



**Muni  
Service Delivery  
Daily Report**

Thursday, August 6, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**08 07 2009 FRIDAY AM NOLO REPORT**

Cable Car	0	0	0	0	
Flynn	3	0	1	2	9=1, 9X=1, 14XL=1
Kirkland	3	0	1	0	10=1, 47=2
Woods	8	0	0	0	NO 74X NOT OUTS, 16X=2, 30X=2, 44=2, 36=1, 48=1
Potrero	3	0	1	0	30=1, 41=1, 49=1
Presidio	0	0	0	0	
	Metro	2	0	0	J=1, M=1
	F line	0	0	1	0
<b>TOTAL</b>	19	0	4	2	

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<b>Special Events</b>
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Division
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<b>REPORT DATA AS OF 0740 AM</b>
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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**THURSDAY 08 06 09 PM NOLO REPORT**

Cable Car	0	0	0	0	
Flynn	2	0	0	0	1=9 1=9X
Kirkland	5	0	0	0	2=1X 1=10 1=19 1=43
Woods	6	0	0	0	1=23 1=27 1=36 1=48 1=54 1=71
Potrero	9	0	0	1	1=6 1=7 1=14 1=22 1=24 2=30 1=33 1=49
Presidio	0	0	0	0	
Metro	5	0	0	0	1=J 2=KT 1=M 1=N
F line	1	0	0	0	
<b>TOTAL</b>	28	0	0	1	

**Special Events**

Division

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<b>Weekday 8/6/2009</b>							
Revised 6/15/09							
<b>Cable Car one-piece</b>	1	4	4.5%	49	1	4	2.0%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	1	6	2.6%	154	3	6	1.9%
<b>Flynn multi-piece</b>	4		5.9%				
<b>Kirkland one-piece</b>	1	2	1.8%	212	1	2	0.5%
<b>Kirkland multi-piece</b>	0		0.0%				
<b>Woods one-piece</b>	3	3	3.4%	251	7	3	2.8%
<b>Woods multi-piece</b>	8		8.0%				
<b>Potrero one-piece</b>	3	3	4.5%	212	6	3	2.8%
<b>Potrero multi-piece</b>	6		6.7%				
<b>Presidio one-piece</b>	0	0	0.0%	174	0	0	0.0%
<b>Presidio multi-piece</b>	0		0.0%				
<b>Metro one-piece</b>	1	8	1.5%	146	1	8	0.7%
<b>Metro multi-piece</b>	0		0.0%				
<b>F Line one-piece</b>	1	1	10.0%	33	3	1	9.1%
<b>F Line multi-piece</b>	4		44.4%				
<b>System total</b>				1231	22	27	1.8%

