



**Muni
Service Delivery
Daily Report**

Wednesday, August 12, 2009





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	Count	Time
Baseball Game Service Summary Report		
AUGUST 12, 2009		
ATTENDANCE: 43300		NUMBER
OF PASSENGERS (appr.): 4540		
Trains pulled out - scheduled	6	
Trains pulled out - actual	4	
Pre-game inbound (IB) service		
Game started		12:45
First IB trip at Embarcadero		11:05
Last IB trip at Embarcadero		13:08
Number of special IB trips	9	
Number of regular IB trips	32	
Total pre-game trips	41	
Average IB headway		3:27
Standard deviation		2:53
Post-game outbound (OB) service		
Game ended		16:13
First OB trip at Embarcadero		16:15
Last OB trip at Embarcadero		16:55
Load completed		16:40
Trips to Castro	0	
Trips to Embarcadero	0	
J	0	
KT	4	
L	2	
M	0	
N	9	
Total post-game trips	15	
Average OB headway		3:46
Standard deviation		2:25

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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THURSDAY 08/13/09 AM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	4	0	0	0	14X=1; 9=2; 9X=1
Kirkland	6	0	0	0	12=2; 31X=1; 28=2; 47=1
Woods	1	0	2	0	71=1; NO 74X NOT OUTS
Potrero	5	5	1	0	30=2; 41=3
Presidio	0	0	1	0	
Metro	1	0	0	0	S=1
F line	0	0	0	0	
TOTAL	17	5	4	0	

Special Events

Division

REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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WEDNESDAY 08 12 09 PM NOLO REPORT

Cable Car	1	0	0	0	1=61
Flynn	1	0	0	0	1=9
Kirkland	8	0	1	0	1=1X 1=2 1=12 2=28 2=43 1=47
Woods	3	0	0	0	1=27 1=29 1=71
Potrero	12	0	0	0	1=7 3=14 1=22 1=24 2=30 2=41 2=49
Presidio	1	0	0	0	1=1
Metro	1	6	0	0	2=J 2=L 2=M 1=N
F line	1	0	0	0	
TOTAL	28	6	1	0	

Special Events

Division
REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Weekday 8/12/2009							
Revised 6/15/09							
Cable Car one-piece	0	2	0.0%	49	0	2	0.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	1	4	2.6%	154	1	4	0.6%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	3	1	5.3%	212	4	1	1.9%
Kirkland multi-piece	2		2.0%				
Woods one-piece	1	6	1.1%	251	4	6	1.6%
Woods multi-piece	6		6.0%				
Potrero one-piece	3	0	4.5%	212	8	0	3.8%
Potrero multi-piece	10		11.2%				
Presidio one-piece	1	5	1.9%	174	1	5	0.6%
Presidio multi-piece	0		0.0%				
Metro one-piece	2	2	3.0%	146	4	2	2.7%
Metro multi-piece	4		8.2%				
F Line one-piece	1	1	10.0%	33	1	1	3.0%
F Line multi-piece	0		0.0%				
System total				1231	23	21	1.9%

