



**Muni  
Service Delivery  
Daily Report**

Tuesday, August 11, 2009





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	Count	Time
<b>Baseball Game Service Summary Report AUGUST 11, 2009</b>		
<b>ATTENDANCE: 41169</b>		
<b>NUMBER OF PASSENGERS (appr.): 4290</b>		
Trains pulled out - scheduled	6	
Trains pulled out - actual	4	
<b>Pre-game inbound (IB) service</b>		
Game started		19:15
First IB trip at Embarcadero		16:24
Last IB trip at Embarcadero		19:48
Number of special IB trips	11	
Number of regular IB trips	45	
Total pre-game trips	56	
Average IB headway		3:43
Standard deviation		2:41
<b>Post-game outbound (OB) service</b>		
<b>Game ended</b>		<b>22:04</b>
First OB trip at Embarcadero		21:46
Last OB trip at Embarcadero		22:45
<b>Load completed</b>		<b>22:30</b>
Trips to Castro	0	
Trips to Embarcadero	1	
J	1	
KT	9	
L	0	
M	0	
N	5	
<b>Total post-game trips</b>	<b>16</b>	
<b>Average OB headway</b>		<b>3:56</b>
Standard deviation		1:44

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**WEDNESDAY 08 12 2009 AM NOLO REPORT**

Cable Car	0	0	0	0	
Flynn	0	0	0	0	
Kirkland	1	0	0	0	43=1
Woods	3	0	1	4	NO 74X NOT OUTS, 29=1, 48=1, 71=1
Potrero	8	0	3	2	30=2, 41=4, 49=2
Presidio	0	0	0	0	
Metro	1	0	0	0	M=1
F line	0	0	0	0	
<b>TOTAL</b>	13	0	4	6	

**Special Events**

Division

**REPORT DATA AS OF 0740 AM**

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**TUESDAY 08 11 09 PM NOLO REPORT**

Cable Car	0	0	0	0	
Flynn	2	0	1	0	38=1, 14x=1
Kirkland	4	0	0	0	2=1 28=1 43=1 12=1
Woods	4	0	1	0	54=2 71=1 27=1
Potrero	7	3	1	1	OP 14=2 7=1 22=1 49=1 30=1 6=1 EQ 14=2 30=1
Presidio	3	0	0	0	21=1 30=1 45=1
Metro	4	0	0	0	K=4
F line	2	0	0	0	F=2
<b>TOTAL</b>	26	3	0	0	

**Special Events**

Division
REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<b>Weekday 8/11/2009</b>							
Revised 6/15/09							
<b>Cable Car one-piece</b>	1	4	4.5%	49	1	4	2.0%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	3	5	7.9%	154	5	5	3.2%
<b>Flynn multi-piece</b>	4		5.9%				
<b>Kirkland one-piece</b>	1	1	1.8%	212	2	1	0.9%
<b>Kirkland multi-piece</b>	2		2.0%				
<b>Woods one-piece</b>	4	5	4.6%	251	8	5	3.2%
<b>Woods multi-piece</b>	8		8.0%				
<b>Potrero one-piece</b>	2	4	3.0%	212	7	4	3.3%
<b>Potrero multi-piece</b>	10		11.2%				
<b>Presidio one-piece</b>	1	8	1.9%	174	4	8	2.3%
<b>Presidio multi-piece</b>	6		7.1%				
<b>Metro one-piece</b>	1	5	1.5%	146	3	5	2.1%
<b>Metro multi-piece</b>	4		8.2%				
<b>F Line one-piece</b>	2	1	20.0%	33	3	1	9.1%
<b>F Line multi-piece</b>	2		22.2%				
<b>System total</b>				1231	33	33	2.7%

