



**Muni  
Service Delivery  
Daily Report**

Sunday, August 9, 2009





## Content

• Baseball Game Service Summary	3
• Not outs for the a.m. rush hour	4
• Not outs for the p.m. rush hour	5
• Daily not outs & RDO report	6
• Accidents & line delays > 20 minutes	7
• Vehicles availability and maintenance reports	
Light Rail Vehicles Count (chart)	9
Light Rail Maintenance Hold	10
Light Rail Maintenance Available	11
Light Rail Maintenance Count	12
Motor & Trolley Buses Pull Outs (chart)	13
Motor & Trolley Buses Pull Outs (details)	14
• Operators absenteeism report	15

	Count	Time
<b>Baseball Game Service Summary Report AUGUST 9, 2009</b>		
<b>ATTENDANCE: 36705</b>		<b>NUMBER</b>
<b>OF PASSENGERS (appr.): 3215</b>		
Trains pulled out - scheduled	6	
Trains pulled out - actual	4	
<b>Pre-game inbound (IB) service</b>		
Game started		13:05
First IB trip at Embarcadero		10:51
Last IB trip at Embarcadero		13:56
Number of special IB trips	26	
Number of regular IB trips	12	
Total pre-game trips	38	
Average IB headway		5:02
Standard deviation		3:58
<b>Post-game outbound (OB) service</b>		
<b>Game ended</b>		<b>15:37</b>
First OB trip at Embarcadero		15:32
Last OB trip at Embarcadero		16:23
<b>Load completed</b>		<b>15:55</b>
Trips to Castro	0	
Trips to Embarcadero	0	
J	0	
KT	3	
L	2	
M	1	
N	6	
<b>Total post-game trips</b>	<b>12</b>	
<b>Average OB headway</b>		<b>3:41</b>
Standard deviation		2:56

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**08 10 2009 MONDAY AM NOLO REPORT**

Cable Car	0	0	0	0	
Flynn	7	0	0	0	9=1, 9X=2, 1X=1, 14XL=1, 38=2
Kirkland	6	0	1	0	1X=1, 10=2, 43=1, 47=2
Woods	2	0	0	0	NO 74X NOT OUTS, 29=1, 30X=1
Potrero	4	8	0	0	7=1, 41=3; EQUIP, 7=1, 14=2, 24=1, 30=2, 41=1, 49=1
Presidio	5	0	0	0	3=1, 5=2, 45=2
	Metro	0	0	0	
	F line	1	0	0	F=1
<b>TOTAL</b>	25	8	1	0	

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**Special Events**

Division

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**REPORT DATA AS OF 0750 AM**

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**SUNDAY 08 09 09 PM NOLO REPORT**

Cable Car	0	0	0	0	
Flynn	4	0	1	0	1=9 2=9X2 1=38
Kirkland	6	0	0	0	1=2 1=10 1=12 1=19 1=43 1=47
Woods	4	0	1	0	1=18 1=27 1=44 1=54
Potrero	0	0	0	0	
Presidio	0	0	0	0	
Metro	1	0	0	0	1=M
F line	4	0	0	0	
<b>TOTAL</b>	19	0	2	0	

**Special Events**

Division

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<b>SUNDAY 8/9/09</b>							
Revised 2/21/08							
<b>Cable Car</b> one-piece	1	7	4.5%	<b>46</b>	2	7	4.3%
<b>Cable Car</b> multi-piece	2		33.3%				
<b>Flynn</b> one-piece	3	7	7.9%	<b>107</b>	6	7	5.6%
<b>Flynn</b> multi-piece	6		8.8%				
<b>Kirkland</b> one-piece	4	1	7.0%	<b>138</b>	8	1	5.8%
<b>Kirkland</b> multi-piece	8		7.9%				
<b>Woods</b> one-piece	1	5	1.1%	<b>156</b>	1	5	0.6%
<b>Woods</b> multi-piece	0		0.0%				
<b>Potrero</b> one-piece	1	0	1.5%	<b>136</b>	1	0	0.7%
<b>Potrero</b> multi-piece	0		0.0%				
<b>Presidio</b> one-piece	0	6	0.0%	<b>113</b>	0	6	0.0%
<b>Presidio</b> multi-piece	0		0.0%				
<b>Metro</b> one-piece	0	20	0.0%	<b>79</b>	0	20	0.0%
<b>Metro</b> multi-piece	0		0.0%				
<b>F Line</b> one-piece	2	8	20.0%	<b>30</b>	4	8	13.3%
<b>F Line</b> multi-piece	4		44.4%				
<b>System total</b>				<b>805</b>	22	54	2.7%