Accidents

Wed Aug 12, 2009

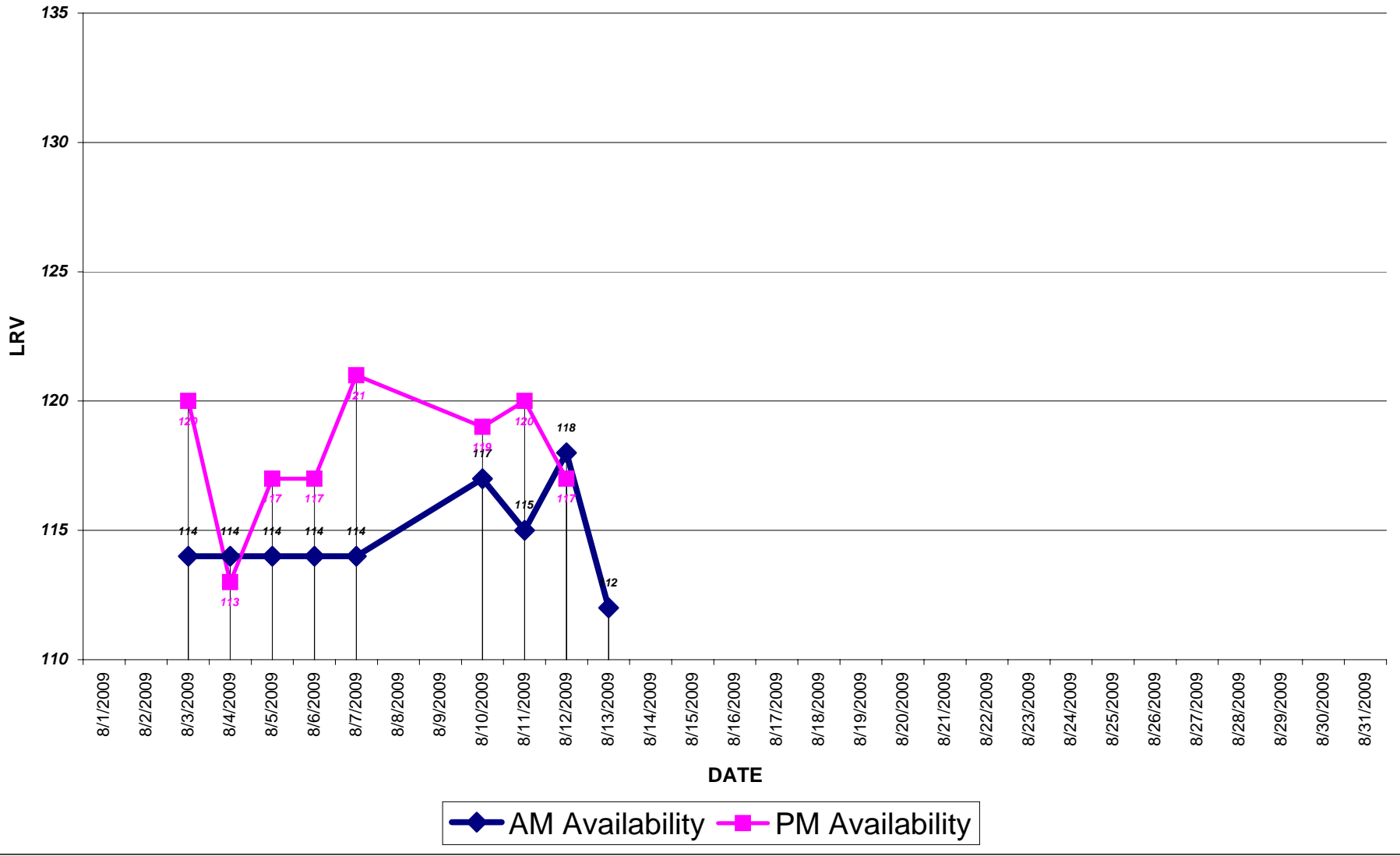
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:31 08/12/09	R INSP SIGALA PR	35	4	41	45	5567	UNION & COLUMBUS (IB)	ACCIDENT COACH/VAN	IB	09:31		12
							1061458	SEE INTERVIEW AT COLUMBUS & STOCKTON				
09:39 08/12/09	R OPERATOR KI	39	1	616	28	8342	19TH AVE & TARAVAL (IB)	ACCIDENT COACH AUTO MINOR	IB	09:39	10:45	12
							1061460	INSP JOHNSON.SYSTEM SAFETY* VEH DELAY: 01:06				
14:03 08/12/09	R OPERATOR PO	40	6	303	14	7114	MISSION & BOSWORTH (IB)	COACH & AUTO COLLIDE(FOUR INJURIES) ON COACH	IB	14:03	15:30	29
							1061477	JOMOC,K & R,JONES MGR ANDREWS* CLAIMS 6A50*,VIDEO*,SAFETY* SFPD* MED# 8 & 15 TRANSPORTED THREE PASSENGERS TO UCSP ONE TRANSPORTED TO ST LUKES OP 799 VEH DELAY: 01:27				
14:14 08/12/09	R OPERATOR WO	30	13	27	30	5573	COLUMBUS & FILBERT (IB)	COACH & AUTO COLLIDE(MINOR)	IB	14:14	14:52	29
							1061417	HOLMES,V CLAIMS#6A50* SAFETY* NO 799 VEH DELAY: 00:38				