# Accidents

Tue Aug 11, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:50 08/11/09	R OPERATOR KI	39		685	19	8331	7TH STREET & MARKET (IB)	VEHICLE ACCIDENT, NO INJURIES, NO 799, AUTO RIGHT OUTSIDE MIRROR CRACKED & MIRROR HOUSING WITH PAINT TRANSFER (SUPERFICIAL). COACH : 8 INCH PAINT TRANSFER ON THE LEFT REAR (SUPERFICIAL).	IB	08:50	09:45	17
							<b>1061263</b>	INSP TUCKER CLEARED, CLAIMS*, VIDEO*, SYSTEM SAFETY* VEH DELAY: 00:55				
09:41 08/11/09	R OPERATOR PO	14	5	327	24	5453	CORTLAND & BAYSHORE (IB)	SFPD REQUEST	IB	09:41	09:48	17
							<b>1061243</b>	SFPD UNIT C12A CLEARED. VEH DELAY: 00:07				
09:43 08/11/09	R OPERATOR WO	39	7	41	29	8105	LINCOLN WAY (IB)	VEHICLE ACCIDENT ( COACH & AUTO ). HIT & RUN. NO DAMAGE TO COACH.	IB	09:43	09:43	17
							<b>1061219</b>	OPERATOR WILL BE INTERVIEW.				
15:51 08/11/09	R OPERATOR PO	15	2	437	14	7058	MISSION BETWEEN 6TH STREET & 7TH STREET (OB)	ACCIDENT-COACH & AUTOMOBILE, VEHICLE FLED SCENE; NO VEHICLE I.D.	OB	15:51	17:08	38
							<b>1061358</b>	1M4-A. ANDREWS; CLAIMS 6A48*; VIDEO PULLED*; ENGINE #1; MEDIC #81; INSP. J. CLARK; INSP. J. GIANG; OPERATOR STATES THAT A TAXI WAS ILLEGALLY PARKED IN THE BUS ZONE; THE TAXI SUDDENLY MADE A U-TURN IN FRONT OF THE ON-COMING COACH; THE OPERATOR BRAKED TO AVOID A COLLISION BUT MADE CONTACT WITH THE TAXI'S LEFT REAR DOOR WITH THE LEFT CORNER OF THE FRONT BUMPER. THE TAXI FLED THE SCENE WITHOUT LEAVING ANY I.D. MEDIC #81 TRANSPORTED A 23 Y.O. FEMALE AND A 30 Y.O. MALE PASSENGER ON BOARD COACH #7058 TO SAINT FRANCIS E/R FOR NECK INJURIES. INSP. J. CLARK TRANSPORTED OPERATOR ] VEH DELAY: 04:24				

