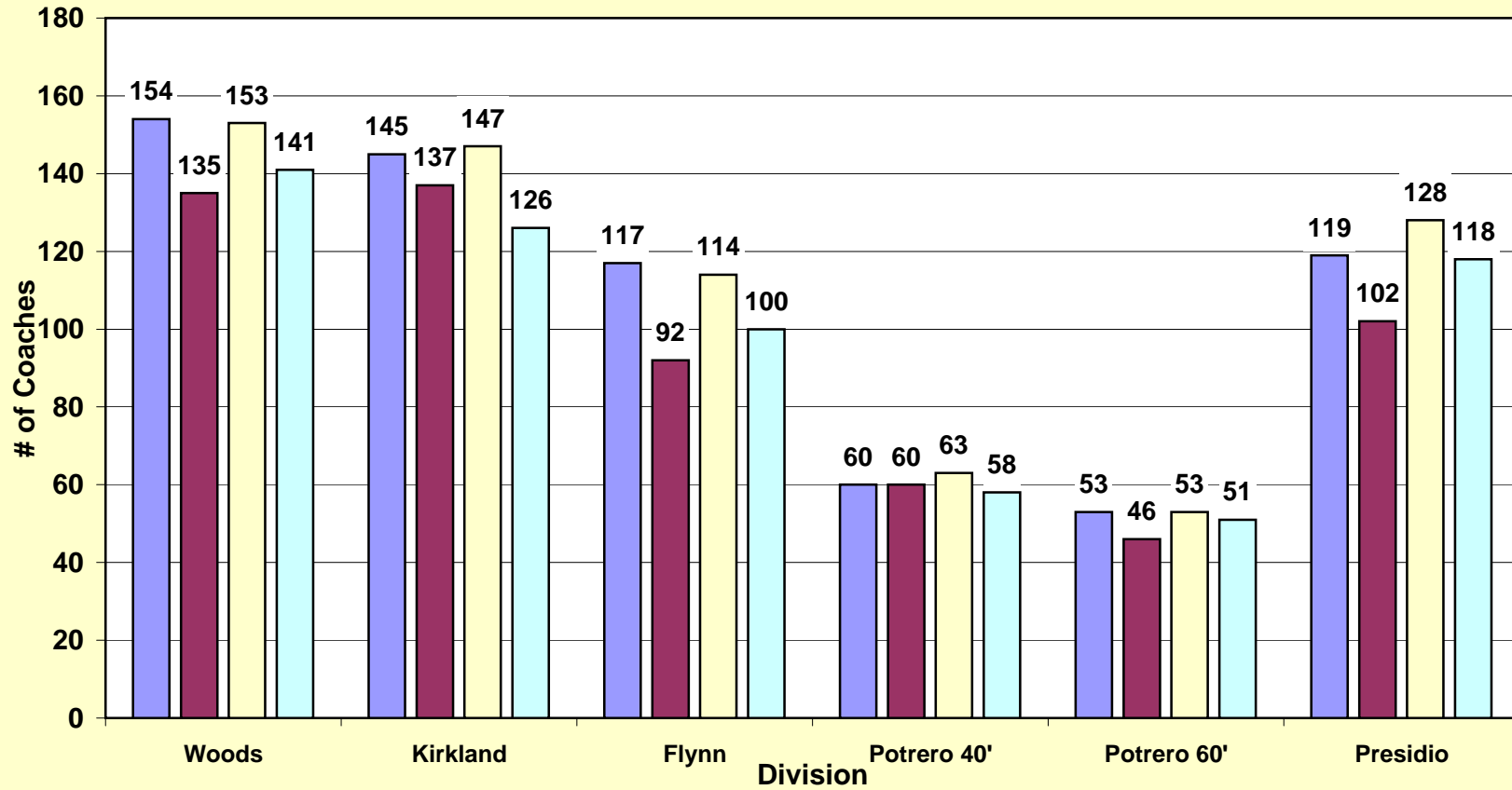
AIR SYSTEM	0
ATCS	0
BRAKE SYSTEM	3
COUPLER	0
DOORS / STEPS	2
HVAC / AIR COMF.	0
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	1
TRUCK / FLAT	0
PM / WEEKLY	2
SUPPORT SHOP	13
BODY/PAINT SHOP	4
FLEET APPEARANCE	0
PARTS	0
DESTSIGN / ELECT.	1
ACCIDENT & DERAIL	2
BREDA / VENDOR	0
ENGR / PROJECT	1
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **37**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
Thursday 8/6/2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand	114	13	4	3
Maintenance Holds	37	10	3	3
Equipment available for service @ 7:30 a.m.	114	11	7	5

Motor & Trolley Coaches Availability
A.M. 8/6/09 & 8/5/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
8/6/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	138	137	95	370	61	50	102	213	583
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	2	1	4	7	2	1	1	4	11
Campaigns / retrofits	0	0	1	1	0	0	2	2	3
Maintenance Holds	27	10	7	44	15	21	46	82	126
Awaiting parts	3	0	1	4	5	4	25	34	38
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	154	145	117	416	60	53	119	232	648
Final a.m. pull-out	135	137	92	364	60	46	102	208	572
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	1	2	3	3
Operator not outs	3	0	3	6	1	4	0	5	11
Afternoon (p.m.) availability									
8/5/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	143	126	101	370	59	53	118	230	600
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	4	1	4	9	0	0	0	0	9
Campaigns / retrofits	5	0	0	5	0	0	2	2	7
Maintenance holds	28	8	10	46	12	21	37	70	116
Awaiting parts	3	0	1	4	5	4	24	33	37
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	1	0	1	1
Equipment available for service @ 5:30 p.m.	153	147	114	414	63	53	128	244	658
Final p.m. pull-out	141	126	100	367	58	51	118	227	594
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	2	2	2
Operator not outs	2	0	1	3	1	2	0	3	6

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: WEDNESDAY, AUGUST 5, 2009											
Green	251	57	23	6	17	11	22.7	9.2	2.4	6.8	4.4
Cable Car	131	31	10	5	10	6	23.7	7.6	3.8	7.6	4.6
Potrero	275	60	22	11	16	11	21.8	8.0	4.0	5.8	4.0
Presidio	217	38	10	9	10	9	17.5	4.6	4.1	4.6	4.1
Kirkland	254	46	16	7	13	10	18.1	6.3	2.8	5.1	3.9
Woods	312	67	21	11	24	11	21.5	6.7	3.5	7.7	3.5
Flynn	203	53	19	8	16	10	26.1	9.4	3.9	7.9	4.9
Total	1,643	352	121	57	106	68	21.4%	7.4%	3.5%	6.5%	4.1%

Summary For The Last 7 Days

WEDNESDAY 7 29	1,635	323	93	52	113	65	20%	6%	3%	7%	4
THURSDAY 7 30	1,635	344	95	56	111	82	21%	6%	3%	7%	5
FRIDAY 7 31	1,650	359	118	57	110	74	22%	7%	4%	7%	4
SATURDAY 8 1	1,124	267	83	28	94	62	24%	7%	2%	8%	6
SUNDAY 8 2	1,085	245	84	19	87	55	23%	8%	2%	8%	5
MONDAY 8 3	1,660	380	124	58	110	88	23%	7%	3%	7%	5
TUESDAY 8 4	1,622	355	115	59	99	82	22%	7%	4%	6%	5

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.