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:30 08/12/09	R OPERATOR PO	30	9	365	14	7114	MISSION & BOSWORTH (IB)	FRONT BUMPER DAMAGED,AFTER COLLISION	IB	15:30	15:47	11
							1061486	POTRERO 094 CLEARED,SEE TAG # 1061477 VEH DELAY: 00:17				
16:53 08/12/09	R 65M-1471 ME	87	9	132	M	1448	BROAD STREET & PLYMOUTH STREET (IB)	LRV AUTO COLLISION	IB LD	16:53	17:15	75
							1061499	[LRV2=1509]MRO 4T41 HENLEY,MRU 4S35, J. KELLY*,SAM LAU*, SYSTEM SAFETY, CLAIMS* LINE DELAY: 00:22				
23:36 08/12/09	R OPERATOR PR	16	6	159	31	5521	BALBOA & 6TH AVENUE (OB)	ACCIDENT, COACH / BUS SHELTER	OB	23:36	01:41	16
							1061563	INSP. E. DENNIS, T. ALDANA, PRESIDIO SHOP 093, P&S TOWING, CLAIMS 6A-48 R. HALL*, 311 / DPW*, NO INJURIES, VIDEO* SI PRESIDIO (P&S TOWED) N/R [EOR 01:34] VEH DELAY: 01:58				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:03 08/12/09	R OPERATOR ME	21	9	61	N	1453	JUDAH & 46 TH AVE (IB)	DOORS	IB	09:03	09:05	85
							1061445	[LRV2=1489]OPERATOR CLEARED.4S48*,4T40 SI MINT YARD VEH DELAY: 00:02 LINE DELAY: 00:35	LD	09:03	09:38	
10:13 08/12/09	R OPERATOR CA	35	3	6	61	52	CALIFORNIA & BATTERY (OB)	ACCIDENT, NON MUNI, INJURIES, BLOCKING	OB	10:13	11:05	35
							1061430	INSP C.ALLEN. MNGR K.YORK* SFPD ,MEDICS RESPOND. 2 SHUTTLES USED TO PROVIDE SERVICE. PAGED VEH DELAY: 00:52 LINE DELAY: 00:52	LD	10:13	11:05	
16:53 08/12/09	R 65M-1471 ME	87	9	132	M	1448	BROAD STREET & PLYMOUTH STREET (IB)	LRV AUTO COLLISION	IB	16:53		75
							1061499	[LRV2=1509]MRO 4T41 HENLEY,MRU 4S35, J. KELLY*;SAM LAU*, SYSTEM SAFETY, CLAIMS* LINE DELAY: 00:22	LD	16:53	17:15	

LIGHT RAIL AM/PM Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
August 2009			
08/03/09	MONDAY	114	120
08/04/09	TUESDAY	114	113
08/05/09	WEDNESDAY	114	117
08/06/09	THURSDAY	114	117
08/07/09	FRIDAY	114	121
08/10/09	MONDAY	117	119
08/11/09	TUESDAY	115	120
08/12/09	WEDNESDAY	118	117
08/13/09	THURSDAY	112	
08/14/09	FRIDAY		
08/17/09	MONDAY		
08/18/09	TUESDAY		
08/19/09	WEDNESDAY		
08/20/09	THURSDAY		
08/21/09	FRIDAY		
08/24/09	MONDAY		
08/25/09	TUESDAY		
08/26/09	WEDNESDAY		
08/27/09	THURSDAY		
08/28/09	FRIDAY		
08/31/09	MONDAY		