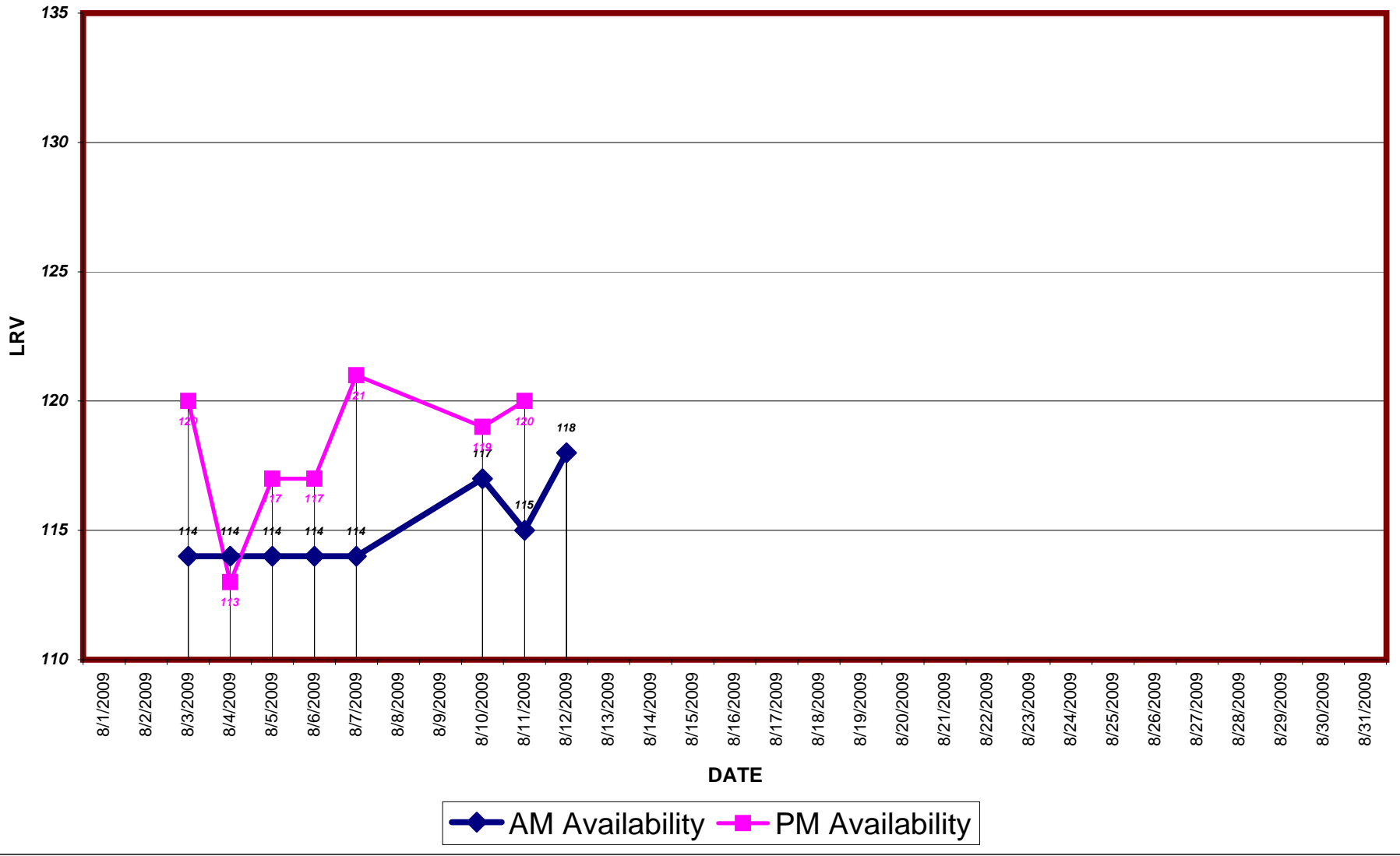
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:09 08/11/09	R OPERATOR GV	86	0	162	F	1056	MARKET STREET & 9TH STREET (OB)	PCC/PEDESTRIAN COLLISION	OB	16:09	17:55	75
							1061359	SFPD, SFPD, MEDICS, CAD #249 CLAIMS 6A1;1T63, MRO 4C55 J. CHAVEZ, MGR 4M1 F. LUM LSGP FOR SWITCHBACKS FERRY AND 11TH STREET, ALTERNATE SERVICE SUBWAY, SI MINT YARD N/R [EOR 18:10] VEH DELAY: 02:01 LINE DELAY: 01:46	LD	16:09	17:55	
17:25 08/11/09	T SFPD COMM. CE FL	87	5	487	9X	6261	4TH STREET & MARKET (OB)	ALLEGED ACCIDENT-COACH & PEDESTRIAN	OB	17:25	17:35	38
							1061352	1M4-A. ANDREWS*; SYSTEMS SAFETY-K. ANDERSON*; CLAIMS 6A48-R.HALL*; VIDEO PULLED* SFPD UNIT 3B2D, CASE #090818437; MEDIC #87; CHP CALL CENTER RECEIVED 911 CALL AND RELAYED THEIR INFORMATION TO SFPD COMMUNICATIONS CENTER. SFPD CONTACTED OPERATIONS CENTRAL CONTROL STATING THAT COACH #6261 TRAVELING O/B ON 4TH & MARKET ALLEGEDLY STRUCK A PEDESTRIAN IN THE SHOULDER. MEDIC #87; SFPD UNIT #3B2D WERE DISPATCHED TO THE SCENE. INSP. J. GIANG (1T60) REPORTS AN ASIAN MALE APPROX. 50 YRS. OLD WAS AT THE SCENE. MEDIC #87 TRANSPORTED THE PEDESTRIAN TO SAINT FRANCIS E/R FOR INJURY TO LEFT ELBOW & SHOULDER. INSP. L. WILSON (1T63) WILL INTERVIEW OPERATOR AT PHELAN LOOP AT 1823 HRS. VEH DELAY: 00:10				
20:34 08/11/09	R OPERATOR GV	86	3	175	F	1859	17TH & CHURCH (PI)	ACCIDENT PCC & PARKED AUTO	PI	20:34	21:20	13
							1061371	SAFETY*, CPUC*, FORM R, 4-S-44 M.LA, R. MC.CRAY, C. GONZALEZ SI GREEN N/R [EOR 20:42] VEH DELAY: 00:08				



## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:09 08/11/09	R OPERATOR GV	86	1440	162	F	1056	MARKET STREET & 9TH. STREET (OB)	PCC/PEDESTRIAN COLLISION	OB	16:09	17:55	75
						<b>1061359</b>	SFPD, SFPD, MEDICS, CAD #249 CLAIMS 6A1;1T63, MRO 4C55 J. CHAVEZ, MGR 4M1 F. LUM LSGP FOR SWITCHBACKS FERRY AND 11TH. STREET, ALTERNATE SERVICE SUBWAY, SI MINT YARD N/R [EOR 18:10] VEH DELAY: 02:01 LINE DELAY: 01:46		LD	16:09	17:55	
16:19 08/11/09	R OPERATOR GV	86	1666	161	F	1062	MARKET STREET & 7TH. STREET (OB)	BLOCKED BY 724	OB	16:19		75
						<b>1061323</b>	MRU 4S27, MRO 4C55 J. CHAVEZ, BY 189-F- @ MARKET AND 8TH. STREET LINE DELAY: 01:37		LD	16:18	17:55	