# Accidents

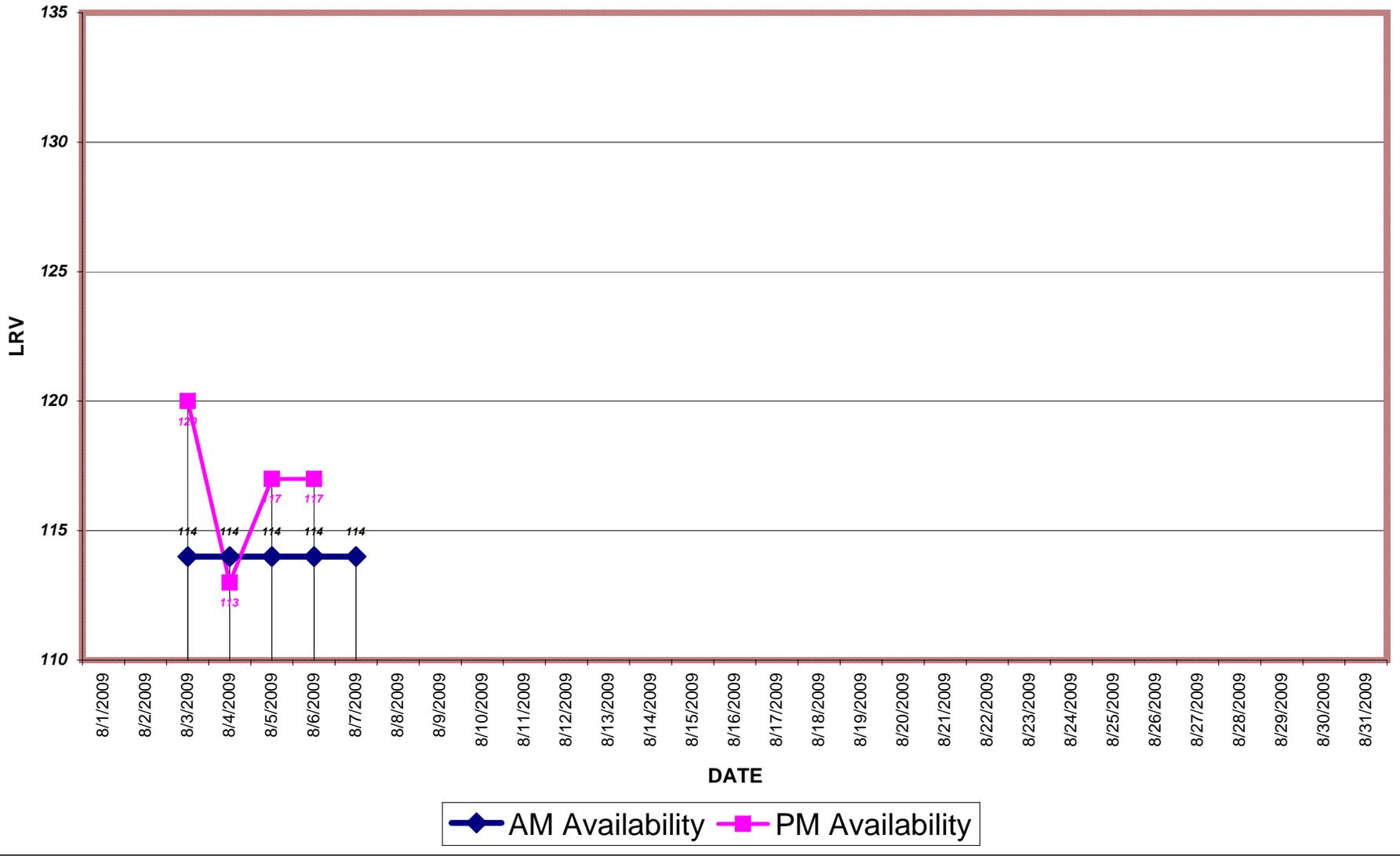
Thu Aug 06, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:24 08/06/09	R OPERATOR KI	30	3	768	43	8227	GENEVA & HOWTH (IB)	ACCIDENT COACH & TRUCK (HIT & RUN)	IB	15:24	16:04	39
				1060499			INSP B.WONG, K. ANDERSON*, MINOR DAMAGE TO LEFT REAR OF COACH, MANAGER ANDREWS*, NO 799, COACH WAS IN THE ZONE VEH DELAY: 00:40					
17:03 08/06/09	R OPERATOR WO	17	5	208	54	8110	WILLIAMS & 3RD STREET (OB)	ACCIDENT, COACH / LADDER (HANGING OFF A PICKUP TRUCK^S CARGO RACK)	OB	17:03	18:10	16
				1060562			INSP. B. WONG, K. ANDERSON*, 1M4*, CLAIMS 6A-40* B. CAULEY, VEHICLE WAS PARKED AT AN ANGLE WITH LADDER STICKING OUT OF CARGO RACK, MINOR DAMAGE TO LADDER / CARGO RACK, DAMAGE TO R-SIDE MIRROR / CONVEX ON COACH, NO INJURIES, OPERATOR (799) BY INSP. E. DENNIS, PLACED ON NON-DRIVING STATUS PENDING MEETING WITH SUPERINTENDENT SI WOODS N/R VEH DELAY: 01:07					
19:26 08/06/09	R OPERATOR PR	24	7	170	45	5531	4TH STREET & FOLSOM (IB)	ACCIDENT, TROLLEY POLE / LAMP POST (PEDESTRIAN)	IB	19:26	20:10	16
				1060584			INSP. R. JONES, CLAIMS 6A-40* B. CAULEY, 1M4*, 311*, GLOBE / LENS FROM STREET LAMP FELL ONTO A PEDESTRIANS HAND / ARM, AID REFUSED, PEDESTRIAN LEFT SCENE VEH DELAY: 00:44					
22:37 08/06/09	R OPERATOR ME	77	8	97	K,T	1416	3RD & BAYSHORE (IB,SB)	AUTO ON THE TRACKS	IB LD	22:37 22:37	23:26 23:26	13
				1060572			LSGP, PHONE , H. HENLEY, M.MC.GEHEE, METRO 4-S-27 R. ELLIOTT, J. KELLY*, TRACK DEPT.#559,*, CAD,#4040, RUN RESCUE 121@K.T/-- SFPD 3-C-15, CASE# 090.800.967, 311*, F. ALEJANDRO*, D. BANBURY*, W. TOM*, SIGNAL #500 & 501*, LSGP, ONE SHUTTLE VEH DELAY: 00:49 LINE DELAY: 00:49					

