



# MUNI Service Delivery Daily Report

Friday, August 7, 2009





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	Count	Time
<b>Baseball Game Service Summary Report AUGUST 7, 2009</b>		
<b>ATTENDANCE: 41744      NUMBER OF PASSENGERS (appr.): 4480</b>		
Trains pulled out - scheduled	6	
Trains pulled out - actual	5	
<b>Pre-game inbound (IB) service</b>		
Game started		19:15
First IB trip at Embarcadero		16:37
Last IB trip at Embarcadero		19:54
Number of special IB trips	44	
Number of regular IB trips	12	
Total pre-game trips	56	
Average IB headway		3:40
Standard deviation		2:43
<b>Post-game outbound (OB) service</b>		
<b>Game ended</b>		<b>22:43</b>
First OB trip at Embarcadero		22:19
Last OB trip at Embarcadero		23:20
<b>Load completed</b>		<b>22:50</b>
Trips to Castro	0	
Trips to Embarcadero	2	
J	0	
KT	6	
L	1	
M	0	
N	5	
<b>Total post-game trips</b>	<b>14</b>	
<b>Average OB headway</b>		<b>4:24</b>
Standard deviation		3:27

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**SATURDAY 08/08/09 AM NOLO REPORT**

Cable Car	0	0	0	0	
Flynn	1	0	0	0	38=1
Kirkland	3	0	0	0	47=1; 2=1; 10=1
Woods	0	0	0	0	NO 74X NOT OUTS
Potrero	0	0	0	0	
Presidio	0	0	0	0	
	Metro	4	0	0	L=1; N=1; K=2
	F line	1	0	0	F=1
<b>TOTAL</b>		9	0	0	

**Special Events**

Division

**REPORT DATA AS OF 0740 AM**

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**Friday 08 07 09 PM NOLO REPORT**

Cable Car	1	0	0	0	61=1
Flynn	3	0	0	0	9X=1 14XL=1 38=1
Kirkland	3	0	0	0	10=1 19=1 47=1
Woods	14	0	0	0	16X=1 23=1 29=2 27=1 36=1 48=1 44=3 54=2 67=1 71=1
Potrero	16	0	1	0	6=2 7=2 14=3 22=2 24=1 33=1 30=1 49=3 41=1
Presidio	0	0	2	0	
Metro	2	0	0	0	L=2
F line	0	0	1	0	
<b>TOTAL</b>	<b>39</b>	<b>0</b>	<b>3</b>	<b>0</b>	

**Special Events**

Division

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<b>Weekday 8/7/2009</b>							
Revised 6/15/09							
<b>Cable Car</b> one-piece	1	1	4.5%	49	1	1	2.0%
<b>Cable Car</b> multi-piece	0		0.0%				
<b>Flynn</b> one-piece	3	2	7.9%	154	5	2	3.2%
<b>Flynn</b> multi-piece	4		5.9%				
<b>Kirkland</b> one-piece	1	1	1.8%	212	2	1	0.9%
<b>Kirkland</b> multi-piece	2		2.0%				
<b>Woods</b> one-piece	6	4	6.9%	251	13	4	5.2%
<b>Woods</b> multi-piece	14		14.0%				
<b>Potrero</b> one-piece	8	1	11.9%	212	15	1	7.1%
<b>Potrero</b> multi-piece	14		15.7%				
<b>Presidio</b> one-piece	1	0	1.9%	174	2	0	1.1%
<b>Presidio</b> multi-piece	2		2.4%				
<b>Metro</b> one-piece	3	5	4.5%	146	5	5	3.4%
<b>Metro</b> multi-piece	4		8.2%				
<b>F Line</b> one-piece	2	3	20.0%	33	4	3	12.1%
<b>F Line</b> multi-piece	4		44.4%				
<b>System total</b>				1231	47	17	3.8%