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report 8/13/2009 Thursday Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

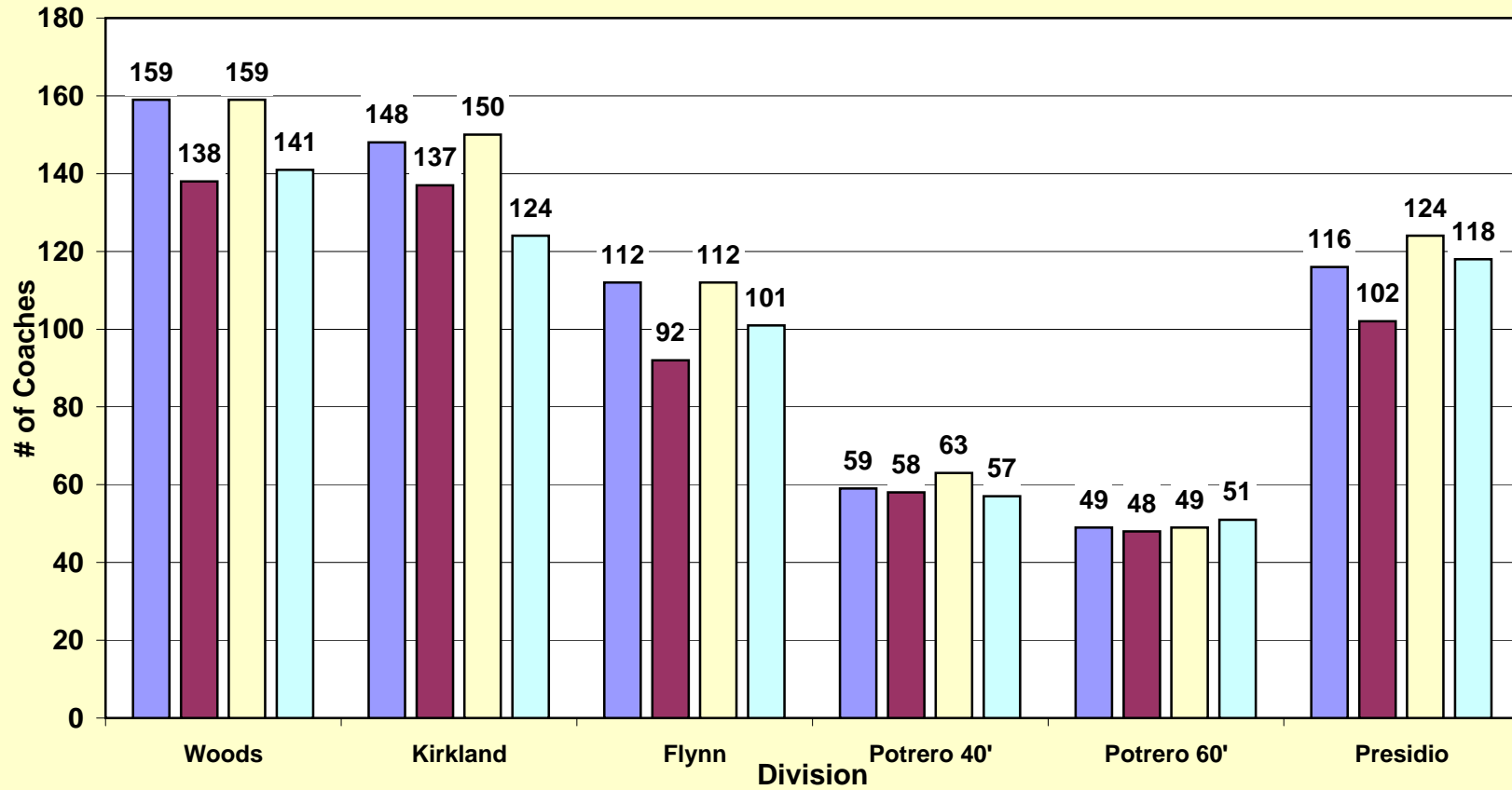
AIR SYSTEM	0
ATCS	1
BRAKE SYSTEM	4
COUPLER	0
DOORS / STEPS	0
HVAC / AIR COMF.	0
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	0
TRUCK NOISE/ FLAT/ PM / WEEKLY	4
SUPPORT SHOP	14
BODY/PAINT SHOP	3
FLEET APPEARANCE	0
PARTS	0
DESTSIGN / ELECT.	0
ACCIDENT & DERAIL	4
BREDA / VENDOR	0
ENGR / PROJECT	1
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **39**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
Thursday 8/13/2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand	114	13	4	3
Maintenance Holds	39	9	4	3
Equipment available for service @ 7:30 a.m.	112	12	6	5