# Accidents

Sun Aug 09, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
01:45 08/09/09	R OPERATOR PO	36	0	494	14	7032	MISSION & 30TH STREET (OB)	SCREW FROM INTERIOR MIRROR FELL ON PASSENGER	OB	01:25		36
							<b>1060862</b>	OPERATOR TO BE INTERVIEWED AT GENEVA AND MISSION BY INSPECTOR MEDICAL AID REFUSED.				
14:49 08/09/09	T OPERATOR GV	15	7		F	8032	JEFFERSON & TAYLOR (OB)	ALLEGED ACCIDENT COACH & WHEELCHAIR PERSON	OB	14:49	15:17	30
							<b>1060759</b>	ENGINE 28 RESP. INSP L BROWN CLEARED. COACH WAS STOPPED. WHEELCHAIR PERSON LOST CONTROL, ROLLED BACK AND MADE CONTACT WITH COACH. WHEELCHAIR PERSON REFUSED TO GIVE ANY INFORMATION TO INSPECTOR AND STATED THAT IT HAS NOTHING TO DO WITH MUNI. THE WHEELCHAIR PERSON WAS NOT A PASSENGER. MGR J STUART*. VEH DELAY: 00:28				
22:45 08/09/09	R OPERATOR ME	77	5	143	T	1476	3RD STREET & 16TH STREET (IB,NB)	LRV & AUTO ACCIDENT	IB LD	22:45 22:45	23:00 23:00	86
							<b>1061020</b>	INSP.MCGEHEE & INSP.HENLEY CLEARED. NO INJURY REPORTED. OPERATOR REMAINED IN SERVICE. SHUTTLE REQUESTED, BUT NOT NEEDED. SYSTEM SAFETY* J.SADORRA NOTIFIED. CLAIMS 6-A-50*, 311 CALL CENTER. MRU 4S24. D.BANBURY*, J.KELLY*, F.ALEJANDRO*, SENIOR STAFF/SAFETY/RAILS/TRACK & OVERHEAD UPAGED. VIDEO* REQUESTED. LSGP*. METRO DISPATCHER*, OPERATOR WILL MAKE ACCIDENT REPORT. CPUC FORM-R NOTIFICATION SENT VIA FAX & PDF. A.MEHTA* VEH DELAY: 00:15 LINE DELAY: 00:15				