# LIGHT RAIL AM/PM Availability



Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>			
August 2009			
08/03/09	MONDAY	114	120
08/04/09	TUESDAY	114	113
08/05/09	WEDNESDAY	114	117
08/06/09	THURSDAY	114	117
08/07/09	FRIDAY	114	121
08/10/09	MONDAY	117	119
08/11/09	TUESDAY	115	120
08/12/09	WEDNESDAY	118	
08/13/09	THURSDAY		
08/14/09	FRIDAY		
08/17/09	MONDAY		
08/18/09	TUESDAY		
08/19/09	WEDNESDAY		
08/20/09	THURSDAY		
08/21/09	FRIDAY		
08/24/09	MONDAY		
08/25/09	TUESDAY		
08/26/09	WEDNESDAY		
08/27/09	THURSDAY		
08/28/09	FRIDAY		
08/31/09	MONDAY		

	<b>Maintenance Holds</b>
<b>Green Division</b> <b>Daily Maintenance Morning Status Report</b> <b>8/12/2009</b> <b>Wednesday</b> Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

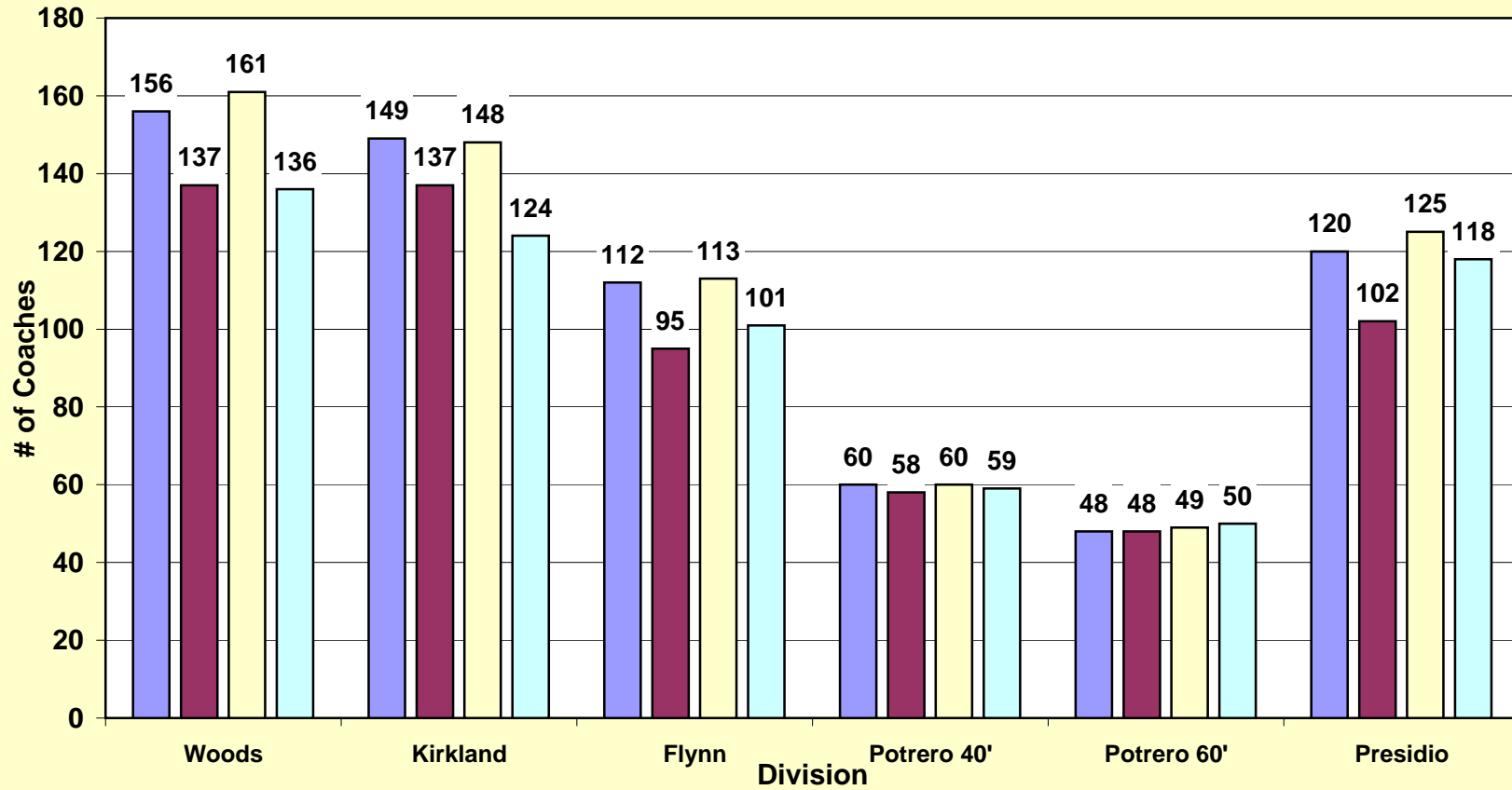
AIR SYSTEM	0
ATCS	1
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	1
HVAC / AIR COMF.	0
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	0
TRUCK NOISE/ FLAT/	0
PM / WEEKLY	4
SUPPORT SHOP	12
BODY/PAINT SHOP	3
FLEET APPEARANCE	0
PARTS	0
DESTSIGN / ELECT.	0
ACCIDENT & DERAIL	2
BREDA / VENDOR	0
ENGR / PROJECT	0
LONG TERM HOLDS	8
QUALITY ASSURANCE	1