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:32 08/06/09	R CCO OBSERVED ME	74		26	M	1540	MMT FAR POCKET (OB)	SWITCH T-15A NOT MOVEABLE ( REMAINED IN DIVERGE ) CAUSING SUBWAY DELAY INBOUND	OB LD	09:32 09:32	09:58 09:58	23
						1060472	[LRV2=1525]4-S-46 DISPATCHED TO MANUALLY CRANK SWITCH T-15A TO A MAIN MOVE TO CLEAR THE INBOUND DELAY. CRANKED BACK TO DIVERGE & CRANK REMOVED TO CLEAR ABOVE TRAIN OUTBOUND FROM THE MMT FAR POCKET, SIGNAL #501 RESP. & INSPECTED THE SWITCH, NO DEFECT FOUND. LSGP*, PA*, STATION AGENT PHONE TREE*, STATION HOLDS, PORTAL HOLDS. TRAINS CROSSED @ EMB. TO EXPIDITE OUTBOUND SERVICE. INSP. 4-C-30A COLLAZOS*, INSP. 4-C-32A CASTILLO*, INSP. 4-C-53A CONTRERAS*, 311*, S.O.M. W. TOM*, S.O.M. F. ALEJANDRO*, P. GUTERMAN*, D. BANBURY*, F. LUM*. VEH DELAY: 00:26 LINE DELAY: 00:26					
09:32 08/06/09	OPERATOR ME	72		007	L	1426	EMB. NEAR MNP (IB)	NO RADIO CONTACT, SWITCH T-15A UNMOVEABLE.	IB LD	09:32 09:32	09:58 09:58	23
						1060473	[LRV2=1483]4-S-46 RESP. & CLEARED, INSP. 4-C-30A COLLAZOS* VEH DELAY: 00:26 LINE DELAY: 00:26					
22:37 08/06/09	R OPERATOR ME	77		97	K,T	1416	3RD & BAYSHORE (IB,SB)	AUTO ON THE TRACKS	IB LD	22:37 22:37	23:26 23:26	13
						1060572	LSGP, PHONE , H. HENLEY, M.MC.GEHEE, METRO 4-S-27 R. ELLIOTT, J. KELLY*, TRACK DEPT.#559,*, CAD,#4040, RUN RESCUE 121@K.T/--SFPD 3-C-15, CASE# 090.800.967, 311*, F. ALEJANDRO*, D. BANBURY*, W. TOM*, SIGNAL #500 & 501*, LSGP, ONE SHUTTLE VEH DELAY: 00:49 LINE DELAY: 00:49					

# LIGHT RAIL AM/PM Availability



Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>			
August 2009			
08/03/09	MONDAY	114	120
08/04/09	TUESDAY	114	113
08/05/09	WEDNESDAY	114	117
08/06/09	THURSDAY	114	117
08/07/09	FRIDAY	114	
08/10/09	MONDAY		
08/11/09	TUESDAY		
08/12/09	WEDNESDAY		
08/13/09	THURSDAY		
08/14/09	FRIDAY		
08/17/09	MONDAY		
08/18/09	TUESDAY		
08/19/09	WEDNESDAY		
08/20/09	THURSDAY		
08/21/09	FRIDAY		
08/24/09	MONDAY		
08/25/09	TUESDAY		
08/26/09	WEDNESDAY		
08/27/09	THURSDAY		
08/28/09	FRIDAY		
08/31/09	MONDAY		