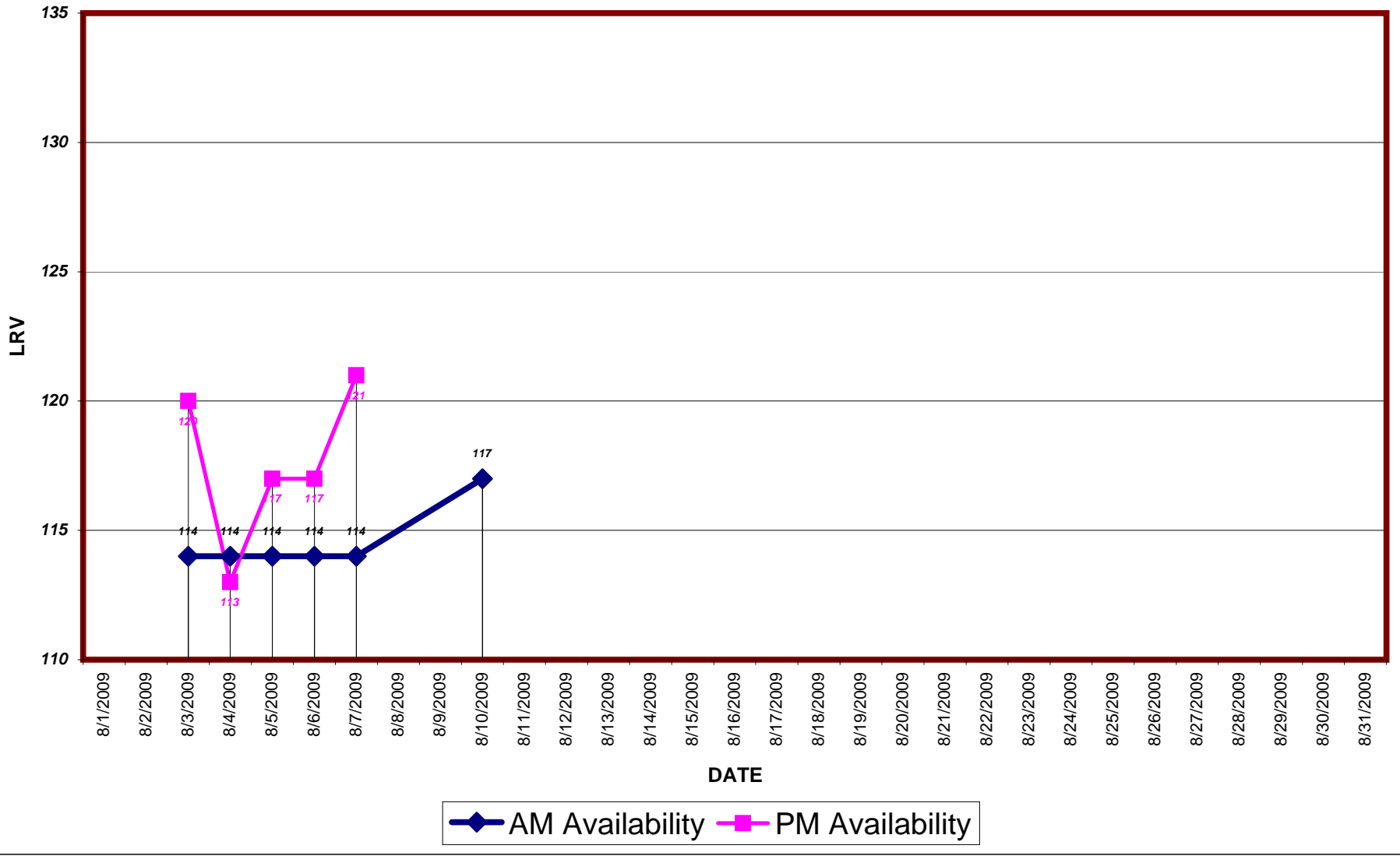
## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:21 08/09/09	R OPERATOR CA	17	1	5	60	5	POWELL & MARKET (OB)	TURN TABLE WILL NOT MOVE DUE TO BROKEN LATCH.	OB	06:21	07:25	17
							1060935	CABLE MACHINERY CLEARED, INSP C ALLEN, INSP B WONG, 311*, J KELLY*, Y KWAN*, CABLE CARS AROUND HORN, 2 SHUTTLES WERE UTILIZED. VEH DELAY: 01:04 LINE DELAY: 01:04	LD	06:21	07:25	
07:54 08/09/09	R OPERATOR ME	23	0	59	L	1408	DUBOCE & CHURCH (OB)	MISROUTED OUT TO DUBOCE	OB	07:54		23
							1060995	INSP. M. ECHIVARRE* K. WILLIAMS* LINE DELAY: 01:56	LD	07:54	09:50	
12:26 08/09/09	R OPERATOR GV	74	2	172	F	228	PIER 33 (OB)	NO POWER	OB	12:26	12:55	72
							1060989	MRU-4S27,4S45 CLEARED, USED A62/F/1060 AS A RESCUE CAR TO THE FERRY, PCC SHOP REPAIRED AND 228 WAS PULLED IN ITS OWN POWER, MGR. E. DEL BARRIO* INSP. G. PINTO* SI GREEN N/R [EOR 18:11] VEH DELAY: 05:45 LINE DELAY: 00:29	LD	12:26	12:55	
20:45 08/09/09	R OPERATOR CA	38	9	36	59	22	CALIFORNIA & POWELL (OB)	GRIPMAN LATE LET-GO. BUMPER BAR#0782	OB	20:45	21:20	25
							1061033	HYDE CARS SENT AROUND THE HORN. SHOP TRUCK TOWED CAR#22 INTO THE YARD. GRIP PULLED. INSP. BEMNET/BARTH/CABLE MACHINERY CLEARED. 2 SHUTTLES. NO 799. SENIOR STAFF* SI CABLE CAR 17 @21:38 VEH DELAY: 00:53 LINE DELAY: 00:35	LD	20:45	21:20	