## Accidents

Fri Aug 07, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
02:51 08/07/09	T POTRERO YARDS PO	25					POTRERO UPPER YARD NEAR	20 COACHES TAGGED WITH GRAFITTI, FRONT AND REAR BUMPERS ONLY.		02:51		25
							1060600	INSP.VELACRUZ AND CAR CLEANERS RESPONDED. COACHES CLEANED, WILL NOT IMPACT AM PULL-OUTS. SFPD#D16E/CS#092190402. KING SECURITY*				
07:35 08/07/09	R OPERATOR PO	35	0	396	30	7011	VAN NESS & GREENWICH (IB,PO)	ACCIDENT COACH & AUTO, NO INJURY, HIT & RUN.	IB	07:35	07:36	30
							1060625	OPERATOR CLEARED. OPERATOR WILL BE INTERVIEWED AT THE TERMINAL AT HOWARD & MONTGOMERY. MGR S LAU*. MGR J KELLY*. <b>VEH DELAY: 00:01</b>				
08:39 08/07/09	T INSP K JOMOC PO	30	6	405	49	7012	MISSION BETWEEN 25TH ST & 26TH ST (OB)	ACCIDENT COACH & TRUCK, NO INJURY.	OB	08:39	09:03	30
							1060631	INSP K JOMOC CLEARED. MINOR DAMAGE TO RIGHT REAR OF THE COACH. MODERATE DAMAGE TO DRIVER SIDE DOOR. MOTORIST OPENED THE DOOR WHILE THE COACH WAS PASSING BY. MGR S LAU*. MGR J KELLY*. SYSTEM SAFETY K ANDERSON*. <b>VEH DELAY: 00:24</b>				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:51 08/07/09	R OPERATOR KI	39	9	629	19	8328	NORTH POINT & POLK (IB)	ACCIDENT COACH & AUTO, NO INJURY.	IB	11:51	12:44	30
							<b>1060612</b>	INSP B HENDERSON CLEARED. COACH WAS MAKING A RIGHT TURN FROM POLK TO NORTH POINT. LEFT SIDE OF AUTO MADE CONTACT WITH RIGHT REAR OF THE COACH. MINOR DAMAGE TO COACH. MODERATE DAMAGE TO AUTO. NO OP 799. COACH WAS SENT BACK IN SERVICE. MGR J KELLY*. MGR S LAU*. <b>VEH DELAY: 00:53</b>				
14:09 08/07/09	R OPERATOR PR	39		109	5	5607	MARKET & 1ST STREET (OB)	COLLISION / WHEEL CHAIR OCCUPANT.	OB	14:09	16:33	24
							<b>1060703</b>	INSP FLORES J, WILLIAMS J, SFPD #3B3A, CASE#090803018, MEDIC #88 TRANSPORTED TO SFGH, CLAIMS #6A46, 1M4*, SAM L*, KELLY J*, TRUE J*, MTA*, SYSTEM SAFETY*, VIDEO*, ANDERSON K*, 311 CALL CENTER*, HILL D*, TRAVIS-ALLEN M*, FRANKS D*, DISP*, 799, RESCUE OPERATOR CONTINUED IN SERVICE. <b>VEH DELAY: 02:24</b>				
16:54 08/07/09	R OPERATOR PR	39	5	151	31	5555	BALBOA & 4TH AVE. (IB)	NON INJURY ACCIDENT, COACH / BUS SHELTER.	IB	16:54	18:50	24
							<b>1060711</b>	INSP WONG S, SHOP #TRUCK 072, VIDEO*, DISP*, SYSTEM SAFETY*, HILL D*, KELLY J*, FRANKS D*, 799, TOWED IN, RESCUE OPERATOR WAITED FOR TOW TRUCK. SI PRESIDIO N/R <b>VEH DELAY: 01:56</b>				
16:55 08/07/09	T 311 CALL CENT PR	30	5	97	5	5566	MC ALLISTER & DIVISADERO (OB)	ALLEGED NON INJURY ACCIDENT, (1640 HRS).	OB	16:55		24
							<b>1060705</b>	CLAIMS #6A40*, VIDEO*, INTERVIEW LATER, INSP BROWN L, SENT TO MCALLISTER & DIVISADERO TO INTERVIEW OWNER OF AUTO.				



## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC

**There was no delay > 20 minutes.**

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: FRIDAY, AUGUST 7, 2009</b>											
Green	245	58	21	8	19	10	23.7	8.6	3.3	7.8	4.1
Cable Car	138	30	6	5	13	6	21.7	4.3	3.6	9.4	4.3
Potrero	278	80	38	13	18	11	28.8	13.7	4.7	6.5	4.0
Presidio	217	44	14	7	9	14	20.3	6.5	3.2	4.1	6.5
Kirkland	259	53	22	7	14	10	20.5	8.5	2.7	5.4	3.9
Woods	322	89	35	14	25	15	27.6	10.9	4.3	7.8	4.7
Flynn	205	53	20	9	19	5	25.9	9.8	4.4	9.3	2.4
<b>Total</b>	<b>1,664</b>	<b>407</b>	<b>156</b>	<b>63</b>	<b>117</b>	<b>71</b>	<b>24.5%</b>	<b>9.4%</b>	<b>3.8%</b>	<b>7.0%</b>	<b>4.3%</b>

**Summary For The Last 7 Days**

FRIDAY 7 31	1,650	359	118	57	110	74	22%	7%	4%	7%	4
SATURDAY 8 1	1,124	267	83	28	94	62	24%	7%	2%	8%	6
SUNDAY 8 2	1,085	245	84	19	87	55	23%	8%	2%	8%	5
MONDAY 8 3	1,660	380	124	58	110	88	23%	7%	3%	7%	5
TUESDAY 8 4	1,622	355	115	59	99	82	22%	7%	4%	6%	5
WEDNESDAY 8 5	1,643	352	121	57	106	68	21%	7%	4%	7%	4
THURSDAY 8 6	1,634	363	116	64	111	72	22%	7%	4%	7%	4

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.