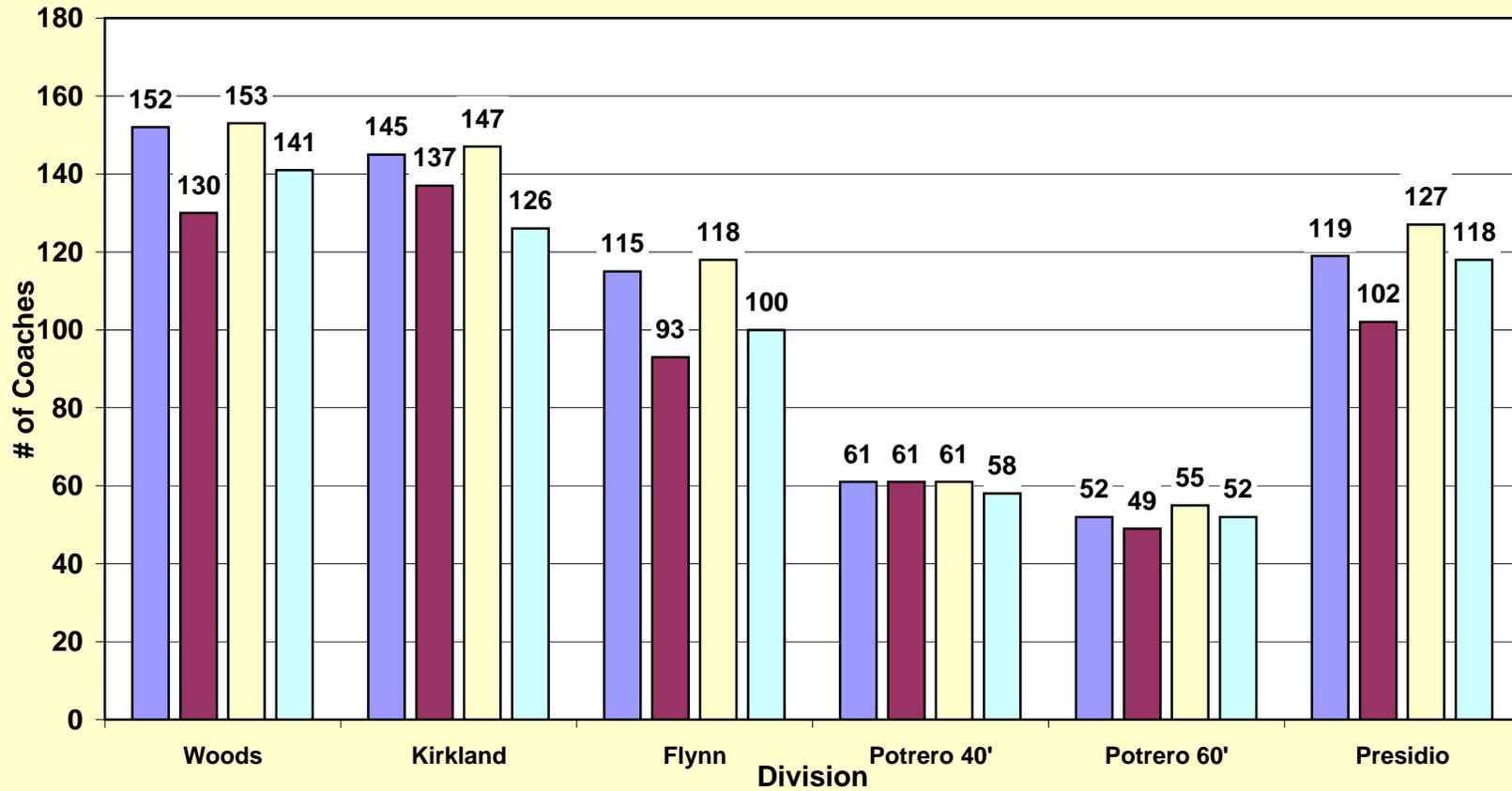
	<b>Maintenance Holds</b>
<b>Green Division</b> <b>Daily Maintenance Morning Status Report</b> <b>8/7/2009</b> <b>Friday</b> Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