# LIGHT RAIL AM/PM Availability



Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>			
August 2009			
08/03/09	MONDAY	114	120
08/04/09	TUESDAY	114	113
08/05/09	WEDNESDAY	114	117
08/06/09	THURSDAY	114	117
08/07/09	FRIDAY	114	121
08/10/09	MONDAY	117	
08/11/09	TUESDAY		
08/12/09	WEDNESDAY		
08/13/09	THURSDAY		
08/14/09	FRIDAY		
08/17/09	MONDAY		
08/18/09	TUESDAY		
08/19/09	WEDNESDAY		
08/20/09	THURSDAY		
08/21/09	FRIDAY		
08/24/09	MONDAY		
08/25/09	TUESDAY		
08/26/09	WEDNESDAY		
08/27/09	THURSDAY		
08/28/09	FRIDAY		
08/31/09	MONDAY		

	<b>Maintenance Holds</b>
<b>Green Division</b> <b>Daily Maintenance Morning Status Report</b> <b>Monday</b> <b>8/10/2009</b> Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

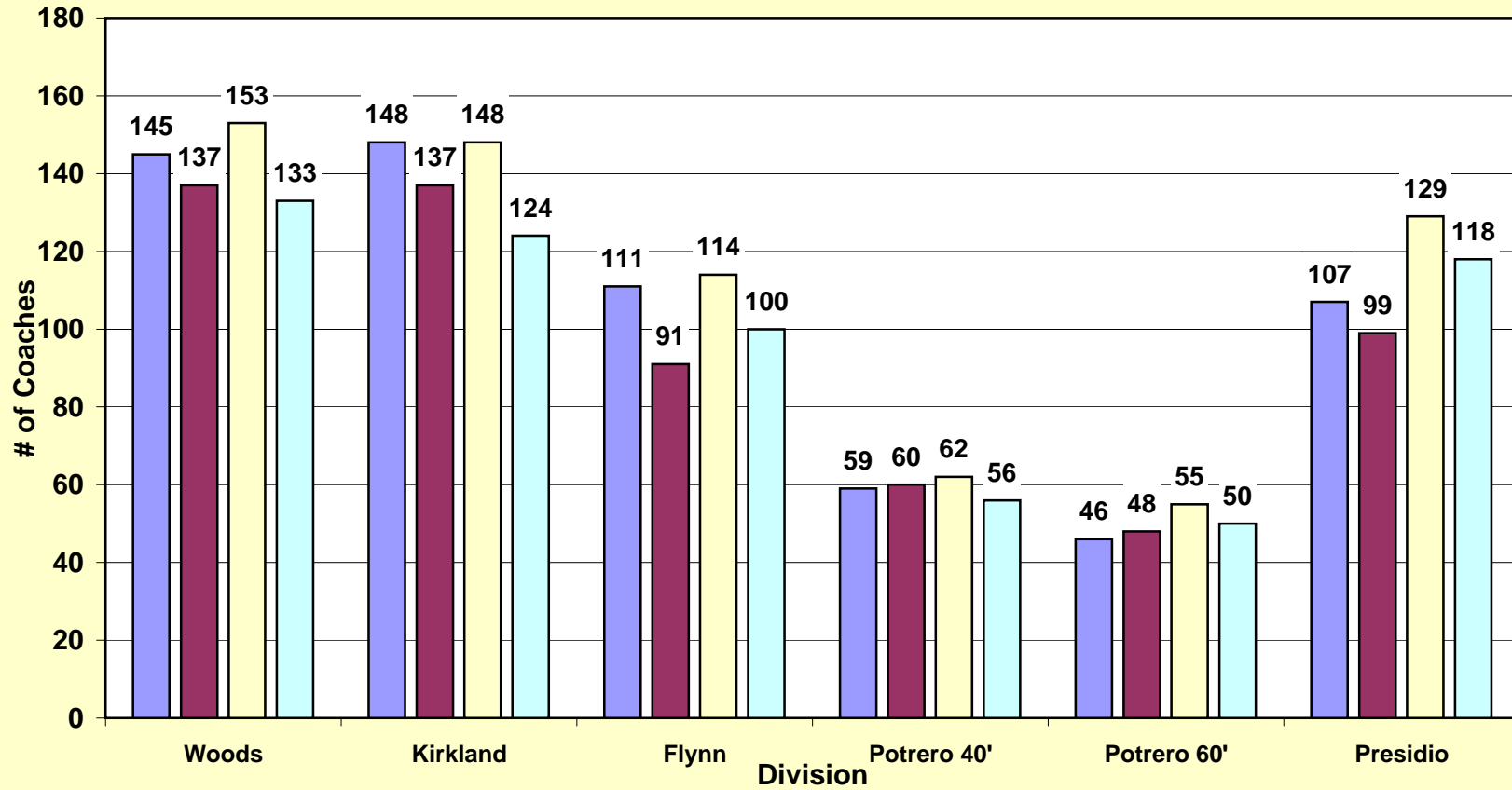
AIR SYSTEM	1
ATCS	0
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	1
HVAC / AIR COMF.	0
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	0
TRUCK NOISE/ FLAT/	2
PM / WEEKLY	4
SUPPORT SHOP	7
BODY/PAINT SHOP	3
FLEET APPEARANCE	0
PARTS	0
DESTSIGN / ELECT.	3
ACCIDENT & DERAIL	4
BREDA / VENDOR	0
ENGR / PROJECT	1
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