**TOTAL** **33**

	LRV2/3	PCC	Milan	Historic
<b>Green Division Daily Maintenance</b>				
<b>Wednesday 8/12/2009</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand</b>	114	13	4	3
<b>Maintenance Holds</b>	33	10	3	4
<b>Equipment available for service @ 7:30 a.m.</b>	118	11	7	4

**Motor & Trolley Coaches Availability**  
**A.M. 8/12/09 & 8/11/09 P.M. Peak Time**

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>8/12/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	138	137	95	370	61	50	102	213	583
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	3	1	4	8	1	1	2	4	12
Campaigns / retrofits	9	0	1	10	0	0	0	0	10
Maintenance Holds	25	6	12	43	15	26	45	86	129
Awaiting parts	1	0	1	2	9	6	26	41	43
Radio	1	0	2	3	0	1	2	3	6
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	156	149	112	417	60	48	120	228	645
Final a.m. pull-out	137	137	95	369	58	48	102	208	577
Reserve fleet usage	0	0	0	0	0	2	0	2	2
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	2	2	2
Operator not outs	1	0	0	1	3	2	0	5	6
<b>Afternoon (p.m.) availability</b>									
<b>8/11/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	143	126	101	370	59	53	118	230	600
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	3	1	3	7	0	0	0	0	7
Campaigns / retrofits	9	0	0	9	0	0	0	0	9
Maintenance holds	20	7	11	38	15	25	40	80	118
Awaiting parts	0	0	1	1	9	6	24	39	40
Radio	0	0	0	0	0	1	2	3	3
Farebox	1	0	0	1	0	0	0	0	1
Equipment available for service @ 5:30 p.m.	161	148	113	422	60	49	125	234	656
Final p.m. pull-out	136	124	101	361	59	50	118	227	588
Reserve fleet usage	0	0	0	0	0	1	0	1	1
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	2	2	2
Operator not outs	7	2	0	9	0	3	0	3	12

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: TUESDAY, AUGUST 11, 2009</b>											
Green	247	52	19	9	13	11	21.1	7.7	3.6	5.3	4.5
Cable Car	134	30	5	8	13	4	22.4	3.7	6.0	9.7	3.0
Potrero	273	62	26	11	13	12	22.7	9.5	4.0	4.8	4.4
Presidio	208	44	16	11	8	9	21.2	7.7	5.3	3.8	4.3
Kirkland	255	50	20	8	17	5	19.6	7.8	3.1	6.7	2.0
Woods	309	67	19	15	26	7	21.7	6.1	4.9	8.4	2.3
Flynn	200	51	23	6	18	4	25.5	11.5	3.0	9.0	2.0
<b>Total</b>	<b>1,626</b>	<b>356</b>	<b>128</b>	<b>68</b>	<b>108</b>	<b>52</b>	<b>21.9%</b>	<b>7.9%</b>	<b>4.2%</b>	<b>6.6%</b>	<b>3.2%</b>

**Summary For The Last 7 Days**

TUESDAY 8 4	1,622	355	115	59	99	82	22%	7%	4%	6%	5
WEDNESDAY 8 5	1,643	352	121	57	106	68	21%	7%	4%	7%	4
THURSDAY 8 6	1,634	363	116	64	111	72	22%	7%	4%	7%	4
FRIDAY 8 7	1,664	407	156	63	117	71	25%	9%	4%	7%	4
SATURDAY 8 8	1,127	291	121	27	82	61	26%	11%	2%	7%	5
SUNDAY 8 9	1,074	268	109	20	89	50	25%	10%	2%	8%	5
MONDAY 8 10	1,656	407	156	63	124	64	25%	9%	4%	7%	4

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.