Motor & Trolley Coaches Availability
A.M. 8/13/09 & 8/12/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
8/13/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	138	137	95	370	61	50	102	213	583
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	4	1	5	10	1	1	2	4	14
Campaigns / retrofits	9	0	1	10	0	0	0	0	10
Maintenance Holds	22	7	12	41	16	25	49	90	131
Awaiting parts	1	0	1	2	9	0	23	32	34
Radio	0	0	1	1	0	0	2	2	3
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	159	148	112	419	59	49	116	224	643
Final a.m. pull-out	138	137	92	367	58	48	102	208	575
Reserve fleet usage	0	0	0	0	0	1	0	1	1
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	2	2	2
Operator not outs	0	0	3	3	3	2	0	5	8
Afternoon (p.m.) availability									
8/12/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	143	126	101	370	59	53	118	230	600
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	4	1	5	10	0	0	0	0	10
Campaigns / retrofits	9	0	1	10	0	0	0	0	10
Maintenance holds	22	5	12	39	12	25	41	78	117
Awaiting parts	1	0	1	2	9	6	23	38	40
Radio	0	0	0	0	0	0	2	2	2
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	159	150	112	421	63	49	124	236	657
Final p.m. pull-out	141	124	101	366	57	51	118	226	592
Reserve fleet usage	0	0	0	0	0	2	0	2	2
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	2	2	2
Operator not outs	2	2	0	4	2	2	0	4	8

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: WEDNESDAY, AUGUST 12, 2009											
Green	255	54	17	9	12	16	21.2	6.7	3.5	4.7	6.3
Cable Car	132	28	6	8	12	2	21.2	4.5	6.1	9.1	1.5
Potrero	275	66	24	10	15	17	24.0	8.7	3.6	5.5	6.2
Presidio	217	44	17	10	10	7	20.3	7.8	4.6	4.6	3.2
Kirkland	252	46	17	9	18	2	18.3	6.7	3.6	7.1	0.8
Woods	310	62	16	12	25	9	20.0	5.2	3.9	8.1	2.9
Flynn	203	47	16	5	19	7	23.2	7.9	2.5	9.4	3.4
Total	1,644	347	113	63	111	60	21.1%	6.9%	3.8%	6.8%	3.6%

Summary For The Last 7 Days

WEDNESDAY 8 5	1,643	352	121	57	106	68	21%	7%	4%	7%	4
THURSDAY 8 6	1,634	363	116	64	111	72	22%	7%	4%	7%	4
FRIDAY 8 7	1,664	407	156	63	117	71	25%	9%	4%	7%	4
SATURDAY 8 8	1,127	291	121	27	82	61	26%	11%	2%	7%	5
SUNDAY 8 9	1,074	268	109	20	89	50	25%	10%	2%	8%	5
MONDAY 8 10	1,656	407	156	63	124	64	25%	9%	4%	7%	4
TUESDAY 8 11	1,626	356	128	68	108	52	22%	8%	4%	7%	3

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.