AIR SYSTEM	0
ATCS	0
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	6
HVAC / AIR COMF.	1
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	1
TRUCK / FLAT	2
PM / WEEKLY	2
SUPPORT SHOP	9
BODY/PAINT SHOP	2
FLEET APPEARANCE	0
PARTS	0
DESTSIGN / ELECT.	0
ACCIDENT & DERAIL	4
BREDA / VENDOR	0
ENGR / PROJECT	1
LONG TERM HOLDS	8
QUALITY ASSURANCE	0
<b>TOTAL</b>	<b>37</b>

	LRV2/3	PCC	Milan	Historic
<b>Green Division Daily Maintenance</b>				
<b>Friday 8/7/2009</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand</b>	114	13	4	3
<b>Maintenance Holds</b>	<b>37</b>	<b>10</b>	<b>3</b>	<b>3</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>114</b>	<b>11</b>	<b>7</b>	<b>5</b>

**Motor & Trolley Coaches Availability**  
**A.M. 8/7/09 & 8/6/09 P.M. Peak Time**

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>8/7/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	138	137	95	370	61	50	102	213	583
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	3	1	4	8	1	1	1	3	11
Campaigns / retrofits	0	0	1	1	0	0	2	2	3
Maintenance Holds	29	10	9	48	14	22	46	82	130
Awaiting parts	3	0	0	3	3	4	25	32	35
Radio	0	0	1	1	0	0	0	0	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	152	145	115	412	61	52	119	232	644
Final a.m. pull-out	130	137	93	360	61	49	102	212	572
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	1	2	3	3
Operator not outs	8	0	2	10	0	1	0	1	11
<b>Afternoon (p.m.) availability</b>									
<b>8/6/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	143	126	101	370	59	53	118	230	600
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	4	1	1	6	0	0	0	0	6
Campaigns / retrofits	5	0	0	5	0	0	0	0	5
Maintenance holds	28	8	6	42	14	19	38	71	113
Awaiting parts	3	0	0	3	7	5	25	37	40
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	153	147	118	418	61	55	127	243	661
Final p.m. pull-out	141	126	100	367	58	52	118	228	595
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	2	2	2
Operator not outs	2	0	1	3	1	1	0	2	5

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: THURSDAY, AUGUST 6, 2009</b>											
Green	243	63	22	8	19	14	25.9	9.1	3.3	7.8	5.8
Cable Car	133	34	6	6	11	11	25.6	4.5	4.5	8.3	8.3
Potrero	272	61	26	11	16	8	22.4	9.6	4.0	5.9	2.9
Presidio	213	34	8	9	8	9	16.0	3.8	4.2	3.8	4.2
Kirkland	253	46	15	7	15	9	18.2	5.9	2.8	5.9	3.6
Woods	317	71	23	14	21	13	22.4	7.3	4.4	6.6	4.1
Flynn	203	54	16	9	21	8	26.6	7.9	4.4	10.3	3.9
<b>Total</b>	<b>1,634</b>	<b>363</b>	<b>116</b>	<b>64</b>	<b>111</b>	<b>72</b>	<b>22.2%</b>	<b>7.1%</b>	<b>3.9%</b>	<b>6.8%</b>	<b>4.4%</b>

**Summary For The Last 7 Days**

THURSDAY 7 30	1,635	344	95	56	111	82	21%	6%	3%	7%	5
FRIDAY 7 31	1,650	359	118	57	110	74	22%	7%	4%	7%	4
SATURDAY 8 1	1,124	267	83	28	94	62	24%	7%	2%	8%	6
SUNDAY 8 2	1,085	245	84	19	87	55	23%	8%	2%	8%	5
MONDAY 8 3	1,660	380	124	58	110	88	23%	7%	3%	7%	5
TUESDAY 8 4	1,622	355	115	59	99	82	22%	7%	4%	6%	5
WEDNESDAY 8 5	1,643	352	121	57	106	68	21%	7%	4%	7%	4

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.