**TOTAL** **34**

	LRV2/3	PCC	Milan	Historic
<b>Green Division Daily Maintenance</b>				
<b>Monday 8/10/2009</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand</b>	114	13	4	3
<b>Maintenance Holds</b>	34	10	4	4
<b>Equipment available for service @ 7:30 a.m.</b>	117	11	6	4

**Motor & Trolley Coaches Availability**  
 A.M. 8/10/09 & 8/7/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>8/10/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	138	137	95	370	61	50	102	213	583
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	4	1	4	9	0	1	3	4	13
Campaigns / retrofits	0	0	1	1	0	0	0	0	1
Maintenance Holds	36	7	13	56	16	28	58	102	158
Awaiting parts	1	0	0	1	4	4	26	34	35
Radio	0	0	0	0	1	1	1	3	3
Farebox	0	0	0	0	0	1	0	1	1
Equipment available for service @ 7:45 a.m.	145	148	111	404	59	46	107	212	616
Final a.m. pull-out	137	137	91	365	60	48	99	207	572
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	2	2	2
Operator not outs	1	0	4	5	1	2	3	6	11
<b>Afternoon (p.m.) availability</b>									
<b>8/7/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	143	126	101	370	59	53	118	230	600
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	1	1	2	4	0	0	0	0	4
Campaigns / retrofits	6	0	0	6	0	0	0	0	6
Maintenance holds	28	7	10	45	13	19	36	68	113
Awaiting parts	2	0	0	2	5	4	26	35	37
Radio	0	0	2	2	1	0	0	1	3
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	153	148	114	415	62	55	129	246	661
Final p.m. pull-out	133	124	100	357	56	50	118	224	581
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	10	2	1	13	3	3	0	6	19

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: SUNDAY, AUGUST 9, 2009</b>											
Green	124	37	18	1	11	7	29.8	14.5	0.8	8.9	5.6
Cable Car	116	26	10	4	9	3	22.4	8.6	3.4	7.8	2.6
Potrero	177	38	14	2	12	10	21.5	7.9	1.1	6.8	5.6
Presidio	132	28	15	2	6	5	21.2	11.4	1.5	4.5	3.8
Kirkland	174	48	25	1	13	9	27.6	14.4	0.6	7.5	5.2
Woods	212	48	12	8	18	10	22.6	5.7	3.8	8.5	4.7
Flynn	139	43	15	2	20	6	30.9	10.8	1.4	14.4	4.3
<b>Total</b>	<b>1,074</b>	<b>268</b>	<b>109</b>	<b>20</b>	<b>89</b>	<b>50</b>	<b>25.0%</b>	<b>10.1%</b>	<b>1.9%</b>	<b>8.3%</b>	<b>4.7%</b>

**Summary For The Last 7 Days**

SUNDAY 8 2	1,085	245	84	19	87	55	23%	8%	2%	8%	5
MONDAY 8 3	1,660	380	124	58	110	88	23%	7%	3%	7%	5
TUESDAY 8 4	1,622	355	115	59	99	82	22%	7%	4%	6%	5
WEDNESDAY 8 5	1,643	352	121	57	106	68	21%	7%	4%	7%	4
THURSDAY 8 6	1,634	363	116	64	111	72	22%	7%	4%	7%	4
FRIDAY 8 7	1,664	407	156	63	117	71	25%	9%	4%	7%	4
SATURDAY 8 8	1,127	291	121	27	82	61	26%	11%	2%	7%	5

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.